

AOQEE C1

AOQEE C1 2K Security Camera User Manual

Model: C1

Brand: AOQEE

1. INTRODUCTION

Thank you for choosing the AOQEE C1 2K Security Camera. This manual provides detailed instructions for setting up, operating, and maintaining your camera to ensure optimal performance and security for your home, pets, or loved ones. The C1 camera is designed for both indoor and outdoor environments, offering high-resolution video, advanced motion detection, and convenient two-way communication.

2. WHAT'S IN THE BOX

Please verify that all components are present in your package:

- 1x Camera Body
- 1x Mounting Bracket
- 4x Pack of Screws
- 1x Power Adapter
- 1x 6.5ft Power Cable
- 1x Product Manual



Stand



Wall Mount



Ceiling Mount

Image: All components included in the AOQEE C1 product package.

3. SETUP GUIDE

3.1 Initial Setup

1. **Download the App:** Search for the 'Wansview Cloud' app on the App Store (iOS) or Google Play Store (Android) and install it on your smartphone.
2. **Power On:** Plug the camera into a power outlet using the provided power adapter and cable. The camera will power on and indicate readiness for pairing.
3. **Connect to Wi-Fi:** Follow the in-app instructions to connect your camera to your 2.4GHz Wi-Fi network.
Note: 5GHz Wi-Fi networks are not supported.



Image: Visual guide for downloading the app, plugging in the camera, and connecting to Wi-Fi.

3.2 Mounting Options

The AOQEE C1 camera offers flexible mounting options to suit your needs:

- **Stand:** Place the camera on any flat surface like a table or shelf.
- **Wall Mount:** Use the included mounting bracket and screws to secure the camera to a wall.

- **Ceiling Mount:** The camera can also be mounted upside down on a ceiling for a wider view.



Image: Examples of the camera being used on a stand, mounted on a wall, and mounted on a ceiling.

3.3 Installation Steps (Wall/Ceiling)

1. **Attach Perforated Fixing Patch:** Use the provided sticker to mark the drill holes on your desired surface.
2. **Fix the Bracket with Screws:** Drill holes, insert wall anchors (if needed), and secure the mounting bracket using the screws.
3. **Snap Camera into Bracket:** Align the camera with the bracket and snap it securely into place.

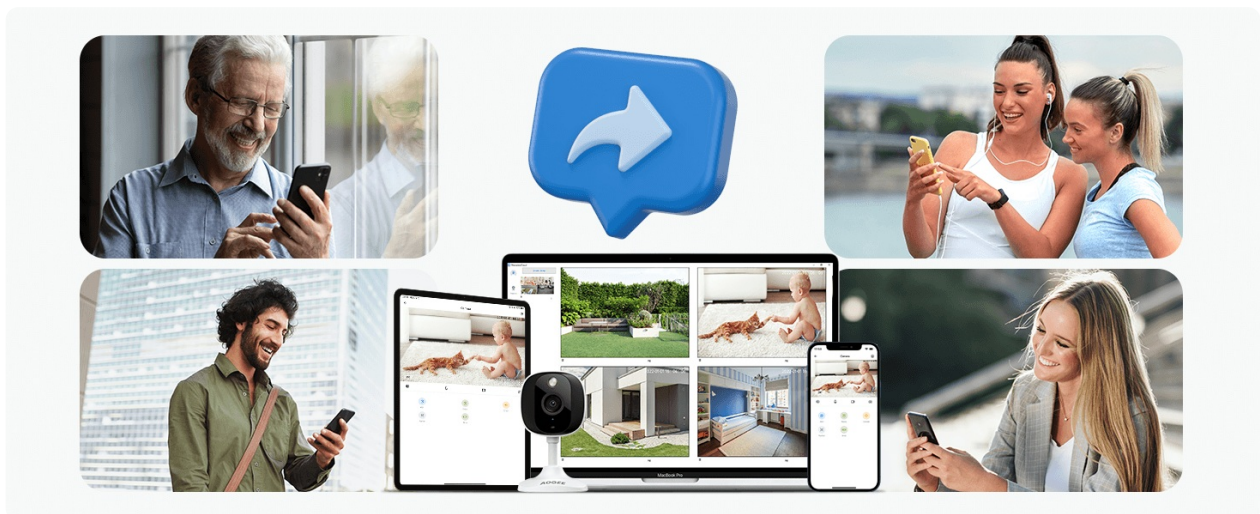


Image: Step-by-step illustration of attaching the fixing patch, securing the bracket, and snapping the camera into position.

