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› Hotpoint Activecare NM11 948 WC A UK 9 kg Washing Machine - User Manual

Hotpoint NM11 948 WC A UK

Hotpoint Activecare NM11 948 WC A UK 9 kg Washing Machine User Manual

Model: NM11 948 WC A UK | Brand: Hotpoint

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation, installation, and maintenance of your Hotpoint Activecare NM11 948 WC A UK 9 kg Washing Machine. Please read this manual thoroughly before using the appliance and keep it for future reference.



Figure 1.1: Front view of the Hotpoint Activecare NM11 948 WC A UK 9 kg Washing Machine, showcasing its white finish and central loading door.

2. SAFETY INFORMATION

Always adhere to the following safety precautions to prevent personal injury or damage to the appliance.

- Ensure the appliance is properly grounded before use.
- Do not allow children to play with or operate the washing machine.

- Unplug the appliance from the power supply before performing any maintenance or cleaning.
- Do not overload the washing machine; refer to the capacity guidelines.
- Keep flammable materials away from the appliance.

3. INSTALLATION

3.1 Unpacking and Positioning

Carefully remove all packaging materials. Ensure the machine is placed on a firm, level surface. Adjust the feet to stabilize the appliance.

3.2 Electrical and Water Connections

Connect the water inlet hose to a cold water tap and the drain hose to a suitable drain. Plug the power cord into a grounded electrical outlet. Refer to local regulations for specific requirements.

