PowerScale Cozyray 300

PowerScale Cozyray 300 Infrared Heater User Manual

Model: Cozyray 300

1. Introduction

Thank you for choosing the PowerScale Cozyray 300 Infrared Heater. This manual provides essential information for the safe and efficient operation, installation, and maintenance of your new heater. Please read this manual thoroughly before use and retain it for future reference.



Image: The PowerScale Cozyray 300 Infrared Outdoor Heater shown in an outdoor patio setting, highlighting its suitability for various environments.

2. Safety Information

Your safety is paramount. Please observe all warnings and instructions to prevent electric shock, fire, or injury.

General Safety Precautions:

- Read all instructions before using this heater.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or heater in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions or has been damaged in any manner.
- Do not use outdoors unless specifically designed for outdoor use. This heater is rated IP65 for outdoor and indoor use.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- This heater is equipped with overheating protection and will automatically shut off if it detects excessively high temperatures or tips over.

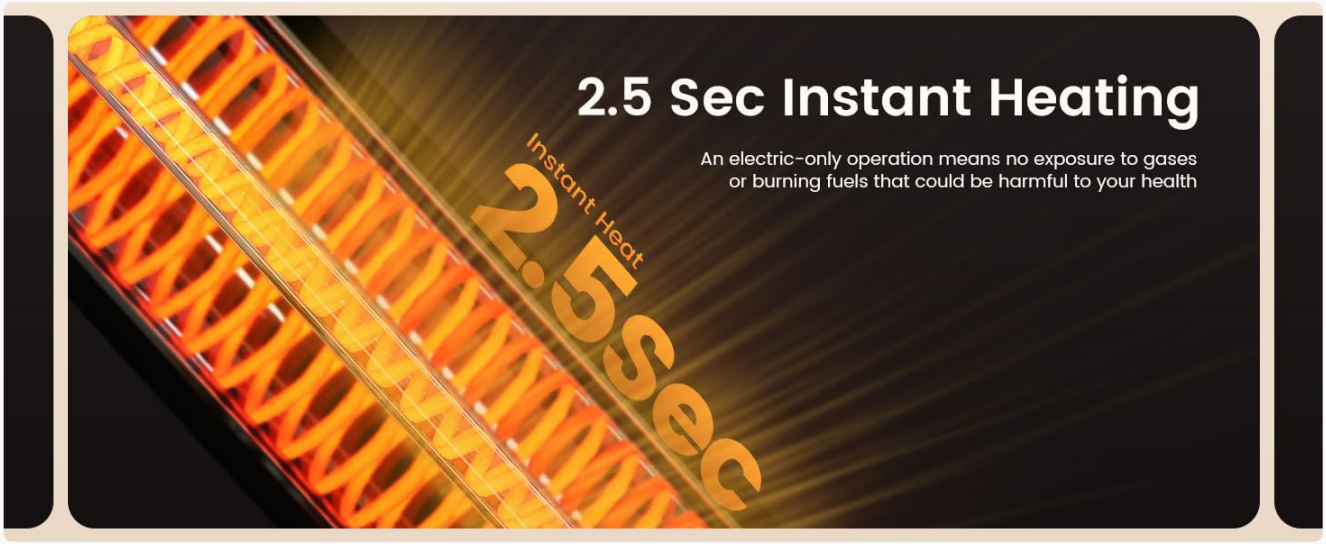


Image: The heater is designed with IP65 protection, making it resistant to water and dust for reliable performance in various weather conditions.

3. Package Contents

Please check the package contents upon receipt. If any items are missing or damaged, contact customer support immediately.

- PowerScale Cozyray 300 Infrared Heater
- Remote Control
- Wall Mounting Bracket and Hardware
- User Manual

4. Product Features

The PowerScale Cozyray 300 Infrared Heater offers advanced features for efficient and customizable heating.

