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> [JLab Go Air Pop+ True Wireless Earbuds Instruction Manual](#)

JLab Go Air Pop+

JLab Go Air Pop+ True Wireless Earbuds Instruction Manual

Model: Go Air Pop+

INTRODUCTION

Welcome to your JLab Go Air Pop+ True Wireless Earbuds. This manual provides essential information to help you get the most out of your new earbuds, covering setup, operation, maintenance, and troubleshooting. Please read these instructions carefully before use.

SETUP

1. Unboxing and Components

Your JLab Go Air Pop+ package includes:

- 1 Pair of Go Air Pop+ Earbuds
- 1 Charging Case with Integrated USB-C Cable
- 3 Sets of Gel Eartips (Small, Medium, Large)

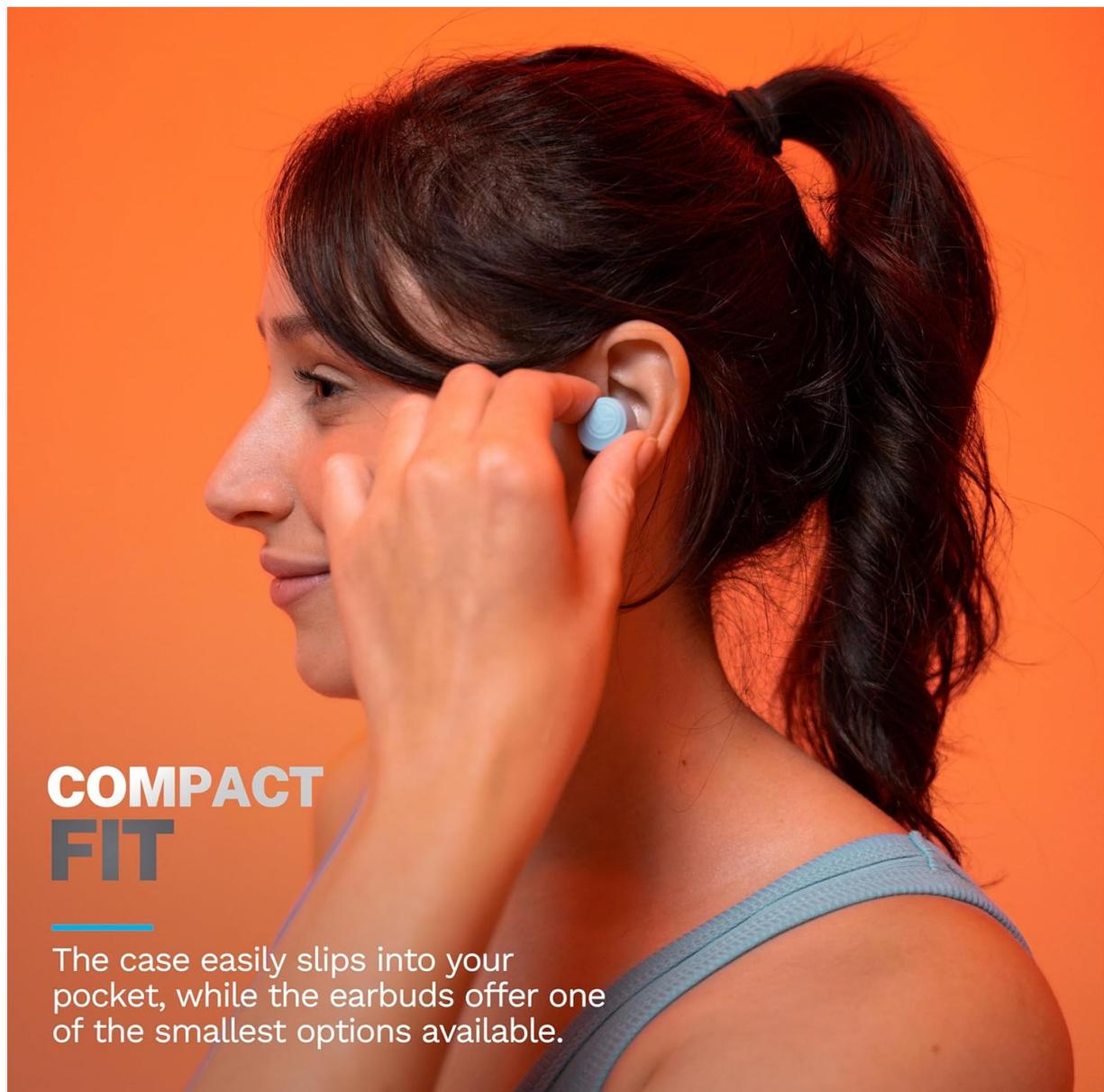


Image: The JLab Go Air Pop+ earbuds, their charging case with an integrated USB-C cable, and three different sizes of gel eartips, all in a light blue color.

