Ulefone Ulefone Note 18 Ultra-B01

Ulefone Note 18 Ultra 5G User Manual

Model: Ulefone Note 18 Ultra-B01

1. INTRODUCTION

Welcome to the user manual for your new Ulefone Note 18 Ultra 5G Unlocked Cell Phone. This guide provides detailed instructions on how to set up, operate, and maintain your device, ensuring you get the most out of its advanced features. The Ulefone Note 18 Ultra combines powerful performance with a sleek design, offering a superior mobile experience.

Front and back view of the Ulefone Note 18 Ultra 5G smartphone, showcasing its elegant white finish and triple camera setup.

2. WHAT'S IN THE BOX

Please check the contents of your package to ensure all items are present:

- Ulefone Note 18 Ultra 5G Phone
- AC Power Charger
- Type-C to Type-C Charger Cable (100cm)
- Protective Film (Pre-installed)
- Tempered Glass Screen Protector
- TPU Phone Case
- SIM Tray Ejector
- Multi-language User Manual

- Multi-function Instruction Card
- Charging Instruction Card
- Safety Prompt Card
- Service Center APP Instructions

Pre-installed Google GMS APP on Note 18 Ultra

Image showing the Ulefone Note 18 Ultra phone and its complete set of accessories included in the retail package.

3. SETUP

3.1. SIM Card and MicroSD Card Installation

To install your SIM card(s) and an optional MicroSD card:

1. Locate the SIM tray on the side of the phone.
2. Insert the SIM tray ejector tool into the small hole next to the tray and press firmly until the tray pops out.
3. Place your Nano-SIM card(s) and/or MicroSD card into the designated slots on the tray. Ensure they are correctly oriented as shown in the diagram.
4. Carefully push the tray back into the phone until it is flush with the device's side.

Close-up of the Ulefone Note 18 Ultra's display and side, indicating the SIM tray location.

3.2. Initial Power On and Setup Wizard

Press and hold the Power button on the side of the phone until the Ulefone logo appears. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.

3.3. Applying the Screen Protector

Your phone comes with a pre-installed protective film and an additional tempered glass screen protector. For enhanced protection, you may apply the tempered glass screen protector by carefully following the instructions provided with it.

4. OPERATING YOUR DEVICE

4.1. Display

The Ulefone Note 18 Ultra features an expansive 6.78-inch FHD+ display, offering vibrant colors and sharp details for an immersive viewing experience. The screen is protected by durable Corning Gorilla Glass, significantly reducing the risk of cracking or shattering from everyday use.
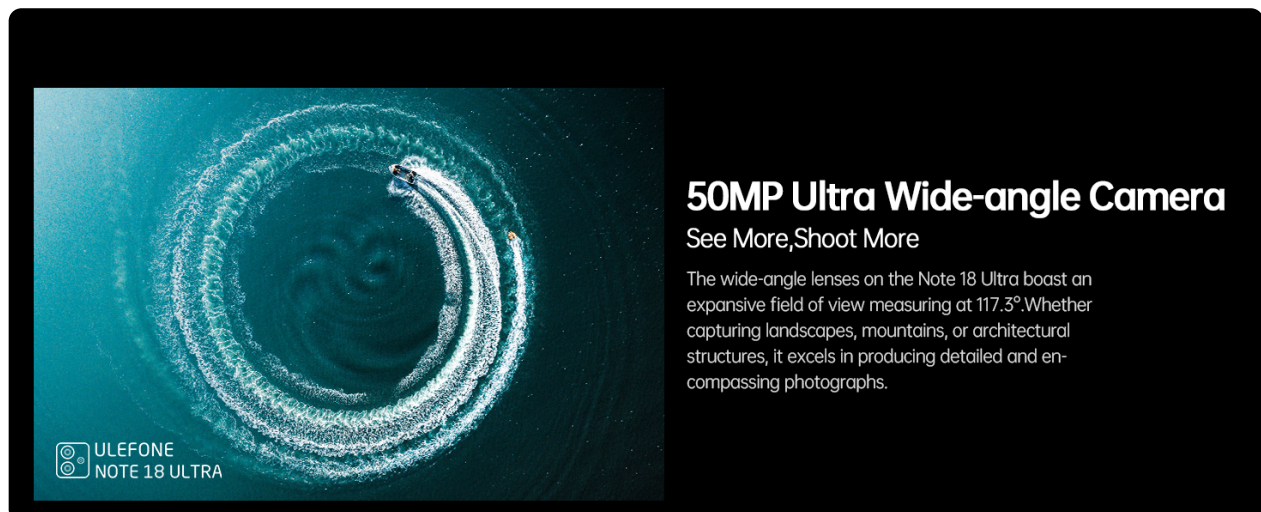

The 6.78-inch FHD+ display of the Ulefone Note 18 Ultra, highlighting its visual quality and screen-to-body ratio.

