

[Manuals.plus](#) /

› [HelloBaby](#) /

› HelloBaby HB65 Video Baby Monitor with 2 Cameras User Manual

HelloBaby HB65

HelloBaby HB65 Video Baby Monitor with 2 Cameras User Manual

Model: HB65

INTRODUCTION

Thank you for choosing the HelloBaby HB65 Video Baby Monitor. This manual provides essential information for the safe and effective operation of your new baby monitor system. Please read these instructions carefully before use and retain them for future reference.

The HelloBaby HB65 system includes a parent unit (monitor) and two camera units, designed to provide secure and reliable monitoring of your baby or multiple areas within your home.

2.4 GHz Transmission

Operating range up to 1000ft, and Protect your privacy with secure wireless technology

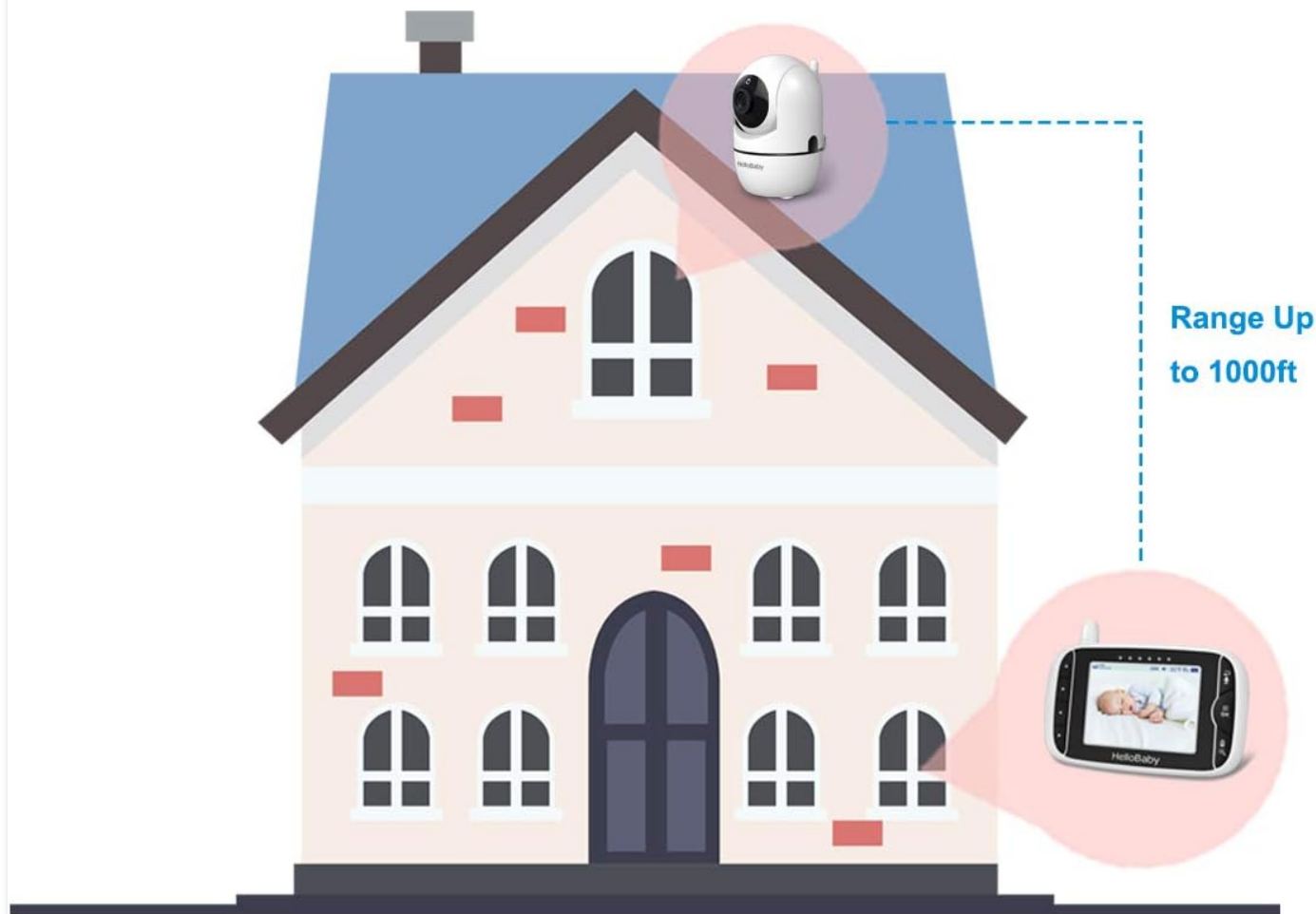


Image: The HelloBaby HB65 parent unit (monitor) and a single camera unit, illustrating the complete system.

