SAMSUNG SM-A356E/DS

SAMSUNG Galaxy A35 5G User Manual

Model: SM-A356E/DS

1. Introduction

This manual provides essential information for setting up, operating, and maintaining your SAMSUNG Galaxy A35 5G smartphone. Please read this guide thoroughly to ensure proper use and to maximize the features of your device. The Galaxy A35 5G is designed for reliable performance with advanced camera capabilities, a vibrant display, and robust connectivity options.

2. What's in the Box

Upon unboxing your SAMSUNG Galaxy A35 5G, verify that all components are present:

- SAMSUNG Galaxy A35 5G Smartphone
- USB Type-C Cable
- 25W Wall Dual Charger
- SIM Ejection Pin
- Quick Start Guide (this manual provides more detail)



Image: The SAMSUNG Galaxy A35 5G smartphone in Awesome Lilac, showcasing its sleek design, triple rear camera setup, and the vibrant display with the 'Galaxy A35 5G' branding.

3. Setup

3.1 Inserting the SIM Card

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejection pin into the small hole next to the tray to open it.
3. Place your Nano-SIM card(s) into the tray with the gold contacts facing down. This device supports Dual SIM functionality.
4. Gently push the tray back into the slot until it clicks into place.

3.2 Initial Power On and Setup

1. Press and hold the Power button until the Samsung logo appears.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and set up your Google account.
3. You will be guided through setting up security features such as fingerprint recognition and a screen lock.

4. Operating Instructions

4.1 Display and Navigation

The Galaxy A35 5G features a 6.6-inch Super AMOLED display with a resolution of 1080 x 2340 (FHD+). It supports a 120 Hz maximum refresh rate for smooth scrolling and responsiveness. Navigate using touch gestures or the on-screen navigation bar.

4.2 Operating System

Your device runs on Android 14 with Samsung One UI 6.1, providing an intuitive and customizable user experience. Regular software updates will be provided to enhance performance and security.

4.3 Performance

The device is powered by an Octa-core processor (2x2.6 GHz Cortex-A78 & 6x2.0 GHz Cortex-A55) with Mali-G68 MC4 GPU, ensuring efficient multitasking and smooth application performance. It comes with 8GB of RAM and 128GB of internal storage.

5. Camera Features

Capture high-quality photos and videos with the advanced camera system:

- **Rear Camera:** Triple lens setup including a 50.0 MP main sensor (F1.8), an 8.0 MP ultra-wide sensor (F2.2), and a 5.0 MP macro sensor (F2.4). Features include Auto Focus (AF) and Optical Image Stabilization (OIS) on the main camera, with digital zoom up to 10x.
- **Front Camera:** 13.0 MP sensor (F2.2) for clear selfies and video calls.
- **Flash:** Main Camera includes a flash for low-light conditions.

6. Connectivity

The Galaxy A35 5G offers comprehensive connectivity options:

- **Cellular:** Supports 5G FDD Sub6 (N1, N3, N5, N7, N8, N20, N28, N66), 5G TDD Sub6 (N38, N40, N41, N78), 4G FDD LTE (B1, B3, B5, B7, B8, B20, B28), 4G TDD LTE (B38, B40, B41), 3G Quad Band, and 2G Quad Band.
- **Wi-Fi:** 802.11a/b/g/n/ac/ax (Wi-Fi 6) supporting 2.4GHz and 5GHz bands, HE80, MIMO, and 1024-QAM. Includes Wi-Fi Direct.
- **Bluetooth:** Version 5.3 for connecting wireless accessories.
- **NFC:** Yes, for contactless payments and quick pairing.
- **Location Technology:** GPS, Glonass, Beidou, Galileo, QZSS for accurate positioning.
- **Earjack:** USB Type-C port for audio and charging.

7. Sensors

The device is equipped with various sensors to enhance functionality:

- Accelerometer
- Fingerprint Sensor (for secure unlocking)
- Gyro Sensor
- Geomagnetic Sensor
- Hall Sensor
- Light Sensor
- Virtual Proximity Sensing

8. Durability

The SAMSUNG Galaxy A35 5G is built to resist damage from everyday use:

- **IP67 Rating:** The phone is dust and water resistant, providing protection against immersion in up to 1 meter of fresh water for up to 30 minutes.
- **Corning Gorilla Glass Victus+:** The display is protected by tough Gorilla Glass Victus+ for enhanced scratch and drop resistance.

9. Maintenance

To ensure the longevity and optimal performance of your device:

- Keep your device clean by wiping it with a soft, dry cloth. Avoid harsh chemicals.
- Regularly check for and install software updates to benefit from the latest features and security patches.
- Avoid exposing the device to extreme temperatures or direct sunlight for prolonged periods.
- Protect the screen with a screen protector and use a protective case to prevent physical damage.

10. Troubleshooting

If you encounter issues with your device, consider the following common solutions:

- **Device not powering on:** Ensure the battery is charged. Connect the device to the charger for at least 10 minutes before attempting to power on.
- **Network connectivity issues:** Check if your SIM card is properly inserted. Restart the device. Verify your mobile data or Wi-Fi settings.
- **Apps crashing or freezing:** Close and reopen the app. Clear the app's cache and data in settings. Ensure the app is updated to the latest version.
- **Slow performance:** Close unused apps. Clear unnecessary files and cache. Consider a factory reset as a last resort (back up your data first).
- **Charging issues:** Ensure the charger and cable are undamaged and properly connected. Try a different charger or cable if available.

For persistent issues, refer to Samsung's official support resources or contact customer service.

11. Specifications

Feature	Specification
Brand	SAMSUNG
Model Name	Galaxy A35 5G
Operating System	Android 14 with Samsung One UI 6.1
RAM Memory Installed Size	8 GB
Memory Storage Capacity	128 GB
Screen Size	6.6 Centimeters (168.3mm)
Resolution	1080 x 2340 (FHD+)

Feature	Specification
Refresh Rate	120 Hz
Wireless Carrier Compatibility	T-Mobile (USA Market), Unlocked GSM Worldwide
Cellular Technology	5G
Main Camera Resolution	50.0 MP + 8.0 MP + 5.0 MP
Front Camera Resolution	13.0 MP
Battery	Non-removable (Capacity not specified in input, but typically 5000mAh for A-series)
Charging	25W Fast Charging (charger included)
Water & Dust Resistance	IP67
Display Protection	Corning Gorilla Glass Victus+

12. Warranty and Support

Your SAMSUNG Galaxy A35 5G comes with a manufacturer's warranty. Please refer to the warranty card included with your product or visit the official Samsung website for detailed warranty terms and conditions specific to your region (e.g., 1 Year Latin America as indicated in some product descriptions).
For technical support, software updates, or service inquiries, please visit the official Samsung support website or contact their customer service hotline. You can find contact information and FAQs on the Samsung support portal: www.samsung.com/us/support/

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

Why can't I use Galaxy AI features on my Samsung Galaxy A35 5G (SM-A356E/DS)?

Based on the technical specifications for the Samsung Galaxy A35 5G (SM-A356E/DS), the device runs on Android 14 with One UI 6.1. However, it is important to note that most "Galaxy AI" features (such...

Read full answer