

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

Manuals.plus /

- › [Selore & S-Global](#) /
- › Selore 13-in-1 USB-C Docking Station User Manual

## Selore & S-Global UC0231

# Selore 13-in-1 USB-C Docking Station User Manual

Model: UC0231

## 1. INTRODUCTION

---

Thank you for choosing the Selore 13-in-1 USB-C Docking Station. This versatile docking station is designed to expand the connectivity of your laptop, providing multiple ports for enhanced productivity and convenience. Please read this manual carefully before use to ensure proper operation and to maximize the benefits of your device.



# 13-IN-1 USB C Docking Station

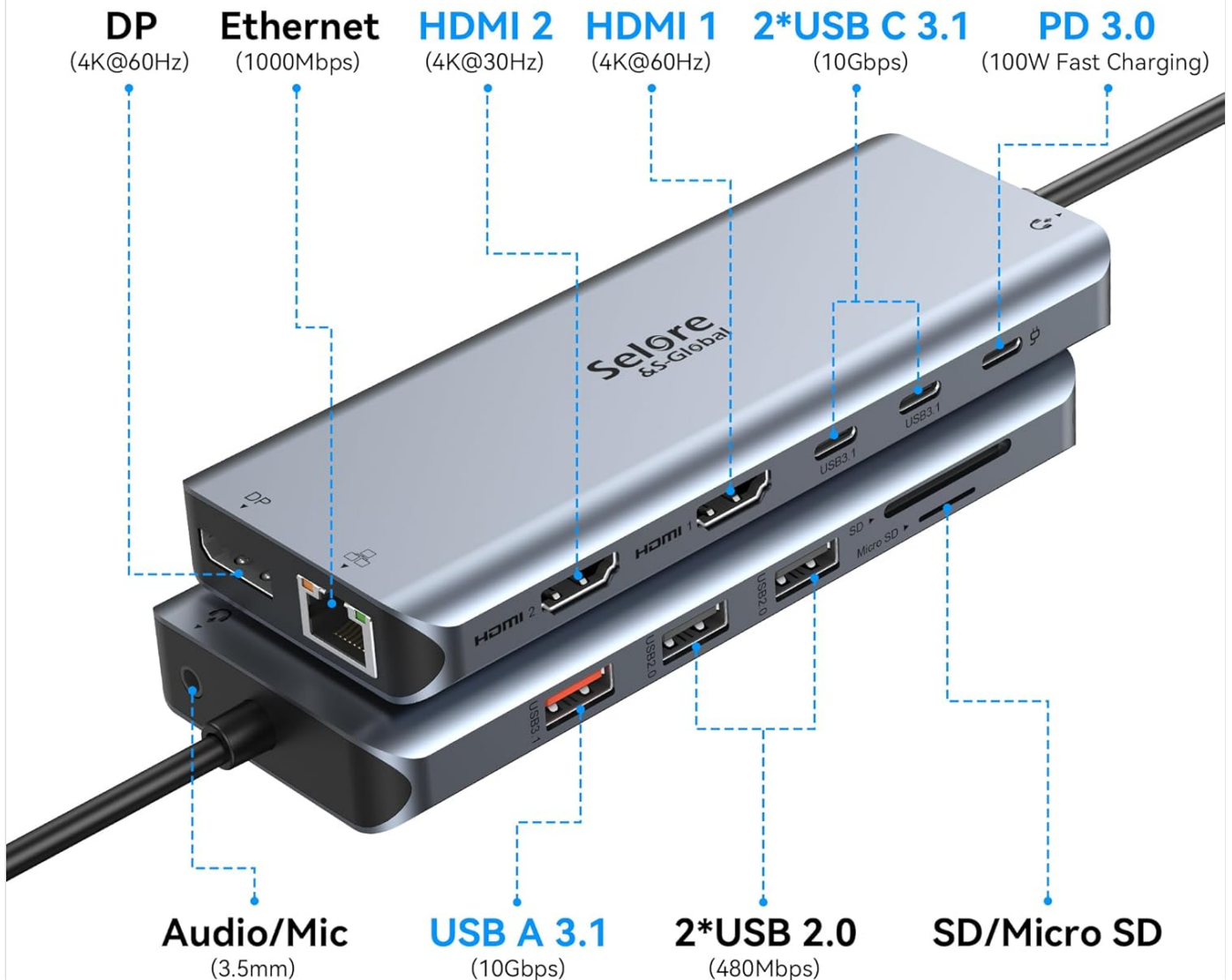


Figure 2: Detailed port layout and specifications.

