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WEFFORT 38983545717011

WEFFORT Motorized Roller Shade User Manual

Model: 38983545717011

1. Introduction

This manual provides comprehensive instructions for the installation, operation, and maintenance of your WEFFORT Motorized Roller Shade. This smart window blind offers 100% blackout capabilities, remote control, and integration with various smart home systems including HomeKit, Alexa, and Google Home. Please read this manual thoroughly before installation and use to ensure proper function and safety.



Image 1: WEFFORT Motorized Roller Shade integrated with smart home devices.

2. Safety Information

- Ensure all installation steps are followed carefully to prevent injury or damage to the product.
- Keep children and pets away from the blinds during operation.
- Do not attempt to disassemble or repair the motor or other components. Contact customer support for assistance.
- Use only the specified charging methods (USB, solar, power bank) for the rechargeable battery.
- Avoid exposing the product to extreme temperatures or moisture.

3. Package Contents

Verify that all components are present in your package:

- Motorized Roller Shade unit
- Remote control(s) (optional, depending on purchase)
- Mounting brackets (standard, extended for side mount if requested)
- USB charging cable
- Solar panel (optional)
- Smart Hub (optional, for standard motors with smart home integration)
- Installation hardware (screws, anchors)



Image 2: Typical package contents for the motorized roller shade.

4. Product Features

- **100% Blackout Fabric:** Triple-layer fabric certified by CE and RoHS, offering complete light blockage, UV reduction, and privacy. Ideal for bedrooms and nurseries.

- **Seamless Smart Home Integration:** Standard motors support remote control. Optional Smart Hub enables control via Alexa or Google Assistant. Matter over Thread motors integrate natively with HomeKit, Alexa, Google, and other major smart ecosystems. Zigbee and Z-wave compatible motors are also available.
- **Energy-Efficient & Quiet Operation:** Rechargeable battery lasts 4-6 months per charge, with options for solar, USB, or power bank charging. Motor operates below 35 dB for minimal noise.
- **Easy Installation:** Supports inside, outside, or side mounting. Requires drilling two holes for bracket attachment. Extended brackets are available for side mounts upon request.
- **Customizable Design:** Available in various materials and colors to match home decor.



Image 3: Illustration of the triple-layer blackout fabric for light blocking and privacy.

5. Installation

5.1 Measuring Your Window

Accurate measurements are crucial for a perfect fit. Please refer to the diagrams below for detailed measuring instructions for both inside and outside mounts.

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Video 1: Guide on how to measure and determine the correct size for your blinds.

Inside Mount:

- **Order Width:** Submit the exact width of your window opening. We will make necessary deductions.
- **Order Height:** Submit the exact height of your window opening. This will be the total item height including the valance and bottom rod.
- **Window Depth:** A minimum of 2.45 inches is required for the valance to fit entirely within the window frame. If less, the valance will extend beyond the frame.



Image 4: Inside mount measuring guide.

Outside Mount:

- **Order Width:** Window Width + 4-5 inches. This addition helps cover light gaps.
- **Order Height:** Window Height + 4-5 inches. This ensures adequate coverage above and below the window.