4.2. Camera System

Capture stunning photos and videos with the versatile camera system:

- **50MP High-Resolution Main Camera:** Equipped with a 1/1.31-inch ultra-large sensor and f/1.95 aperture for detailed and clear images, even in challenging lighting.
- **50MP Ultra Wide-angle Camera:** Offers a 117.3° field of view, perfect for capturing expansive landscapes, group photos, and architectural structures.
- **32MP Selfie Camera:** Ensures impeccably clear selfies with consistent details.

The camera supports various modes including AI Scene Recognition, Portrait Mode, HDR Mode, and Night Mode to optimize your shots in different scenarios.

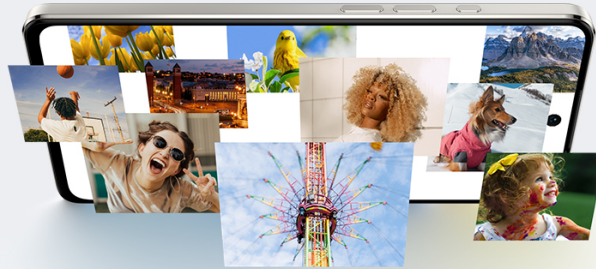Detailed view of the Ulefone Note 18 Ultra's dual 50MP rear camera setup.

Up to 12GB RAM + 256GB ROM

The Note 18 Ultra is equipped with 6GB of RAM, complemented by an additional 6GB of virtual memory expansion, enabling seamless multitasking and app-switching without experiencing any lag. With 256GB of ROM and an additional 2TB via microSD, there's ample room for images,videos, files, games,and more.

LPDDR4X
RAM

UFS2.2
ROM

2TB
Expandable

*There are multiple virtual memory options avalable, with the maxinum being 6GB, and it can be activated in the Settings based on you preference. The microSD card is not included and requires an additional purchase if needed.

Examples of AI Scene Recognition and Portrait Mode capabilities on the Ulefone Note 18 Ultra.

4.3. Performance (Processor & Memory)

Powered by the MediaTek Dimensity 720 5G chip, the Note 18 Ultra delivers efficient and high-end performance for all your tasks, from video streaming and gaming to multitasking. With up to 12GB of RAM (6GB physical + 6GB virtual memory expansion) and 256GB of internal storage, expandable by an additional 2TB via microSD, you have ample space and smooth operation for all your apps and files.

Innovative Custom Key
Create Your Shortcuts

One Click   Double Click   Long Press

- 🚫 NO operation
- 📊 Start Soundrecording
- 🔦 Open flashlight
- 📷 Screenshots
- Ⓩ Open Zello
- ⚠️ Open SOS
- 🎮 Open Game Mode

NFC-enabled Device

The Note 18 Ultra is equipped with NFC functionality, providing access to mobile payment, identification, and authentication features, including ID cards or passports. Additionally, it facilitates hassle-free public transportation ticketing, enhancing overall life convenience.

Diagram illustrating the MediaTek Dimensity 720 5G chipset and its integration within the phone.

4.4. Battery Life

The Note 18 Ultra is equipped with a massive 5450mAh battery, providing extended usage times. It supports 18W fast charging, allowing you to quickly power up your device. The phone also supports OTG reverse charging, enabling it to charge other devices.

Visual representation of the 5450mAh battery and 18W fast charging capability.

