Manuals+
Q & A | Deep Search | Upload

Cync CFIXUNCBR18CRVDMS

Cync Reveal HD+ Smart Undercabinet Light Fixture (18-inch Bar)

Model: CFIXUNCBR18CRVDMS

Introduction

The Cync Reveal HD+ Smart Undercabinet Light Fixture offers an ultra-thin, edge-lit design with diffused lighting, providing vibrant and adjustable illumination for any space. This smart fixture allows you to choose from millions of colors and tunable white light to enhance your home's atmosphere. With Matter compatibility, you can control your lighting hands-free using voice commands or smart home apps like Amazon Alexa, Google Assistant, Samsung SmartThings, and Apple Home, or directly through the Cync app. Schedule your lights for added convenience and security, ensuring your home is always lit when you need it.

Key Features:

- **Smart Undercabinet Lights:** Ultra-thin edge-lit design with diffused lighting for vibrant, adjustable illumination.
- **Matter Compatible:** Seamless integration with smart home ecosystems including Amazon Alexa, Google Assistant, Samsung SmartThings, and Apple Home, or control via the Cync app.
- **Easy Installation:** Supports direct wire or plug-in options, allowing linking of up to 10 fixtures. Features captive screws for a sleek, discreet look without requiring a separate hub.
- **Color Changing LED:** Access millions of colors to customize your home's ambiance and create festive lighting.

What's Included

Your Cync Reveal HD+ Smart Undercabinet Light Fixture package includes the following components:

