

## SUNVIVI ZER004BK-11

# SUNVIVI 14 Quart Electric Roaster Oven (Model ZER004BK-11) Instruction Manual

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## 1. INTRODUCTION

Thank you for choosing the SUNVIVI 14 Quart Electric Roaster Oven, Model ZER004BK-11. This versatile appliance is designed to simplify your cooking experience, offering functions for roasting, baking, slow cooking, and warming. Its large capacity and precise temperature control make it ideal for preparing a variety of dishes, from holiday turkeys to everyday meals. Please read this manual thoroughly before first use to ensure safe operation and optimal performance.

## 2. IMPORTANT SAFETY INFORMATION

**WARNING: To reduce the risk of fire, electric shock, or injury, always follow these basic safety precautions:**

- Read all instructions before operating the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse the cord, plugs, or the main unit in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.

- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to “off”, then remove plug from wall outlet.
- Do not use appliance for other than intended household use.
- Always ensure the lid is properly seated during operation to maintain temperature and prevent heat loss.

### 3. PRODUCT COMPONENTS

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Your SUNVIVI 14 Quart Electric Roaster Oven includes the following main components:

- **Main Housing Unit:** The outer shell containing the heating element and control panel.
- **Removable Roasting Pan:** A non-stick enamel-on-steel pan for cooking, designed for easy cleaning.
- **Self-Basting Lid:** A domed lid designed to circulate moisture, ensuring even cooking and juicy results.
- **Removable Roasting Rack:** A wire rack that elevates food for even cooking and easy removal.

# Temperature Lock Inside



Figure 1: Exploded view of the roaster oven, showing the main housing, removable pan, and lid.

## 4. SETUP INSTRUCTIONS

1. **Unpack:** Carefully remove all components from the packaging. Retain packaging for future storage or transport.
2. **Initial Cleaning:** Before first use, wash the removable roasting pan, self-basting lid, and roasting rack in warm, soapy water. Rinse thoroughly and dry completely. Wipe the exterior of the main housing unit with a damp cloth. Do not immerse the main housing in water.
3. **Placement:** Place the roaster oven on a stable, heat-resistant surface, away from walls and other appliances to allow for proper ventilation. Ensure there is sufficient space around the unit.
4. **Assemble:** Place the clean removable roasting pan into the main housing unit. Insert the roasting rack into the pan.
5. **Power Connection:** Ensure the temperature control dial is set to 'OFF' before plugging the unit into a standard electrical outlet.

## 5. OPERATING INSTRUCTIONS

## 5.1 General Cooking

1. **Prepare Food:** Place your food (e.g., turkey, roast, vegetables) on the roasting rack inside the removable pan.
2. **Set Temperature:** Turn the temperature control dial to your desired cooking temperature (ranging from 150°F to 450°F). The red 'Power' indicator light will illuminate, indicating the unit is heating.
3. **Preheat:** Allow the roaster oven to preheat for approximately 15-20 minutes, or until the desired temperature is reached.
4. **Cook:** Place the self-basting lid securely on the roaster oven. The lid's design will help circulate moisture, keeping your food tender and juicy.
5. **Monitor:** Periodically check your food. Use oven mitts when handling the hot lid or pan.
6. **Finish:** Once cooking is complete, turn the temperature dial to 'OFF' and unplug the unit. Carefully remove the food using appropriate utensils.



**Free Oven To**  
**Prepare Other Dishes**

Lid Rest Design

Figure 2: The roaster oven maintains consistent internal temperature for optimal cooking.



