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› Bedsure Heated Mattress Pad Queen User Manual

Bedsure BS-HMQU-2

Bedsure Heated Mattress Pad Queen

MODEL: BS-HMQU-2

Introduction

The Bedsure Heated Mattress Pad Queen is designed to provide customizable warmth and enhanced comfort for your bed. Featuring advanced heating wire technology, it offers precise temperature control with multiple heat settings and time-settings. This electric mattress pad is built with safety in mind, undergoing rigorous testing and incorporating features like automatic shut-off. Its soft, brushed fabric and deep pocket design ensure a secure and comfortable fit on your mattress.



Image: The Bedsure Heated Mattress Pad, folded, with its packaging and dual controllers visible. The product is white and features a quilted pattern.

Safety Information

Please read all safety instructions carefully before using your Bedsure Heated Mattress Pad. Failure to follow these instructions may result in electric shock, fire, or injury.

- This product has undergone 74 safety tests with standards surpassing UL, ensuring safer performance.
- It is ETL and FCC certified for your peace of mind.
- The mattress pad features a default 8-hour auto shut-off to prevent overheating.
- Do not use if the mattress pad is wet or damp. This product is not water resistant.
- Ensure the power cord is not pinched or routed in a way that could cause damage.
- Keep controllers and cords away from pets and children.
- Do not use with infants, incapacitated persons, or persons insensitive to heat.
- Avoid folding or bunching the mattress pad while in use, as this can cause localized overheating.

SAFER & MORE RELIABLE

74

74 Safety Tests with
Standards Higher than UL

**Conducted in Bedsure Intertek-Recognized Satellite™ Lab*



Image: A couple relaxing on a bed with the Bedsure Heated Mattress Pad. Overlaid are icons indicating 74 safety tests, ETL and FCC certifications, Overheat Protection, and an 8-hour Auto Shut-Off feature.

Package Contents

Please check the package contents to ensure all items are present and undamaged:

- 1 x Bedsure Heated Mattress Pad (Queen Size)
- 2 x Dual Controllers with Power Cords

Setup Instructions

Follow these steps for proper installation of your heated mattress pad:

1. Place the Bedsure Heated Mattress Pad directly on top of your mattress.
2. Utilize the all-around elastic band to secure the mattress pad firmly in place. The deep pocket design allows it to

stretch up to 18 inches deep, ensuring a snug fit without moving or shifting.

3. Run the coupler wire from the mattress pad to the *left* side of the bed.
4. Connect the power cord from the controller to the mattress pad on the *right* side of the bed. Ensure all connections are secure.
5. Plug the power cords from the controllers into standard 120V AC wall outlets.



Image: A hand demonstrating the deep pocket feature of the Bedsure Heated Mattress Pad, showing it can fit mattresses up to 18 inches thick with an elastic band.