PACKAGE CONTENTS

Ensure all items are present in your package:

- 1 x Parent Unit (Monitor)
- 2 x Camera Units
- 3 x Power Adapters (for Parent Unit and Camera Units)
- Wall Mounting Accessories for Camera Units
- User Manual (this document)

SETUP

1. Charging the Parent Unit

Before first use, fully charge the parent unit for approximately 8 hours. Connect the small plug of the power adapter to the parent unit and the other end to a power outlet. The charging indicator will illuminate.

2. Positioning the Camera Unit(s)

Place the camera unit(s) in a location that provides a clear view of your baby or the area you wish to monitor. Ensure the camera is at least 1 meter (3 feet) away from the baby to prevent entanglement hazards with the power cord. The camera units can be wall-mounted using the included accessories.



Image: A diagram illustrating the 2.4 GHz wireless transmission from a camera unit inside a house to a parent unit, showing an operating range of up to 1000 feet.

Connect the camera unit(s) to a power outlet using their respective power adapters. The camera will automatically power on.

3. Initial Connection

The parent unit and camera units are pre-paired at the factory. Once both units are powered on, the parent unit should automatically display the video feed from the camera. If no image appears, refer to the troubleshooting section for pairing instructions.

OPERATING INSTRUCTIONS

1. Power On/Off

- **Parent Unit:** Press and hold the Power button on the parent unit to turn it on or off.
- **Camera Unit:** The camera unit powers on automatically when connected to a power source. Disconnect from power to turn off.

2. Remote Pan/Tilt/Zoom Control

The camera units offer remote control for pan, tilt, and zoom functions, allowing you to adjust the viewing angle from the parent unit.

- **Pan:** The camera can pan 350 degrees horizontally.
- **Tilt:** The camera can tilt 120 degrees vertically.
- **Zoom:** Use the dedicated buttons on the parent unit to zoom in or out on the video feed.



Image: Two views of the HelloBaby camera unit, demonstrating its 355-degree horizontal rotation and 120-degree vertical tilt capabilities.

3. Two-Way Audio

The two-way audio feature allows you to speak to your baby through the camera unit from the parent unit.

- Press and hold the Talk button on the parent unit to speak. Release the button to listen.

Two-way Talk

Talk to you baby or family in real-time



Image: A parent holding the monitor, with a baby in a crib shown on the screen, and speech bubbles indicating two-way communication between the parent and baby.

4. VOX Mode (Voice Operated Exchange)

VOX mode conserves battery power by turning off the parent unit screen when no sound is detected. The screen will reactivate and a red light will flash when the camera detects sound, such as your baby crying.

- Activate VOX mode through the parent unit menu.
- Adjust the VOX sensitivity level to suit your environment.

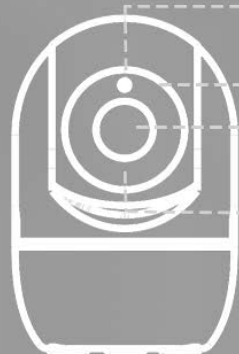
5. Infrared Night Vision

The camera automatically detects low light conditions and activates infrared night vision, providing a clear black and white video feed in dark rooms.



Auto Infrared Night Vision

Automatically detect dim light, providing clear video even in dark rooms



Light Sensor

Infrared LEDs

CMOS sensor

Power LED



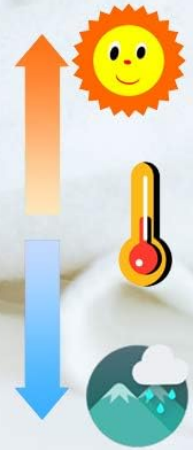
Image: A baby sleeping in a dark room, with an overlay showing the camera's light sensor, infrared LEDs, CMOS sensor, and power LED, indicating automatic infrared night vision.

