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DUDUPET DU-W01K

DUDUPET DU-W01K Cat Water Fountain Filter Replacement Manual

Model: DU-W01K

INTRODUCTION

This manual provides instructions for the proper use, installation, and maintenance of DUDUPET DU-W01K Cat Water Fountain Filter Replacements. These filters are designed to ensure your pet has access to clean, fresh drinking water by effectively removing impurities.

PACKAGE CONTENTS

Each package contains the following items:

- 6 x Cat Water Fountain Filters
- 6 x Sponge Filters

Each filter and sponge is individually packaged to maintain hygiene and quality.



Image: Contents of the DUDUPET filter replacement package.

SETUP AND INSTALLATION

1. **Preparation:** Before installing a new filter, rinse it thoroughly under running tap water for several minutes. This helps remove any loose carbon dust and prepares the filter for optimal performance.
2. **Remove Old Filter:** Turn off and unplug your DUDUPET cat water fountain. Disassemble the fountain according to its specific instructions to access the filter compartment. Remove the used filter and sponge.
3. **Install New Sponge Filter:** Place a new sponge filter into its designated slot, typically at the pump intake, to catch larger debris.
4. **Install New Main Filter:** Insert the rinsed main filter into the filter tray or compartment. Ensure it is seated correctly to prevent water from bypassing the filtration system.
5. **Reassemble and Fill:** Reassemble the water fountain components. Fill the fountain with fresh water to the recommended level.
6. **Power On:** Plug in and turn on the water fountain. Observe for proper water flow.

OPERATING PRINCIPLE: TRIPLE FILTRATION SYSTEM

The DUDUPET DU-W01K filters utilize a triple filtration system to purify your pet's drinking water:

- **Cotton Layer:** The outer cotton layer acts as a pre-filter, capturing hair, sediment, and other large particles to prevent them from reaching the inner layers and clogging the system.
- **Activated Carbon:** This layer absorbs chlorine, odors, and organic impurities from the water, significantly improving taste and freshness.
- **Ion Exchange Resin:** The ion exchange resin works to remove heavy metals and reduce water hardness, contributing to healthier water for your pet.



Image: Illustration of the triple filtration layers within the filter.

MAINTENANCE AND REPLACEMENT SCHEDULE

Regular filter replacement is crucial for maintaining water quality and fountain performance.

- **Main Filter Replacement:** It is recommended to replace the main cat fountain filter every 2 to 4 weeks. The frequency may vary depending on the number of pets using the fountain and the quality of your tap water.
- **Sponge Filter Replacement:** The sponge filter should also be replaced every 2 to 4 weeks, or sooner if it appears visibly dirty or clogged.
- **Fountain Cleaning:** In addition to filter replacement, regularly clean the entire water fountain, including the pump, to prevent mineral buildup and bacterial growth.

TROUBLESHOOTING

If you encounter issues with your DUDUPET water fountain after filter replacement, consider the following:

- **Reduced Water Flow:** Ensure the pump is clean and free of debris. Check if the filter is correctly seated and not obstructing the pump. A new filter should not reduce flow unless it was not rinsed properly or is defective.
- **Unpleasant Odor or Taste:** If the water develops an odor or taste shortly after replacement, ensure the new filter was rinsed thoroughly. If the issue persists, replace the filter immediately and clean the fountain thoroughly.
- **Visible Debris in Water:** If you notice particles in the water, check that the filter is installed correctly and that the

sponge filter is in place. If the filter is saturated, replace it.

- **Fountain Not Operating:** Ensure the power adapter is securely connected and the outlet is functional. Check the pump for any blockages or damage.

SPECIFICATIONS

Model Number	DU-W01K
Compatible Fountain Capacity	3 Liters (101 oz)
Material	Cotton, Activated Carbon, Ion Exchange Resin
Package Quantity	6 Main Filters, 6 Sponge Filters
Item Weight (per package)	3.2 ounces
Package Dimensions (L x W x H)	5.67 x 3.43 x 3.23 inches

WARRANTY INFORMATION

DUDUPET provides a **12-month warranty** for this product from the date of purchase. This warranty covers manufacturing defects. Please retain your proof of purchase for warranty claims. The warranty does not cover damage caused by misuse, neglect, or normal wear and tear of consumable parts like filters.

CUSTOMER SUPPORT

For further assistance, questions, or concerns regarding your DUDUPET DU-W01K filters or water fountain, please contact DUDUPET customer support through the retailer's platform or the official DUDUPET website. Please have your product model number (DU-W01K) and purchase details ready when contacting support.