

Motorola PB1M0021US

Motorola Moto G Stylus 5G (2024) User Manual

Model: PB1M0021US

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1. INTRODUCTION

Welcome to the user manual for your new Motorola Moto G Stylus 5G (2024). This device is designed to enhance your mobile experience with its advanced features and intuitive design. It comes equipped with a responsive built-in stylus for precise interaction, a vibrant 6.7-inch pOLED display with Dolby Atmos sound for immersive entertainment, and a powerful 50MP Ultra Pixel camera system with Optical Image Stabilization (OIS) for capturing high-quality photos and videos. The Moto G Stylus 5G (2024) also features a long-lasting 5000mAh battery with 30W TurboPower charging, ensuring you stay connected throughout your day. Its elegant design, complete with a vegan leather finish, offers both style and comfort. With 256GB of internal storage and RAM Boost technology, you'll have ample space and smooth performance for all your applications and media.



Figure 1: Front and back view of the Moto G Stylus 5G (2024) in Scarlet Wave.

2. INITIAL SETUP

2.1 Unboxing and First Power On

- Carefully remove your Moto G Stylus 5G (2024) and its accessories from the box. The box includes the phone, a SIM tray ejector tool, guides, the stylus, and a USB cable.

- Press and hold the power button (located on the right side of the device) until the Motorola logo appears.
- Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and accept the terms and conditions.



Figure 2: Moto G Stylus 5G (2024) with its integrated stylus.

2.2 Inserting the SIM Card

1. Locate the SIM tray on the side of your phone.
2. Insert the SIM tray ejector tool into the small hole next to the tray and press firmly until the tray pops out.
3. Place your Nano-SIM card(s) and/or microSD card (up to 2TB, sold separately) into the tray with the gold contacts

facing down.

4. Carefully reinsert the tray into the phone.



Figure 3: Back view of the device, showing the SIM tray location near the top left.

2.3 Data Transfer from Previous Device

You can easily transfer your data, contacts, photos, and apps from your old phone to your new Moto G Stylus 5G (2024) during the initial setup process.

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Video 1: Official product video showcasing the features and design of the Moto G Stylus 5G 2024, including its stylus, camera, and display.

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Video 2: Instructional video demonstrating the process of transferring data and settings from an old Android phone to the new Moto G Stylus 5G 2024.

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Video 3: Instructional video demonstrating the process of transferring data and settings from an iPhone to the new Moto G Stylus 5G 2024.

3. OPERATION

3.1 Using the Stylus

The built-in stylus allows for precise navigation, note-taking, drawing, and photo editing.

- To remove the stylus, gently pull it out from its slot at the bottom right of the phone.
- Upon removal, a stylus menu will appear on the screen, offering quick access to stylus-optimized apps like Moto Note, Capture Text, and Live Message.
- To reinsert, push the stylus back into its slot until it clicks into place.

3.2 Camera Features

The 50MP Ultra Pixel camera system with Optical Image Stabilization (OIS) helps you capture stunning photos and smooth videos.

- Open the Camera app from your home screen or app drawer.
- Tap the shutter button to take a photo.
- Switch between photo and video modes by swiping left or right on the screen.
- Utilize OIS for clearer shots, especially in low light or when recording videos.

3.3 Display and Audio

Enjoy cinema-quality entertainment on the 6.7-inch pOLED display with a 120Hz refresh rate and immersive Dolby Atmos sound.

- Adjust display settings (brightness, color mode, refresh rate) in *Settings > Display*.
- Customize Dolby Atmos sound profiles in *Settings > Sound & vibration > Dolby Atmos* for an optimized audio experience.
- The phone includes a 3.5mm audio jack for wired headphones.



Figure 4: The vibrant 6.7-inch pOLED display.

4. MAINTENANCE

4.1 Cleaning Your Device

- Use a soft, lint-free cloth to clean the screen and body of the phone.
- For stubborn smudges, slightly dampen the cloth with water or a screen cleaner. Avoid harsh chemicals.
- Keep the stylus tip clean and free of debris to ensure optimal performance.

4.2 Battery Care

- To maximize battery lifespan, avoid extreme temperatures.
- Use the provided 30W TurboPower charger for fast and efficient charging.
- While the phone supports fast charging, it's not necessary to fully deplete the battery before recharging.

4.3 Software Updates

Regularly check for software updates to ensure your device has the latest features, security patches, and performance improvements.

- Go to *Settings > System > System updates* to check for and install available updates.
- Ensure your phone is connected to Wi-Fi and has sufficient battery charge before starting an update.

5. TROUBLESHOOTING

5.1 Common Issues and Solutions

Issue	Solution
Phone not turning on	Ensure the battery is charged. Connect to charger for at least 15 minutes, then try powering on.
Apps crashing or freezing	Clear the app's cache (Settings > Apps > [App Name] > Storage & cache > Clear cache). If issue persists, reinstall the app.
Poor battery life	Check battery usage in Settings > Battery. Close background apps, reduce screen brightness, or enable battery saver mode.
Stylus not responding	Ensure the stylus is properly seated in its slot. Restart the phone. If the issue persists, contact support.
Network connectivity issues	Toggle Airplane Mode on/off. Restart the phone. Check SIM card insertion. Contact your carrier if problems persist.

For more detailed troubleshooting or issues not listed here, please refer to the official Motorola support website or contact customer service.

6. SPECIFICATIONS

Feature	Detail
Model Number	PB1M0021US
Dimensions (H x W x D)	6.4 x 2.94 x 0.33 inches

Feature	Detail
Weight	6.7 ounces (190 grams)
Operating System	Android 14
Display	6.7-inch pOLED, 2160 x 1080 resolution, 120Hz Refresh Rate
Processor	Snapdragon (CPU Model)
RAM	8 GB (with RAM Boost)
Internal Storage	256 GB
Expandable Storage	microSD up to 2TB (not included)
Rear Camera	50MP Ultra Pixel with OIS
Front Camera	(Detail not specified, but listed as "Front" in Other camera features)
Battery Capacity	5000 mAh
Charging	30W TurboPower charging
Audio	Dolby Atmos, Stereo Speakers, 3.5mm Audio Jack
Connectivity	5G, Bluetooth, Wi-Fi, USB, NFC, GPS
SIM Type	Dual SIM (Physical SIM + eSIM)
Special Features	Built-in Stylus, Always On Display, Mobile Hotspot Capability
Color	Scarlet Wave



Figure 5: Bottom view of the device, highlighting ports and stylus slot.

7. WARRANTY AND SUPPORT

Your Motorola Moto G Stylus 5G (2024) comes with a standard manufacturer's warranty. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official Motorola support website.

For technical support, frequently asked questions, or to find service centers, please visit the Motorola support page: www.motorola.com/us/support.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question