4. OPERATING YOUR CAMERA

4.1 Key Features

- **2K Resolution:** Capture clear and detailed video footage.
- **Color Night Vision:** See colorful images at night with intelligent light activation.
- **Two-Way Talk:** Communicate remotely with family, pets, or visitors via the camera's built-in microphone

and speaker.

- **Motion Detection & Smart Siren:** Receive instant notifications on your phone when motion is detected. The built-in siren can deter intruders.
- **IP65 Waterproof:** Designed for both indoor and outdoor use, resistant to dust and water.



2K Resolution



2-Way Audio



Smart Siren



TF card/
Cloud Storage



Color Night Vision



IP65 Waterproof



Multi-User sharing



Motion Detection

Image: Overview of the camera's main features, highlighting its IP65 waterproof design for indoor and outdoor use.

2K Ultra-clear HD Resolution

Fully upgraded image quality to capture more details



Image: Visual comparison demonstrating the superior detail captured by 2K Ultra-clear HD Resolution compared to 1080P.

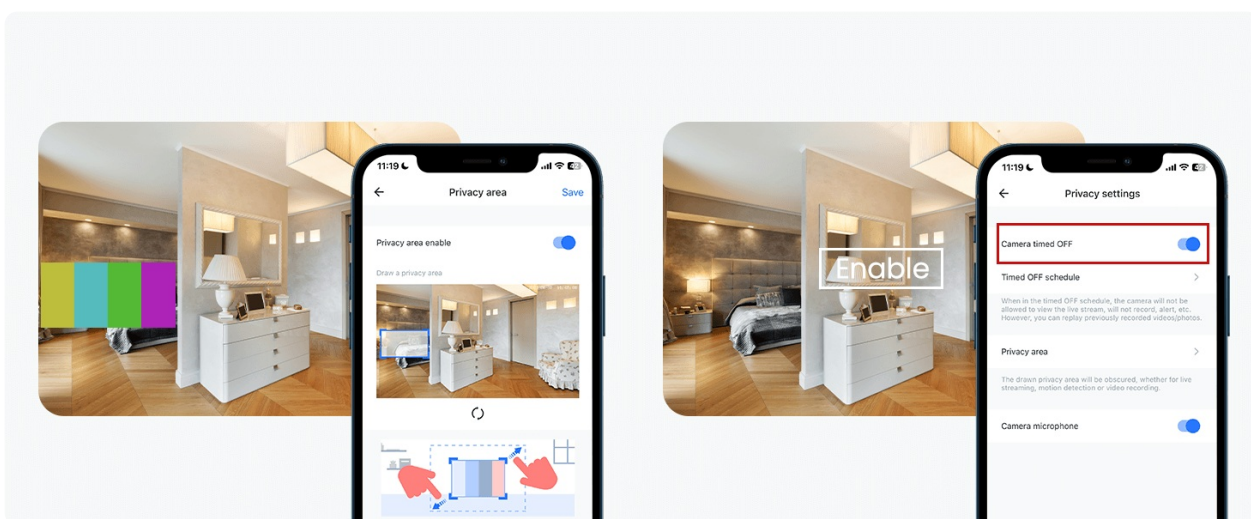


Image: Illustrates the difference between full-color night vision (with spotlight) and traditional infrared night vision.

4.2 Storage Options

Your camera supports two storage methods for recorded footage:

- **MicroSD Card:** Insert a MicroSD card (up to 128GB, not included) for 24/7 continuous recording. This allows you to play back videos anytime without a subscription.
- **Cloud Storage:** Utilize the optional cloud storage service (30-day free trial available) for secure, off-site video storage.

All video data is protected with advanced encryption technology to ensure your privacy.

