

ApoloSign EP103A

ApoloSign EP103A Android 13 Tablet User Manual

Model: EP103A

1. PRODUCT OVERVIEW

The ApoloSign EP103A is a 10.1-inch Android 13 tablet designed for versatile use, from entertainment to productivity. It features an Octa-core processor, 8GB RAM (4GB physical + 4GB virtual), and a 1920x1200 pixel display. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.



Image 1.1: Front and back view of the ApoloSign EP103A Android 13 Tablet.

Key Features:

- **Operating System:** Android 13
- **Processor:** Octa-core (Quanzhi)
- **Display:** 10.1-inch, 1920 x 1200 pixels IPS
- **Memory:** 8GB RAM (4GB + 4GB virtual expansion)
- **Storage:** 64GB Flash Memory (expandable up to 128GB via TF Card)
- **Cameras:** 5MP Rear, 2MP Front
- **Connectivity:** WiFi 6 (802.11ax), Bluetooth 5.0
- **Battery:** 5000mAh

2. GETTING STARTED: SETUP

2.1 Unboxing and Initial Inspection

Carefully remove all items from the packaging. Verify that all components are present and undamaged. The package typically includes the ApoloSign EP103A tablet, a user guide, a power adapter, and a USB cable.

Your browser does not support the video tag.

Video 2.1: This video demonstrates the unboxing process, showing the tablet and its included accessories: user guide, power adapter, and USB cable.

2.2 Initial Charge

Before first use, fully charge the tablet. Connect the provided USB cable to the tablet's Type-C port and the power adapter, then plug the adapter into a wall outlet. The charging indicator will typically illuminate. A full charge may take several hours.

2.3 Power On/Off

- **To Power On:** Press and hold the Power button (located on the top edge, as shown in Image 2.2) until the ApoloSign logo appears on the screen.
- **To Power Off:** Press and hold the Power button until a menu appears. Select 'Power off' from the options.
- **To Restart:** Press and hold the Power button until a menu appears. Select 'Restart' from the options.



Image 2.2: Diagram illustrating the location of buttons and connectors, including the Power button, Volume controls, Headphone Jack, TF Card slot, and Type-C port.

2.4 Initial Setup Wizard

Upon first power-on, the tablet will guide you through an initial setup process. Follow the on-screen prompts to:

- **Select Language:** Choose your preferred language.
- **Connect to Wi-Fi:** Select your Wi-Fi network and enter the password.
- **Set Date and Time:** Configure these settings, usually automatically if connected to Wi-Fi.
- **Sign in to Google Account:** Enter your Google account credentials or create a new one. This is necessary to download apps from the Google Play Store.
- **Set Screen Lock:** Configure a PIN, pattern, or password for security.

3. OPERATING YOUR TABLET

3.1 Home Screen and Navigation

The home screen is your central hub for accessing apps and widgets. Swipe left or right to navigate between home screens. Use gestures like swiping down from the top for notifications and quick settings.

3.2 App Management

- **Installing Apps:** Open the 'Play Store' app, search for your desired application, and tap 'Install'.
- **Uninstalling Apps:** Press and hold an app icon on the home screen or app drawer, then drag it to 'Uninstall' or select 'App info' and choose 'Uninstall'.
- **Managing Storage:** The tablet comes with 64GB of internal storage, expandable up to 128GB using a TF (microSD) card. Insert the TF card into the designated slot (refer to Image 2.2).

Octa-Core Processor Lightning-Fast Performance



Image 3.1: The tablet displaying various applications, highlighting its 8GB RAM and 64GB ROM with 1TB expansion capability.

3.3 Camera Usage

The tablet is equipped with a 5MP rear camera and a 2MP front camera. Open the 'Camera' app to capture photos and videos.

- Tap the shutter button to take a photo.
- Switch between photo and video modes.
- Use the front camera for video calls and selfies.

Android 13 - Unleash the Power of Superior Performance



Image 3.2: The tablet showcasing its 5MP main camera and 2MP front camera, suitable for capturing moments and video calls.

Your browser does not support the video tag.

Video 3.1: This video demonstrates the tablet's camera functionality, showing how to take pictures.

3.4 Connectivity

- **Wi-Fi 6:** Connect to high-speed Wi-Fi networks for internet access. Go to Settings > Network & internet > Wi-Fi.
- **Bluetooth 5.0:** Pair with Bluetooth devices such as headphones, speakers, or keyboards. Go to Settings > Connected devices > Pair new device.

Massive Battery for All-Day Use



5000mAh
Massive Battery



8H
Video Play

Image 3.3: The tablet connected to a Bluetooth speaker, illustrating its Bluetooth 5.0 and Wi-Fi 6 capabilities for seamless connectivity.

4. MAINTENANCE

4.1 Battery Care

- Avoid extreme temperatures, which can degrade battery life.
- Do not let the battery completely drain frequently.
- Use the provided charger for optimal charging.



530g

Lightweight

9mm

Thickness

244*155mm

Dimensions

Image 4.1: The tablet highlighting its 5000mAh battery, providing up to 8 hours of video playback.

4.2 Cleaning

Use a soft, lint-free cloth to clean the screen and body of the tablet. Avoid abrasive materials or harsh chemicals.

4.3 Software Updates

Regularly check for and install system updates to ensure optimal performance and security. Go to Settings > System > System update.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your ApoloSign EP103A tablet.

