

EZVIZ CS-H1c-R101-1G2WR

EZVIZ H1C 1080p Wireless Smart Home Camera User Manual

Model: CS-H1c-R101-1G2WR

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your EZVIZ H1C 1080p Wireless Smart Home Camera. Please read this manual carefully before using the product to ensure proper and safe operation. Keep this manual for future reference.

The EZVIZ H1C is a compact and versatile indoor security camera designed to provide clear 1080p video surveillance, two-way audio communication, and intelligent motion detection. It integrates seamlessly with smart home ecosystems like Google Assistant and Amazon Alexa, offering enhanced convenience and security.

2. PACKAGE CONTENTS

Before proceeding with installation, verify that all components are present in your package:

- EZVIZ H1C Camera
- Power Adapter
- Drill Template
- Screw Kit
- Quick Start Guide

3. SETUP

3.1 Physical Installation

The EZVIZ H1C camera features a magnetic base for flexible placement. It can be placed on a flat surface or mounted to a metallic surface without screws. For wall or ceiling mounting on non-metallic surfaces, use the provided drill template

and screw kit.

- **Placement:** Position the camera in an area that provides the desired viewing angle. Common locations include living rooms, baby rooms, kitchens, or study rooms.
- **Power Connection:** Connect the power adapter to the camera and plug it into a power outlet. The camera will power on automatically.



The camera features a magnetic base for flexible and easy installation on various metallic surfaces, allowing for quick repositioning.

3.2 App Installation and Initial Configuration

To set up and control your EZVIZ H1C camera, you need to download and install the EZVIZ app on your smartphone.

1. **Download the EZVIZ App:** Search for "EZVIZ" in the [Google Play Store](#) (for Android) or the [Apple App Store](#) (for iOS).
2. **Create an Account:** Open the EZVIZ app and follow the on-screen instructions to create a new user account or log in if you already have one.
3. **Add the Camera:** Tap the "+" icon in the app to add a new device. Scan the QR code located on the bottom of your

EZVIZ H1C camera or on its packaging.

4. **Network Configuration:** Follow the app's prompts to connect your camera to your Wi-Fi network. Ensure your Wi-Fi network is 2.4 GHz.
5. **Completion:** Once connected, the camera will be added to your EZVIZ account, and you can begin live viewing and configuring settings.



The EZVIZ H1C camera provides a clear 1080p video feed, viewable on your smartphone via the EZVIZ app, allowing you to monitor your home or loved ones remotely.



Scan the QR code on the camera's base to quickly add it to your EZVIZ app.

4. OPERATING THE CAMERA

4.1 Live View and Two-Way Talk

Access the live video feed from your camera anytime, anywhere through the EZVIZ app. The camera supports 1080p resolution, providing clear and detailed images.

The two-way talk feature allows you to communicate directly through the camera. Tap the microphone icon in the live view interface to speak, and the sound will be transmitted through the camera's speaker. This is useful for interacting with family members, pets, or deterring unwanted visitors.

Real-time Conversation

Stay away from it, honey!



Utilize the two-way talk feature to communicate in real-time through the camera, ideal for interacting with family members or pets when you are away.

4.2 Motion Detection and Alerts

The H1C camera is equipped with motion detection capabilities. When motion is detected, the camera can send instant notifications to your smartphone.

- **Customizable Detection Zones:** You can define specific areas within the camera's view for motion detection to reduce false alarms.
- **Sound Alerts:** The camera offers three audio alert modes: *silent*, *short beep*, and *siren*. Configure these settings in the app to suit your needs.

Instant Motion Notifications



Receive instant notifications on your mobile phone when the camera detects motion, keeping you informed of activities in your monitored area.