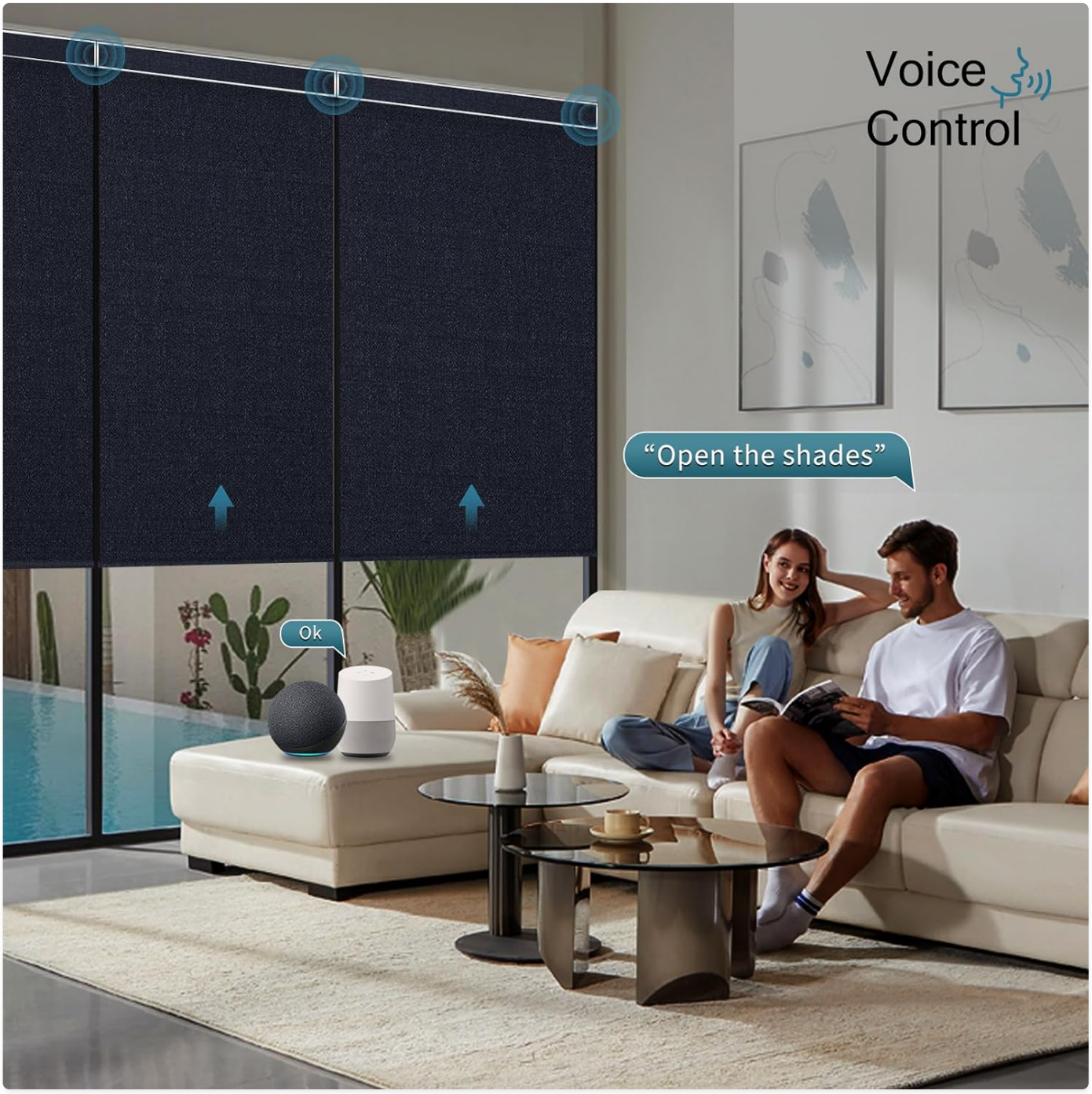


Image 5: Outside mount measuring guide.

5.2 Mounting the Brackets

The shades are designed for hassle-free setup. Simply drill two holes and attach the brackets. For side mount, please make a note in your order and we will provide an extended bracket.

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Video 2: Installation guide for Kincmo shades (Inside Mount).

5.3 Attaching the Shade Unit

Once the brackets are securely installed, carefully align the shade unit with the brackets and snap it into place. Ensure it is firmly seated.

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Video 3: WEFFORT product overview, demonstrating installation and features.

6. Powering the Shade

The motorized roller shade features a rechargeable battery that typically lasts 4-6 months per charge. Charging options include:

- **USB Charging:** Connect the provided USB cable to the motor's charging port and a standard USB power adapter.
- **Solar Panel (Optional):** Attach the solar panel to the window to continuously charge the battery using sunlight. Ensure the solar panel is positioned to receive adequate light.
- **Power Bank:** A portable power bank can also be used to charge the motor via the USB cable.