3.3 Dimensions

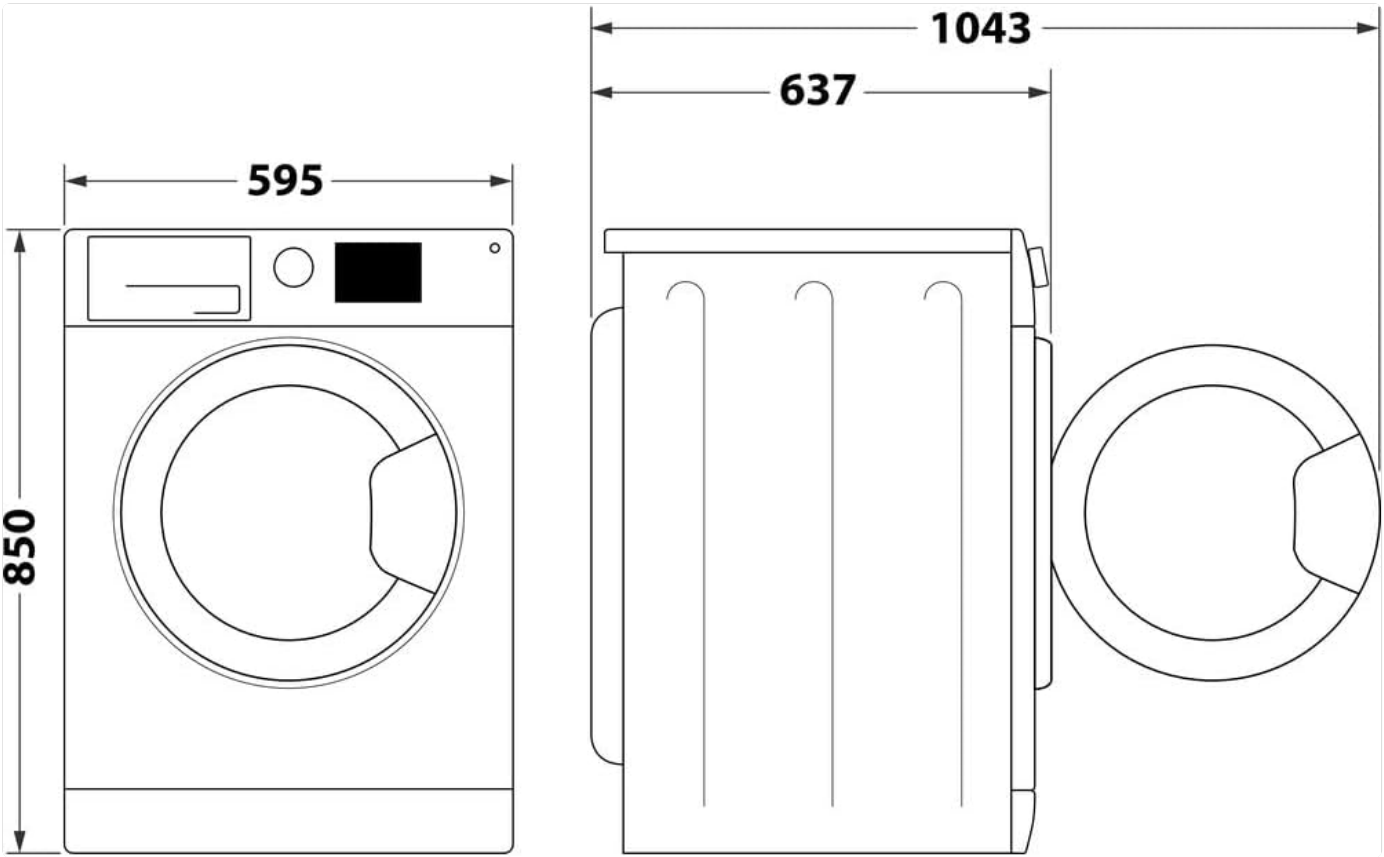


Figure 3.1: Technical drawing illustrating the dimensions of the washing machine. The height is 850 mm, width is 595 mm, and depth is 605 mm. The total depth with the door open is approximately 1043 mm.

Table 3.1: Product Dimensions

Dimension	Value
Height	85 cm

Dimension	Value
Width	59.5 cm
Depth	60.5 cm
Weight	73.5 kg

4. OPERATING INSTRUCTIONS

4.1 Control Panel Overview



Figure 4.1: Close-up view of the washing machine's control panel. It features a detergent drawer on the left, a central program selection knob, and a digital display with touch-sensitive buttons for various functions like temperature, spin speed, delay start, and special options.

4.2 Loading Laundry

Open the loading door and place laundry inside the drum, ensuring not to exceed the maximum load capacity of 9 kg. Distribute items evenly.



Figure 4.2: The washing machine with its door open, providing a clear view of the stainless steel drum interior, ready for laundry loading.

4.3 Adding Detergent

Pull out the detergent drawer and add the appropriate amount of detergent and fabric softener to the designated compartments.

4.4 Program Selection

Turn the program selection knob to choose your desired wash cycle. Available programs include:

- Eco 40-60
- Cotton
- Synthetics
- Mixed
- Delicates
- White
- Anti Stain 40°
- Rapid 30 min

- Spin & Drain
- Rinse & Spin
- Steam Refresh
- 20°C
- Wool
- Anti Allergy
- Bed & Bath

4.5 Special Features

Your Hotpoint Activecare washing machine includes several advanced features to enhance your laundry experience:

- **Activecare:** This technology is designed to be tough on stains while being gentle on your clothes, ensuring thorough cleaning without compromising fabric integrity.



Figure 4.3: Activecare feature, showing laundry in water with active detergent bubbles for effective stain removal.

- **Steam Hygiene:** This option helps remove up to 99.9% of viruses and bacteria from your laundry by introducing steam during the wash cycle, providing a deeper level of cleanliness. This has been independently tested by Intertek on Rodent Protoparvovirus type 1 and by Allergy UK on Cotton 60°C programme with Steam Hygiene option activated.



Figure 4.4: Steam Hygiene feature, depicting steam interacting with microscopic particles inside the drum for sanitization.

- **Steam Refresh:** Quickly refresh your clothes in just 20 minutes using steam, ideal for garments that don't require a full wash but need to be de-creased and deodorized.



Figure 4.5: Steam Refresh feature, showing clothes being refreshed by steam within the washing machine drum.

- **Rapid | Green Option:** This flexible option allows you to either speed up the wash cycle for quicker results or optimize it to save energy, depending on your needs.



Figure 4.6: Rapid | Green option, represented by green leaves and a circular arrow, indicating energy efficiency and speed.

- **Stop & Add:** If you forget to add an item after starting the cycle, this feature allows you to pause the wash and add forgotten garments, then resume the cycle.



Figure 4.7: Stop & Add feature, illustrated by play and pause buttons over the washing machine, signifying the ability to interrupt and add laundry.

- **Final Care:** This function keeps your laundry crease-free and fresh for up to 6 hours after the wash cycle ends, by periodically tumbling the drum.

4.6 Starting a Wash Cycle

Press the 'Start/Pause' button to begin the selected program. The display will show the remaining time.