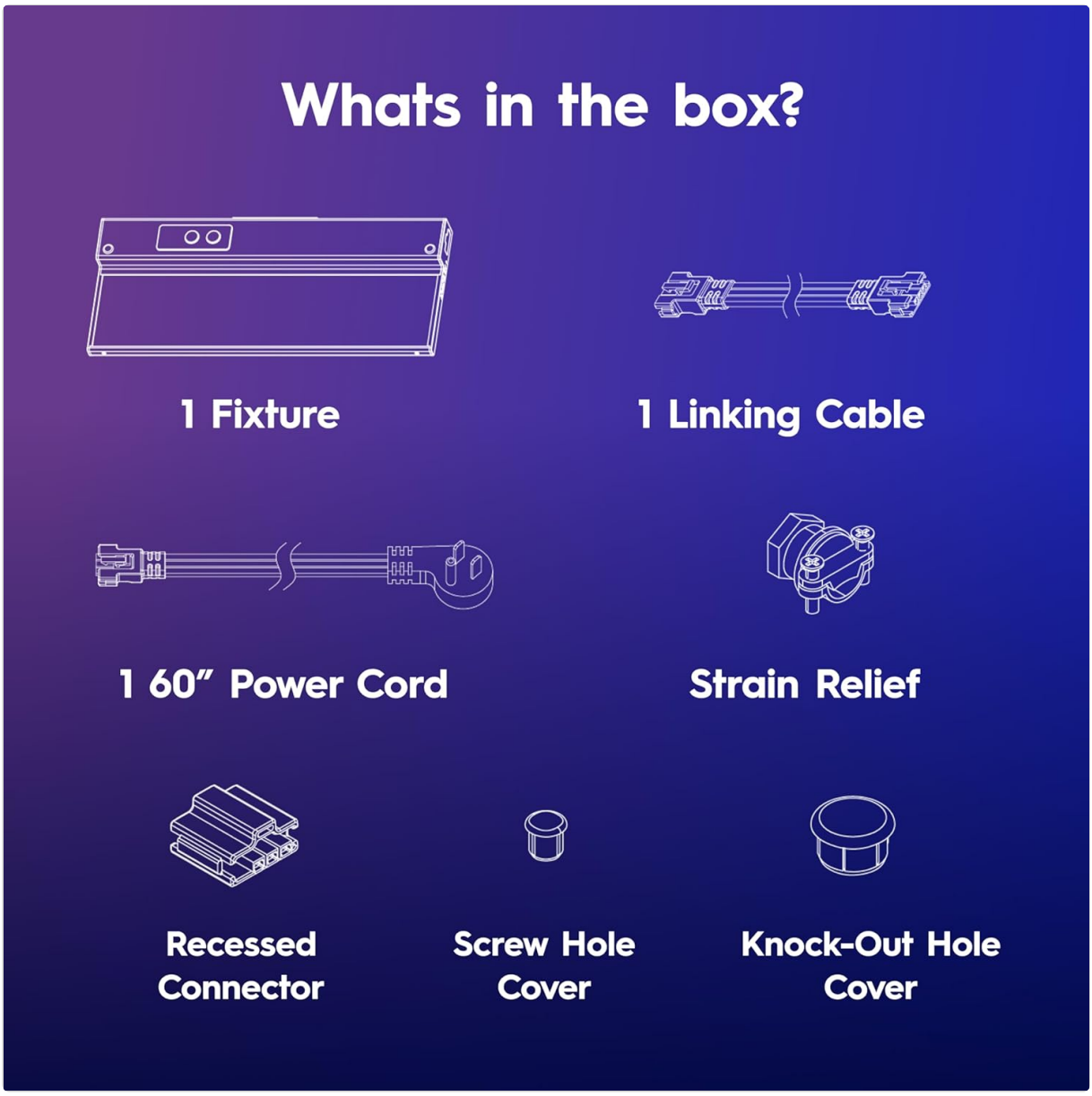

Image: Detailed diagram illustrating all components included in the product package.

- One (1) 18-inch Smart LED bar fixture
- One (1) 60-inch power cord
- One (1) 12-inch linking cable
- One (1) Strain Relief
- One (1) Recessed Connector
- One (1) Knock-Out Hole Cover
- Two (2) Screw Hole Covers
- Mounting accessories (screws)

Tools Required

For installation, you will need the following tools:

- Phillips-head screwdriver
- Power drill with 1/8" drill bit (optional, for pilot holes)
- Wire stripper (for direct wire installation only)

Safety Information & Important Notes

CAUTION:

- Do NOT use the power cord when direct wiring the fixture. Only one power method is needed.
- Read through all product instructions completely and proceed with caution. Follow each step carefully.
- If you have any concerns with handling electrical wiring, consider hiring a qualified electrician for installation or use the plug-in method.
- Once the knock-out is removed for direct wiring, the luminaire can no longer be powered by the plug-in method.

Setup & Installation

General Installation Steps:

1. **Turn Off Power:** Always begin by turning off the power at the circuit breaker to the power source where you are installing the fixture.
2. **Determine Mounting Position:** Find the ideal mounting position for your fixture. Ensure that the input side of the fixture is within 5 feet of an electrical outlet if using the plug-in method. If linking multiple fixtures, ensure inputs and outputs are facing each other for a clean connection, leaving a minimum 2-inch clearance on either side for cables.