7. Remote Control Operation

The remote control allows for easy operation of your motorized shades. Depending on your purchase, you may have a 5-channel or 15-channel remote.

- **Up/Down Buttons:** Press to raise or lower the shade.
- **Stop Button:** Press to stop the shade at any desired position.
- **Channel Selection:** Use the channel buttons to select individual shades or groups of shades for control.
- **Favorite Position:** Program a favorite intermediate position for quick access.

8. Smart Home Integration

WEFFORT motorized shades offer versatile smart home compatibility:

8.1 Standard Motor + Smart Hub

Pair your standard motor with a WEFFORT Smart Hub (not included) to enable control via:

- **Alexa:** Control your shades using voice commands through Amazon Alexa devices.
- **Google Assistant:** Integrate with Google Home for voice control and routines.
- **SmartThings:** Connect to your SmartThings ecosystem for advanced automation.

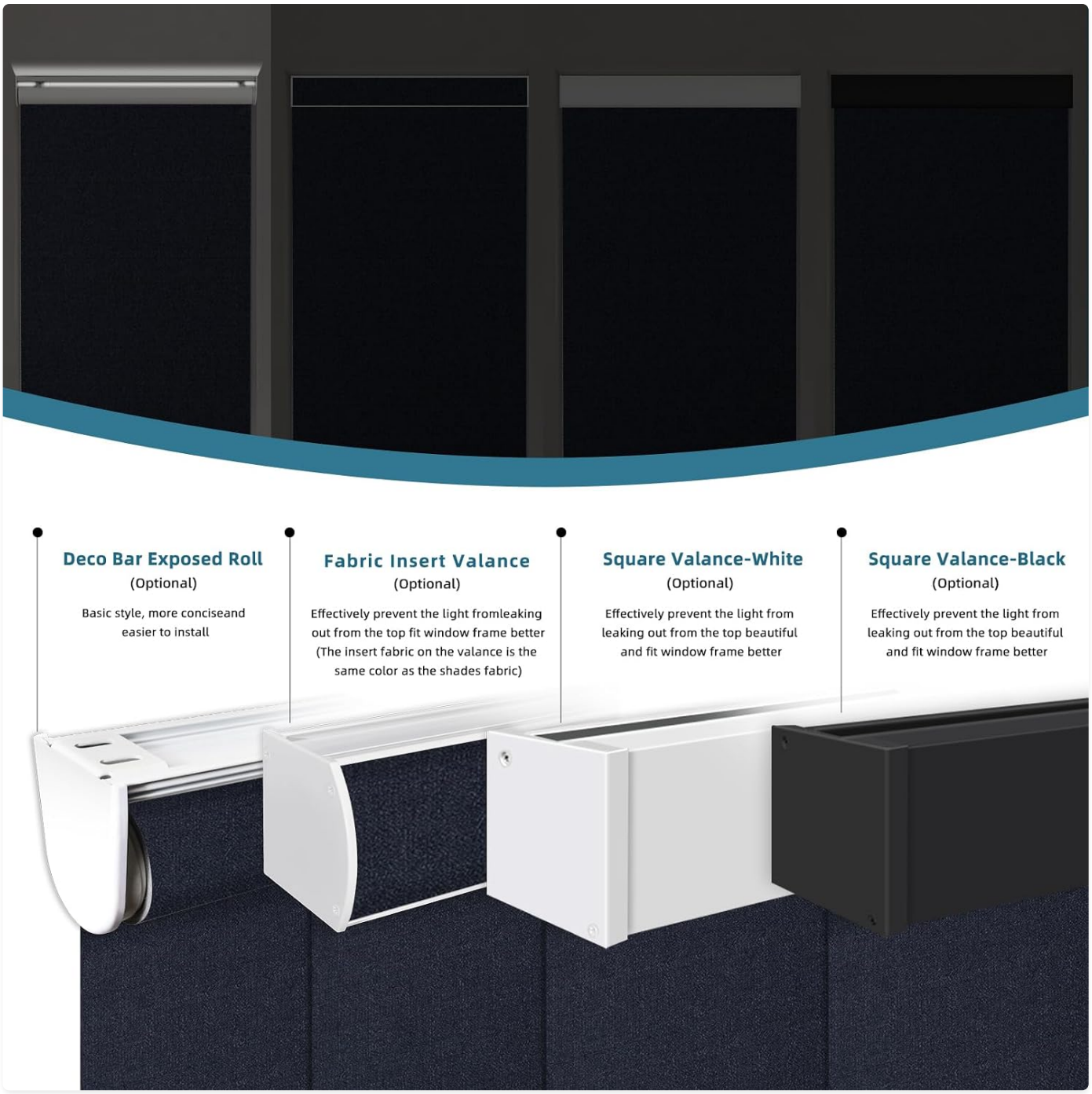


Image 6: Standard motor smart home integration.

8.2 HomeKit Motor (Matter over Thread)

For native integration with Apple HomeKit, select the Matter over Thread motor. This allows direct linking to HomeKit devices without an additional hub, utilizing Thread Border Router-enabled devices like HomePod (2nd gen), HomePod mini, or Apple TV 4K.