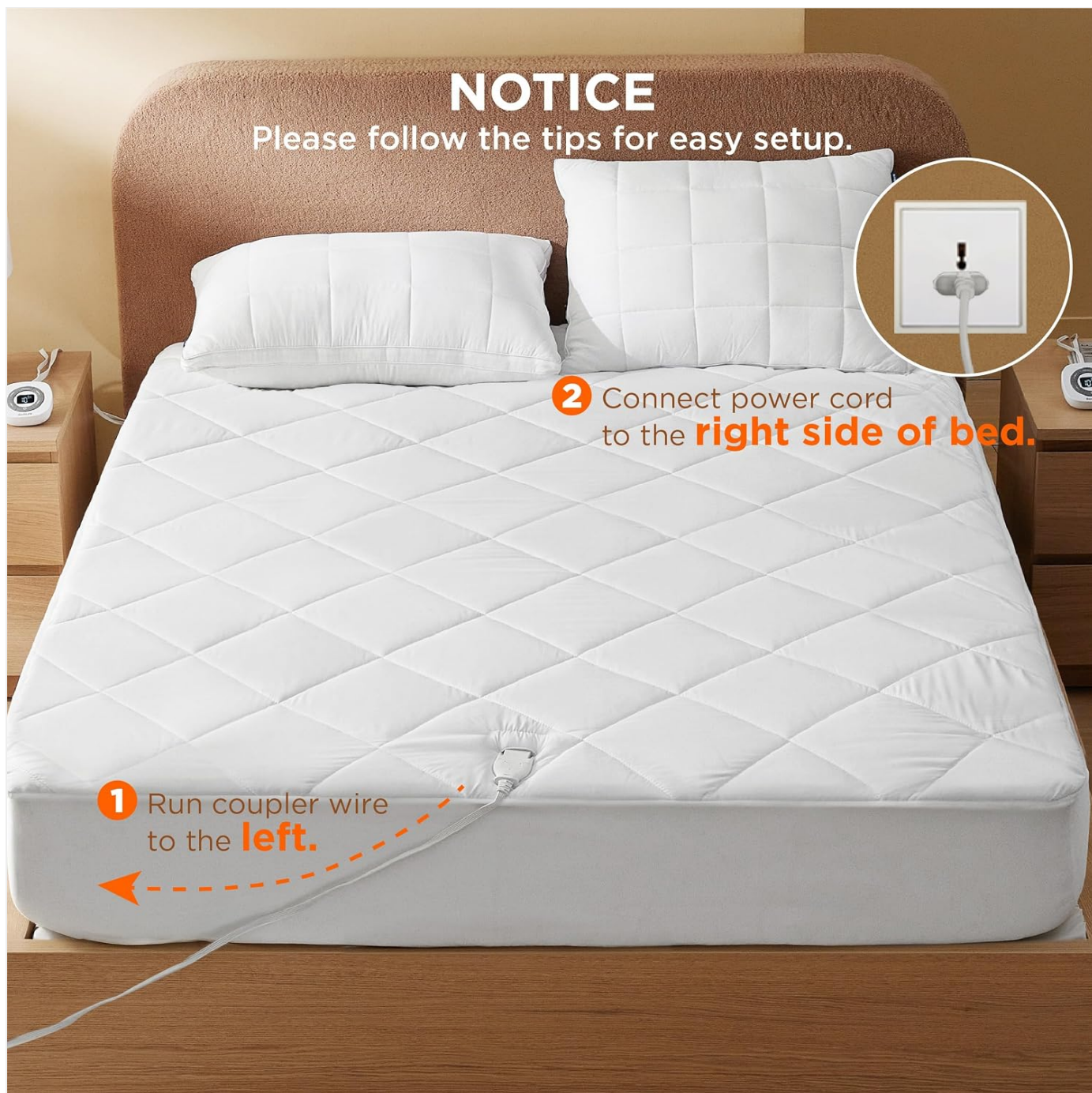


Image: Visual instructions for setting up the Bedsure Heated Mattress Pad, showing to run the coupler wire to the left and connect the power cord to the right side of the bed.

Operating Instructions

Your Bedsure Heated Mattress Pad features dual controllers, allowing independent temperature and time settings for each side of the bed.

- **Power On/Off:** Press the power button on each controller to turn the respective side of the mattress pad on or off.
- **Heat Settings:** Use the 'TEMP+' and 'TEMP-' buttons to select from 10 heating levels. Start with a lower setting and adjust as needed for your comfort.
- **Time Settings:** Use the 'TIME+' and 'TIME-' buttons to set the operating duration. The pad offers 12 time-settings, allowing you to customize how long it stays on before automatically shutting off.
- **Preheat Function:** Activate the preheat function to warm the bed before you climb in. This function helps the pad conform to changes in body temperature, ensuring consistent warmth.
- **Memory Function:** The memory function restores your previous settings, making it convenient to return to your

preferred warmth and duration without re-adjusting every time.



Image: An overhead view of a bed with two people sleeping, illustrating the dual-zone heating capability of the Bedsure Heated Mattress Pad, showing separate heated areas for each person.

MORE SETTINGS, LESS HASSLE

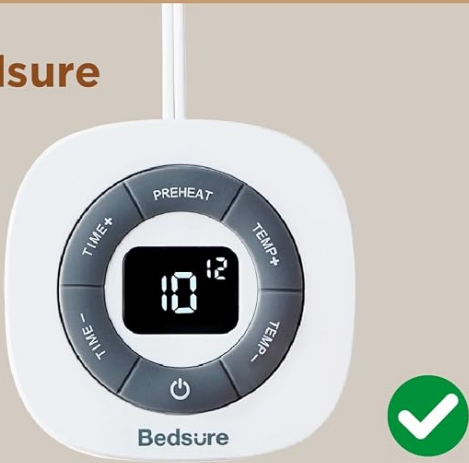
Bedsure	Others
	
 10 Heating Levels	5 Heating Levels
 Auto Shut-Off (12 Hours)	Auto Shut-Off (10 Hours)
 Preheat Function Warm before you climb in	
 Memory Function Remember your preferred settings	

Image: A comparison chart highlighting the Bedsure controller's features (10 Heating Levels, Auto Shut-Off (12 Hours), Preheat Function, Memory Function) versus a generic controller.

Care and Maintenance

Proper care will extend the life of your Bedsure Heated Mattress Pad.

- Always unplug the mattress pad from the wall outlet and disconnect the controllers from the pad before cleaning.
- The mattress pad is machine washable. Wash in mild soap and cold water on a slow cycle for 2 minutes.
- Do not dry clean, bleach, or iron the mattress pad.
- Tumble dry on low heat or line dry. Ensure the pad is completely dry before reconnecting to power.
- Store the mattress pad in a cool, dry place when not in use. Avoid folding tightly or placing heavy objects on it.

Troubleshooting

If you encounter issues with your Bedsure Heated Mattress Pad, please refer to the following common solutions:

- **Pad not heating:** Ensure both the mattress pad and controllers are properly connected and plugged into a working electrical outlet. Check if the power button on the controller is pressed.
- **Uneven heating:** Ensure the mattress pad is laid flat on the bed without any folds or bunches.
- **Controller display not working:** Unplug the controller from the wall and the pad, wait a few minutes, then reconnect. If the issue persists, contact customer support.
- **Pad automatically shuts off unexpectedly:** This could be due to the auto shut-off timer or an internal safety mechanism. If it happens frequently outside of the set timer, ensure proper ventilation and contact support.

Specifications

Brand	Bedsure
Model Number	BS-HMQU-2
Colour	White - Brushed
Size	Queen (60"x80")
Material	Polyester (100% Polyester Fabric Type)
Special Features	Quilted, Washable, Preheat Function, Memory Function, Dual Control
Item Weight	2.49 kg
Power Input	120V AC, 60Hz (Dual 110W controllers)
Safety Certifications	ETL, FCC
Water Resistance Level	Not Water Resistant
Date First Available	April 10 2025

FIVE-LAYER DESIGN



Image: An exploded view diagram illustrating the five-layer design of the Bedsure Heated Mattress Pad, including Diamond-Brushed Surface, 170 GSM Breathable Fill, Anti-Slip Layer, Advanced Heating Wire, and another Anti-Slip Layer.

Warranty and Support

For warranty information, product support, or to inquire about replacement parts, please contact Bedsure customer service. Refer to the contact information provided with your product packaging or visit the official Bedsure website for assistance.