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whall EV-691

whall EV-691 Cordless Stick Vacuum Cleaner User Manual

MODEL: EV-691

1. Introduction

Thank you for choosing the whall EV-691 Cordless Stick Vacuum Cleaner. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read this manual thoroughly before use and retain it for future reference.

The whall EV-691 is a versatile and powerful cleaning solution designed for various surfaces, including hard floors and carpets. Its lightweight, cordless design, combined with strong suction and multiple attachments, makes household cleaning convenient and effective.

2. Safety Instructions

To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions when using an electrical appliance. Read all instructions before using this vacuum cleaner.

- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up toxic material (e.g., chlorine bleach, ammonia drain cleaner).
- Do not use in an enclosed space where vapors are present from oil base paint, paint thinner, some mothproofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use to pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not use without dust cup and/or filters in place.
- Prevent unintentional starting. Ensure the switch is in the off-position before picking up or carrying the appliance.
- Charge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.

3. Package Contents

Carefully unpack your whole EV-691 Cordless Stick Vacuum Cleaner and ensure all items are present and in good condition. If any items are missing or damaged, please contact customer support.



Image: All components included with the whall EV-691 Cordless Vacuum Cleaner.

- Host Part (Main Unit)
- Battery
- Foldable Tube (Extension Wand)
- Electric Brush Head (Main Floor Brush)
- V-shaped Roller Brush (Pre-installed in Electric Brush Head)
- 2-in-1 Brush Head (Crevice Tool/Dusting Brush)
- Dust Cup
- HEPA Filter (Pre-installed in Dust Cup)
- Stainless Steel Filter (Pre-installed in Dust Cup)
- Extra HEPA Filter
- Cleaning Brush
- Charger
- Wall Mount
- User Manual

4. Product Diagram

Familiarize yourself with the different parts of your vacuum cleaner for optimal use and maintenance.



Image: The whall EV-691 Cordless Vacuum Cleaner in its full stick configuration.

Key Components:

- **Main Unit (Host Part):** Contains the motor, dust cup, and control panel.
- **Battery:** Detachable Lithium-Ion battery for cordless operation.
- **Foldable Tube:** Extends the reach of the vacuum, allowing for easy cleaning under furniture.
- **Electric Brush Head:** Features an upgraded V-shaped roller brush with LED lights for effective cleaning on various surfaces.
- **Dust Cup:** Transparent container for collecting dust and debris.

- **Filters:** Multi-layer filtration system including Stainless Steel Filter and HEPA Filter.
- **Control Panel:** Buttons for power and suction mode selection.

5. Assembly & Setup

Follow these steps to assemble your vacuum cleaner:

1. **Attach the Battery:** Slide the detachable battery into the main unit until it clicks securely into place.
2. **Connect the Foldable Tube:** Insert one end of the foldable tube into the main unit until it locks.
3. **Attach the Electric Brush Head:** Connect the electric brush head to the other end of the foldable tube, ensuring it clicks into place.
4. **Install Filters:** Ensure the stainless steel filter and HEPA filter are correctly installed inside the dust cup.
5. **Charge the Battery:** Before first use, fully charge the battery. Connect the charger to the battery (either attached to the main unit or detached) and plug it into a power outlet. The charging indicator lights will show the charging status.

Video: Official whall EV-691 Cordless Vacuum Cleaner demonstration, including assembly and usage. (Duration: 0:51)

6. Operating Instructions

Your whall EV-691 vacuum cleaner offers flexible cleaning options.

Power On/Off & Suction Modes

Press the power button to turn the vacuum on. Use the mode selection button to cycle through the three suction modes:

- **Standard Mode (8kPa):** Ideal for daily cleaning of dust and light debris.
- **Middle Mode (14kPa):** For quickly removing dust and pet hair.
- **MAX Mode (25kPa):** Provides strong suction for deep cleaning and absorbing large particles.



8kPa 
◀ **Standard Mode**
Daily cleaning



 **14kPa**
Middle Mode ▶
Quickly remove dust



25kPa 
◀ **MAX Mode**
Strongly absorb large particles

Image: Visual representation of the three suction modes (8kPa, 14kPa, 25kPa) for different cleaning needs.