3. **Mount the Fixture:** Use a Phillips screwdriver and the pre-installed captive mounting screws. These screws work best in surfaces that are at least 3/8 inches thick. You may pre-drill pilot holes if desired.

Plug-in Installation Process:

4. **Insert Power Cord:** Insert the power cord quick-connector into the input port of the fixture.
5. **Plug In:** Plug the power cord into an electrical outlet.
6. **Secure Cord:** Use the provided cable clips to secure the cord, keeping it snug to the mounting surface.
7. **Insert Screw Hole Covers:** Push in the screw hole covers for a finished look.
8. **Restore Power:** Turn the power back on at the circuit breaker and test the fixture.

Direct Wire Installation Process:

4. **Remove Knock-Out Cover:** Use a screwdriver to remove the knock-out cover from the fixture. Ensure no metal circle is left inside the fixture.
5. **Mount Strain Relief:** Mount the strain relief to the connection cover, securely tightening the nut on the inside.
6. **Feed Supply Cable:** Push approximately 3 inches of the supply cable through the strain relief and tighten the screws around it.
7. **Connect Wires:** Carefully pull the three internal wires out. Use wire strippers to remove insulation from the supply cable wires. Connect each supply cable wire to the internal wire that matches its color (Green/Bare Copper to Green, White to White, Black to Black) using wire nuts. Ensure all wires are securely gripped with no bare wires exposed.
8. **Secure Connection Cover:** Gently push the wires back inside the fixture and secure the connection cover back on.
9. **Insert Screw Hole Covers:** Push in the screw hole covers for a finished look.
10. **Restore Power:** Turn the power back on at the circuit breaker and test the fixture.

