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› VEVOR 23L Hot Towel Warmer Instruction Manual

VEVOR RTD-23A

VEVOR 23L Hot Towel Warmer Instruction Manual

MODEL: RTD-23A

1. INTRODUCTION

Thank you for choosing the VEVOR 23L Hot Towel Warmer. This appliance is designed to efficiently warm and sterilize towels for various applications, including facials, SPA treatments, massage, and salon services. This manual provides essential information for the safe and effective operation, maintenance, and troubleshooting of your new towel warmer. Please read it thoroughly before first use and retain it for future reference.



Image 1.1: VEVOR 23L Hot Towel Warmer with door open, displaying rolled towels and included accessories like the towel clip and racks.

2. IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions when using electrical appliances. This includes, but is not limited to, the following:

- Read all instructions before using the appliance.
- Do not immerse the appliance, cord, or plug in water or other liquids.
- Always unplug the appliance from the outlet when not in use and before cleaning. Allow it to cool before handling.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact VEVOR customer support for assistance.
- The use of accessory attachments not recommended by the manufacturer may cause injuries.
- Do not use outdoors. This appliance is designed for indoor use only.
- Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.

- Always attach the plug to the appliance first, then plug the cord into the wall outlet. To disconnect, turn any control to "off," then remove the plug from the wall outlet.
- Use this appliance only for its intended use as described in this manual.
- Exercise extreme caution when moving an appliance containing hot water or other hot liquids.
- Ensure proper ventilation around the unit during operation.
- Keep out of reach of children. This appliance is not intended for use by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

3. PACKAGE CONTENTS

Upon unpacking, please verify that all items listed below are present and in good condition:

- 1 x Hot Towel Warmer (Model: RTD-23A)
- 1 x Towel Clip
- 2 x Stainless Steel Towel Baskets
- 1 x User Manual



Image 3.1: Contents included in the VEVOR 23L Hot Towel Warmer package.

4. PRODUCT OVERVIEW & COMPONENTS

The VEVOR 23L Hot Towel Warmer is designed for professional and home use, featuring a spacious interior and efficient heating capabilities. Key components include:

- **Spacious Capacity:** 23L interior, capable of holding 40-50 standard-sized towels.
- **Oxidized Aluminum Interior:** Enhances heat conduction and is rust-proof and easy to clean.
- **UV Light:** Integrated 6W UV lamp for deep cleaning and sterilization.
- **Transparent Window:** Allows monitoring of towel quantity without opening the door.
- **Stainless Steel Racks:** Two durable racks for organizing towels.
- **Water Drip Tray:** Collects condensation to keep the area clean.

PRODUCT COMPONENTS



Image 4.1: Key components of the VEVOR Hot Towel Warmer.

5. SETUP

1. **Unpack:** Carefully remove the towel warmer and all accessories from the packaging. Retain packaging for future storage or transport if needed.
2. **Placement:** Place the unit on a flat, stable, heat-resistant surface. Ensure there is adequate ventilation around the unit (at least 4 inches of space on all sides). Do not place it near water sources or flammable materials.
3. **Insert Racks:** Slide the two stainless steel towel baskets into the designated slots inside the warmer.
4. **Initial Cleaning:** Before first use, wipe the interior and exterior surfaces with a damp cloth. Ensure the unit is completely dry before plugging it in.



Image 5.1: VEVOR Hot Towel Warmer with empty racks, ready for towel loading.

6. OPERATION

6.1 Preparing and Loading Towels

1. **Wet Towels:** For best results, wet towels with warm water and wring out any excess water thoroughly. Towels should be damp, not dripping wet.
2. **Load Towels:** Roll or fold towels neatly and place them onto the stainless steel racks inside the warmer. Do not overfill the unit; ensure proper air circulation for even heating. The 23L capacity can hold approximately 40-50 standard-sized towels.

HOLDS 50-60 TOWELS

Spacious storage reduces heating times

 **23L**
Capacity



Image 6.1: The 23L capacity of the VEVOR Hot Towel Warmer, capable of holding 50-60 towels.

6.2 Heating Function

1. **Connect Power:** Plug the power cord into a standard AC 110V-120V, 60Hz electrical outlet.
2. **Power On:** Locate the "POWER" switch on the control panel and switch it to the "ON" position. The indicator light will illuminate.
3. **Preheating:** For optimal heating, it is recommended to preheat the unit for 5-10 minutes before placing towels inside.
4. **Heating Time:** The warmer will heat towels to approximately 150-180°F (65.55-82.22°C) within 10-15 minutes. The 4-sided internal heating ensures uniform warming.

