HUAWEI H155-382

Zowee H155-382 5G CPE 5 ELITE Router User Manual

Model: H155-382

1. Introduction

Thank you for choosing the Zowee H155-382 5G CPE 5 ELITE Router. This device provides high-speed 5G connectivity, enabling seamless internet access for your home or office. This manual will guide you through the setup, operation, and maintenance of your new router to ensure optimal performance and a reliable connection.

2. Product Overview

Familiarize yourself with the components and indicators of your Zowee H155-382 router.



Figure 2.1: Front Panel of the Zowee H155-382 Router

The image above displays the front of the Zowee H155-382 5G CPE 5 ELITE Router. Key features visible include the '5G' logo at the top, followed by three indicator lights: '5G', '4G', and 'STATUS'. Below these indicators, there is a circular 'WPS' button. These elements provide visual feedback on the router's operational status and connectivity.

2.1. Indicator Lights

- **5G Indicator:** Indicates the status of the 5G network connection.
- **4G Indicator:** Indicates the status of the 4G network connection.
- **STATUS Indicator:** Shows the overall operational status of the router (e.g., booting, connected, error).

2.2. Buttons and Ports

- **WPS Button:** Used for quick and secure connection of Wi-Fi Protected Setup (WPS) compatible devices.
- **SIM Card Slot:** (Typically located on the bottom or back) Insert your 5G/4G SIM card here.
- **Power Port:** Connect the power adapter here.
- **LAN/WAN Ports:** (Typically located on the back) For wired network connections to computers or other devices.

3. Setup Guide

1. **Unpack the Router:** Carefully remove the router and all accessories from the packaging.
2. **Insert SIM Card:** Locate the SIM card slot (usually at the bottom or back). Insert your active 5G/4G Nano-SIM card into the slot with the gold contacts facing down and the notched corner aligned correctly. Ensure it clicks into place.
3. **Connect Power:** Connect the provided power adapter to the router's power port and then plug it into a power outlet.
4. **Power On:** The router will automatically power on. Wait for the indicator lights to stabilize. The STATUS indicator should turn solid blue or green, and the 5G or 4G indicator should light up, indicating a successful network connection.
5. **Initial Wi-Fi Connection:** Find the Wi-Fi network name (SSID) and password printed on a label on the bottom or back of the router. Connect your device (smartphone, laptop) to this Wi-Fi network.

4. Operating Instructions

4.1. Connecting Devices

- **Wi-Fi Connection:** On your device, search for available Wi-Fi networks, select the router's SSID, and enter the Wi-Fi password.
- **WPS Connection:** Press the WPS button on the router, then activate WPS on your compatible device within two minutes to establish a connection without entering the password.
- **Wired Connection:** Use an Ethernet cable to connect your computer or other network device to one of the LAN ports on the router.

4.2. Managing Router Settings

To access advanced settings and manage your router, use a web browser:

1. Connect your device to the router's Wi-Fi or via an Ethernet cable.
2. Open a web browser (e.g., Chrome, Firefox, Edge).
3. In the address bar, type the router's default IP address (commonly192.168.8.1 or 192.168.1.1) or the web address provided on the router's label, then press Enter.
4. Enter the login username and password. These are usually printed on the router's label.
5. Once logged in, you can configure settings such as Wi-Fi name (SSID), password, network mode, parental controls, and more.

5. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the router's exterior. Do not use liquid cleaners or aerosols.
- **Ventilation:** Ensure the router is placed in a well-ventilated area to prevent overheating. Do not cover ventilation openings.

- **Firmware Updates:** Periodically check the manufacturer's website or the router's web interface for firmware updates to ensure optimal performance and security.
- **Restarting:** If you experience connectivity issues, try restarting the router by unplugging the power adapter, waiting 10 seconds, and then plugging it back in.

6. Troubleshooting

Problem	Possible Cause	Solution
No internet connection	SIM card not inserted correctly; no network signal; service provider issue.	Reinsert SIM card; move router to an area with better signal; contact your service provider.
Slow internet speed	Weak signal; too many connected devices; network congestion.	Relocate router; reduce number of active devices; check network status with provider.
Cannot access router settings page	Incorrect IP address; device not connected to router; browser issue.	Verify IP address; ensure device is connected; try a different browser or clear cache.
Wi-Fi signal drops frequently	Interference from other devices; router too far from devices; outdated firmware.	Change Wi-Fi channel; move router closer to devices; update firmware.

7. Specifications

Feature	Detail
Brand	HUAWEI
Model Name	H155-382
Connectivity Type	5G
Wireless Type	802.11ax
Frequency Band Class	Tri-Band
Color	White
Item Weight	920 g
Package Dimensions	30 x 18.5 x 10.5 cm
Compatible Devices	Personal Computer

8. Warranty and Support

For warranty information, please refer to the warranty card included with your product or visit the official HUAWEI website.

Warranty terms and conditions may vary by region and retailer.
For technical support, troubleshooting assistance, or service inquiries, please contact HUAWEI customer support through their official channels. You can typically find contact information on the HUAWEI website or in the product packaging.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

Is there an application to manage the HUAWEI H155-382 5G CPE 5 ELITE router without using a web browser, similar to HUAWEI AI Life?

Yes, the HUAWEI H155-382 5G CPE 5 ELITE is compatible with the HUAWEI AI Life app. This application allows you to manage your router settings, monitor data usage, and view connected devices directly from...

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