2. Charging the Earbuds and Case

Before first use, fully charge the earbuds and charging case. The case features an integrated USB-C charging cable for convenience.

1. Plug the integrated USB-C cable into a USB-A power adapter (not included) or a computer's USB port.
2. The LED indicator on the case will show charging status. A solid green light indicates a full charge.
3. Place the earbuds into the charging case. The earbuds will automatically begin charging.

INCLUDES



- 1 Pair of Go Pop+ Earbuds
- Charging Case with integrated USB-C Cable
- 3 Sets Gel Eartips



Image: A light blue JLab Go Air Pop+ charging case with its integrated USB-C charging cable extended and ready to be plugged into a power source. The earbuds are inside the case.

3. Bluetooth Pairing

The earbuds feature automatic power-on and connection. Once removed from the case, they will automatically connect to each other and enter pairing mode.

1. Remove the earbuds from the charging case. They will automatically power on and connect to each other.
2. On your device (smartphone, tablet, etc.), go to Bluetooth settings.
3. Select "JLab Go Air Pop+" from the list of available devices to complete the pairing process.
4. Once paired, the earbuds will automatically connect to your device whenever removed from the case.

4. Fitting the Earbuds

Proper fit is crucial for sound quality and comfort. Experiment with the three included gel eartip sizes to find the best seal for your ears.

1. Select the eartip size that feels most comfortable and provides a secure fit.
2. Gently insert each earbud into your ear canal and twist slightly to ensure a snug seal.