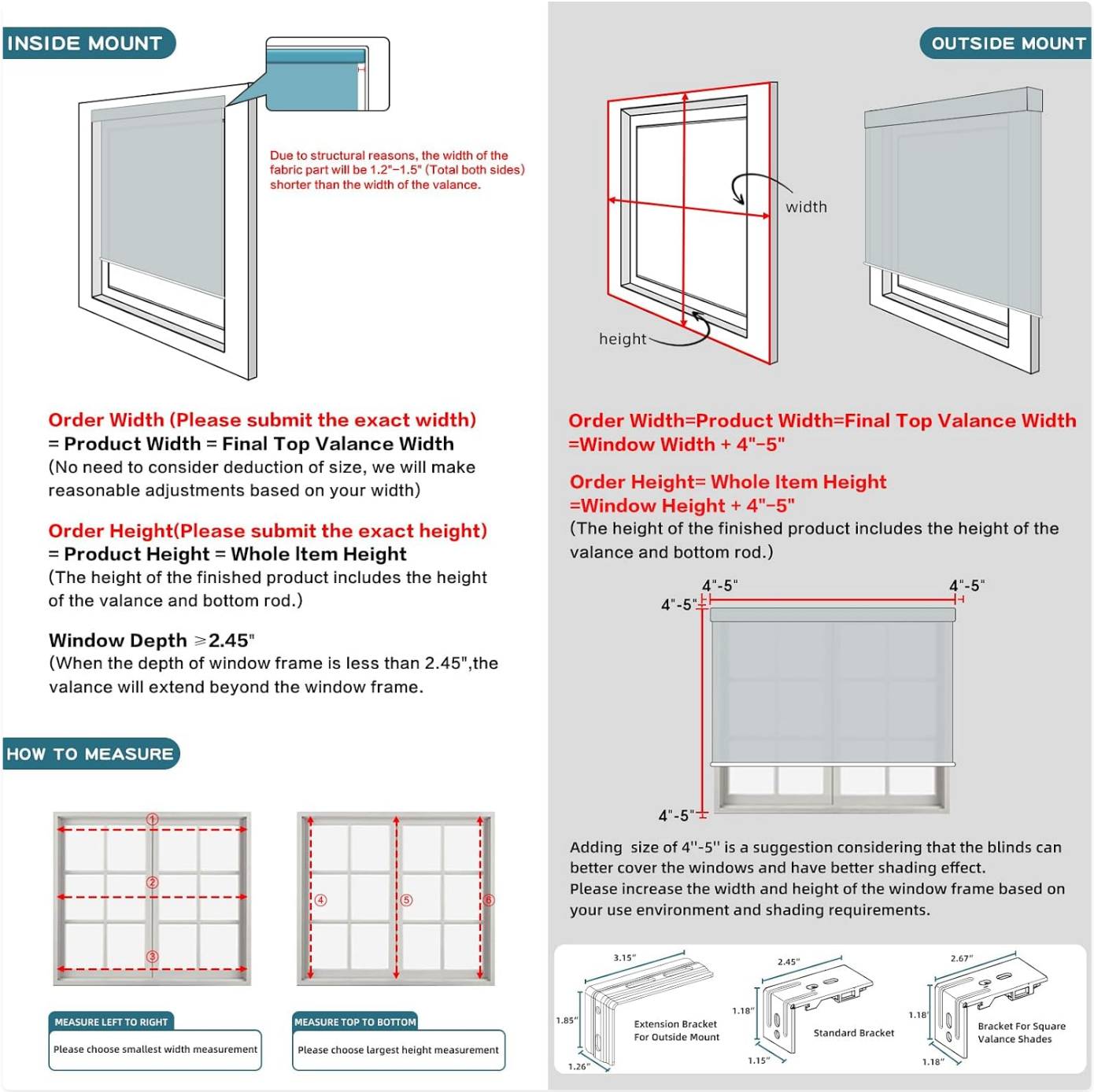


Image 7: HomeKit motor integration.

8.3 Matter Motor over Thread

The Matter motor uses the Matter over Thread protocol for seamless integration with HomeKit, Alexa, Google Assistant, and other smart ecosystems. Scan the Matter QR code to add the shades directly to your smart home app. Any smart device with Thread Border Router capability can be used as a Matter Hub.

