**POOEKEN B3-Pro**

# POOEKEN B3-Pro Wireless Stainless Steel Cat Water Fountain User Manual

Model: B3-Pro

## 1. Introduction

Thank you for choosing the POOEKEN B3-Pro Wireless Stainless Steel Cat Water Fountain. This device is designed to provide fresh, filtered water for your pets, promoting hydration and health. Its wireless design offers flexible placement, while the stainless steel construction ensures durability and hygiene. This manual provides essential information for the safe and efficient operation and maintenance of your water fountain.



Image 1: POOEKEN B3-Pro Wireless Stainless Steel Cat Water Fountain with included filters and sponges.

## 2. Package Contents

Please verify that all items are present and in good condition upon unpacking:

- 1 x POOEKEN B3-Pro Wireless Stainless Steel Cat Water Fountain
- 6 x Replacement Filters
- 3 x Replacement Sponges
- 1 x USB Charging Cable (for internal battery)
- 1 x User Manual

## 3. Safety Precautions

To ensure safe operation and prevent damage, please adhere to the following guidelines:

- This appliance is for indoor use only.
- Do not immerse the main unit (containing the battery and pump) in water.
- Ensure the charging port is dry before connecting the USB cable.

- Keep out of reach of children and pets when performing maintenance or charging.
- Use only the provided USB charging cable.
- Do not attempt to disassemble or repair the unit yourself. Contact support if issues arise.
- Regularly inspect the fountain for any damage or wear.

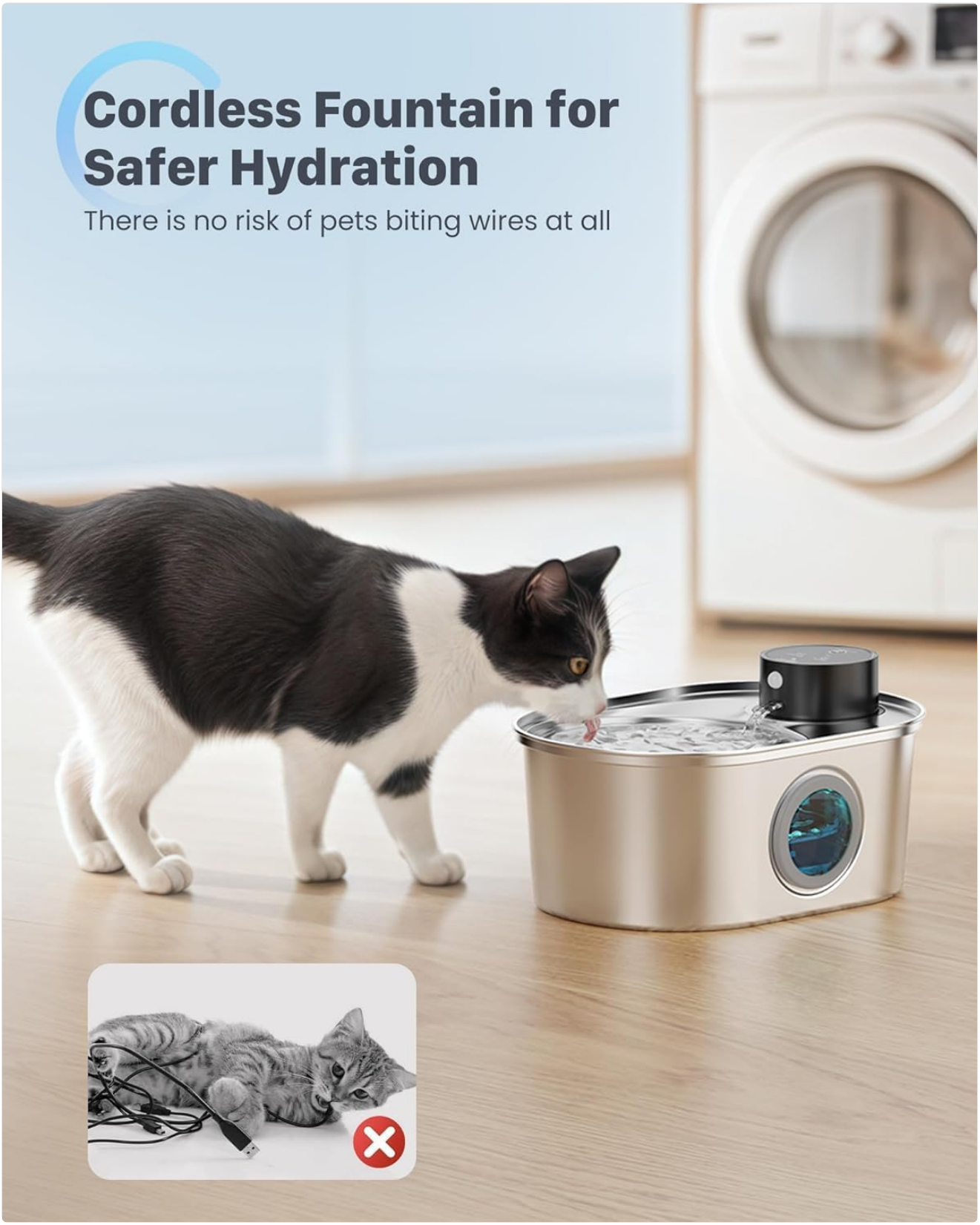



Image 2: The cordless design eliminates the risk of pets chewing on wires, enhancing safety.

