Sony XQ-ES72

Sony Xperia 10 VI 5G Smartphone User Manual

Model: XQ-ES72

1. Getting Started

1.1 What's in the Box

Verify that your package contains the following items:

- Sony Xperia 10 VI 5G smartphone

Note: A charger is not included with the device. Please use a compatible USB-C charger.

1.2 Device Overview

Familiarize yourself with the physical layout of your Sony Xperia 10 VI 5G smartphone.



Image: Rear view of the Sony Xperia 10 VI 5G smartphone, highlighting its sleek black finish and vertical dual camera setup.



Image: Side profile of the Sony Xperia 10 VI 5G smartphone, illustrating the placement of physical buttons.

1.3 Inserting SIM and microSD Card

The Sony Xperia 10 VI supports dual SIM cards or one SIM card and one microSD card for expandable storage. The card tray can be removed without a tool.

1. Locate the card tray on the side of the device.
2. Gently pull out the tray using your fingernail.
3. Place your Nano-SIM card(s) and/or microSD card into the designated slots. Ensure proper orientation.
4. Carefully push the tray back into the device until it clicks into place.

1.4 Powering On/Off

- **To Power On:** Press and hold the Power button until the Sony logo appears.
- **To Power Off:** Press and hold the Power button, then select 'Power off' from the options on the screen.
- **To Restart:** Press and hold the Power button, then select 'Restart' from the options.

1.5 Initial Setup Wizard

Upon first power-on, the device will guide you through an initial setup process. This includes selecting your

language, connecting to Wi-Fi, setting up your Google account, and configuring security features like the fingerprint sensor.

2. Operating Your Device

2.1 Basic Navigation

Your Xperia 10 VI features a responsive touchscreen for interaction. Use gestures such as tapping, swiping, pinching, and spreading to navigate the interface.

- **Home Screen:** The central hub for your apps and widgets.
- **App Drawer:** Swipe up from the home screen to access all installed applications.
- **Notification Panel:** Swipe down from the top of the screen to view notifications and quick settings.

2.2 Android 13.0 Overview

The device runs on Android 13.0, offering a user-friendly interface and access to a vast ecosystem of applications via the Google Play Store. Key features include enhanced privacy controls, personalized themes, and improved notification management.

2.3 Connectivity

- **5G Network:** The device supports 2G, 3G, 4G, and 5G connectivity. Ensure your SIM card and service plan are compatible with 5G for optimal speeds.
- **Wi-Fi:** Connect to wireless networks for internet access. Go to*Settings > Network & internet > Internet* to manage Wi-Fi connections.
- **Bluetooth:** Pair with wireless headphones, speakers, and other Bluetooth-enabled devices. Access via *Settings > Connected devices > Connection preferences > Bluetooth*
- **Mobile Hotspot:** Share your phone's internet connection with other devices. Enable this feature in *Settings > Network & internet > Hotspot & tethering*

2.4 Camera Features

The Xperia 10 VI is equipped with both front and rear cameras. Open the Camera app to capture photos and videos. The scanner resolution is 1080 x 2520 pixels.

- **Photo Modes:** Explore various modes such as Portrait, Panorama, and Night mode for different shooting scenarios.
- **Video Recording:** Record high-quality videos with optical image stabilization.

2.5 Special Features

- **Always On Display:** View time, date, and notifications without waking the screen. Configure in *Settings > Display > Lock screen > Always show time and info*
- **Fast Charging Support:** The device supports fast charging for quicker power replenishment. Use a compatible fast charger for best results.

3. Maintenance

3.1 Battery Management

To maximize battery life (up to 50 hours talk time), consider the following:

- Adjust screen brightness.
- Disable Wi-Fi, Bluetooth, and GPS when not in use.
- Close background applications.
- Utilize battery saver modes available in *Settings > Battery*.

3.2 Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid abrasive materials or harsh chemicals that could damage the device.

3.3 Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to *Settings > System > System update*.

4. Troubleshooting

4.1 Common Issues

- **Fingerprint Enrollment Issues:** If you encounter problems enrolling your fingerprint, try disabling automatic time zone settings and manually selecting a time zone such as Hong Kong, Taiwan, or Europe. Then attempt enrollment again.
- **Connectivity Problems (Wi-Fi/Mobile Data):**
  - Ensure Wi-Fi or mobile data is enabled.
  - Restart your device.
  - Forget and reconnect to the Wi-Fi network.
  - Check your SIM card insertion and carrier settings.
- **Device Freezing/Unresponsive:** Press and hold the Power button for approximately 10 seconds to force a restart.

4.2 Restoring Factory Settings

If your device experiences persistent issues, you may need to perform a factory data reset. This will erase all data from your phone, so ensure you back up important information first.

1. Go to *Settings > System > Reset options*.
2. Select *Erase all data (factory reset)*.
3. Follow the on-screen prompts to confirm the reset.

5. Specifications

Below are the key technical specifications for the Sony Xperia 10 VI 5G (Model: XQ-ES72):

Feature	Specification
Model Name	Xperia 10 VI
Item Model Number	XQ-ES72

Feature	Specification
Operating System	Android 13.0
CPU Model	Others
CPU Speed	3.4 GHz
RAM Memory Installed Size	8 GB
Memory Storage Capacity	128 GB
Standing Screen Display Size	6.1 Inches
Resolution	1080 x 2520
Refresh Rate	60 Hz
Connectivity Technologies	2G, 3G, 4G, 5G
Special Features	Always On Display, Mobile Hotspot Capability, Fast Charging Support
Audio Jack	No headphone jack
Item Weight	8.1 ounces
Package Dimensions	7.68 x 3.98 x 1.06 inches
Phone Talk Time	50 Hours

6. Warranty and Support

For detailed warranty information and technical support, please refer to the official Sony support website or contact your point of purchase. Keep your proof of purchase for warranty claims.

Online Support: Visit the official Sony Support Website for FAQs, software downloads, and contact options.

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