6. Temperature Monitoring

The camera unit includes a built-in temperature sensor that displays the room temperature on the parent unit screen. You can set alerts for high or low temperature ranges.

Temperature Alert

Monitoring the room temperature all day long



Alerts if the temperature around the child unit high or low range



Image: A baby sleeping, with the monitor displaying a temperature alert. The camera unit is shown with its temperature sensor, indicating continuous room temperature monitoring.

7. Lullabies

The monitor has built-in lullabies that can be played through the camera unit to soothe your baby.

- Access the lullaby function through the parent unit menu to select and play melodies.

8. Multi-Camera View

The HelloBaby HB65 supports up to four cameras. With two cameras included, you can switch between views or use a split-screen display (if supported by the parent unit model) to monitor multiple locations.

- Use the camera switch button on the parent unit to cycle through connected cameras.
- The system can scan and display views from different cameras every 10 seconds.

Multi-Camera Expandability

Connect Up to 4 Cameras, Scan view cameras every 10s



Image: A diagram illustrating the multi-camera expandability, showing the parent unit connected wirelessly to cameras placed in a baby room, living room, entertainment room, and bedroom.

MAINTENANCE

- **Cleaning:** Clean the monitor and camera units with a dry, soft cloth. Do not use cleaning sprays or liquid cleaners.
- **Battery Care:** To prolong battery life, avoid fully discharging the parent unit battery frequently. Charge it regularly.
- **Storage:** If storing the unit for an extended period, ensure the battery is partially charged and store in a cool, dry place.

TROUBLESHOOTING

Problem	Possible Cause / Solution
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Problem	Possible Cause / Solution
No image/sound on parent unit	Ensure both parent and camera units are powered on and connected to power. Check if units are within range (up to 1000ft in open space). Obstacles like walls can reduce range. Re-pair the camera and parent unit if connection is lost (refer to manual for specific pairing steps).
Monitor disconnecting randomly / Freezing / Half screen black	Move parent unit closer to the camera unit to improve signal strength. Ensure no other 2.4GHz devices are causing interference. Try restarting both the parent unit and camera unit by disconnecting and reconnecting power. Ensure parent unit battery is adequately charged.
VOX mode not activating or switching cameras quickly enough	Adjust VOX sensitivity settings on the parent unit. Higher sensitivity detects quieter sounds. Ensure camera is positioned to clearly pick up sounds from the desired area.
Loud static noise from camera	Move the camera unit away from other electronic devices that may cause interference. Check for physical damage to the camera or its power adapter. Restart the camera unit.
Parent unit screen black / not turning on	Ensure the parent unit is fully charged or connected to its power adapter. Press and hold the Power button for several seconds to ensure it's not just in standby mode. If only a portion of the screen is visible, try restarting the unit.

SPECIFICATIONS

Feature	Detail
Model Name	HB65
Connectivity Technology	Wireless (2.4GHz FHSS)
Screen Size	3.2 inches
Video Capture Resolution	480p
Pan Angle	350 degrees
Tilt Angle	120 degrees
Night Vision Range	Up to 1000 feet (in open space)

Feature	Detail
Special Features	2 Way Audio, Cry Detection (VOX), Infrared Night Vision, PTZ Technology, Temperature Monitoring, Lullabies
Indoor/Outdoor Usage	Indoor
Power Source	Corded Electric
Mounting Type	Wall Mount
Number of Cameras	2 (expandable up to 4)
Item Dimensions	10.2 x 2.5 x 5.8 centimetres

WARRANTY INFORMATION

The HelloBaby HB65 Video Baby Monitor comes with a 1-year manufacturer's warranty from the date of purchase. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

For warranty service or inquiries, please contact customer support.

CUSTOMER SUPPORT

If you encounter any issues or have questions regarding your HelloBaby HB65 Video Baby Monitor, please contact HelloBaby customer support. While a direct contact email was not provided, you can typically find support information on the official HelloBaby website or through the retailer where you purchased the product.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question