## 4. Assembly and Setup

Follow these steps for initial assembly and preparation:

1. **Clean Components:** Wash the stainless steel bowl and water tank thoroughly with mild soap and water. Rinse completely.
2. **Install Filter and Sponge:** Place one sponge into the designated slot in the pump unit. Insert one filter into the filter tray, ensuring it sits correctly.
3. **Assemble Pump Unit:** Place the pump unit into the water tank, ensuring it is securely seated.
4. **Fill Water Tank:** Fill the stainless steel bowl with clean water up to the maximum fill line. The total capacity is 3.2 liters (108 ounces).
5. **Place Bowl:** Carefully place the stainless steel bowl onto the water tank, ensuring it aligns properly.
6. **Initial Charge:** For optimal performance, fully charge the fountain before first use. Connect the USB charging cable to the fountain and a suitable power adapter. The battery indicator will show charging status.




Image 3: The multi-stage filtration system, including sponge and filter, ensures clean water.




Image 4: The 3.2L (108oz) water tank capacity reduces the frequency of refills.

## 5. Operating Instructions

The POOEKEN B3-Pro offers three distinct water dispensing modes:

- **DC Basic Mode:** Provides continuous water flow 24/7. This mode requires the fountain to be connected to a power source via the USB cable.
- **Induction Mode:** The water pump activates when a pet approaches within a 120 cm (47 inch) radius,

dispensing water for 5 seconds. This mode conserves battery life and is generally recommended for most pets.

- **Timer Mode:** Water flows for 15 seconds every 10 minutes. This mode offers a balance between continuous flow and battery conservation.

To switch between modes, press the mode button located on the pump unit. The indicator light will change to reflect the selected mode.




Image 5: The three optional working modes: Sensor (Induction), Timed, and Continuous.




Image 6: The built-in battery provides up to 45 days of use in battery-saving modes.




Image 7: The 25dB silent pump ensures quiet operation, minimizing disturbance.

## 6. Maintenance

Regular cleaning and filter replacement are crucial for maintaining water quality and extending the fountain's lifespan.

### 6.1 Cleaning the Fountain

- **Weekly Cleaning:** Disassemble the fountain. Wash the stainless steel bowl, water tank, and pump unit

(excluding the electrical components) with mild soap and water. Rinse thoroughly to remove all soap residue.

- **Pump Cleaning:** Periodically clean the pump impeller to prevent mineral buildup and ensure smooth operation. Refer to the pump's specific instructions for detailed cleaning.
- **Drying:** Ensure all components are completely dry before reassembly.

## 6.2 Filter and Sponge Replacement

- **Filter:** Replace the filter every 2-4 weeks, or more frequently if you have multiple pets or notice reduced water flow.
- **Sponge:** Replace the sponge every 1-2 months, or when it appears visibly dirty.
- **Procedure:** Remove the old filter and sponge. Rinse the new filter under running water before placing it in the filter tray. Insert the new sponge into its slot.




Image 8: The BPA-free stainless steel material is durable and easy to clean.

## 7. Troubleshooting

If you encounter any issues, refer to the following common problems and solutions:

| Problem | Possible Cause | Solution |
| --- | --- | --- |

| Problem | Possible Cause | Solution |
|---|---|---|
| No water flow | Low water level, clogged filter/pump, low battery. | Refill water, clean/replace filter and sponge, clean pump impeller, charge battery. |
| Unusual noise | Low water level, dirty pump impeller, improper assembly. | Refill water, clean pump impeller, ensure all parts are correctly assembled. |
| Fountain not charging | Faulty USB cable/adapter, dirty charging port. | Try a different USB cable/adapter, ensure charging port is clean and dry. |
| Sensor mode not activating | Obstruction, sensor dirty, low battery. | Ensure clear path to sensor, clean sensor window, charge battery. |

If the problem persists after attempting these solutions, please contact customer support.

## 8. Specifications

| Feature | Detail |
|---|---|
| Model Number | B3-Pro |
| Material | Stainless Steel |
| Capacity | 3.2 Liters (108 Ounces) |
| Power Source | Battery Powered (Lithium-polymer) / 5V DC |
| Battery Type | Lithium-ion |
| Special Features | Battery operation, multiple water modes, stainless steel, water filter, silent water pump |
| Intended Use | Indoor |
| Dimensions (Package) | 25.5 x 18.6 x 11.2 cm |
| Weight (Package) | 912 grams |

## 9. Warranty and Support

The POOEKEN B3-Pro Wireless Stainless Steel Cat Water Fountain comes with a**one-year warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use.
For warranty claims, technical support, or any questions regarding your product, please contact POOEKEN customer service through the retailer's platform or the official POOEKEN website. Please have your purchase receipt and model number (B3-Pro) ready when contacting support.

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Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

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