*Figure 3: Example of a roasted chicken prepared in the roaster oven.*

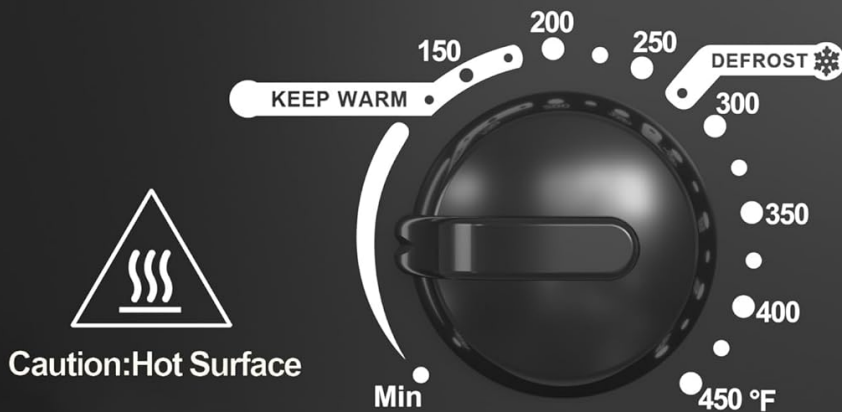
## 5.2 Defrost Function

The defrost setting is designed to safely thaw frozen items, such as turkeys, before cooking. Set the dial to 'DEFROST' and follow recommended thawing times based on the weight of the item. Always ensure food is fully thawed before proceeding with cooking.

## 5.3 Keep Warm Function

After cooking, you can use the 'KEEP WARM' setting to maintain your food at an ideal serving temperature without overcooking. This is particularly useful for buffets or when serving meals over an extended period.

# Defrost and Warm Function



Thawing Turkey



Warm Turkey



Figure 4: Temperature dial with Defrost and Keep Warm settings.

# Self-Basting Lid

Keeps Moist and Turkey Flavor



Figure 5: The self-basting lid ensures even moisture distribution during cooking.

## 5.4 Instructional Video

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Video 1: A demonstration of the Sunvivi Electric Roaster, including its features and ease of use.

## 6. MAINTENANCE AND CLEANING

Proper cleaning and maintenance will extend the life of your roaster oven.

1. **Always Unplug:** Before cleaning, ensure the unit is unplugged from the power outlet and has completely cooled down.
2. **Remove Components:** Carefully lift out the removable roasting pan and roasting rack.
3. **Wash Removable Parts:** Wash the roasting pan, lid, and rack in warm, soapy water. For stubborn food residue, allow them to soak before cleaning. Rinse thoroughly and dry completely.
4. **DO NOT Use Abrasives:** Do not use steel wool, abrasive cleaners, or harsh scouring pads on the non-stick surfaces, as this can damage the coating.

5. **Clean Exterior:** Wipe the exterior of the main housing unit with a damp cloth. Do not immerse the main housing in water or any other liquid.
6. **Storage:** Once all parts are clean and dry, reassemble the unit or store components separately in a dry place.

## 7. TROUBLESHOOTING

If you encounter issues with your SUNVIVI Roaster Oven, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Unit does not heat up.	Not plugged in; power outlet malfunction; temperature dial set to 'OFF'.	Ensure the power cord is securely plugged into a working outlet. Check the circuit breaker. Turn the temperature dial to a desired setting.
Food is cooking unevenly.	Lid not properly seated; too much food in the pan; incorrect temperature setting.	Ensure the lid is securely in place. Avoid overfilling the pan. Verify the temperature setting matches your recipe.
Food is drying out.	Lid removed too frequently; insufficient liquid; cooking at too high a temperature.	Minimize opening the lid. Add broth or water if needed. Adjust temperature to a lower setting or use the 'KEEP WARM' function.
Difficult to clean.	Food residue dried on; abrasive cleaners used.	Soak the removable pan in warm, soapy water before cleaning. Avoid using steel wool or harsh abrasives.

## 8. PRODUCT SPECIFICATIONS

Feature	Detail
Brand	SUNVIVI
Model Number	ZER004BK-11
Color	Black
Capacity	14 Quarts
Product Dimensions (D x W x H)	23.3"D x 10.5"W x 15.66"H
Material	Stainless Steel (Exterior)
Special Feature	Cool Touch Exterior
Wattage	1450 watts
Control Type	Dial Control
Power Source	Electric
Included Components	Lid, Removable Pan, Roasting Rack

## 9. WARRANTY AND SUPPORT

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### 9.1 Warranty Information

Your SUNVIVI 14 Quart Electric Roaster Oven is covered by a **one-year warranty** from the date of purchase. This warranty covers manufacturing defects under normal household use. Please retain your proof of purchase for warranty claims.

### 9.2 Customer Support

For any questions, concerns, or warranty claims, please contact SUNVIVI Customer Support. Our team is dedicated to ensuring your satisfaction.

- **Website:** Visit the official SUNVIVI website for FAQs and support resources.
- **Email:** Refer to your product packaging or the official website for customer service email contact.
- **Phone:** Refer to your product packaging or the official website for customer service phone number.