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› [Bose](#) /

› Bose QuietComfort Bluetooth Headphones User Manual

Bose 884367-1300

Bose QuietComfort Bluetooth Headphones User Manual

Model: 884367-1300

Brand: Bose

1. INTRODUCTION

Welcome to the Bose QuietComfort Bluetooth Headphones user manual. These headphones are designed to provide powerful high-fidelity audio with legendary noise cancellation, allowing you to immerse yourself in your audio experience. This manual will guide you through the setup, operation, and maintenance of your new headphones.



A front-angled view of the Bose QuietComfort Bluetooth Headphones in a striking Blue Dusk color, showcasing their sleek design and comfortable earcups.

2. PRODUCT OVERVIEW

2.1. Included Components

- Bose QuietComfort Headphones
- Carry Case

- 3.5 mm to 2.5 mm audio cable
- USB-C® (A to C) cable (12")
- Safety sheet

2.2. Key Features

- **Noise Cancelling Headphones:** Effortlessly combines noise cancellation technology with passive features so you can shut off the outside world, quiet distractions, and take music beyond the beat.
- **Comfortable Headphones:** Plush earcup cushions softly hug your ears, while a secure and comfortable padded band gently keeps your over ear headphones in place for those extra-long listening sessions.
- **2 Listening Modes:** These wireless Bluetooth headphones feature Quiet and Aware Modes that let you toggle between full noise cancelling or full awareness of your surroundings for seamless sound control.
- **High-Fidelity Audio/EQ Control:** Supercharge your favorite tracks with high-fidelity audio and Adjustable EQ that puts you in control of the bass, mid-range, and treble for unmatched bold sound.
- **All Day Battery Life:** Bose QuietComfort wireless headphones provide up to 24 hours of battery on a single charge, plus a 15-minute charge gives you up to 2.5 hours of additional play time.
- **Wired Headphones Option:** Plug the included audio cable with in-line microphone into your Bose noise cancelling headphones to use them without a Bluetooth connection, or even when the battery is depleted.
- **Multipoint Bluetooth Headphones:** Seamlessly stay connected to all your favorite devices using the multi-point toggle feature which allows you to switch devices without disconnecting and reconnecting each time.
- **Bose App:** Download the Bose app to receive the latest software updates. Ensure optimal functionality and get access to all the latest features and cutting-edge tech.



An overhead view of the Bose QuietComfort headphones, highlighting the physical control buttons for volume, playback, and power located on the right earcup.

3. SETUP

3.1. Charging Your Headphones

Connect the USB-C® (A to C) cable to the charging port on the headphones and to a USB power source. A full charge takes approximately 2.5 hours. A 15-minute charge provides up to 2.5 hours of playtime.

3.2. Powering On/Off

Locate the power button on the right earcup. Slide the button to the "On" position to power on. Slide it to "Off" to power off.

3.3. Bluetooth Pairing

To pair your headphones for the first time, ensure they are powered on. The headphones will automatically enter pairing mode. On your device, enable Bluetooth and select "Bose QuietComfort Headphones" from the list of available devices.

For subsequent pairing or to pair with a new device, press and hold the Bluetooth button until the indicator light flashes blue.

3.4. Bose Music App

Download the Bose Music app from your device's app store. The app provides guided setup, personalized settings, and software updates for optimal functionality.



A detailed close-up of the right earcup of the Bose QuietComfort headphones, illustrating the precise placement of the control buttons, the USB-C charging port, and the 3.5mm audio jack.

4. OPERATING INSTRUCTIONS

4.1. Noise Cancellation Modes

Your headphones feature two primary listening modes:

- **Quiet Mode:** Provides full noise cancellation, ideal for blocking out distractions.
- **Aware Mode:** Allows you to hear your surroundings while still enjoying your audio.

Toggle between these modes using the dedicated button on the left earcup or through the Bose

Music app. The app also allows for custom modes and Wind Block activation.

4.2. Audio Playback and Calls

Use the controls on the right earcup to manage audio playback (play/pause, skip tracks) and answer/end calls. The integrated microphone ensures clear communication.

4.3. Adjustable EQ

Customize your sound experience by adjusting the bass, mid-range, and treble settings via the Bose Music app.

4.4. Multi-point Connectivity

The headphones can connect to multiple devices simultaneously. Use the multi-point toggle feature to seamlessly switch between connected devices without needing to disconnect and reconnect.

4.5. Wired Connection

For wired use or when the battery is depleted, connect the included 3.5 mm to 2.5 mm audio cable to the headphone jack and your audio source. The in-line microphone remains functional in wired mode.



A person wearing the Bose QuietComfort headphones in Blue Dusk, illustrating the comfortable over-ear fit and stylish appearance during use.

5. MAINTENANCE

5.1. Cleaning

Regularly wipe the earcups and headband with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.

5.2. Storage

When not in use, store your headphones in the provided carry case to protect them from dust and damage.

5.3. Battery Care

To prolong battery life, avoid fully depleting the battery frequently. Charge the headphones regularly, even if not in constant use.



An angled view of the Bose QuietComfort headphones, emphasizing the plush earcups and the adjustable headband designed for extended comfort.

6. TROUBLESHOOTING

6.1. No Power

Ensure the headphones are charged. Connect to a power source using the USB-C cable and allow it to charge for at least 15 minutes before attempting to power on.

6.2. Cannot Pair via Bluetooth

Make sure Bluetooth is enabled on your device and the headphones are in pairing mode (flashing blue light). Try turning Bluetooth off and on again on your device. If issues persist, clear the Bluetooth device list on your headphones (refer to the Bose Music app for instructions) and try pairing again.

6.3. No Sound or Low Volume

Check the volume levels on both the headphones and your connected device. Ensure the headphones are properly paired and selected as the audio output. If using a wired connection, ensure the cable is securely plugged in at both ends.

6.4. Noise Cancellation Not Working Effectively

Ensure the headphones are properly seated on your ears, creating a good seal. Check that Quiet Mode is activated. Environmental factors can affect noise cancellation performance.

6.5. App Connectivity Issues

Ensure your headphones are powered on and within Bluetooth range of your device. Close and reopen the Bose Music app. Check for app updates.

7. SPECIFICATIONS

Feature	Detail
Model Name	Bose QuietComfort Wireless Noise Cancelling Headphones
Model Number	884367-1300
Connectivity	Wireless (Bluetooth 5.1), Wired (3.5 mm Jack)
Battery Life	Up to 24 Hours
Charging Time	2.5 Hours

Feature	Detail
Noise Control	Active Noise Cancellation
Ear Placement	Over Ear
Item Weight	240 Grams (8.5 ounces)
Product Dimensions	3.15 x 6.18 x 7.68 inches
Included Components	3.5 mm to 2.5 mm audio cable, Carry Case, USB-C® (A to C) cable (12"), Bose QuietComfort Headphones, Safety sheet
Manufacturer	Bose
UPC	017817854603



A dynamic shot of a person wearing Bose QuietComfort headphones, demonstrating the lightweight design and freedom of movement while listening to audio.

8. WARRANTY AND SUPPORT

8.1. Warranty Information

For detailed warranty information, please refer to the safety sheet included with your product or visit the official Bose support website.

8.2. Customer Support

For further assistance, product registration, or to access additional resources, please visit the [Bose Support Website](#).

8.3. Online Resources

You can also find the official User Manual (PDF) [here](#).

Explore more Bose products at the [Bose Store on Amazon](#).