Versatile Cleaning

The vacuum can be used in various configurations:

- **Stick Vacuum:** For general floor cleaning on hard floors and carpets. The LED electric brush head illuminates dust and debris in dark areas.
- **Handheld Vacuum:** Detach the extension wand and attach the 2-in-1 brush head directly to the main unit for cleaning sofas, car interiors, keyboards, and tight gaps.
- **Bendable Wand:** The foldable tube allows the vacuum to bend, making it easy to clean under low furniture like beds and sofas without excessive bending.



Image: The bendable wand allows for easy cleaning under furniture.



Image: The vacuum cleaner configured for cleaning sofas, cars, and cabinets.



LED Electric Brush Head

- ⊕ Improve cleaning efficiency and strength.
- ⊕ Suitable for carpets and hard floors.



Image: The LED electric brush head improves visibility and cleaning efficiency.

7. Maintenance

Regular maintenance ensures optimal performance and extends the lifespan of your vacuum cleaner.

Emptying the Dust Cup

Empty the dust cup regularly, especially when debris reaches the MAX line. Press the dust cup release button and empty contents into a trash bin.



Image: The dust cup can be easily detached and emptied.

Cleaning Filters

The 4-layer efficiency filtration system includes a Stainless Steel Filter and a HEPA Filter. These filters are washable and should be cleaned periodically to maintain suction power and prevent secondary air pollution.

- Remove the dust cup and then carefully remove the filters.
- Rinse the filters under running water until the water runs clear.
- Allow filters to air dry completely for at least 24 hours before re-installing. Do not use the vacuum with wet filters.



Image: The HEPA filter and V-shaped roller brush can be detached for cleaning.

Cleaning the Roller Brush

Periodically check the V-shaped roller brush for tangled hair or debris. Remove the roller brush from the electric

brush head and use the provided cleaning brush or scissors to remove any obstructions.

8. Charging

The whall EV-691 features a large-capacity detachable Lithium-Ion battery. A full charge provides up to 55 minutes of runtime in standard mode and 16 minutes in MAX mode. Charging takes approximately 4-5 hours.

- Connect the charger to the battery.
- Plug the charger into a standard wall outlet.
- The battery indicator lights on the main unit will show the charging progress.
- The vacuum can be charged while mounted on the wall mount to save storage space.



Image: The 2200mAh detachable battery being charged while the vacuum is stored.

9. Troubleshooting

If you encounter any issues with your vacuum cleaner, please refer to the following common problems and solutions:

| Problem | Possible Cause | Solution |
|---------------------------|--|--|
| Vacuum does not turn on | Battery is not charged or not properly installed. | Charge the battery fully. Ensure the battery is securely clicked into the main unit. |
| Low suction power | Dust cup is full. Filters are clogged. Roller brush is obstructed. | Empty the dust cup. Clean or replace the filters. Remove any tangled hair or debris from the roller brush. |
| Roller brush not spinning | Obstruction in the brush head. | Turn off the vacuum and remove any tangled hair or debris from the roller brush. |
| Short runtime | Battery not fully charged. Using MAX mode continuously. | Ensure battery is fully charged. Use lower suction modes for longer cleaning sessions. |

If the problem persists after trying these solutions, please contact whall customer support.

10. Specifications

| Feature | Detail |
|--------------------|--|
| Brand | whall |
| Model Name | EV-691 |
| Suction Power | Up to 25KPa (3 modes: 8kPa, 14kPa, 25kPa) |
| Motor | Brushless Motor |
| Battery Type | Lithium-Ion (1 required, included) |
| Battery Life | Up to 55 minutes (Standard Mode) |
| Charging Time | 4-5 Hours |
| Filter Type | 4-Layer Efficiency Filtration System (HEPA Filter, Stainless Steel Filter) |
| Dust Cup Capacity | 500 Milliliters |
| Product Dimensions | 9"L x 7"W x 45"H |
| Item Weight | 8.3 pounds |
| Special Feature | LED Electric Brush Head, Foldable Tube, Cordless, Lightweight, Multifunction |

| Feature | Detail |
|------------------------|--------------------|
| Surface Recommendation | Carpet, Hard Floor |
| UPC | 810118485732 |

11. Warranty & Support

For warranty information, please refer to the warranty card included in your package or visit the official whall website. If you have any questions, concerns, or require technical assistance, please contact whall customer support through the contact information provided in your product documentation or on the official brand website.

Please have your model number (EV-691) and purchase details ready when contacting support.