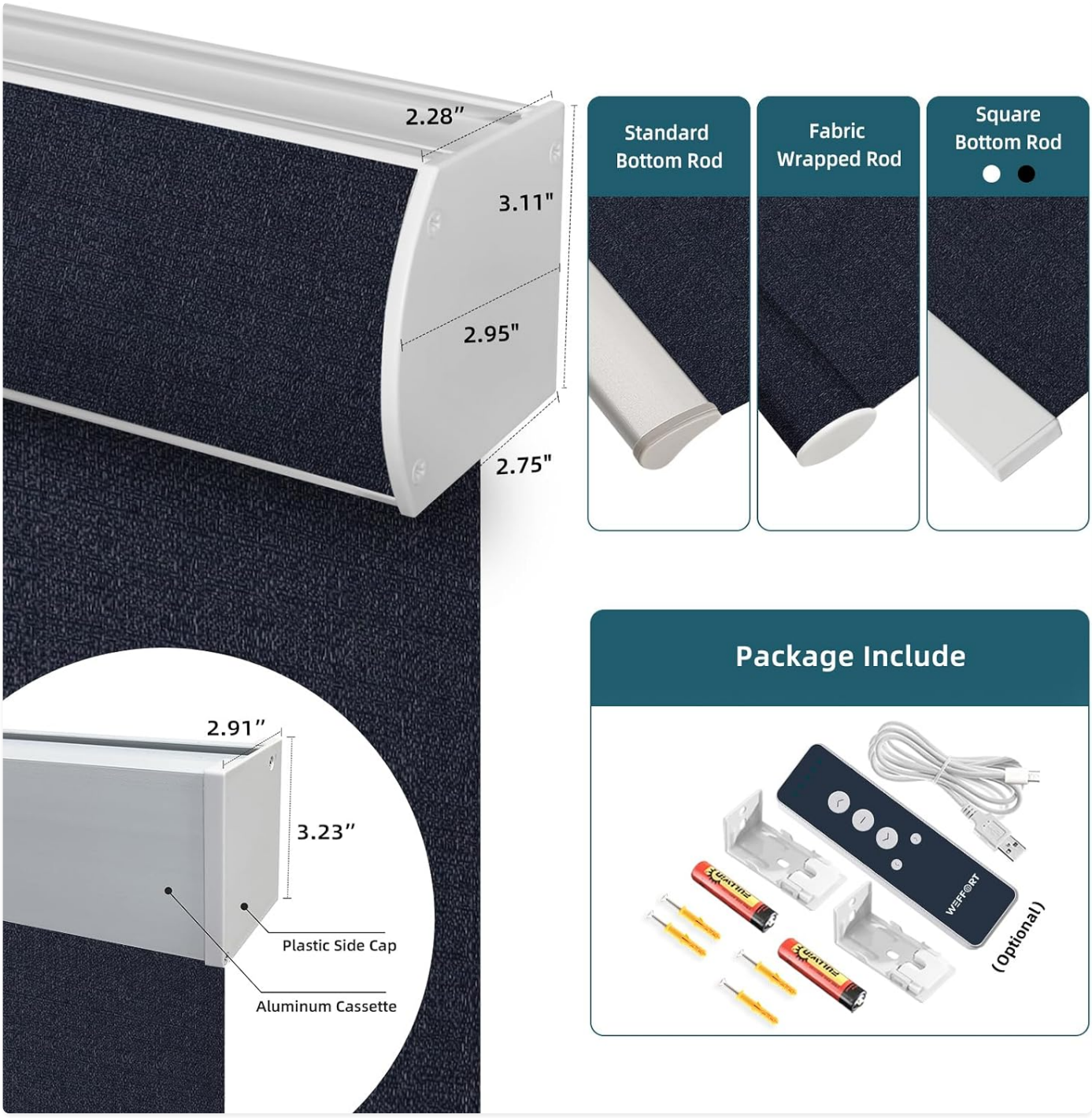


Image 8: Matter motor integration.

8.4 Zigbee and Z-Wave Smart Motors

WEFFORT also offers motors compatible with both Zigbee and Z-wave systems, providing flexible options to meet a wide range of smart home needs. A separate Zigbee Hub or Z-wave Hub (not included) is required for these motor types.

9. Maintenance

- **Cleaning:** Spot clean the fabric only. Do not machine wash or immerse in water.
- **Battery:** Recharge the battery every 4-6 months or as needed. If using a solar panel, periodically check its cleanliness to ensure efficient charging.
- **General Care:** Inspect the mounting brackets and shade mechanism periodically for any signs of wear or loosening.

10. Troubleshooting

- **Shade not responding to remote:** Ensure the remote has fresh batteries and is paired correctly with the shade. Check if the shade's motor is powered on (it ships in OFF mode).
- **Shade not responding to smart home commands:** Verify the Smart Hub (if applicable) is powered and connected to your network. Check the smart home app for device status and connectivity. For Matter/HomeKit, ensure Thread Border Router is active.
- **Shade not moving smoothly:** Check for any obstructions in the window frame or along the shade's path. Ensure mounting brackets are level and securely installed.
- **Light leakage:** For inside mounts, ensure precise measurements were taken. Consider optional light blockers or side rail tracks for enhanced light blocking.

11. Specifications

Feature	Detail
Brand	WEFFORT
Model Number	38983545717011
Material	Polyester
Opacity	100% Blackout
Operation Mode	Automatic (Motorized, Cordless)
Noise Level	Below 35 dB
Battery Life	4-6 months per charge
Charging Options	USB, Solar Panel (Optional), Power Bank
Smart Home Compatibility	Apple HomeKit, Alexa, Google Home, Zigbee, Z-Wave, Matter (depending on motor type)
Mounting Type	Inside Mount, Outside Mount, Side Mount
Product Care	Spot Clean Only

12. Warranty and Support

For warranty information, technical support, or any questions regarding your WEFFORT Motorized Roller Shade, please contact WEFFORT customer service. Details can typically be found on the product packaging or the official WEFFORT website.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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