User-friendly Audio Alerts



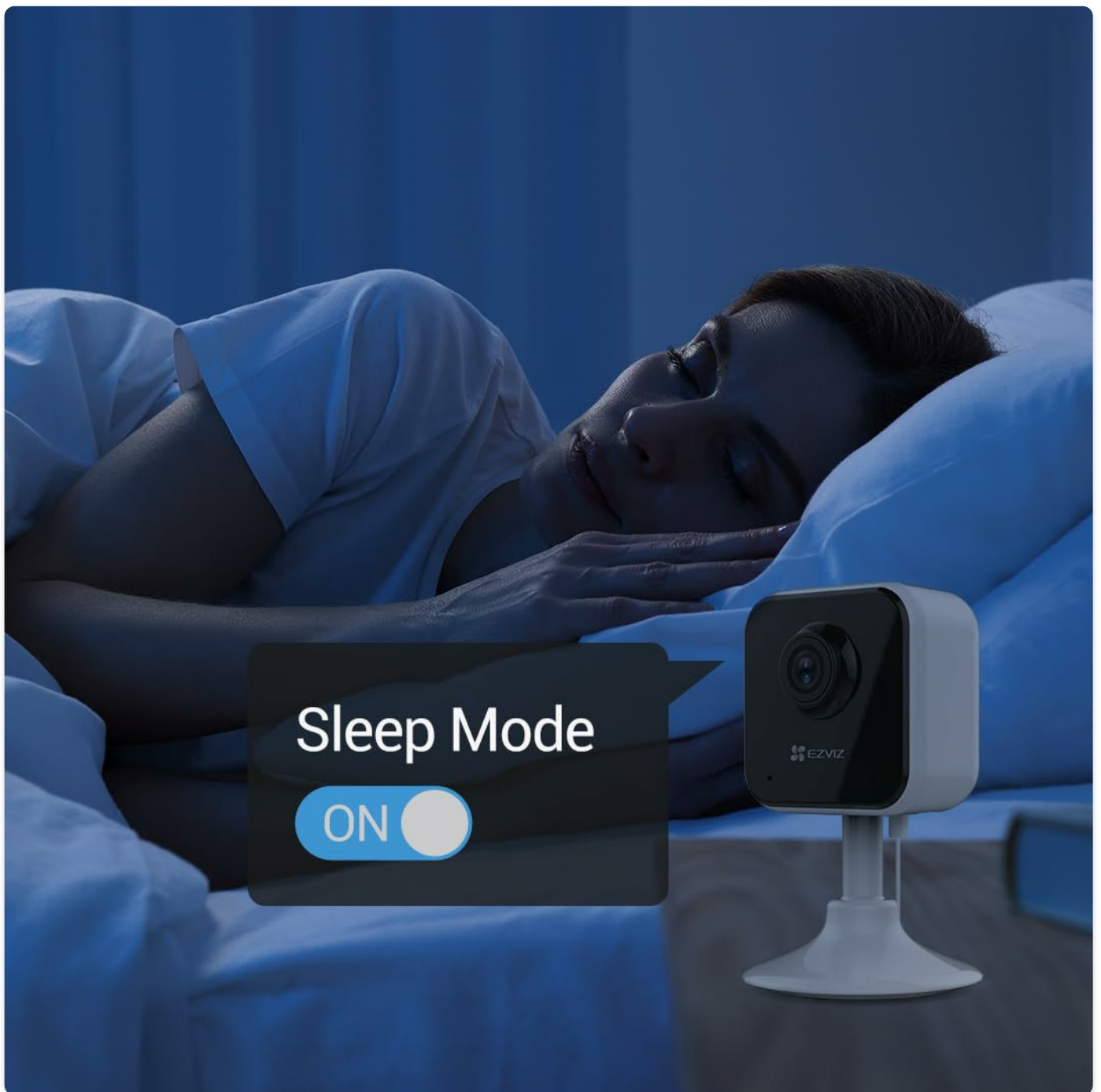
The camera offers user-friendly audio alerts with three modes: silent, short beep, and a siren, providing flexible options for deterrence or notification.

4.3 Night Vision

The H1C camera provides clear surveillance even in low-light conditions or complete darkness, thanks to its infrared (IR) night vision capabilities. It can capture activities with sharp night vision up to 10 meters (32 feet).

4.4 Privacy Mode (Sleep Mode)

For enhanced privacy, the camera features a Sleep Mode. When activated via the EZVIZ app, the camera will cease recording and live viewing, ensuring your personal moments remain private.



Activate Sleep Mode via the EZVIZ app to disable recording and live viewing, ensuring privacy when desired.