Linking Multiple Fixtures:

You can link multiple Cync Reveal HD+ fixtures (pucks or bar fixtures) together. Up to 500 watts can be linked

using linking cables, or up to 240 watts using recessed connectors. When connected to a Cync Smart Dimmer, up to 150 watts can be linked.

1. **Connect Linking Cable:** Plug the linking cable or recessed connector into the output port of the powered fixture.
2. **Connect to Next Fixture:** Connect the other end of the linking cable or recessed connector to the input port of the non-powered fixture.
3. **Install Quick Connect Caps:** Ensure all plastic quick connect caps are installed in any remaining open ports once linking is complete.

Your browser does not support the video tag.

Video: Official Cync Undercabinet Installation Guide. This video provides a detailed walkthrough of both plug-in and direct wire installation methods, as well as how to link multiple fixtures.

Operating Your Fixture

Once installed, you can control your Cync Reveal HD+ Smart Undercabinet Light Fixture using the integrated buttons, the Cync app, or voice commands.

On-Fixture Controls:

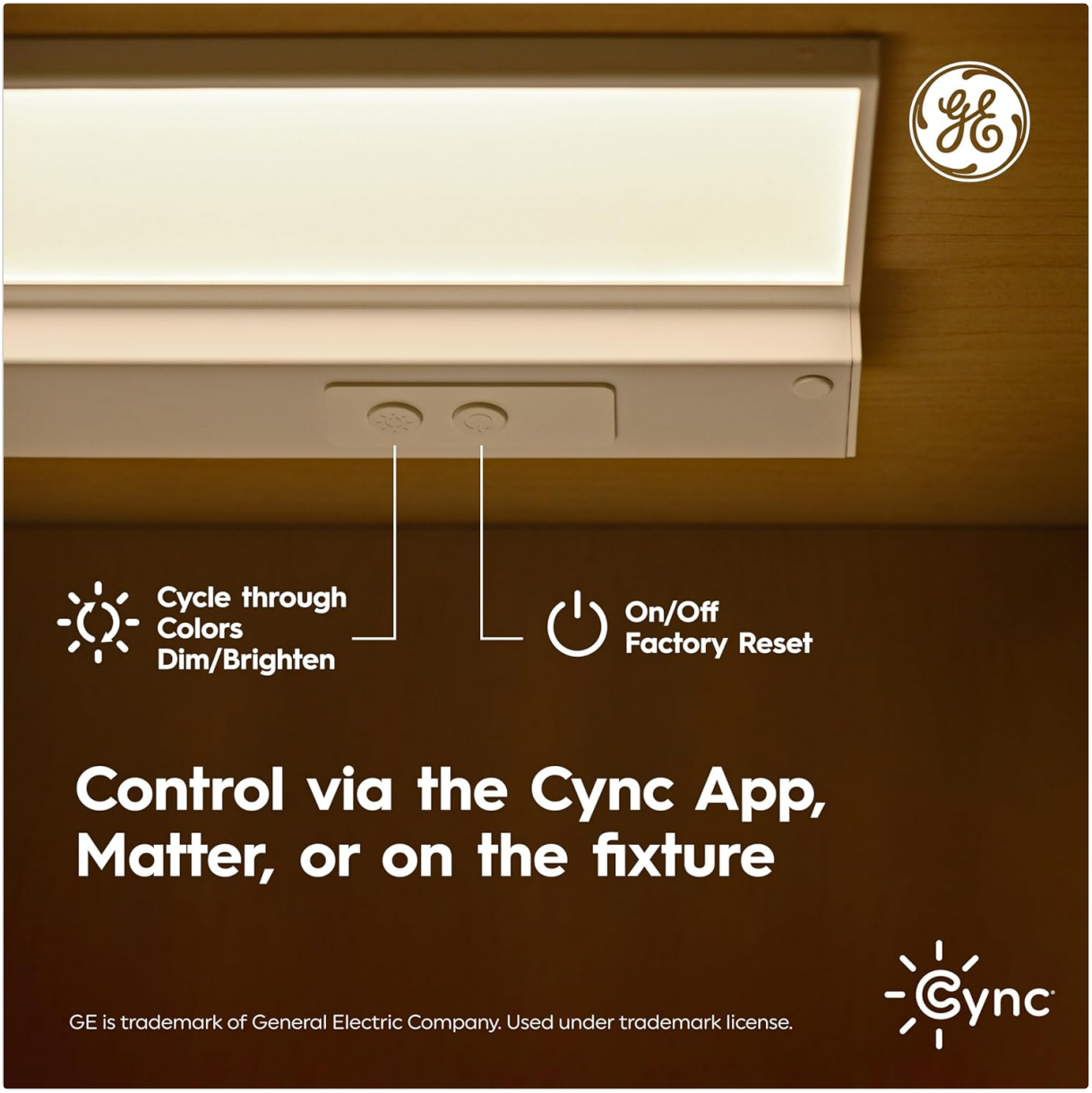

Image: The fixture features two buttons for direct control. The left button cycles through colors and dims/brightens the light. The

right button is for On/Off and Factory Reset.

- **Left Button:** Press to cycle through different white tones and colors. Hold down to adjust brightness (dim/brighten).
- **Right Button:** Press to turn the fixture ON or OFF. Hold down for a factory reset.

App Control:

Download the Cync app (Powered by Savant) to your smartphone or tablet for complete control over your fixture. The app allows you to:

- Choose from millions of colors and tunable white light.
- Adjust brightness levels with enhanced dimming range.
- Set schedules and scenes for automated lighting.
- Control your lights remotely from anywhere.
- Group multiple Cync devices together for synchronized control.

