Tecno TS20PGLD

Tecno Spark 20C User Manual

Model: TS20PGLD

Introduction

This manual provides comprehensive instructions for the safe and efficient use of your Tecno Spark 20C smartphone. Please read this manual carefully before using the device to ensure optimal performance and to prevent damage.
The Tecno Spark 20C features a 6.6-inch HD+ display, a 50-megapixel main camera with AI processing, an 8-megapixel front camera, an octa-core processor, 4 GB RAM, 256 GB internal storage (expandable via microSD), a 5000 mAh battery, and NFC for contactless payments.

Package Contents

Ensure all items are present in the package:

- Tecno Spark 20C Smartphone
- Charger
- USB Cable
- Protective Cover
- Earphones
- SIM Ejector Tool
- Quick Start Guide
- Warranty Card

Device Overview

Familiarize yourself with the physical components of your Tecno Spark 20C.



Figure 1: Front and back view of the Tecno Spark 20C smartphone, showing the display, camera module, and branding.



Figure 2: Rear view of the Tecno Spark 20C, highlighting the camera array and textured back panel.



Figure 3: Side view of the Tecno Spark 20C, showing the power button and volume rocker.



Figure 4: Top view of the Tecno Spark 20C, indicating potential microphone or sensor placement.



Figure 5: Bottom view of the Tecno Spark 20C, showing the headphone jack, USB-C port, and speaker grille.

Setup

1. Inserting SIM Card and MicroSD Card

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejector tool into the small hole next to the tray and push gently until the tray pops out.
3. Place your Nano-SIM card(s) and/or microSD card into the designated slots on the tray, ensuring correct orientation.
4. Carefully push the tray back into the device until it clicks into place.

2. Initial Power On and Setup Wizard

1. Press and hold the Power button (located on the side) until the Tecno logo appears.
2. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.

3. Charging the Battery

Before first use, it is recommended to fully charge the device. Connect the USB cable to the phone's charging port and the other end to the power adapter. Plug the adapter into a power outlet. The charging indicator will appear on the screen.

Operating Your Device

Basic Navigation

- **Power On/Off:** Press and hold the Power button. Select "Power off" or "Restart".
- **Screen Lock/Unlock:** Press the Power button briefly.
- **Volume Control:** Use the Volume Up/Down buttons on the side.
- **Home Screen:** Swipe up from the bottom of the screen or tap the Home button (if enabled).
- **Recent Apps:** Swipe up and hold from the bottom, or tap the Recent Apps button.
- **Notifications Panel:** Swipe down from the top of the screen.

Camera Functions

The Tecno Spark 20C features a 50-megapixel main camera and an 8-megapixel front camera. It supports AI image processing, scene recognition, and panoramic shooting.

- Open the Camera application from the home screen or app drawer.
- Select desired mode (Photo, Video, Portrait, etc.).
- Tap the shutter button to capture an image or start/stop video recording.
- Use the zoom gesture (pinch in/out) or on-screen controls to adjust zoom.
- Tap on the screen to focus on a specific object.

Connectivity

- **Wi-Fi:** Go to Settings > Network & internet > Wi-Fi to connect to wireless networks.
- **Bluetooth:** Go to Settings > Connected devices > Bluetooth to pair with other Bluetooth devices.
- **NFC:** The device supports NFC for contactless payments. Ensure NFC is enabled in Settings > Connected devices > Connection preferences > NFC.
- **Mobile Data:** Go to Settings > Network & internet > Mobile network to manage your cellular data connection.

Maintenance and Care

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid using harsh chemicals or abrasive materials.
- **Battery Care:**
  - Avoid extreme temperatures.
  - Do not fully discharge the battery regularly.
  - Use only original or certified chargers.
- **Software Updates:** Regularly check for system updates in Settings > System > System update to ensure your device has the latest features and security patches.

- **Storage Management:** Periodically clear unnecessary files and apps to maintain optimal performance. Go to Settings > Storage to manage internal storage.
- **Environmental Protection:** Do not dispose of the device or its battery with household waste. Follow local regulations for electronic waste disposal.

Troubleshooting

Problem	Possible Solution
Device does not power on.	Ensure the battery is charged. Connect to charger and wait a few minutes before attempting to power on again.
Screen is unresponsive.	Restart the device by pressing and holding the Power button for about 10 seconds. If unresponsive, force restart (usually Power + Volume Down).
Cannot connect to Wi-Fi.	Check if Wi-Fi is enabled. Restart your router and the phone. Forget the network and reconnect.
Apps are crashing or freezing.	Clear the app's cache and data (Settings > Apps > [App Name] > Storage). Update the app. If problem persists, uninstall and reinstall the app.
Poor battery life.	Reduce screen brightness. Close background apps. Disable unnecessary features like GPS, Bluetooth, Wi-Fi when not in use. Check battery usage in Settings > Battery.

Specifications

Feature	Detail
Model Name	Spark 20C
Item Model Number	TS20PGLD
Brand	Tecno
Operating System	Android T
Processor	Octa-core
Screen Size	6.6 Inches HD+
Resolution	720 x 1615
Installed RAM Memory Size	4 GB
Memory Storage Capacity	256 GB
Expandable Storage	Yes, via microSD card
Main Camera	50 Megapixels (with AI processing)
Front Camera	8 Megapixels
Battery Capacity	5000 mAh (Lithium Ion)

Feature	Detail
Network	4G
Connectivity Technology	NFC
Wireless Carrier	Unlocked for All Carriers
Package Dimensions	19.6 x 9.8 x 4.4 cm
Item Weight	410 g

Warranty and Support

For warranty information, please refer to the warranty card included in your product package or visit the official Tecno website. Keep your proof of purchase for warranty claims.
For technical support, software updates, or service inquiries, please contact Tecno customer service or visit their official support channels. Contact details are typically available on the manufacturer's website or in the product documentation.
You can visit the official Tecno Store on Amazon for more information:Tecno Store

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I access accessibility settings for Free Fire on the TECNO SPARK 20C?

While the TECNO SPARK 20C manual does not provide specific game-play settings for Free Fire, you can access the phone's general accessibility and performance features to improve your gaming experience:Accessibility Settings: Go to Settings...

Read full answer