- **Instant Heating:** Heats up within 2.5 seconds, providing immediate warmth.
- **9 Heating Levels:** Customize your comfort with power settings ranging from P1 (166W) to P9 (1500W).
- **24-Hour Timer:** Program the heater to turn off automatically after a set duration.
- **Memory Function:** The heater remembers the last used heat level when restarted.
- **Touchscreen & Remote Control:** Conveniently adjust settings directly on the unit or with the included remote.
- **Durable Design:** IP65 rated for waterproof and dustproof protection, suitable for tough environments.
- **Wide Coverage:** Provides warmth up to 10 feet.
- **Versatile Application:** Ideal for patios, gazebos, outdoor restaurants, bars, garages, balconies, and more.



Image: The heater provides instant warmth, reaching full heat within 2.5 seconds of activation.

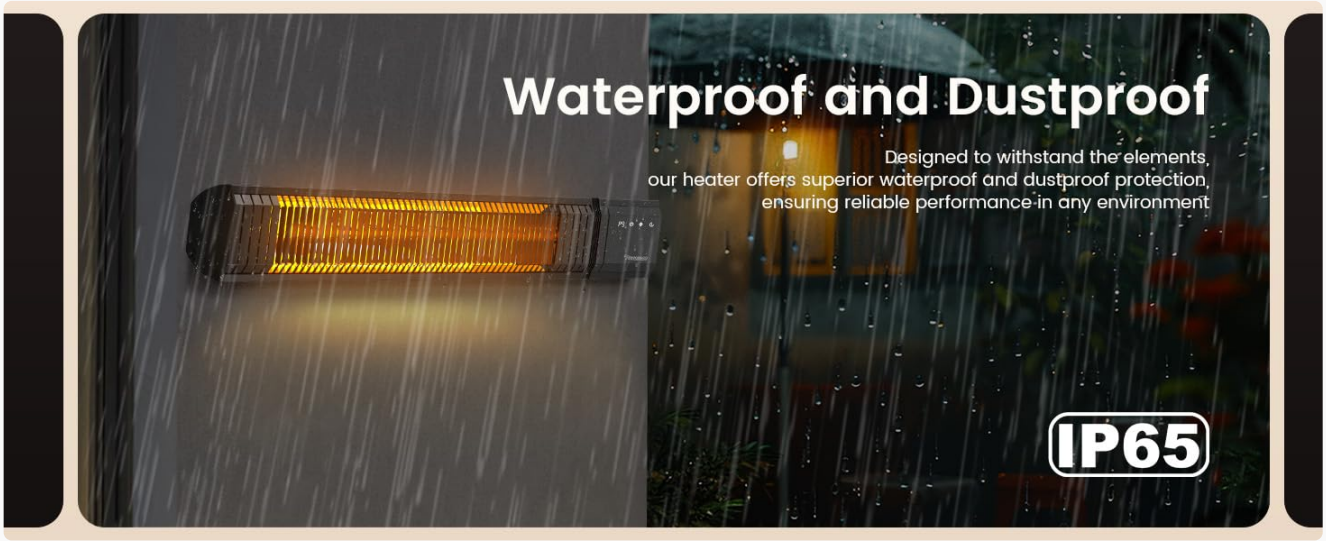


Image: The heater offers 9 distinct heating levels, allowing users to tailor the warmth to their specific needs.