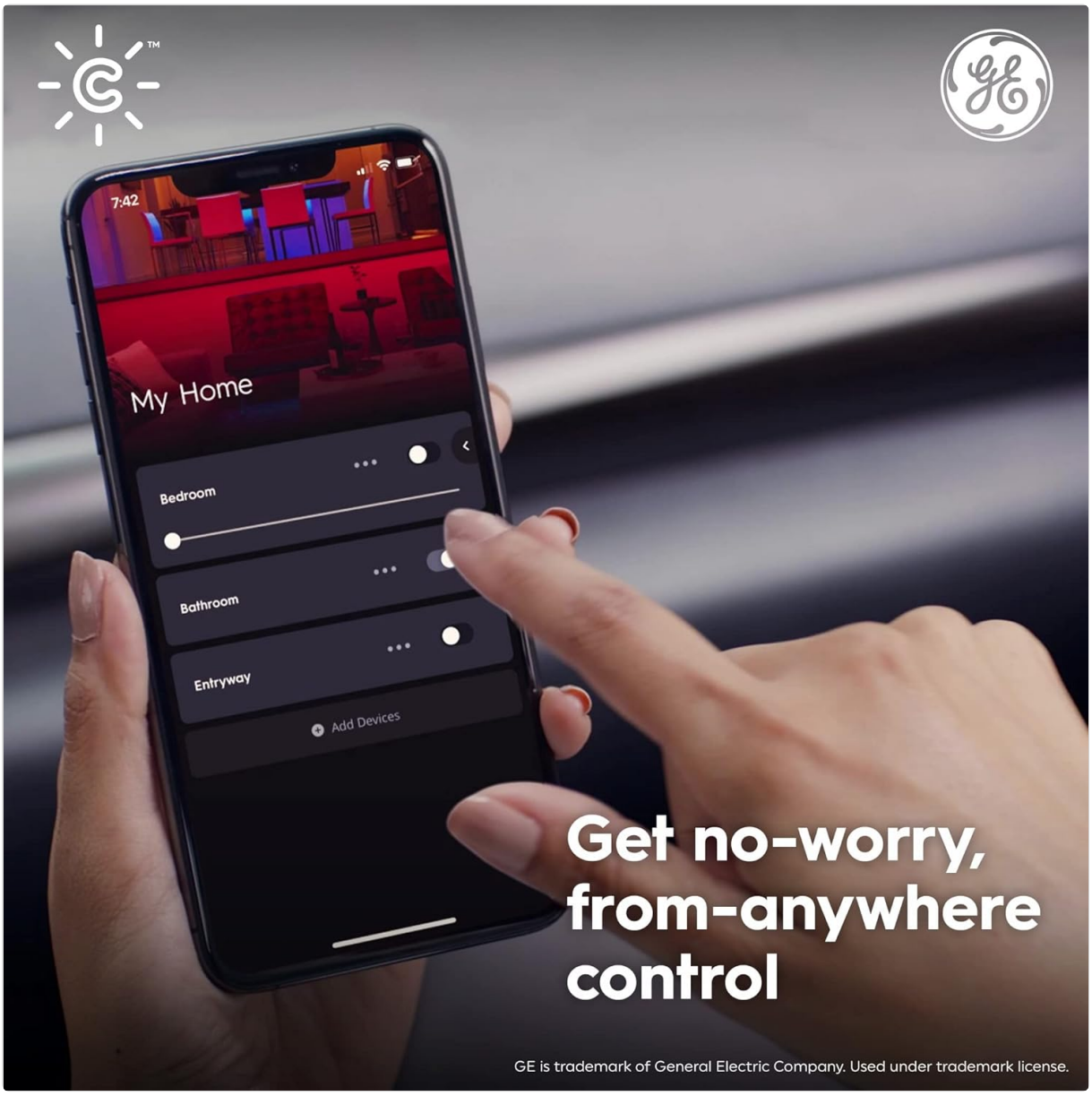

Image: The Cync app provides comprehensive control over your smart lighting, including color and brightness adjustments.

Your browser does not support the video tag.

Video: This short video demonstrates the enhanced dimming range of the Cync Reveal HD+ lights, showcasing smooth transitions from bright to very dim.

Smart Home Integration

The Cync Reveal HD+ Smart Undercabinet Light Fixture is Matter compatible, allowing seamless integration with popular smart home platforms for voice and remote control.

Voice Control:

Connect your fixture to Amazon Alexa or Google Assistant for hands-free voice control. Simply use commands like "Alexa, turn on kitchen light" or "Hey Google, set kitchen light to blue."