10-15 MINUTES THE CABINET INTERIOR TO 176°F

Rapid 360° high-temperature heating

 10-15min



150-180°F

Image 6.2: Illustration of the rapid and uniform heating process within the towel warmer.

6.3 UV Sterilization

1. **Activate UV:** Locate the "UV" switch on the control panel and switch it to the "ON" position. The UV indicator light will illuminate.
2. **Sterilization Process:** The 6W UV light will begin to sterilize the towels, providing an added layer of hygiene. This function can be used concurrently with the heating function or independently.
3. **Monitoring:** The transparent window allows you to monitor the quantity of towels inside without opening the door, maintaining the internal temperature and UV environment.

UV STERILIZER & TRANSPARENT WINDOW

Monitor towel quantity, gentle post-sterilization



UV
Lighting



360° All-around
Heating



See-through
Glass Window



Image 6.3: Features of the UV sterilizer and transparent viewing window.

6.4 Removing Towels

When towels are ready, use the provided towel clip to safely remove them from the warmer. This prevents direct contact with hot towels and maintains hygiene.

7. MAINTENANCE & CLEANING

Regular cleaning and maintenance will ensure the longevity and optimal performance of your VEVOR Hot Towel Warmer.

- **Always Unplug:** Before cleaning, ensure the unit is unplugged from the power outlet and has completely cooled down.
- **Interior Cleaning:** Wipe the oxidized aluminum interior with a soft, damp cloth. For stubborn stains, a mild, non-abrasive cleaner can be used, followed by wiping with a clean, damp cloth and drying thoroughly.
- **Exterior Cleaning:** Clean the exterior surface with a soft, damp cloth. Do not use harsh chemicals or abrasive cleaners that could damage the finish.

- **Drip Tray:** Periodically remove and empty the water drip tray located at the bottom of the unit. Clean it with soap and water, rinse, and dry before reinserting.
- **Towel Baskets:** The stainless steel baskets can be washed with soap and water, rinsed, and dried.
- **UV Lamp:** If the UV lamp needs cleaning, gently wipe it with a soft, dry cloth. Do not use liquids directly on the lamp.
- **Storage:** When not in use for extended periods, clean the unit thoroughly, ensure it is dry, and store it in a cool, dry place away from direct sunlight and moisture.

8. TROUBLESHOOTING

If you encounter any issues with your towel warmer, please refer to the following common problems and solutions before contacting customer support.

Problem	Possible Cause	Solution
Unit does not power on.	Not plugged in; Power switch is OFF; Power outlet malfunction.	Ensure the power cord is securely plugged into a working outlet. Check if the "POWER" switch is in the "ON" position. Test the outlet with another appliance.
Towels are not heating.	Power switch is OFF; Overheat protection activated; Unit malfunction.	Ensure the "POWER" switch is ON. If the unit has been running for a long time, it might have activated overheat protection; allow it to cool down. If the problem persists, contact VEVOR support.
UV light is not working.	UV switch is OFF; UV lamp failure.	Ensure the "UV" switch is in the "ON" position. If the lamp still does not light up, the UV lamp may need replacement. Contact VEVOR support.
Unusual odor during operation.	New unit odor; Residue inside.	A slight odor is normal during the first few uses. Ensure the unit is clean and free of any residue. If the odor persists or is strong, unplug the unit and contact support.

If the issue is not resolved by the above steps, please contact VEVOR customer support for further assistance.

9. SPECIFICATIONS

Detailed technical specifications for the VEVOR 23L Hot Towel Warmer (Model RTD-23A):

Item Model Number:	RTD-23A
Rated Power:	200W (+5%, -10%)
Rated Voltage/Frequency:	AC 110V-120V, 60Hz
Capacity:	23L
Stainless Steel Baskets:	2
UV Light:	Yes, Power: 6W
Transparent Window:	Yes, to Monitor Towel Quantity
Temperature Range:	150-180°F (65.55-82.22°C)

Internal Heating:	4-Sided Heating
Heating Efficiency:	10-15 Minutes to Warm Towels
Overheat Protection:	Yes, KSD301-P 10A 125V~ 80°C
Color:	White
Main Material:	Oxidized Aluminum Interior
Product Size (L x W x H):	452x285x350 mm / 17.79x11.22x14.77 inch



Image 9.1: Visual representation of product dimensions and key specifications.

10. WARRANTY & SUPPORT

VEVOR products are designed for durability and performance. For any warranty claims or technical support, please refer

to the warranty information provided with your purchase or visit the official VEVOR website for their support policies.

For direct assistance, you may visit the [VEVOR Store on Amazon](#) or their official website.

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