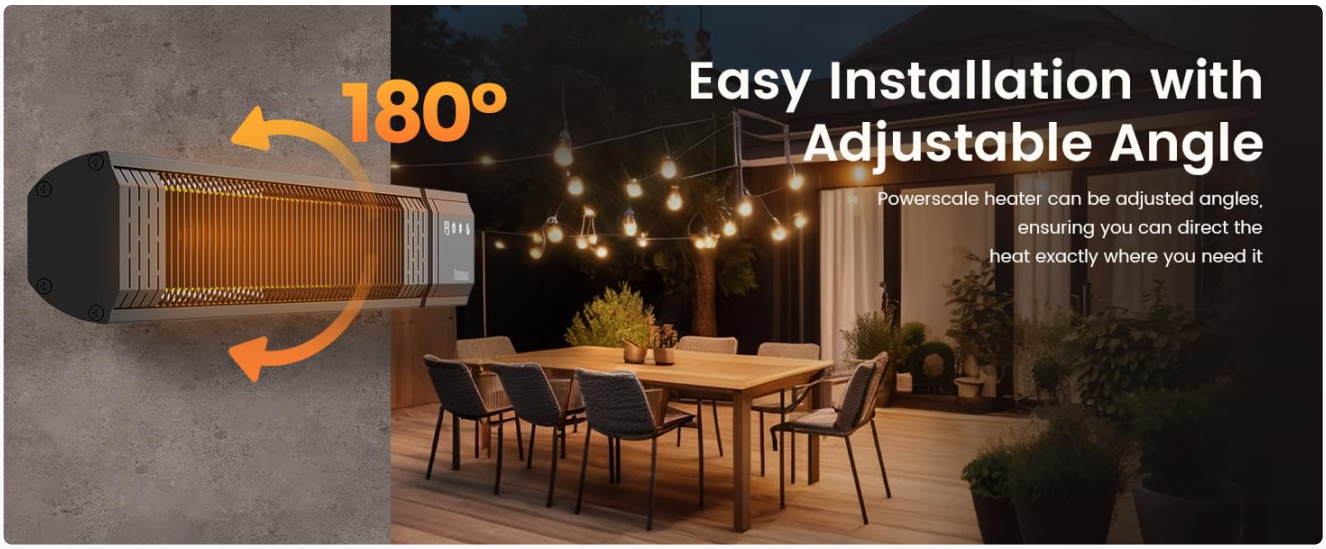


Image: The heater is capable of providing effective warmth across a range of up to 10 feet.



Image: The heater's elegant and functional design makes it suitable for a variety of indoor and outdoor applications.

5. Setup and Installation

The PowerScale Cozyray 300 is designed for wall mounting. Ensure the mounting surface is sturdy and can support the heater's weight.

Installation Steps:

1. Choose a suitable location for mounting, ensuring adequate clearance from combustible materials.
2. Mark the drilling points for the mounting bracket on the wall.
3. Drill holes and insert appropriate wall anchors if necessary.
4. Secure the mounting bracket to the wall using the provided screws.
5. Attach the heater to the mounting bracket. Ensure it is securely fastened.
6. Adjust the heater's angle as desired. The heater allows for a 180-degree adjustable angle to direct heat precisely.
7. Plug the power cord into a grounded 120V AC outlet.



Image: The heater features an adjustable angle for precise heat direction, making installation flexible for various spaces.