## 3. SPECIFICATIONS


Feature	Description
Model Number	UC0231
Ports	13 (2x HDMI, 1x DP, 3x USB 3.1, 2x USB 2.0, 1x USB-C PD, 1x RJ45 Ethernet, 1x SD, 1x TF, 1x 3.5mm Audio)
Video Output	HDMI 1 (4K@60Hz), HDMI 2 (4K@30Hz), DP (4K@60Hz)
Power Delivery	PD 3.0, up to 100W input (85W output to laptop)
USB Data Transfer	USB 3.1: 10Gbps; USB 2.0: 480Mbps

Ethernet	1000Mbps Gigabit Ethernet
Card Reader Speed	SD/TF up to 40MB/s
Material	Plastic
Compatible OS	macOS, Windows, Chrome OS
Dimensions	20.4 x 6.6 x 2 cm
Weight	140 grams

## 4. SETUP GUIDE


### 4.1 Before You Begin

- Ensure your laptop has a full-function USB-C port that supports video output (DisplayPort Alt Mode) and Power Delivery. Refer to Figure 3 for port type verification.
- For optimal performance, especially with multiple displays and charging, use a 100W (or higher) power adapter with the docking station. Chargers and data cables are not included.
- If your laptop has a protective case, ensure it does not obstruct the USB-C ports, as this may prevent proper connection.



**VERIFY LAPTOP'S USB-C PORT TYPE BEFORE PURCHASE**

Please confirm the supported functions of the USB-C port on your laptop









<div style="display: flex; align-items: center; margin-bottom: 10px;"> <div style="color: green; font-size: 24px; margin-right: 10px;">✓</div> <div style="margin-right: 10px;"><b>Full Function</b></div>  </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <div style="color: green; font-size: 24px; margin-right: 10px;">✓</div> <div style="margin-right: 10px;"><b>Data Video Output</b></div>  </div> <div style="display: flex; align-items: center;"> <div style="color: green; font-size: 24px; margin-right: 10px;">✓</div> <div style="margin-right: 10px;"><b>Data+Displayport Alt</b></div>  </div>	<div style="display: flex; align-items: center; margin-bottom: 10px;"> <div style="color: red; font-size: 24px; margin-right: 10px;">✗</div> <div style="margin-right: 10px;"><b>Only Charging</b></div>  </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <div style="color: red; font-size: 24px; margin-right: 10px;">✗</div> <div style="margin-right: 10px;"><b>Only Data Transfer</b></div>  </div> <div style="display: flex; align-items: center;"> <div style="color: red; font-size: 24px; margin-right: 10px;">✗</div> <div style="margin-right: 10px;"><b>Only Data Transfer</b></div>  </div>
---	--

Figure 3: Verify your laptop's USB-C port type before purchase.

### 4.2 Connecting the Docking Station

1. Connect the integrated USB-C cable from the docking station to a full-function USB-C port on your laptop.
2. (Optional) Connect your laptop's power adapter to the PD (Power Delivery) USB-C port on the docking station to charge your laptop.
3. Connect your external monitors to the HDMI and/or DisplayPort (DP) outputs on the docking station using appropriate cables.
4. Connect any USB peripherals (keyboard, mouse, external hard drive, USB flash drive, etc.) to the available USB 3.1 or USB 2.0 ports.
5. For a wired network connection, connect an Ethernet cable to the RJ45 port on the docking station.
6. Insert SD or TF cards into the respective card reader slots for data access.

7. Connect headphones or speakers to the 3.5mm audio jack.



# Triple Display for Windows

## Extend Mode 1



## Extend Mode 2



**\*NOTE:** Due to Intel limitations, only DP 1.4 Windows can supports up to Quadruple Display.

Figure 4: Example setup with multiple displays and peripherals.

## 5. OPERATING INSTRUCTIONS

### 5.1 Display Modes (Windows)

For Windows systems, the docking station supports various display modes:

- **Mirror Mode (A-AAA):** All external displays mirror the laptop's screen.
- **Extend Mode 1 (A-BBB):** The laptop screen (A) is extended, and all external displays (B) show the same extended content.
- **Extend Mode 2 (A-BCD):** The laptop screen (A) is extended, and each external display (B, C, D) shows unique extended content. This mode is supported on Windows systems with DP 1.4.



