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› Comfytemp Weighted Heating Pad for Neck and Shoulders User Manual

Comfytemp Weighted Neck & Shoulder Heating Pad (B0D5YTF13X)

Comfytemp Weighted Heating Pad User Manual

Model: Weighted Neck & Shoulder Heating Pad (B0D5YTF13X)

Brand: Comfytemp

IMPORTANT SAFETY INFORMATION

WARNING: To reduce the risk of burns, electric shock, fire, or injury, this product must be used in accordance with the following instructions:

- Do not use while sleeping.
- Do not use directly on bare skin; always wear a piece of clothing underneath.
- Do not bunch, sit on, lay on, or squeeze the pad. Avoid sharp creases which may cause short circuits and burns.
- Do not use on an infant, invalid, or a person insensitive to heat.
- Do not use with liniment, salve, or ointment preparations, as skin burns could result.
- Do not use pins or other metallic means to fasten this pad.
- Never pull this pad by the supply cord.
- Do not use if the pad is wet.
- The control cannot be immersed in water.
- Do not machine wash frequently. Do not tumble dry or iron at high temperature.

PRODUCT OVERVIEW

The Comfytemp Weighted Heating Pad is designed to provide targeted heat therapy for the neck, shoulders, and upper back. Its unique weighted design ensures optimal contact with your body, delivering deep and even heat for muscle relaxation and pain relief. Made with soft, breathable flannel fabric, it offers a comfortable experience.

Key Features:

- **Ceramic Weighted Design:** Utilizes high-quality ceramic beads for even heat distribution and sustained warmth, transferring heat deeply into muscles.
- **Adjustable Collar:** Features a high-quality sticky cloth and Velcro collar (19–26 inches circumference) for flexible and comfortable fit without strangulation.
- **Elastic Straps:** Includes 2 elastic straps with Velcro and 2 additional extenders for versatile wearing options (chest, waist, under arm) to secure the pad.
- **Multiple Heat Levels:** Offers 6 heat settings ranging from 104°F to 140°F.
- **Auto-Off Timer:** Equipped with 3 timer levels (1, 2, or 3 hours) for safety and energy conservation.
- **Overheat Protection:** Dual-layer insulated NTC PTC heating wire and controller ensure secure operation.
- **Soft & Washable Fabric:** Classic gray flannel fabric is soft, breathable, stain-resistant, and machine-washable (controller detachable).



Figure 1: Comfytemp Weighted Heating Pad for Neck and Shoulders.



Figure 2: The weighted design improves hot compress effect for deeper relaxation and pain relief.



Figure 3: Ceramic beads absorb heat and emit far-infrared, transferring heat deeply into muscles, enhancing circulation, and

promoting relaxation.

Why Choose Comfytemp Weighted Heating Pad for Neck and Shoulders?



✗ Slips easily

✗ Less adjustable collar, prone to strangle the neck

✓ Weighted and elastic bands design for better fit and fixed

✓ Adjustable collar, won't strangle the neck



Figure 4: The 2.4lb ergonomic all-around weighted design with full-area filling provides a better, cozier fit compared to edge-only filling.

SETUP

1. **Unpack:** Carefully remove the heating pad and its accessories from the packaging.
2. **Connect Power:** Ensure the controller is securely connected to the heating pad. Plug the power cord into a standard electrical outlet. The 9.8ft power cord allows for flexible movement.
3. **Positioning:** Place the heating pad on your neck and shoulders, ensuring the adhesive fabric side faces outward and the logo side faces up.

Further Comfortable and Fit Experience

Comfytemp



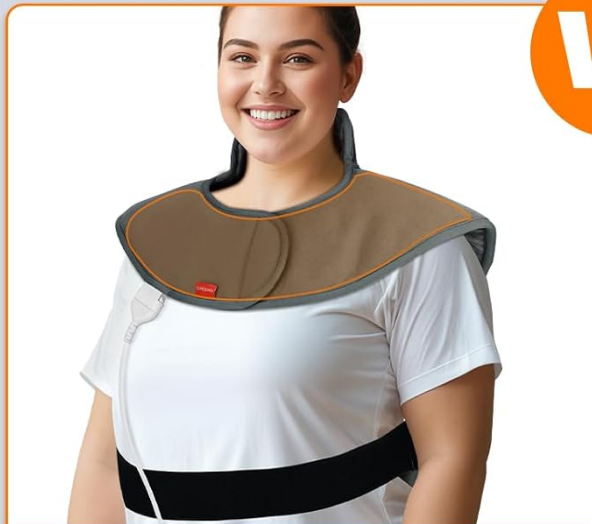
Better fit Design

Others



Not Conform to body

VS



Won't strangle the neck



Prone to strangle the neck

Figure 5: The easy-to-use controller with large buttons and LED display.

OPERATING INSTRUCTIONS

Powering On/Off:

- **To Turn On:** Short press the Power button  on the controller. The LED display will light up.
- **To Turn Off:** Long press the Power button until the display turns off.

Adjusting Heat Settings:

- Short press the Temperature Level Selection button  to cycle through 6 heating levels (L1-L6). The display will show the current heating level.

Setting the Timer:

- Short press the Timing Selection button  to select the auto-off timer duration: 1 hour, 2 hours, or 3 hours. The display will show the selected time.
- The screen will auto-off after 5 minutes of inactivity to conserve energy.

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Video 1: Official Comfytemp demonstration of the Far Infrared Weighted Heating Pad for Neck and Shoulders, highlighting its features and ease of use.

WEARING INSTRUCTIONS

The Comfytemp Weighted Heating Pad is designed for a secure and comfortable fit, ensuring the heat is applied effectively to your neck, shoulders, and upper back. The weighted nature helps the pad conform to your body.