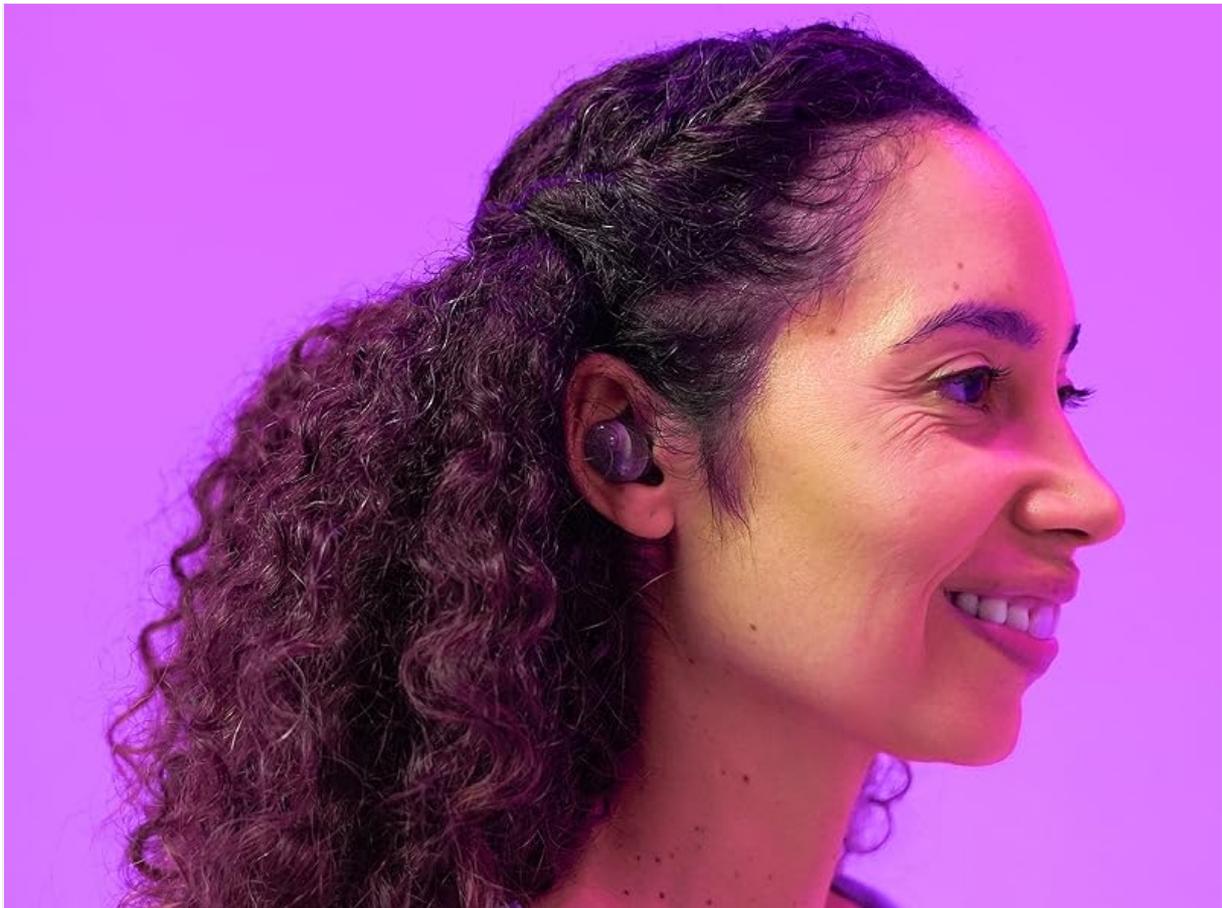


Image: A woman is shown gently inserting and adjusting a light blue JLab Go Air Pop+ earbud into her ear, highlighting the small and comfortable design.

OPERATING THE EARBUDS

1. Touch Controls

The JLab Go Air Pop+ earbuds feature intuitive touch controls for managing audio playback, calls, and sound modes.

Function	Left Earbud	Right Earbud
Volume Down	Single Tap	N/A
Volume Up	N/A	Single Tap
Play/Pause	Double Tap	Double Tap
Track Back	Triple Tap	N/A
Track Forward	N/A	Triple Tap
Answer/Hang Up Call	Double Tap	Double Tap
Activate Voice Assistant	Press & Hold 1+ sec	Press & Hold 1+ sec
Change EQ3 Sound Mode	Press & Hold 1+ sec	Press & Hold 1+ sec
Toggle Be Aware Mode	Press & Hold 1+ sec	Press & Hold 1+ sec

2. Custom Sound with JLab App

Download the JLab App to personalize your listening experience. The app allows you to:

- Control touch functions.
- Adjust Be Aware settings.
- Personalize sound preferences with EQ presets: JLab Signature, Balanced, or Bass Boost.



Image: A hand holds a smartphone, showing the JLab app. The app displays options for customizing sound with an equalizer and adjusting touch controls for the earbuds.

3. Be Aware Mode

Stay aware of your surroundings with Be Aware Mode, which allows ambient noise to pass through the earbuds for safer listening, especially in busy environments.



Image: A woman is wearing light blue JLab Go Air Pop+ earbuds, with text indicating 'Be Aware Mode' is active, allowing her to hear ambient sounds.

4. Dual Connect

The Dual Connect feature allows you to use either earbud independently or both together, providing flexibility for calls or listening.



Image: A woman is shown talking on her phone while wearing light blue JLab Go Air Pop+ earbuds, demonstrating the clear call quality and dual connect functionality.

MAINTENANCE

1. Cleaning

Regular cleaning helps maintain optimal performance and hygiene.

- Use a soft, dry cloth to wipe the earbuds and charging case.
- Remove eartips and clean them with mild soap and water, then dry thoroughly before reattaching.
- Avoid using harsh chemicals or abrasive materials.

2. Storage

When not in use, store the earbuds in their charging case to protect them and ensure they are charged for next use.

TROUBLESHOOTING

No Audio from One Earbud

- Ensure both earbuds are charged.
- Place both earbuds back in the case, close the lid, then open and remove them to re-establish connection.
- If the issue persists, try resetting the earbuds (refer to the JLab App or online support for specific reset instructions).

Earbuds Not Pairing

- Make sure Bluetooth is enabled on your device.
- Forget "JLab Go Air Pop+" from your device's Bluetooth settings and attempt to pair again.
- Ensure the earbuds are fully charged.

Poor Sound Quality

- Adjust the eartips for a better seal in your ear.
- Clean the earbuds and eartips to remove any debris.
- Check the EQ settings in the JLab App.

SPECIFICATIONS

Feature	Detail
Model Name	Go Air Pop+
Connectivity Technology	Bluetooth 5.3, Wireless
Battery Life (Earbuds)	9+ Hours
Battery Life (with Case)	35+ Hours Total
Charging Time	2 Hours
Control Type	Touch Control, Volume Control
Water Resistance Level	Water Resistant
Special Features	Microphone Included, Noise Isolation, Sweatproof, Be Aware Mode
Included Components	Protective Case, 3 Sets Gel Eartips
Item Weight	0.3 Grams (earbuds)
Bluetooth Range	30 Feet

WARRANTY AND SUPPORT

For warranty information, technical support, or further assistance, please visit the official JLab website or contact their customer service. Keep your proof of purchase for warranty claims.

PRODUCT OVERVIEW VIDEO

Your browser does not support the video tag.

Video: An official JLab video showcasing the features and benefits of the JLab Go Air Pop+ True Wireless Bluetooth Earbuds, including their compact design, long battery life, and various color options.