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Indulgear Indulgear 500LBS Big and Tall Office Chair

Indulgear 500LBS Big and Tall Office Chair User Manual

Model: Indulgear 500LBS Big and Tall Office Chair

1. Introduction

This manual provides instructions for the assembly, operation, maintenance, and troubleshooting of your Indulgear 500LBS Big and Tall Office Chair. Please read this manual thoroughly before assembly and use to ensure proper function and longevity of your product.



Image 1.1: The Indulgear 500LBS Big and Tall Office Chair, highlighting its 500 LBS weight capacity.

2. Product Features

- **High Weight Capacity:** Designed to support individuals up to 500 pounds, featuring a heavy-duty metal base for enhanced

stability and durability.

- **Ergonomic Design:** Incorporates plush padding, an ergonomic backrest, and a thickened sponge with side-supported cushion design to reduce hip pressure and provide comprehensive body support.
- **Adjustable Lumbar Support:** Equipped with an inflatable lumbar support feature, allowing users to customize back support for optimal comfort and prevention of low-back pain.
- **Flip-Up Armrests:** Features 2D adjustable armrests that can be flipped up 0-90 degrees, allowing the chair to be pushed closer to a desk or stored compactly when not in use.
- **Multifunctional Adjustability:** Includes adjustable seat height, an adjustable rocking function (90-120 degrees), and rocking pressure adjustment for personalized comfort and task versatility.
- **Durable Construction:** Built with high-quality materials, smooth chair wheels, an SGS certified Class 4 gas cylinder, and a strong metal base, all tested for safe and reliable use.



Image 2.1: Illustration of the ergonomic cushion and backrest design, highlighting the adjustable lumbar support and thickened seat cushion.

3. Setup and Assembly

The Indulgear 500LBS Big and Tall Office Chair is designed for straightforward assembly, typically taking approximately 20 minutes. Detailed assembly instructions and all necessary tools are included in the product packaging.

General Assembly Guidelines:

1. Unpack all components and verify against the parts list provided in the separate assembly guide.
2. Attach the casters to the chair base.
3. Insert the gas lift cylinder into the center of the chair base.
4. Assemble the seat and backrest components according to the specific instructions.
5. Attach the armrests to the seat.
6. Mount the assembled seat onto the gas lift cylinder.
7. Ensure all screws are securely tightened before use.

4. Operating Instructions

4.1. Seat Height Adjustment

To adjust the seat height, locate the lever on the right side beneath the seat. Pull the lever upwards while seated to lower the seat, or stand up and pull the lever upwards to raise the seat. Release the lever at the desired height.

4.2. Adjustable Rocking Function

The chair features an adjustable rocking function, allowing the backrest to recline between 90 and 120 degrees. Use the lever on the left side beneath the seat to engage or disengage the rocking mechanism. To adjust the tension of the rocking motion, turn the round knob located at the front center beneath the seat. Turn clockwise to increase tension (making it harder to rock) and counter-clockwise to decrease tension (making it easier to rock).



Image 4.1: Visual guide to the adjustable back angle, seat height, and rocking pressure adjustor controls.

4.3. Flip-Up Armrests

The armrests can be adjusted in two ways: they can be flipped up 0-90 degrees to save space, and their height can be adjusted. To flip the armrests up, simply lift them upwards until they lock into a vertical position. To lower them, pull them down. To adjust the height of the armrests, press the button located on the side of each armrest and move the armrest up or down to the desired position, then release the button to lock.



Image 4.2: Demonstration of the 2D adjustable armrests, showing both the flip-up mechanism and height adjustment button.



Image 4.3: The chair with armrests flipped up, illustrating how this feature helps save space by allowing the chair to be pushed further under a desk.

4.4. Adjustable Lumbar Support

The chair features an adjustable lumbar support system. Locate the button or pump mechanism on the backrest. Use this control to inflate or deflate the lumbar area to achieve your preferred level of back support and comfort.

5. Maintenance

Regular maintenance helps prolong the life and appearance of your office chair.

- **Cleaning:** For general cleaning, wipe the chair's surfaces with a soft, damp cloth. For more stubborn stains on the leather, use a mild soap solution and wipe dry immediately. Avoid harsh chemicals or abrasive cleaners.
- **Casters:** Periodically check the casters for hair or debris that may impede smooth movement. Clean as necessary.
- **Fasteners:** Every few months, check all screws and bolts to ensure they are tight. Re-tighten if any feel loose to maintain stability and safety.

- **Gas Lift:** Do not attempt to disassemble or repair the gas lift cylinder yourself. If it malfunctions, contact customer support.

6. Troubleshooting

This section addresses common issues you might encounter with your office chair.

- **Chair Squeaks:** Check all bolts and screws and tighten any that are loose. A small amount of silicone lubricant can be applied to moving parts if the squeaking persists.
- **Chair Does Not Adjust Height:** Ensure the gas lift lever is fully engaged. If the gas lift is faulty, it may need replacement. Contact customer support.
- **Casters Not Rolling Smoothly:** Inspect casters for debris (e.g., hair, lint) and remove any obstructions. Ensure casters are properly inserted into the base.
- **Backrest Does Not Recline/Lock:** Check the recline tension knob; it might be too tight. Ensure the recline lock lever is correctly engaged or disengaged.

7. Specifications

Key specifications for the Indulgear 500LBS Big and Tall Office Chair:

Feature	Detail
Brand	Indulgear
Color	Silver Armrest
Product Dimensions (D x W x H)	28.74"D x 31.1"W x 51.2"H
Weight Capacity	500 LBS
Back Style	Solid Back
Gas Cylinder	SGS Certified Class 4



Image 7.1: Detailed product dimensions, including overall width, depth, height, and seat measurements.

8. Warranty and Support

Your Indulgear 500LBS Big and Tall Office Chair comes with a one-year warranty period from the date of purchase.
If you have any questions, require assistance with assembly, encounter issues with your product, or need to claim warranty service, please do not hesitate to contact Indulgear customer support. Our team is dedicated to providing a satisfactory solution. Please refer to the contact information provided in your product packaging or on the official Indulgear website for the most current support channels.

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