Adjustable Collar:

- The collar features high-quality sticky cloth and Velcro for flexible adjustment. Adjust the collar to fit snugly around your neck without causing discomfort or strangulation. The circumference of the collar is 19–26 inches.

Using Elastic Straps:

- The heating pad includes 2 elastic straps with Velcro and 2 additional elastic extenders for various wearing configurations.
- **To Secure:** Adjust the weighted heat pad to the most comfortable and fitting position. Use the elastic straps to help secure it and better conform to your body.
- **Wearing Options:** The straps can be used in multiple ways:
 - Straps on chest (straight across or crossed)
 - Straps on waist
 - Under arm (using extenders for larger body shapes)
- Avoid tightening the straps too much, as this could cause discomfort and affect the neck fit.

Easy to Use

- 6** 6 Heating Settings
- 3** 3 Auto-Off Levels
- 5** 5 Mins screen Auto-off
-  Overheat Protection



Figure 6: Multiple ways to wear the heating pad for personalized comfort and fit.

Easy Operation

- 6** 6 Heating Settings
-  3 Auto-Off Levels
-  5 Mins Automatic screen off
-  LED Screen



Figure 7: Details of the wearable design, including the 19"x16" size, fully adhesive collar, and elastic bands with extenders for a comfortable fit.

Multiple Ways to Wear

Just to "Hug" You

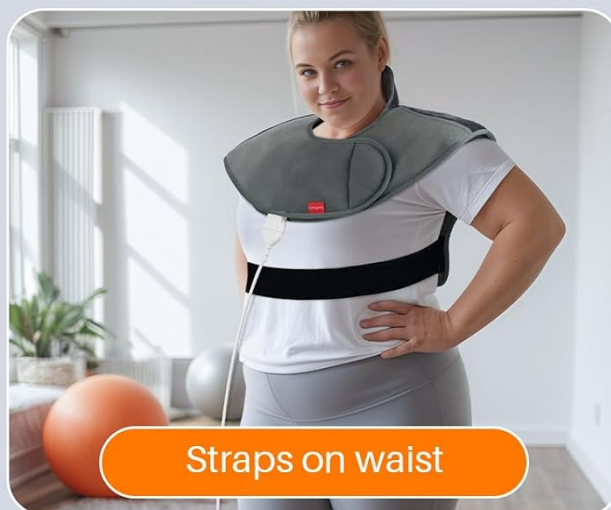
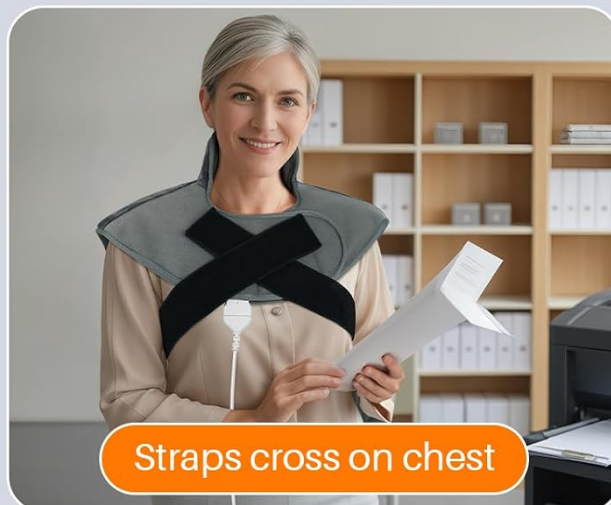


Figure 8: Reference for wearing conditions across different body types. Adjust to the most comfortable position for you.

MAINTENANCE & CARE

Proper care will extend the life of your Comfytemp Weighted Heating Pad.

- **Cleaning:** The classic gray flannel fabric is machine-washable.
- **Before Washing:** Ensure the control unit is detached from the heating pad. The control unit cannot be immersed in water.
- **Washing Instructions:** Machine wash on a gentle cycle with cold water.
- **Spot Cleaning:** You can also spot clean using a damp washcloth for minor spills.
- **Drying:** Do not tumble dry or iron at high temperature. Air dry completely before re-using or storing.
- **Frequency:** Since it has built-in heating wires, please do not machine wash it frequently.

Enjoy Comfort and Softness



Figure 9: The heating pad is machine washable with a detachable controller for easy cleaning.

TROUBLESHOOTING

- **Pad Not Heating Sufficiently:** Ceramic beads absorb heat before releasing it. If the pad does not feel hot enough immediately, please use it for a bit longer. It may take a few minutes to reach the desired temperature.
- **Pad Not Turning On:** Ensure the power cord is securely plugged into a working electrical outlet and the controller is firmly connected to the pad. Check if the power button has been pressed correctly.
- **Pad Shuts Off Unexpectedly:** Verify the auto-off timer setting. The pad is designed to shut off automatically after 1, 2, or 3 hours depending on your selection. If it shuts off prematurely, ensure there are no sharp creases or bunching that could trigger the overheat protection.

SPECIFICATIONS

Feature	Detail
Brand	Comfytemp
Model Number	B0D5YTF13X
Color	Gray
Item Weight	2.5 Pounds
Number of Heat Settings	6
Auto-Off Timer Levels	3 (1, 2, 3 hours)
Collar Circumference	19–26 inches
Power Cord Length	9.8 feet
Manufacturer	Shenzhen Yicai Health Technology Co. , Ltd

Date First Available	June 3, 2024
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WARRANTY & CUSTOMER SUPPORT

Comfytemp is committed to providing excellent customer service. For any questions, concerns, or support needs regarding your Weighted Heating Pad, please contact our customer support team.

Comfytemp offers 7*24 customer support to assist you.

Please refer to the product packaging or the official Comfytemp website for the most up-to-date contact information.