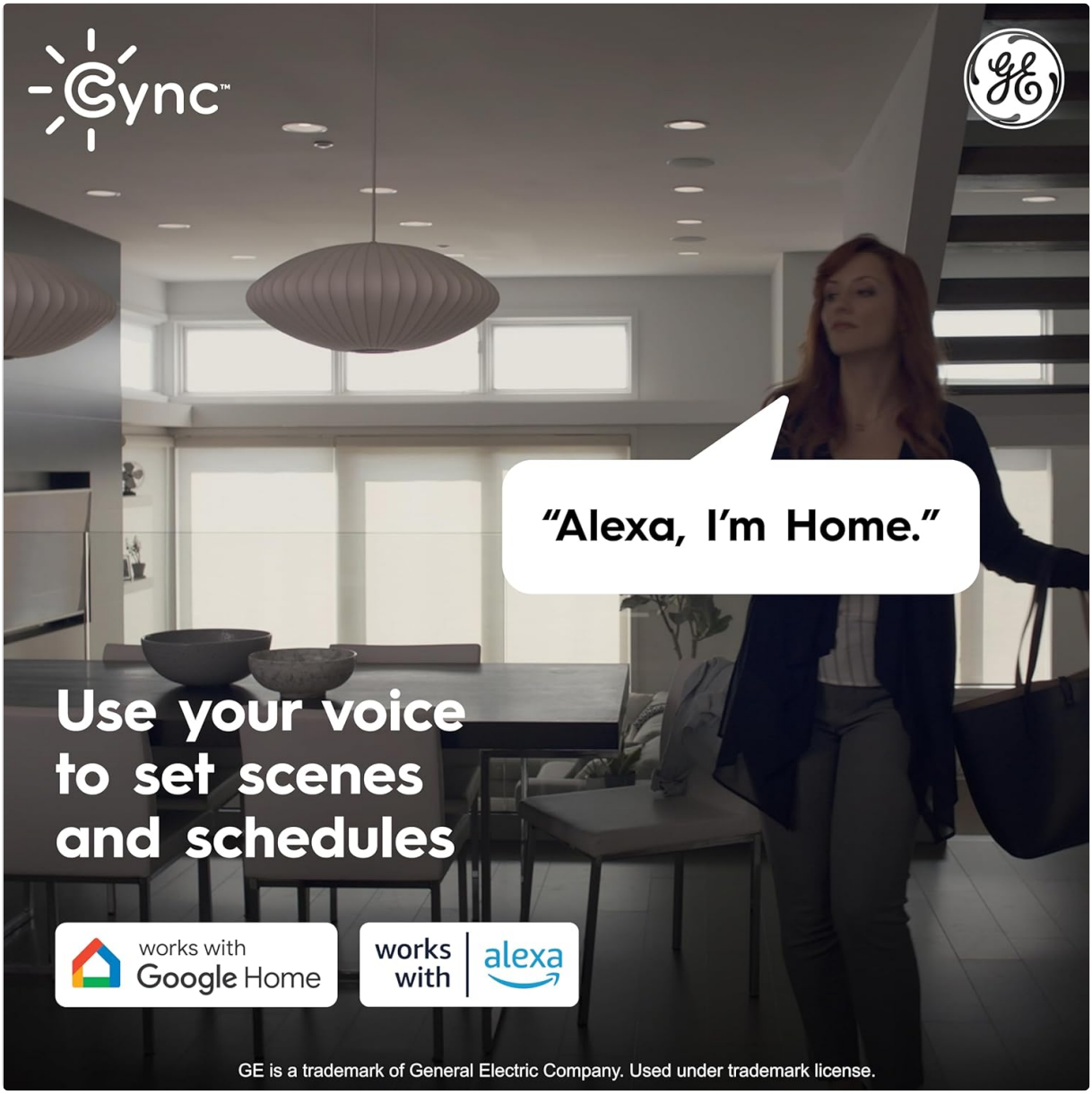

Image: Voice control allows you to set scenes and schedules using Amazon Alexa or Google Home.

Your browser does not support the video tag.

Video: This video demonstrates how to connect your Cync devices to Amazon Alexa, enabling voice control and smart home integration.

Maintenance

To ensure optimal performance and longevity of your Cync Reveal HD+ Smart Undercabinet Light Fixture, follow these simple maintenance guidelines:

- **Cleaning:** Gently wipe the fixture with a soft, dry cloth. Avoid using abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish or electronic components.

- **Inspection:** Periodically check the power cord and linking cables for any signs of damage or wear. If any damage is found, discontinue use and contact customer support.
- **Firmware Updates:** Keep your Cync app updated to ensure your fixture receives the latest firmware updates, which can improve performance and add new features.

Troubleshooting

If you encounter any issues with your Cync Reveal HD+ Smart Undercabinet Light Fixture, try the following troubleshooting steps:

- **Light Not Turning On:**
  - Ensure the power is ON at the circuit breaker.
  - Check that the power cord is securely plugged into both the fixture and the outlet.
  - If direct wired, verify all wire connections are secure and correct.
- **Connectivity Issues (App/Voice Control):**
  - Ensure your Wi-Fi network is active and the fixture is within range.
  - Restart your Wi-Fi router.
  - Perform a factory reset on the fixture (hold down the right button on the fixture).
  - Re-pair the device through the Cync app and your smart home assistant app (Alexa/Google Home).
- **Inconsistent Dimming/Color:**
  - Ensure the fixture's firmware is up to date via the Cync app.
  - If using a smart dimmer, ensure it is compatible and properly configured.

For further assistance, please refer to the Cync support website or contact customer service.

Specifications

Brand	Cync
Model Name	Cync Reveal HD+ Undercab 18in (1-Pack)
Part Number	93131251
Item Model Number	CFIXUNCBR18CRVDMS
Size	18 Inch
Product Dimensions	18"L x 4.84"W x 1.08"H
Item Weight	1.48 Pounds
Color	White
Material	Metal
Style	Light Bar
Light Source Type	LED

Brightness	1150 Lumen
Wattage	19 watts
Voltage	120 Volts
Color Temperature	3000 Kelvin
Special Features	Adjustable Color Temperature, Color Changing, Dimmable, Energy Efficient
Control Method	App, Remote, Voice
Connectivity Protocol	Bluetooth, Matter, Wi-Fi
Installation Type	Hanging, Under Cabinet Mount
Indoor/Outdoor Usage	Indoor
Manufacturer	GE

Warranty & Support

Warranty Information:

This Cync Reveal HD+ Smart Undercabinet Light Fixture comes with a **5-year limited warranty**.

Image: 5-Year Limited Warranty badge.

Customer Support:

For additional support, troubleshooting, or warranty claims, please visit the official Cync support website or refer to the contact information provided in your product packaging.