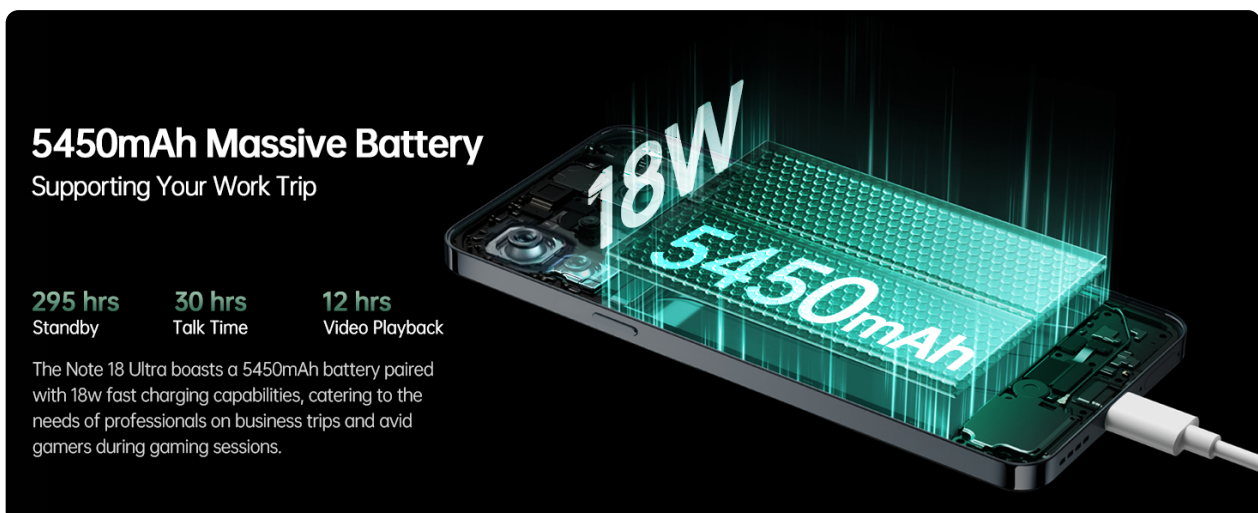## 4.5. Android 13 Operating System

Experience a more personalized, private, and secure interface with the Android 13 operating system. Enjoy enhanced privacy controls, customizable themes, and a smooth user experience.

6.78"FHD+ Display | Amazing Visuals,Every Pixel

91% Screen-to-body Ratio   **20.5:9** Screen-to-body Ratio   **90Hz** Refresh Rate

6.78 inch

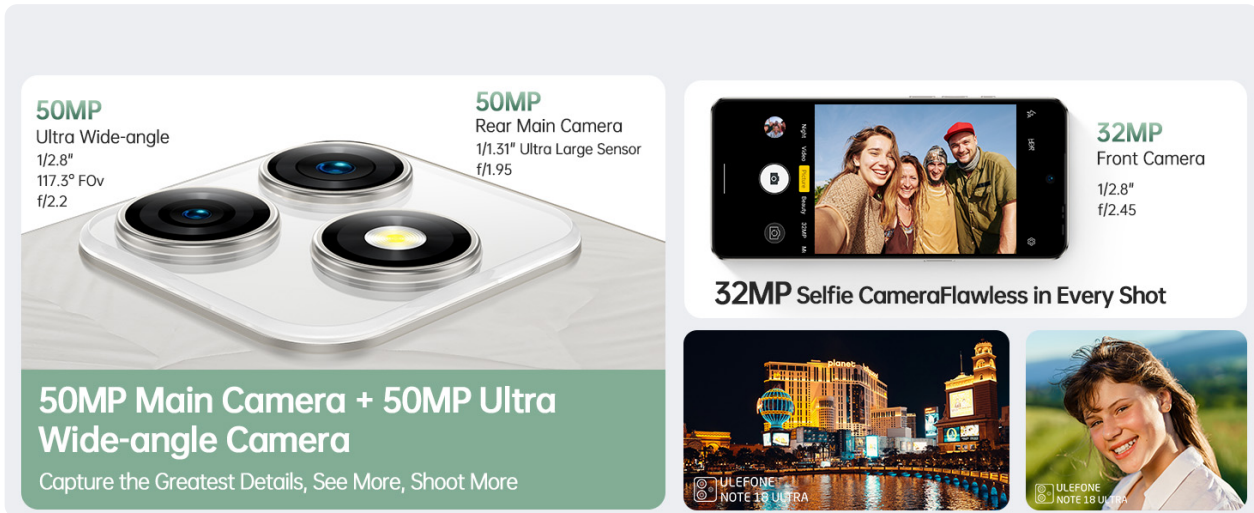Screenshots showcasing the personalized, private, and secure features of Android 13 on the Ulefone Note 18 Ultra.