4.5 Video Recording and Storage

The EZVIZ H1C camera supports multiple storage options for your video recordings:

- **MicroSD Card:** The camera has a built-in slot for a MicroSD card, supporting capacities up to 512GB for local storage of recorded footage.
- **EZVIZ CloudPlay:** For secure and convenient off-site storage, you can subscribe to EZVIZ CloudPlay, which provides cloud-based video storage.



The camera supports local storage via a MicroSD card up to 512GB and offers optional cloud storage for secure video backup.

4.6 Smart Home Integration

The EZVIZ H1C camera is compatible with popular smart home voice assistants, allowing for hands-free control and integration into your smart home ecosystem.

- **Google Assistant:** Integrate your camera with Google Assistant to view live feeds on compatible smart displays or control certain functions with voice commands.
- **Amazon Alexa:** Connect your camera to Amazon Alexa to view live video on Echo Show devices or use voice commands for basic controls.

5. MAINTENANCE

Regular maintenance helps ensure the longevity and optimal performance of your EZVIZ H1C camera.

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Avoid using harsh chemicals or abrasive cleaners that could damage the surface or lens.
- **Firmware Updates:** Periodically check the EZVIZ app for available firmware updates. Keeping your camera's firmware up-to-date ensures you have the latest features, security patches, and performance improvements.
- **Storage Management:** If using a MicroSD card, regularly review and manage stored footage to prevent the card from filling up, especially if continuous recording is enabled. Back up important videos to cloud storage or another device.

6. TROUBLESHOOTING

If you encounter issues with your EZVIZ H1C camera, refer to the following common troubleshooting steps:

Problem	Possible Cause / Solution
Camera offline in app	• Ensure the camera is powered on and the power adapter is securely connected. • Check your Wi-Fi network connection. • Restart the camera by unplugging and re-plugging the power adapter. • Verify Wi-Fi signal strength at the camera's location.
No motion detection alerts	• Ensure motion detection is enabled in the EZVIZ app settings. • Adjust detection sensitivity and detection zones. • Check app notification settings on your phone.
MicroSD card not recording/formatting	• Ensure the MicroSD card is inserted correctly. • Try formatting the card through the EZVIZ app. • Test with a different, compatible MicroSD card. • Ensure the card is not full.
Poor video quality	• Check your internet connection speed. • Ensure the camera lens is clean. • Adjust video quality settings in the EZVIZ app (e.g., from Ultra HD to HD or Standard if bandwidth is limited).
Two-way audio issues	• Ensure microphone and speaker permissions are granted to the EZVIZ app on your phone. • Check volume settings on your phone and in the app. • Ensure there is no obstruction near the camera's microphone or speaker.

For more detailed troubleshooting or persistent issues, please refer to the EZVIZ app's help section or visit the official EZVIZ support website.

7. SPECIFICATIONS

Feature	Detail
Product Dimensions	9.2 x 9.4 x 15.3 cm
Item Weight	340 g
Item Model Number	CS-H1c-R101-1G2WR
Manufacturer	EZVIZ, Hangzhou Ezviz Network Co. Ltd.
Connectivity Technology	Wireless (Wi-Fi)
Video Resolution	1080p (Full HD)
Lens Angle	108° Wide-Angle
Night Vision Range	Up to 10 meters (32 feet)
Storage Options	MicroSD Card (up to 512GB), EZVIZ CloudPlay
Audio Features	Two-Way Audio, Sound Alerts (Silent, Short Beep, Siren)
Special Features	Motion Detection, Privacy Mode (Sleep Mode), Magnetic Base
Compatible Devices	Smartphones (Android/iOS), Google Assistant, Amazon Alexa
Power Source	Battery Powered (Note: Product specifications state 'Battery Powered' but typically these cameras are mains powered with battery backup or for specific models. For this model, it's mains powered via adapter as per included components.)
Included Components	H1C camera, power adapter, drill template, screw kit, quick start guide

8. WARRANTY AND SUPPORT

Your EZVIZ H1C camera is manufactured by EZVIZ, Hangzhou Ezviz Network Co. Ltd. For warranty information, please refer to the warranty card included with your product or visit the official EZVIZ website. Warranty terms and conditions may vary by region.

For technical support, product inquiries, or service requests, please contact EZVIZ customer support. You can typically find contact details on the EZVIZ official website or within the EZVIZ app's support section.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question