# Triple Display for macOS

## Extend Mode 1



## Extend Mode 2



**\*NOTE:**The extended monitors will be the same image due to the

Figure 5: Triple Display Modes for Windows.

## 5.2 Display Modes (macOS)

For macOS systems, due to Apple's limitations, the docking station supports:

- **Mirror Mode (A-AAA):** All external displays mirror the laptop's screen.
- **Extend Mode (A-BBB):** The laptop screen (A) is extended, and all external displays (B) show the same extended content. macOS does not support Multi-Stream Transport (MST), meaning unique extended displays (A-BCD) are not possible.



Figure 6: Display Modes for macOS.

### 5.3 Data Transfer and Charging

- **USB Ports:** Connect your USB devices to the USB 3.1 (10Gbps) or USB 2.0 (480Mbps) ports for data synchronization, connecting peripherals, or charging small devices.
- **Card Readers:** Insert your SD or TF cards into the corresponding slots. Data can be read and written simultaneously.
- **Power Delivery:** The PD port allows you to charge your laptop while using the docking station. Ensure your power adapter is sufficient (100W recommended).

# 3 \* USB 3.1 10Gbps

Fast transmission, efficient office



Hard Drive



Printer



Radiator



Mouse



Keyboard



USB  
Flash Drive

# 10Gbps



Figure 7: High-speed data transfer via USB 3.1 ports.



Figure 8: 100W Power Delivery functionality.

## 6. MAINTENANCE AND CARE

- Keep the docking station clean by wiping it with a soft, dry cloth. Avoid using liquid cleaners or aerosols.
- Do not expose the device to extreme temperatures, humidity, or direct sunlight.
- Avoid dropping or subjecting the docking station to strong impacts.
- When not in use, disconnect the docking station from your laptop and store it in a cool, dry place.
- Ensure proper ventilation around the docking station during operation to prevent overheating.

## 7. TROUBLESHOOTING

Problem	Possible Cause / Solution
---------	---------------------------

<p>No display output / External monitor not detected.</p>	<ul style="list-style-type: none"> <li>◦ Ensure your laptop's USB-C port supports DisplayPort Alt Mode.</li> <li>◦ Check all cable connections (USB-C to laptop, HDMI/DP to monitor).</li> <li>◦ Try different HDMI/DP cables.</li> <li>◦ Restart your laptop.</li> <li>◦ Update your laptop's graphics drivers.</li> <li>◦ Ensure the docking station is receiving sufficient power, especially for multiple displays.</li> </ul>
<p>Laptop not charging.</p>	<ul style="list-style-type: none"> <li>◦ Ensure your power adapter is connected to the PD port on the docking station.</li> <li>◦ Verify your power adapter is 100W or higher.</li> <li>◦ Check if your laptop's USB-C port supports Power Delivery.</li> <li>◦ Ensure the power adapter and cable are functioning correctly.</li> </ul>
<p>USB devices not recognized.</p>	<ul style="list-style-type: none"> <li>◦ Reconnect the USB device.</li> <li>◦ Try a different USB port on the docking station.</li> <li>◦ Ensure the docking station is properly connected to the laptop.</li> <li>◦ Check if the device requires specific drivers.</li> </ul>
<p>Ethernet connection unstable or not working.</p>	<ul style="list-style-type: none"> <li>◦ Check the Ethernet cable connection.</li> <li>◦ Ensure your network router/modem is working.</li> <li>◦ Update network drivers on your laptop.</li> </ul>
<p>Slow performance (lagging screens, heavy mouse movement).</p>	<ul style="list-style-type: none"> <li>◦ Ensure your laptop's USB-C port is a full-function port and not just for data transfer.</li> <li>◦ Verify your laptop's specifications, especially for graphics capabilities, when using multiple high-resolution displays.</li> <li>◦ Ensure adequate power supply to the docking station.</li> <li>◦ Reduce the number of connected peripherals if the issue persists.</li> </ul>

# Multi Data Transfer

with 5 USB Ports

2\*USB C 3.1  
10Gbps

USB A 3.1  
10Gbps

2\*USB A 2.0  
480Mbps



Figure 9: Important tips for optimal performance and compatibility.

## 8. WARRANTY AND SUPPORT

Selore & S-Global provides 24-month product support after purchase. For any questions or operational problems, please contact our customer service. We are here to assist you at any time.

For further assistance, please visit the official Selore & S-Global website or contact their support channels directly.