4.6. NFC Functionality

The Ulefone Note 18 Ultra supports NFC (Near Field Communication), enabling convenient features such as mobile payments, data sharing, and identification/authentication. This enhances overall life convenience, including public transportation ticketing.

5450mAh Massive Battery
Supporting Your Work Trip

295 hrs Standby   **30 hrs** Talk Time   **12 hrs** Video Playback

The Note 18 Ultra boasts a 5450mAh battery paired with 18w fast charging capabilities, catering to the needs of professionals on business trips and avid gamers during gaming sessions.
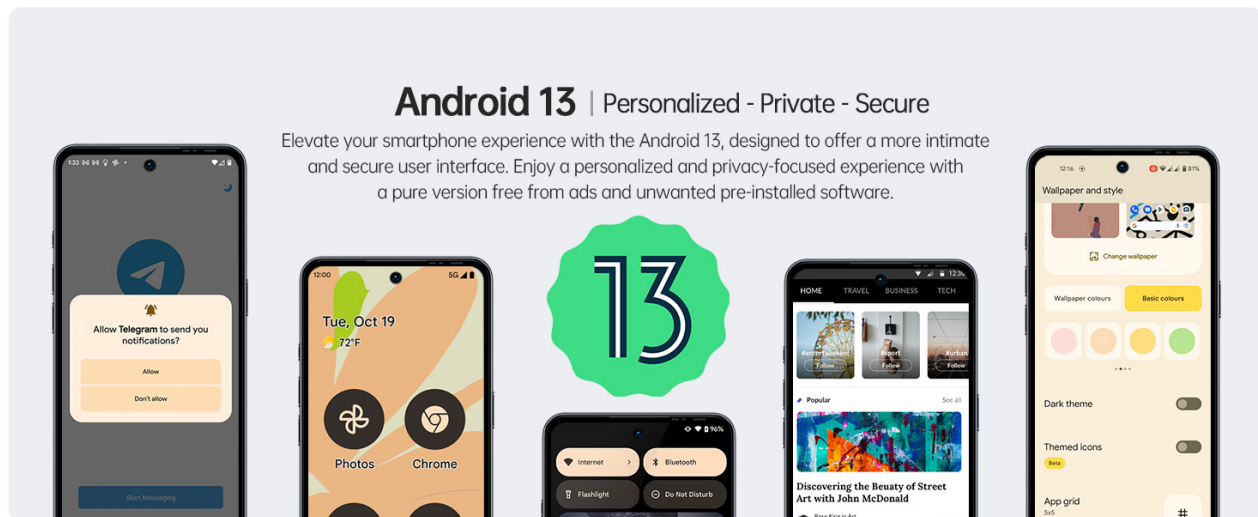
18W
5450mAh

4.7. IR Blaster

Transform your Ulefone Note 18 Ultra into a universal remote control with the built-in IR Blaster. Seamlessly control televisions, air conditioners, and other appliances compatible with IR remotes. Note: Compatibility may vary depending on devices in different countries.

Demonstration of the IR Blaster feature, allowing the phone to control various home appliances.

4.8. Innovative Custom Key

The custom key on the side of the phone can be programmed for various shortcuts with a single click, double click, or long press. Options include starting sound recording, opening the flashlight, taking screenshots, opening Zello, activating SOS, or launching Game Mode.

Visual guide to the programmable custom key and its various functions.

4.9. Other Features

- **Face Unlock + Fingerprint ID:** Securely unlock your phone using facial recognition or the side-mounted fingerprint sensor.
- **3.5mm Headphone Jack:** Connect your wired headphones directly.
- **Headset-free FM Radio:** Enjoy FM radio without needing to plug in headphones as an antenna.
- **Built-in GPS:** Supports GPS, GLONASS, BeiDou, and Galileo for accurate navigation.

50MP Main Camera | Capture the Greatest Details

The 50MP high-resolution main camera is equipped with Samsung's ISOCELL GN1, which boasts a 1/1.31-inch ultra-large sensorand an f/1.95 aperture. Hence, more lightis captured, resulting in stunningly vibrant and clear images.

