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Proscenic Q8

Proscenic Q8 Robot Vacuum Cleaner with Mop User Manual

MODEL: Q8

Brand: Proscenic

Important Safety Information

Please read this manual thoroughly before operating the Proscenic Q8 Robot Vacuum Cleaner. Keep it for future reference.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Use only the original power adapter provided by the manufacturer. Using a non-original adapter may cause damage to the device or fire.
- Do not operate the robot in environments with open flames, flammable materials, or explosive substances.
- Ensure the charging base is placed on a level surface against a wall, with no obstacles within 1 meter in front and 0.5 meters on either side.
- Before cleaning, remove any loose cables, small objects, or fragile items from the floor to prevent entanglement or damage.
- Do not immerse the robot or its electronic components in water. Clean with a dry or damp cloth only.
- If the robot will not be used for a long period, fully charge it and power it off before storing. Recharge every three months to prevent battery damage.

Product Overview

The Proscenic Q8 is a robotic vacuum cleaner with integrated mopping functionality, designed to provide efficient and thorough cleaning for various floor types. It features advanced LiDAR navigation for precise mapping and obstacle avoidance.

Package Contents



Image Description: An image displaying the Proscenic Q8 Robot Vacuum Cleaner along with its accessories. These include the main robot body, charging base, two side brushes, power adapter, two HEPA filters, user manual, cleaning brush, and two mop pads.

- Main Robot Body
- Charging Base
- Side Brush (x2)
- Power Adapter
- HEPA Filter (x2)
- User Manual
- Cleaning Brush
- Mop Pad (x2)

Key Features

- **6000Pa Ultra-Strong Suction:** Effectively removes dirt, dust, and pet hair from various surfaces.
- **360° LiDAR Navigation:** Creates precise maps of your home for efficient and systematic cleaning paths.

- **Vacuum & Mop 2-in-1:** Simultaneous vacuuming and mopping with adjustable water flow and suction levels.
- **Multi-Floor Mapping:** Stores up to 5 different floor plans, ideal for multi-story homes.
- **App & Voice Control:** Manage cleaning schedules, modes, and no-go zones via the Proscenic App, Amazon Alexa, Google Home, Siri, or IFTTT.
- **Auto-Recharge & Resume:** Automatically returns to the charging base when battery is low and resumes cleaning from where it left off.
- **Intelligent Obstacle Avoidance:** Advanced sensors detect and avoid furniture, walls, and stairs.

Setup Guide

Follow these steps to prepare your Proscenic Q8 for its first cleaning session.

1. Charging Base Placement

Place the charging base on a hard, level surface against a wall. Ensure there are no obstacles within 1 meter (3.3 feet) in front of the base and 0.5 meters (1.6 feet) on either side. Connect the power adapter to the charging base and plug it into a wall outlet. Ensure the indicator light on the charging base is on.



Image Description: The Proscenic Q8 robot vacuum cleaner positioned next to its charging base, with an accompanying smartphone screen showing the mapping interface. This illustrates the robot's design and its interaction with the charging station and app.

2. Initial Charging

Place the robot onto the charging base, ensuring the charging contacts on the robot align with those on the base. The robot will automatically begin charging. For the first use, fully charge the robot (approximately 4-5 hours) before operation.

3. App Download and Connection

1. Download the "ProscenicHome" app from the App Store (iOS) or Google Play Store (Android).
2. Register an account and log in.
3. Ensure your smartphone is connected to a 2.4GHz Wi-Fi network. The robot does not support 5GHz Wi-Fi.
4. Follow the in-app instructions to add your Proscenic Q8 robot. This typically involves pressing and holding buttons on the robot to enter pairing mode and connecting to the robot's temporary Wi-Fi hotspot.

4. Initial Mapping

Once connected to the app, initiate a full cleaning cycle. The robot will use its LiDAR navigation system to scan and create a detailed map of your home. This map is crucial for efficient cleaning and setting up customized cleaning preferences.



Image Description: An illustration demonstrating the 360° LiDAR navigation of the Proscenic Q8 robot vacuum. It shows the robot mapping a room layout with beams, highlighting features like precise positioning, accurate mapping, and best route calculation.

Operating Instructions

Understand the various cleaning modes and features of your Proscenic Q8.

Cleaning Modes

- **Zigzag Clean:** The default cleaning path, covering the area in a systematic zigzag pattern in one pass.
- **Matrix Clean:** Performs two passes over the area in a matrix pattern, ensuring more thorough coverage (98% ground coverage). This mode is ideal for heavily soiled areas.

- **Spot Clean:** Cleans a specific area intensively. Place the robot in the center of the dirty area and activate spot clean via the app or robot button.
- **Edge Clean:** The robot cleans along the edges of walls and furniture.



Image Description: An illustration showing the Proscenic Q8 robot vacuum cleaner's personalized cleaning capabilities across multiple rooms (Living Room, Kitchen, Bathroom, Study Room, Bedroom) with different scheduled cleaning times and modes, demonstrating its 5-level mapping feature.

Suction and Mopping Levels

Adjust suction power and water flow via the ProscenicHome app to suit different floor types and cleaning needs.

- **Suction Levels:** Eco, Standard, Max (6000Pa).
- **Mopping Levels:** Three intensity levels for water output.



Image Description: A visual representation of the Proscenic Q8 robot vacuum cleaner's 6000Pa super powerful suction, showing dirt being lifted from the floor into the robot's underside.



Image Description: An illustration showing the Proscenic Q8 robot vacuum cleaner's versatility across different floor types and cleaning functions: "Mop Only" on a marble floor, "Vacuum & Mop" on a wooden floor, and "Vacuum Only" on a carpeted floor.

