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## Philips EP3347

# Philips 3300-Series Fully Automatic Espresso Machine User Manual

Model: **EP3347** | Brand: **Philips**

## INTRODUCTION

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This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your Philips 3300-Series Fully Automatic Espresso Machine. Please read it thoroughly before first use and keep it for future reference. The Philips 3300-Series machine is designed to deliver fresh bean coffee with ease, offering 6 hot and refreshing drinks with optimal crema, aroma, and temperature. It features the LatteGo milking system for smooth milk froth and a 100% ceramic grinder for enriched flavor.

## PRODUCT OVERVIEW

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Front view of the Philips 3300-Series Fully Automatic Espresso Machine, showcasing the control panel, coffee dispenser, and LatteGo milk system with a prepared latte.



Side view of the Philips 3300-Series Fully Automatic Espresso Machine, highlighting its compact design and the LatteGo milk container.

### Key Features:

- **6 Drink Options:** Enjoy Espresso, Coffee, Cappuccino, Latte Macchiato, Iced Coffee, and Hot Water.
- **LatteGo Milking System:** Automatically prepares silky smooth milk froth. Easy to set up and clean in approximately 10 seconds.
- **SilentBrew Technology:** Reduces machine sounds by 40% compared to earlier models for a quieter brewing experience.
- **100% Ceramic Grinder:** Durable grinder with 12 adjustable steps, from fine to coarse, to extract full coffee flavor.
- **AquaClean Filter:** Allows for up to 5000 cups without descaling when the filter is changed as prompted by the machine.
- **Modern Colour Touch Screen:** Intuitive interface for drink selection and customization.

### SETUP

1. **Unpack the Machine:** Carefully remove all packaging materials and place the machine on a stable, level surface.
2. **Rinse Components:** Wash the water tank, LatteGo system, and drip tray with warm water and a mild detergent. Rinse thoroughly.

3. **Fill Water Tank:** Fill the water tank with fresh tap water up to the MAX indication. Ensure the AquaClean filter is correctly installed if using.
4. **Fill Bean Hopper:** Open the bean hopper lid and fill it with fresh whole coffee beans. Do not use ground coffee in the bean hopper.
5. **Connect Power:** Plug the power cord into a grounded wall socket.
6. **First Use Cycle:** Follow the on-screen instructions for the initial setup and rinsing cycle. This primes the system and ensures optimal performance.

## OPERATING INSTRUCTIONS

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### Making a Coffee Drink:

1. **Turn On:** Press the power button to switch on the machine. Wait for the machine to complete its start-up cycle.
2. **Select Drink:** On the color touch screen, select your desired drink (e.g., Espresso, Coffee, Cappuccino, Latte Macchiato, Iced Coffee, Hot Water).
3. **Adjust Settings (Optional):** For some drinks, you can adjust coffee strength, volume, and milk foam quantity using the on-screen options.
4. **Place Cup:** Place a cup under the coffee dispenser. For milk-based drinks, ensure the LatteGo system is attached and filled with milk.
5. **Start Brewing:** Press the start button. The machine will begin preparing your drink.

### Using the LatteGo System:

- Attach the LatteGo milk container to the machine.
- Fill the LatteGo with fresh milk up to the indicated level.
- Select a milk-based drink (e.g., Cappuccino, Latte Macchiato).
- The machine will automatically froth and dispense milk into your cup before brewing the coffee.

### Hot Water Dispensing:

- Select the "Hot Water" option on the touch screen.
- Place a cup under the hot water spout.
- Press the start button to dispense hot water for tea or other beverages.

## MAINTENANCE

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### Daily Cleaning:

- **LatteGo System:** After each use, rinse the LatteGo system under running water. It can be disassembled into two parts for thorough cleaning.
- **Drip Tray and Coffee Grounds Container:** Empty and rinse daily.
- **Coffee Dispenser:** Wipe with a damp cloth.

### Weekly Cleaning:

- **Brew Group:** Remove the brew group and rinse it under running water. Allow it to air dry before reinserting.
- **Water Tank:** Clean the water tank with a soft brush and mild detergent.

### AquaClean Filter and Descaling:

- The machine will indicate when to replace the AquaClean filter. Replacing it regularly can prevent the need for descaling for up to 5000 cups.
- If not using an AquaClean filter, or if prompted by the machine, perform a descaling cycle using Philips descaling solution.

Follow the on-screen instructions carefully.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
No coffee is dispensed.	Water tank empty, brew group clogged, or coffee beans are low.	Refill water tank, clean the brew group, or add coffee beans.
Coffee is too weak or watery.	Grind setting too coarse, insufficient coffee dose, or brew group dirty.	Adjust grinder to a finer setting, increase coffee strength on the display, or clean the brew group.
Milk is not frothing correctly.	LatteGo system dirty, milk type unsuitable, or milk temperature too high/low.	Clean the LatteGo system thoroughly, use cold fresh milk (dairy or plant-based suitable for frothing).
Machine displays a warning icon.	Indicates an issue such as empty water tank, full grounds container, or descaling required.	Refer to the on-screen message for specific instructions and follow the recommended action.

For more detailed troubleshooting, please consult the full product manual or contact Philips customer support.

## SPECIFICATIONS

**Brand:** Philips

**Model Name:** Philips 3300 Series

**Model Number:** EP3347

**Capacity:** 1.8 Liters (Water Tank)

**Color:** Black Chrome

**Special Features:** Auto Clean Function, Removable Tank

**Coffee Maker Type:** Espresso Machine

**Specific Uses:** Cappuccino, Espresso, Iced Coffee, Latte

**Operation Mode:** Fully Automatic

**Wattage:** 230 watts

**Voltage:** 230

**Human Interface Input:** Buttons, Touchscreen

**Coffee Input Type:** Whole Beans

**Filter Type:** Reusable (AquaClean)

**Item Weight:** 8 Kilograms

**Included Components:** LatteGo lid, AquaClean filter, Coffee Measuring Spoon, Grease Tube

**UPC:** 796575403079

## WARRANTY AND SUPPORT

This Philips 3300-Series Fully Automatic Espresso Machine comes with a **90-day limited warranty**. For warranty claims, technical support, or service inquiries, please refer to the contact information provided in your product packaging or visit the official Philips support website.