5. MAINTENANCE

5.1 Cleaning the Detergent Dispenser

Regularly clean the detergent dispenser drawer to prevent residue buildup. Remove the drawer and rinse it under running water.

5.2 Cleaning the Filter

Locate the filter at the bottom front of the machine. Open the cover, drain any residual water, and unscrew the filter. Clean it thoroughly and reinsert.

5.3 Drum Cleaning

Run a maintenance wash cycle (e.g., a hot wash with no laundry and a descaling agent) periodically to clean the drum and internal components.

5.4 Exterior Cleaning

Wipe the exterior of the machine with a soft, damp cloth. Do not use abrasive cleaners or solvents.

6. TROUBLESHOOTING

If you encounter issues with your washing machine, consult the table below before contacting service.

Table 6.1: Common Issues and Solutions

Problem	Possible Cause	Solution
Machine does not start	No power; Door not closed; Program not selected	Check power supply; Close door firmly; Select a program and press start
Water not filling	Water tap closed; Inlet hose kinked; Water pressure too low	Open water tap; Straighten hose; Check household water pressure
Machine not draining	Drain hose kinked; Filter blocked; Drain pump fault	Straighten hose; Clean filter; Contact service if issue persists
Excessive vibration/noise	Machine not level; Transit bolts not removed; Uneven load	Adjust feet to level; Remove transit bolts; Redistribute laundry
Poor washing results	Incorrect detergent; Overloading; Wrong program selected	Use appropriate detergent; Reduce load size; Select suitable program

7. TECHNICAL SPECIFICATIONS

Table 7.1: Product Specifications

Specification	Value
Brand	Hotpoint
Model	NM11 948 WC A UK
Capacity	9 Kilograms
Maximum Rotational Speed	1400 RPM
Annual Energy Consumption	40 Kilowatt Hours
Noise Level	76 dB
Installation Type	Freestanding
Control Console	Knob
Access Location	Front Load
Voltage	240 Volts
Colour	White
Special Features	Inverter, High Efficiency, Delay Start

7.1 Energy Efficiency Label

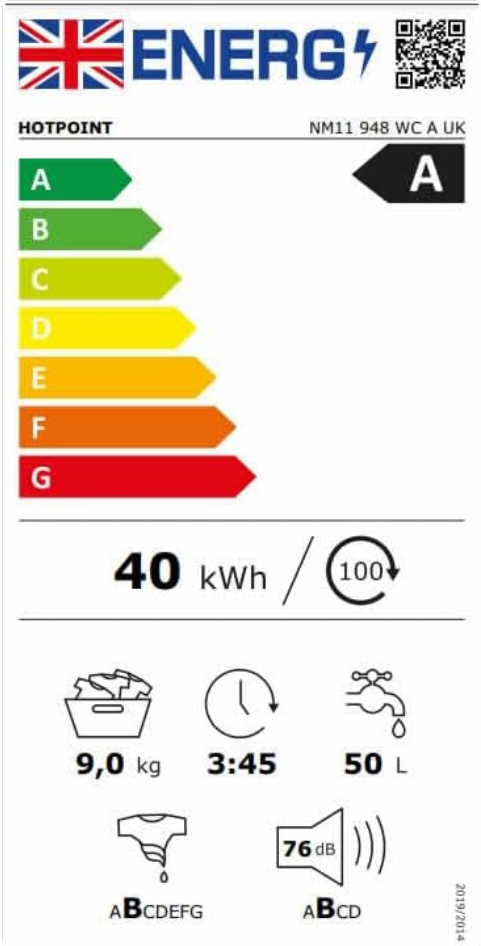


Figure 7.1: The EU Energy Label for the Hotpoint Activecare NM11 948 WC A UK washing machine, indicating an energy efficiency rating of 'A'. It also shows an annual energy consumption of 40 kWh per 100 cycles, a 9 kg capacity, a wash cycle duration of 3:45, water consumption of 50 liters, and a noise level of 76 dB.

8. WARRANTY INFORMATION

Your Hotpoint Activecare NM11 948 WC A UK washing machine comes with a standard manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms, conditions, and duration. Keep your proof of purchase for any warranty claims.

9. CUSTOMER SUPPORT

For technical assistance, spare parts, or further information, please contact Hotpoint customer service. You can find contact details on the Hotpoint official website or in the documentation provided with your appliance.

When contacting support, please have your model number (NM11 948 WC A UK) and serial number ready.

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