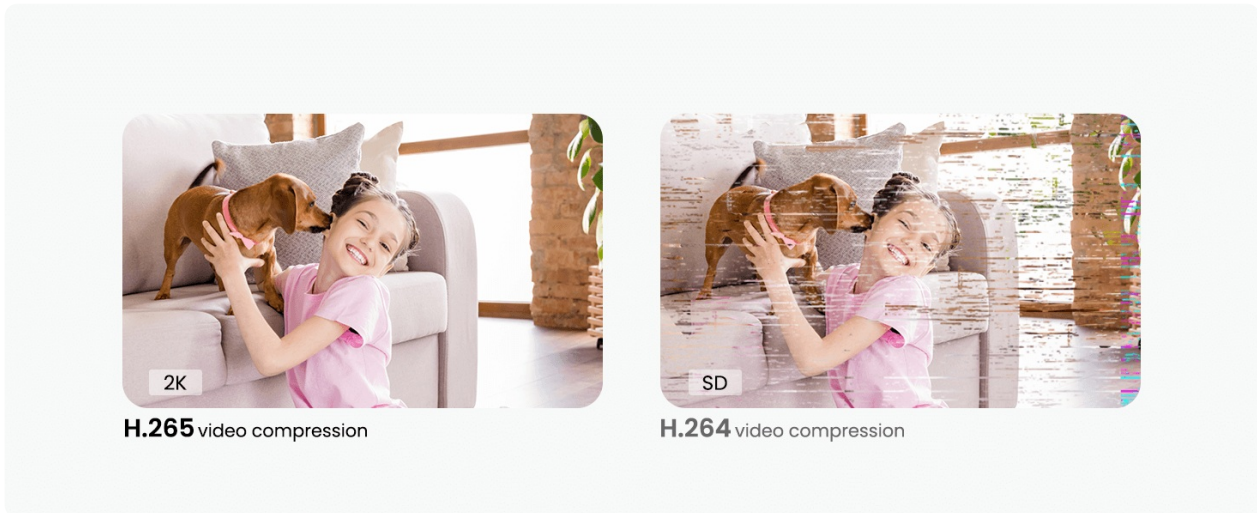


Image: Depicts the available cloud and local storage options for video recordings.

4.3 Smart Home Integration

The AOQEE C1 camera is compatible with Amazon Alexa and Google Assistant. You can use simple voice commands to view the live stream on compatible devices like Echo Show or Google Nest Hub.



Image: Demonstrates the camera's compatibility with Alexa for voice-controlled viewing.

4.4 Privacy Features

Manage your privacy settings within the app:

- **Detection Area:** Define specific zones within the camera's view for motion detection, ignoring irrelevant areas.
- **Timed Off Schedule:** Set schedules for when the camera should be turned off, preventing recording or live streaming during specific times.



Full color Mode-spotlight on



Infrared Night Mode

Image: App interface showing options to define detection areas and set camera timed off schedules for privacy.

5. MAINTENANCE

To ensure the longevity and optimal performance of your AOQEE C1 camera, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials that could scratch the surface.
- **Firmware Updates:** Regularly check the Wansview Cloud app for available firmware updates. Updates often include performance improvements, new features, and security enhancements. Follow the in-app instructions for updating.
- **Power Supply:** Use only the original power adapter provided with the camera. Ensure the power cable is not pinched or damaged.
- **Environmental Conditions:** While IP65 rated, avoid prolonged exposure to extreme weather conditions beyond the specified operating temperature range (-10°C to 60°C).



Image: Illustrates the camera's durability against various weather conditions and its operational temperature range.

6. TROUBLESHOOTING

If you encounter issues with your AOQEE C1 camera, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Camera won't connect to Wi-Fi	Incorrect Wi-Fi band (5GHz), weak signal, incorrect password.	Ensure you are connecting to a 2.4GHz Wi-Fi network. Move the camera closer to the router. Double-check your Wi-Fi password.
No motion detection alerts	Motion detection disabled, sensitivity too low, detection area not set correctly.	Check app settings to ensure motion detection is enabled and sensitivity is appropriate. Adjust the detection area if necessary.
Poor video quality	Insufficient bandwidth, dirty lens, low light conditions.	Ensure stable internet connection. Clean the camera lens. Verify night vision settings are correct for low light.
Two-way audio not working	Microphone/speaker disabled in app, volume too low, network issues.	Check app settings for audio permissions and volume levels. Ensure a stable network connection.
SD card not recording	SD card not inserted correctly, not formatted, or full.	Reinsert the SD card. Format the SD card via the app. Replace with a new SD card if full or corrupted.