Overview of additional features including biometric security, audio jack, FM radio, and GPS capabilities.

4.10. Product Video Overview

Watch this official product video for a dynamic overview of the Ulefone Note 18 Ultra 5G's key features and design.
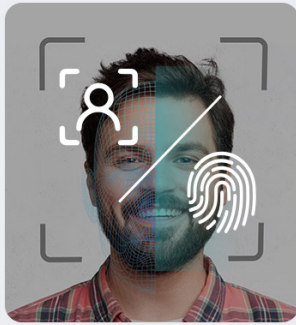
Official video showcasing the Ulefone Note 18 Ultra 5G Unlocked Smartphone, highlighting its design, camera, and performance.
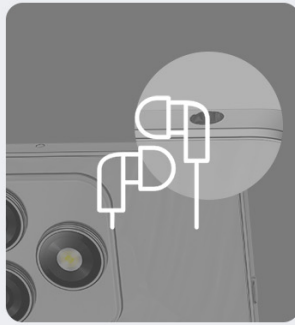
5. MAINTENANCE

To ensure the longevity and optimal performance of your Ulefone Note 18 Ultra, follow these maintenance guidelines:

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body. Avoid abrasive materials or harsh chemicals.
- **Protection:** Utilize the included TPU phone case and screen protector to guard against scratches and minor impacts.
- **Water Resistance:** The phone is splash-proof, but it is not fully waterproof. Avoid submerging it in water or exposing it to high-pressure water jets.
- **Temperature:** Avoid exposing the phone to extreme temperatures (very hot or very cold) as this can affect battery life and internal components.
- **Charging:** Use only the original charger and cable provided to prevent damage to the battery and device.

Face Unlock + Fingerprint ID	3.5mm Headphone Jack	Headset-free FM Radio	Built-in GPS GLONASS, BeiDou, and Galileo

Information on the included TPU phone case, splash-proof design, and quality assurance tests.

6. TROUBLESHOOTING

If you encounter issues with your Ulefone Note 18 Ultra, try the following common solutions:

- **Phone Not Turning On:** Ensure the battery is charged. Connect the phone to the charger and wait a few minutes before attempting to power on again.
- **Slow Performance:** Close unnecessary background apps. Clear cache from apps or perform a system optimization. Consider restarting the device.
- **Battery Draining Quickly:** Reduce screen brightness, disable unused features like Wi-Fi, Bluetooth, or GPS when not needed. Check battery usage in settings to identify power-hungry apps.
- **Network Connectivity Issues:** Check if your SIM card is properly inserted. Toggle Airplane Mode on and off. Restart the phone. Verify your network settings with your carrier.
- **Apps Crashing/Freezing:** Clear the app's cache and data in Settings > Apps. If the issue persists, uninstall and reinstall the app.
- **Overheating:** Avoid using the phone while charging for extended periods, especially during heavy tasks like gaming. Close demanding applications.

If the problem persists after trying these steps, please refer to the Service Center APP Instructions included in your package or contact Ulefone customer support.

7. SPECIFICATIONS

Feature	Detail
Model Name	Ulefone Note 18 Ultra-B01
Operating System	Android 13.0
Display Size	6.78 Inches FHD+

Resolution	1080 x 2340
Processor	MediaTek Dimensity 720 5G
RAM	12 GB (6GB physical + 6GB virtual)
Storage	256 GB (Expandable up to 2TB via MicroSD)
Main Camera	50MP High-resolution
Ultra Wide-angle Camera	50MP
Selfie Camera	32MP
Battery Capacity	5450 mAh
Charging	18W Fast Charging
Connectivity	5G Cellular, NFC, Wi-Fi, Bluetooth
Special Features	IR Blaster, Custom Key, Face Unlock, Fingerprint ID, 3.5mm Audio Jack, FM Radio, GPS
Color	White
Item Weight	1.19 pounds
Dimensions	7.68 x 4.09 x 2.52 inches

8. WARRANTY AND SUPPORT

Your Ulefone Note 18 Ultra 5G is covered by a manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions, including warranty period and coverage details. For technical support, service, or any inquiries not covered in this manual, please utilize the Service Center APP or visit the official Ulefone website for contact information.
Always retain your proof of purchase for warranty claims.