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› Bedsure Heated Mattress Pad Queen Size - Dual Controller Electric Mattress Pad, Fast Heating Bed Warmer with Deep Pocket, 10 Heat Settings & 12 Hour Timer Auto Shut Off (Queen, 60"x80")

## Bedsure BS-HMQU-1

# Bedsure Heated Mattress Pad User Manual

Model: BS-HMQU-1 | Brand: Bedsure

## INTRODUCTION

This user manual provides essential information for the safe and effective operation of your Bedsure Heated Mattress Pad. Designed for customizable warmth and comfort, this mattress pad features advanced heating technology and user-friendly controls. Please read this manual thoroughly before use and retain it for future reference.

## IMPORTANT SAFETY INFORMATION

**WARNING: To reduce the risk of burns, electric shock, fire, or injury to persons, this product must be used in accordance with the following instructions.**

- Do not use with infants, children, invalids, or persons insensitive to heat.
- Do not use on waterbeds, bunk beds, adjustable mechanical beds, or children's cribs and beds.
- Ensure the controller is kept away from heat sources and is not wrapped or covered during use to prevent overheating.
- The mattress pad is ETL and FCC certified, and has undergone 74 safety tests surpassing UL standards for safer performance.
- Features an automatic 8-hour shut-off to prevent overheating.
- This product is **NOT WATER RESISTANT**. Avoid contact with liquids.
- Always connect the controller to the mattress pad first, then plug the power cord into a standard 120V AC wall outlet.

# SAFER & MORE RELIABLE

74

74 Safety Tests with  
Standards Higher than UL

*\*Conducted in Bedsure Intertek-Recognized Satellite™ Lab*



Figure 1: Safety Certifications and Features

## SETUP GUIDE

1. **Unpack the Mattress Pad:** Carefully remove the heated mattress pad and its components from the packaging.
2. **Position the Pad:** Place the Bedsure Heated Mattress Pad directly on top of your mattress. Ensure it is centered and smooth. The deep pocket design with an all-around elastic band allows it to stretch up to 16 inches deep, securing it firmly in place.



Figure 2: Deep Pocket Design for Secure Fit

3. **Connect Controllers:** For Queen size pads, there are dual controllers. Connect each controller's cord to the corresponding port on the mattress pad. Ensure the coupler wire is run to the left side of the bed and the power cord is connected to the right side of the bed for optimal setup.



Figure 3: Controller and Power Cord Connection Diagram

- 4. Plug into Power:** Once both controllers are securely connected to the mattress pad, plug the power cords into standard 120V AC wall outlets.

## OPERATING INSTRUCTIONS

Your Bedsure Heated Mattress Pad features intuitive digital controllers for personalized comfort.

# EASY TO USE

Adjust the warmth, customize your coziness.

DIGITAL CONTROLLER



**Preheat Function**



**10 Heating Levels**

With **5°F** interval



**Memory Function**

**Restore** the  
previous settings



**12 Time-Settings**

Selectable off  
with **1-hour** intervals

Figure 4: Digital Controller Overview

- **Power On/Off:** Press the power button ( ) to turn the mattress pad on or off.
- **Adjust Heat Settings:** Use the "TEMP+" and "TEMP-" buttons to select from 10 heating levels. The advanced heating wire technology ensures precise temperature control.
- **Set Timer:** Use the "TIME+" and "TIME-" buttons to set the auto shut-off timer for up to 12 hours, in 1-hour intervals. The default auto shut-off is 8 hours.
- **Preheat Function:** Press the "PREHEAT" button to quickly warm your bed before use. This function helps the pad reach your desired temperature efficiently.
- **Memory Function:** The mattress pad features a memory function that restores your previous settings when powered on, tailoring to your preferences.
- **Dual Control (Queen Size):** For Queen size pads, two independent controllers allow you and your partner to set individual heat and time settings for each side of the bed, ensuring personalized comfort.



Figure 5: Dual-Zone Heating for Personalized Comfort

## CARE AND MAINTENANCE

Proper care ensures the longevity and performance of your Bedsure Heated Mattress Pad.

- **Washing Instructions:** The mattress pad is machine washable. Use mild soap and cold water on a slow cycle for 2 minutes.
- **Drying:** Tumble dry on low heat or air dry. Ensure the pad is completely dry before re-using or storing.
- **Durability:** Neat stitching ensures stronger seams and enhanced durability. The unique dyeing technique helps prevent fading.
- **Storage:** When not in use, store the mattress pad in a cool, dry place.

## TROUBLESHOOTING

If you encounter any issues with your Bedsure Heated Mattress Pad, please refer to the following common solutions:

| Problem                                     | Solution                                                                                                                                                                                                                                                                                                                                                      |
|---------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Controller feels warm to the touch.         | This is normal. Ensure the controller is kept away from heat sources and is not wrapped or covered.                                                                                                                                                                                                                                                           |
| "F1" or "F2" error displayed on controller. | <p>This indicates potential connection issues.</p> <ol style="list-style-type: none"><li>Ensure the controller is well connected to the mattress pad.</li><li>Unplug the power cord and check all connections for any damage.</li><li>Unplug and reconnect the controller to the mattress pad first, then plug the power cord into the wall outlet.</li></ol> |
| Pad is not heating.                         | Check if the power cord is securely plugged into a working outlet and the controller is properly connected to the pad. Ensure the power button is pressed and a heat setting is selected.                                                                                                                                                                     |

If the issue persists after attempting these troubleshooting steps, please contact Bedsure customer support for assistance.

## SPECIFICATIONS

- Brand:** Bedsure
- Model Name:** BS-HMQU-1
- Size:** Queen (60" x 80")
- Color:** White
- Material:** 100% Polyester
- Thread Count:** 300
- Heat Settings:** 10 Levels
- Timer Settings:** Up to 12 Hours (1-hour intervals)
- Auto Shut-Off:** 8 Hours (Default)
- Power:** Dual 110W controllers (for Queen size)
- Voltage:** Standard 120V AC, 60Hz
- Certifications:** ETL, FCC
- Product Care:** Machine Washable
- Item Weight:** 4.4 pounds
- Country of Origin:** China

## WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the product packaging or contact Bedsure customer service directly. You can typically find contact details on the Bedsure official website or through your point of purchase. No official product videos from the seller were available for embedding in this manual.

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