If the problem persists, please contact AOQEE customer support for further assistance.

7. SPECIFICATIONS

Feature	Detail
Model Name	C1
Indoor/Outdoor Usage	Indoor/Outdoor (IP65 Rated)
Video Capture Resolution	2K (1296p)
Effective Still Resolution	3 MP
Connectivity Technology	Wired (Corded Electric)
Connectivity Protocol	Wi-Fi (2.4GHz only)
Power Source	Corded Electric (5 Volts AC, 5 watts)
Compatible Devices	iOS, Android (Controller Type: Android)
Mounting Type	Wall Mount, Ceiling Mount
Field Of View	105 Degrees

Feature	Detail
Item Dimensions (L x W x H)	2.24 x 2.24 x 3.79 inches
Item Weight	6.7 ounces (190 Grams)
Storage	MicroSD (up to 128GB, not included), Cloud Storage
Special Features	Easy to install, Waterproof, 2-Way Audio, Night Vision (Color)



Image: Illustrates the physical dimensions and optical capabilities of the camera.

8. WARRANTY AND SUPPORT

AOQEE is committed to providing high-quality products and customer satisfaction. Your privacy is a top priority, and AOQEE cameras utilize Advanced Encryption Standard (AES128) technology to protect your data. For warranty information, technical support, or any inquiries, please refer to the contact information provided in your product packaging or visit the official AOQEE website. Keep your purchase receipt for warranty claims.

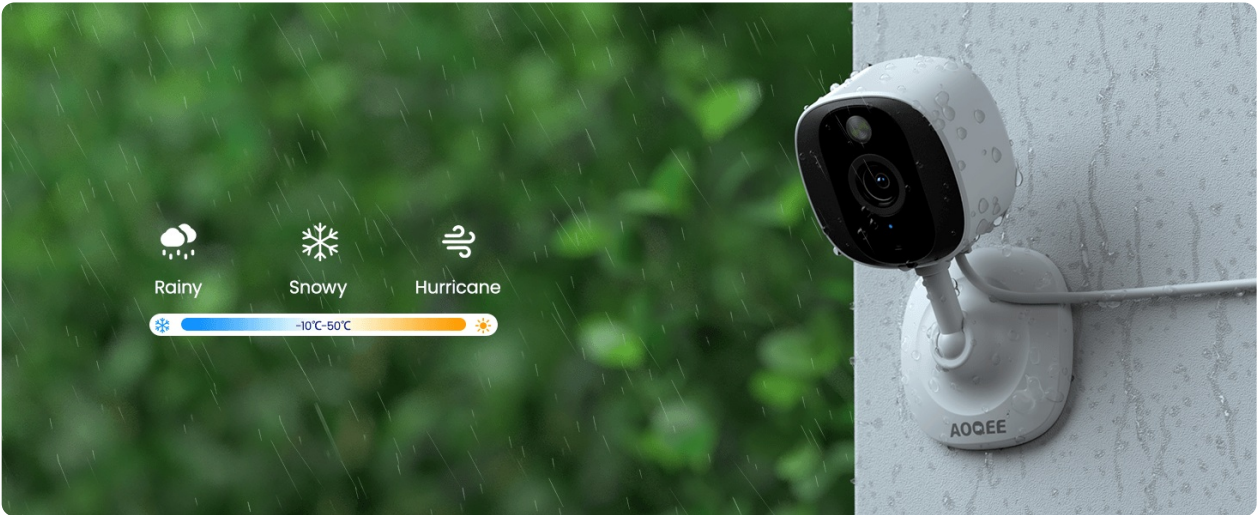


Image: Highlights the camera's features and emphasizes data privacy with a padlock icon.

