XIAOMI Redmi A3X

Xiaomi Redmi A3X Smartphone User Manual

Model: Redmi A3X

1. Introduction

This manual provides essential instructions for the safe and efficient use of your Xiaomi Redmi A3X smartphone. Please read this manual thoroughly before operating your device and retain it for future reference.

1.1 Package Contents

Verify that your package contains the following items:

- Xiaomi Redmi A3X Mobile Phone
- USB Type-C Cable
- SIM Eject Tool
- Quick Start Guide and Warranty Card
- Safety Information
- Adapter (Note: Power adapter is sold separately in certain regions. Please check your local retailer for availability.)

2. Initial Setup

2.1 Inserting the SIM Card and MicroSD Card

The Redmi A3X supports dual SIM cards and a microSD card for expanded storage.

1. Locate the SIM card tray on the side of your device.
2. Insert the SIM eject tool into the small hole next to the tray and press firmly until the tray pops out.
3. Place your Nano-SIM card(s) and/or microSD card into the designated slots on the tray. Ensure the gold contacts face downwards.
4. Carefully reinsert the tray into the phone until it clicks into place.



Figure 1: Xiaomi Redmi A3X device overview. This image displays the front and back of the smartphone, highlighting its design and camera placement.

2.2 Powering On and Initial Configuration

1. Press and hold the Power button (located on the side) until the Xiaomi logo appears.
2. Follow the on-screen prompts to select your language, region, connect to a Wi-Fi network, and set up your Google account.
3. Configure security settings such as screen lock, fingerprint sensor, and AI face unlock.

3. Basic Operation

3.1 Display and Navigation

- **6.71" Dot Drop Display:** The large HD+ display offers a wide viewing area.
- **90Hz Refresh Rate:** Provides a smoother scrolling and viewing experience. Adjust refresh rate in Settings > Display.
- **DC Dimming:** Designed for better eye protection.
- **Navigation:** Use gestures or on-screen navigation buttons (configurable in Settings).

3.2 Camera Functions

The Redmi A3X features an 8MP main camera and a 5MP front camera.

- **Rear Camera:** 8MP main camera with f/2.0 aperture and an auxiliary lens. Supports HDR mode, Portrait mode, and Time-lapse. Video recording up to 1080P at 30fps.
- **Front Camera:** 5MP front camera with f/2.2 aperture. Features include HDR mode, Soft-light ring, Portrait mode, and Time-lapse. Video recording up to 1080P at 30fps.
- **Accessing Camera:** Tap the Camera icon on the home screen or lock screen.

3.3 Connectivity

- **Network:** Supports 4G/3G/2G networks. Ensure your SIM card is activated for your carrier.
- **Wi-Fi:** Supports 2.4GHz/5GHz Wi-Fi. Connect via Settings > Wi-Fi.
- **Bluetooth:** Bluetooth 5.4 for connecting wireless accessories. Enable via Settings > Bluetooth.
- **GPS:** Integrated GPS, Glonass, Galileo, and Beidou for location services.
- **FM Radio:** Supports FM radio with a headphone jack.

4. Key Features

- **Processor:** Unisoc T603 octa-core processor (up to 1.8GHz) for efficient performance.
- **Battery:** 5000mAh (typical) battery capacity for extended usage. Supports 10W charging via USB Type-C.
- **Security:** Side fingerprint sensor and AI face unlock for secure access.
- **Operating System:** Android 14, with a commitment to 2 major Android updates and 3 years of security patch updates.
- **Audio:** 3.5mm headphone jack for wired audio.

5. Care and Maintenance

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body. Avoid harsh chemicals.
- **Temperature:** Operate the device within recommended temperature ranges (typically 0°C to 35°C).
- **Water Resistance:** This device is not water-resistant. Avoid exposure to liquids.
- **Software Updates:** Regularly update your device's software to ensure optimal performance and security.
- **Battery Care:** Avoid fully discharging the battery frequently. Use the provided or recommended charging

accessories.

6. Troubleshooting

Problem	Possible Solution
Device does not power on.	Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again.
Poor network signal or no service.	Check if the SIM card is correctly inserted. Verify that your SIM card is activated and you are within network coverage. Restart the device.
Applications are slow or unresponsive.	Close unnecessary background applications. Clear app cache (Settings > Apps > [App Name] > Storage > Clear cache). Restart the device.
Battery drains quickly.	Reduce screen brightness. Disable unused features like Wi-Fi, Bluetooth, GPS. Close background apps. Check battery usage in Settings to identify power-consuming apps.
Cannot connect to Wi-Fi.	Ensure Wi-Fi is enabled on your device and the router is working. Re-enter the Wi-Fi password. Restart both the phone and the router.

7. Technical Specifications





Figure 2: Regulatory information on the back of the Xiaomi Redmi A3X. This image displays the model number, FCC ID, and battery capacity details.

- **Model Name:** Redmi A3X
- **Operating System:** Android 14
- **Processor:** Unisoc T603 Octa-core, up to 1.8GHz
- **RAM:** 4 GB
- **Internal Storage:** 128 GB
- **Display:** 6.71 inches HD+ (1650 x 720), 90Hz Refresh Rate, DC Dimming
- **Rear Camera:** 8MP (f/2.0) with auxiliary lens, HDR, Portrait, Time-lapse. Video: 1080P 30fps.
- **Front Camera:** 5MP (f/2.2), HDR, Portrait, Time-lapse. Video: 1080P 30fps.
- **Battery:** 5000mAh (typical)
- **Charging:** Supports 10W charging, USB Type-C
- **Connectivity:** Dual SIM, 4G LTE, Wi-Fi (2.4GHz/5GHz), Bluetooth 5.4, GPS (Glonass, Galileo, Beidou)
- **Sensors:** Side fingerprint sensor, AI face unlock, Virtual proximity sensor, Virtual ambient light sensor, Accelerometer, Electronic compass.
- **Audio Jack:** 3.5mm
- **Dimensions:** Approximately 7.13 x 4.49 x 2.13 inches (Package)

- **Item Weight:** Approximately 13 ounces
- **FCC ID:** 2AFZZN32L

8. Warranty Information

Your Xiaomi Redmi A3X smartphone is covered by a limited warranty. Please refer to the Quick Start Guide and Warranty Card included in your package for detailed terms and conditions, including warranty period and coverage specifics. This warranty typically covers manufacturing defects but does not cover damage caused by misuse, accidents, or unauthorized modifications.

9. Customer Support

For technical assistance, troubleshooting, or warranty inquiries, please contact Xiaomi customer support through their official website or the contact information provided in your warranty documentation. You can also visit the official Xiaomi store on Amazon for product information and support resources.
Online Support: Visit the XIAOMI Store on Amazon

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Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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