5.1 Common Issues and Solutions

- **Tablet not powering on:** Ensure the tablet is charged. Connect it to the charger for at least 30 minutes before attempting to power on again.
- **Tablet not charging:** Verify the charging cable and adapter are securely connected and undamaged. Try a different outlet or a compatible charger.
- **Slow performance or apps closing randomly:** Close unnecessary background applications. Clear app caches (Settings > Apps > [App Name] > Storage & cache > Clear cache). Consider uninstalling rarely used apps or moving large files to an external TF card.
- **Low speaker volume:** Check the volume settings (use the Volume+ button or adjust in Settings > Sound). Ensure no external audio devices are connected via Bluetooth or the headphone jack.
- **Wi-Fi connectivity issues:** Restart your tablet and your Wi-Fi router. Forget the network in tablet settings and reconnect.

5.2 Factory Reset

If your tablet experiences persistent software issues, a factory reset may resolve them. **Warning:** A factory reset will erase all data on your tablet. Back up important data before proceeding.

1. Go to **Settings**.
2. Navigate to **System**.
3. Select **Reset options**.
4. Choose **Erase all data (factory reset)**.
5. Confirm your decision and follow the on-screen instructions.

6. SPECIFICATIONS

Feature	Specification
Brand	ApoloSign
Model Name	EP103A
Operating System	Android 13
Standing Screen Display Size	10.1 Inches
Screen Resolution	1920 x 1200 pixels
Max Screen Resolution	1920x1200
Processor Brand	Quanzhi
Memory Storage Capacity	64 GB
Flash Memory Size	64 GB
RAM	8GB (4GB + 4GB virtual)

Feature	Specification
Rear Webcam Resolution	5 MP
Front Webcam Resolution	2 MP
Wireless Type	802.11ax (WiFi 6)
Bluetooth	5.0
Item Weight	2.01 pounds
Product Dimensions	9.8 x 6.1 x 0.4 inches
Cellular Technology	2G

7. WARRANTY AND SUPPORT

7.1 Warranty Information

Specific warranty details for your ApoloSign EP103A tablet are typically provided with your purchase documentation or on the product packaging. Please refer to these materials for information regarding warranty coverage, terms, and conditions.

7.2 Customer Support

For further assistance, technical support, or inquiries not covered in this manual, please contact ApoloSign customer service. Contact information can usually be found on the official ApoloSign website or within your product's packaging.

© 2025 ApoloSign. All rights reserved.

Related Documents - EP103A

	<p>Apolosign Smart Portable TV UHD 4K Touch Screen Gen 2 User Manual and Guide</p> <p>This user manual provides comprehensive instructions for the Apolosign Smart Portable TV, a 32-inch UHD 4K touch screen device running on Android. It covers setup, product specifications, port connections, button operations, battery usage, screen mirroring, software installation, factory reset, remote control pairing, and FCC compliance.</p>
	<p>Apolosign 10.1" Smart Photo Frame User Guide - Setup, Features, and Support</p> <p>Comprehensive user guide for the Apolosign 10.1-inch Smart Photo Frame. Learn how to set up your device, connect with friends and family, send photos and videos, and find support information. Includes FCC compliance and disposal guidelines.</p>

 <small>A Brief Guide to Your Apolosign Learn how to set up and use your device for the first time.</small>	<h2>Apolosign Smart Screen User Guide: Setup, Features, and Operation</h2> <p>A comprehensive guide for the Apolosign Smart Screen, covering setup, specifications, usage instructions, and troubleshooting for models SW2499T, SW249AT, SW3299T, and SW329AT. Learn about its features, connectivity, and operation.</p>
 <small>A Brief Guide to Your Apolosign Learn how to set up and use your device for the first time.</small>	<h2>Apolosign STANDME Incell Smart Screen User Manual and Guide</h2> <p>Comprehensive user manual for the Apolosign STANDME Incell Smart Screen, covering setup, specifications, operation, and troubleshooting. Learn how to install, connect, and use your smart display.</p>
 <small>A Brief Guide to Your Apolosign Learn how to set up and use your device for the first time.</small>	<h2>Apolosign 15.6 Inch Smart Photo Frame User Guide</h2> <p>Comprehensive user guide for the Apolosign 15.6-inch Smart Photo Frame, covering setup, connecting friends, sharing photos and videos, package contents, FCC compliance, and support contact information.</p>
 <small>Apolosign Privacy Policy Apolosign products are covered by a limited warranty valid for the initial owner of the product. Limited Warranty Apolosign warrants that the products will be free from defects in materials or workmanship for the period of time set forth below. This warranty begins on the date of original purchase. Your right to receive service under this warranty is limited to the original purchaser. The warranty is not transferable. This warranty does not apply to products that have been damaged by accident, misuse, abuse, or normal wear and tear or ordinary damage. This warranty does not cover damage resulting from normal wear and tear, misuse, abuse, or damage resulting from shipping, storage, or handling of the product. This warranty does not cover damage resulting from: • Normal wear and tear or ordinary damage. • Misuse, abuse, or damage resulting from normal wear and tear. • Accidents, damage, or damage resulting from shipping, storage, or handling. • Fire, flood, lightning, or other acts of nature. • Power surges or other electrical conditions. • Theft. • Poor Educational Necessary (Optional). While we do not normally offer free extended warranty plans, you can request your distributor to offer a free extended warranty plan. • Strictly register your device at www.apolosign.com</small>	<h2>Apolosign Warranty Policy and Product Information</h2> <p>Details the limited warranty coverage, exclusions, and service request process for Apolosign products, including the 15.6-Inch Dual-Mode Digital Calendar, Wall Planner, and Smart Family Organizer.</p>