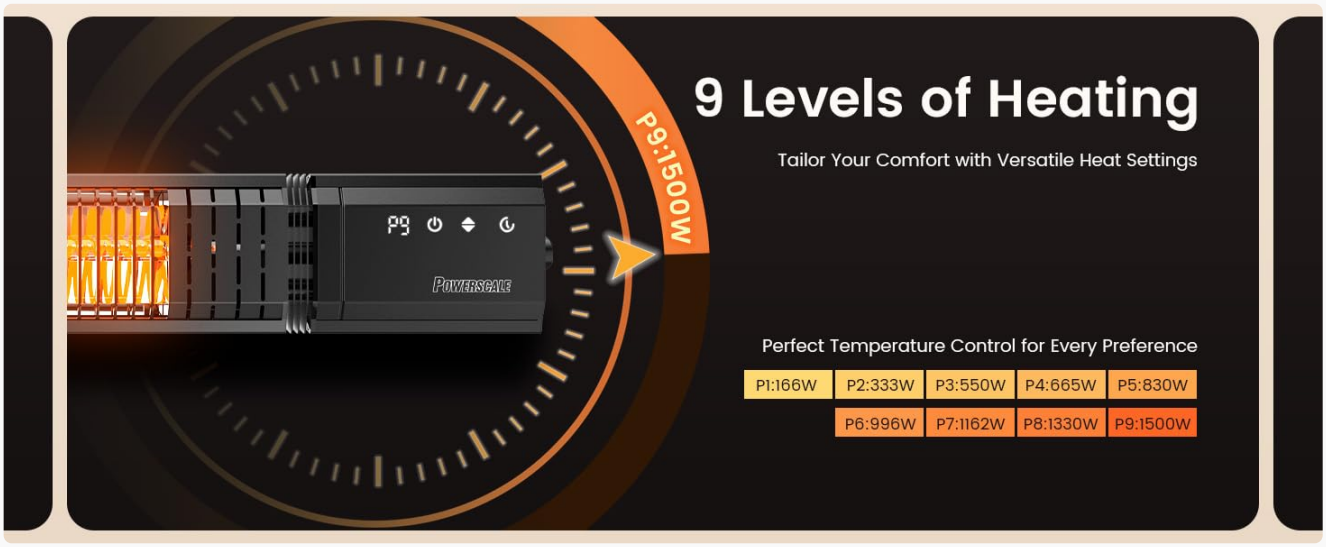


Image: Detailed dimensions of the heater, including its length, width, height, weight, power, and power cord length.

6. Operating Instructions

The PowerScale Cozyray 300 can be operated using its integrated touchscreen or the included remote control.

Using the Touchscreen:

- **Power On/Off:** Press the power button on the touchscreen to turn the heater on or off.
- **Adjust Heat Level:** Use the '+' and '-' buttons to cycle through the 9 heating levels (P1-P9).
- **Set Timer:** Press the timer button to activate the 24-hour timer function. Use '+' and '-' to set the desired duration.

Using the Remote Control:

- **Power On/Off:** Press the power button.
- **Adjust Heat Level:** Use the '+' and '-' buttons to select desired heat level.
- **Set Timer:** Press the timer button and use '+' and '-' to set the duration.
- **MAX Button:** Instantly sets the heater to the maximum heating level (P9).

The memory function ensures that the heater will resume operation at the last used heat level when powered on again.



Image: The heater offers convenient control via both its integrated touchscreen and a remote control.

7. Maintenance

Regular maintenance ensures optimal performance and longevity of your heater.

- **Cleaning:** Always unplug the heater and allow it to cool completely before cleaning. Use a soft, damp cloth to wipe the exterior. Do not use abrasive cleaners or solvents.
- **Storage:** If storing the heater for an extended period, ensure it is clean and dry. Store it in a cool, dry place, preferably in its original packaging.
- **Inspection:** Periodically check the power cord and plug for any signs of damage. If damage is found, do not use the heater and contact customer support.

8. Troubleshooting

If you encounter issues with your PowerScale Cozyray 300, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Heater does not turn on	No power supply; Power button not pressed; Overheating protection activated.	Check power cord connection and outlet; Press power button on unit or remote; Unplug, let cool for 30 minutes, then restart.
No heat output	Heat level set too low; Heating element failure.	Increase heat level; Contact customer support if element is faulty.
Remote control not working	Batteries depleted; Obstruction between remote and heater.	Replace remote batteries; Ensure clear line of sight to heater's receiver.

Problem	Possible Cause	Solution
Heater turns off unexpectedly	Overheating protection activated; Timer function active; Tip-over protection activated.	Unplug, let cool, check for obstructions; Check timer settings; Ensure heater is stable and upright.

For issues not listed here, please contact PowerScale customer support.

9. Specifications

Feature	Detail
Model Number	Cozyray 300
Power Output	1500W
Voltage	120V AC
Amperage	14 Amps
Dimensions (L x W x H)	32" x 4" x 2"
Weight	4.8 lbs
Power Cord Length	8 FT
Heating Levels	9 (166W - 1500W)
Timer	24-hour
Waterproof Rating	IP65
Control Method	Touchscreen, Remote Control
Mounting Type	Wall Mount
UPC	645781986213

10. Warranty and Support

PowerScale stands behind the quality and reliability of its products.

- **1-Year Guarantee:** Your PowerScale Cozyray 300 Infrared Heater is covered by a 1-year guarantee from the date of purchase.
- **12-Month Protection Plan:** We offer a 12-month protection plan allowing for a refund within this period if you encounter any issues.
- **Customer Service:** Our dedicated customer service team is available 24/7 to address your concerns and provide assistance.

For assistance, please navigate to your 'Order History' > 'Order Issues' > 'View Profile' > 'Ask a Question' on the platform where you purchased the product.

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