Smart Carpet Boost

The robot automatically detects carpets and increases suction power to the maximum level for deeper cleaning. Once it moves off the carpet, suction returns to the previous setting.



Image Description: The Proscenic Q8 robot vacuum cleaner transitioning from a hard floor to a carpet, illustrating its "Auto Boost Carpets Cleaning" feature where suction power increases from Eco Mode to Max Mode on carpet.

App and Voice Control

Utilize the ProscenicHome app for full control over your robot, including:

- Starting/stopping cleaning
- Scheduling cleaning times
- Setting No-Go Zones and Virtual Walls
- Selecting specific rooms for cleaning
- Adjusting suction and water flow levels
- Viewing cleaning history and maps

The robot also supports voice commands through Amazon Alexa, Google Home, Siri, and IFTTT for convenient hands-free operation.

Continuous Cleaning After Breakpoints

If the robot's battery runs low during a cleaning cycle, it will automatically return to the charging base. Once sufficiently charged, it will resume cleaning from the exact spot it left off, ensuring complete coverage.



Image Description: An illustration showing the Proscenic Q8 robot vacuum cleaner returning to its charging base when its battery is low (red path) and then resuming cleaning from the breakpoint (green path) after recharging.

Maintenance

Regular maintenance ensures optimal performance and extends the lifespan of your Proscenic Q8.

1. Emptying the Dustbin and Cleaning the Filter

- Press the dustbin release button and pull out the dustbin.
- Open the dustbin cover and empty its contents into a trash can.
- Remove the HEPA filter and foam filter. Tap them gently to remove dust. Do not wash the HEPA filter with water.
- Rinse the dustbin with water if necessary, ensuring it is completely dry before reinserting.

- Reassemble the filters and dustbin, then reinsert into the robot.

Recommended frequency: After each use for dustbin, weekly for filters.

2. Cleaning the Water Tank and Mop Pad

- Remove the water tank from the robot.
- Empty any remaining water.
- Remove the mop pad and rinse it thoroughly with water. Allow it to air dry completely.
- Clean the water tank interior with a damp cloth.
- Reattach the clean, dry mop pad and reinsert the water tank.

Recommended frequency: After each mopping session.

3. Cleaning the Main Brush

- Turn the robot over.
- Press the release tabs to remove the main brush cover.
- Lift out the main brush.
- Use the provided cleaning tool to remove hair and debris tangled around the brush.
- Reinsert the main brush and secure the cover.

Recommended frequency: Weekly, or more often if you have pets.

4. Cleaning Side Brushes

- Gently pull the side brushes upwards to remove them.
- Remove any hair or debris.
- If the bristles are bent, soak them in warm water for a few minutes to reshape.
- Press the side brushes back into place until they click.

Recommended frequency: Monthly, replace every 3-6 months.

5. Cleaning Sensors and Charging Contacts

- Use a clean, dry cloth to gently wipe the cliff sensors (located on the bottom of the robot), wall sensors (on the side bumper), and charging contacts (on the robot and charging base).

Recommended frequency: Monthly.

Troubleshooting

If you encounter issues with your Proscenic Q8, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Robot does not turn on or charge.	Battery low; charging contacts dirty; power adapter not connected.	Ensure robot is properly placed on charging base. Clean charging contacts. Check power adapter connection.
Robot gets stuck frequently.	Too many obstacles; robot stuck on high thresholds/cables.	Clear obstacles before cleaning. Use No-Go Zones for problematic areas. Ensure thresholds are within robot's climbing ability (max 15mm).

Problem	Possible Cause	Solution
Cleaning performance is poor.	Dustbin full; filters clogged; brushes tangled/worn.	Empty dustbin. Clean/replace filters. Clean main brush and side brushes.
Robot cannot connect to Wi-Fi/App.	Incorrect Wi-Fi password; 5GHz Wi-Fi network; robot too far from router.	Ensure correct 2.4GHz Wi-Fi network. Move robot closer to router. Reset Wi-Fi on robot and try pairing again.
Robot makes unusual noise.	Debris in main brush/side brushes; foreign object in suction inlet.	Inspect and clean main brush, side brushes, and suction inlet.

For more detailed troubleshooting or persistent issues, please refer to the ProscenicHome app's help section or contact customer support.

Specifications

Feature	Detail
Brand	Proscenic
Model Name	Proscenic Q8
Special Features	360-Degree Swivel, Advanced Custom Cleaning, Auto-Docking, LiDAR Navigation, Lightweight, Low Noise, Pet Hair Pick Up, Eco Mode, Anti-Collision, Edge Cleaning, Multi-Floor Mapping, Anti-Fall
Color	Black
Product Dimensions	12.6"L x 12.6"W x 3.8"H
Included Components	Battery, Charging Base, Side Brushes, Power Adapter, HEPA Filters, User Manual, Cleaning Brush, Mop Pads
Filter Type	Foam, HEPA
Battery Life	200 minutes
Dustbin Capacity	350 Milliliters
Water Tank Capacity	250 Milliliters
Control Method	App, Voice (Alexa, Google Home, Siri, IFTTT)
Form Factor	Circular disc shape
Item Weight	9.78 pounds
Manufacturer	Proscenic

Warranty and Support

Proscenic provides a standard warranty for the Q8 Robot Vacuum Cleaner. Please refer to the warranty card included in

your product packaging or visit the official Proscenic website for detailed warranty terms and conditions.
For technical support, troubleshooting assistance, or any inquiries regarding your Proscenic Q8, please contact Proscenic Customer Service:

- **Website:** www.proscenic.com (Check for support section)
- **Email:** Refer to your user manual or product packaging for specific support email.
- **Phone:** Refer to your user manual or product packaging for specific support phone number.

When contacting support, please have your product model (Q8) and purchase information ready.

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