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› ASKGO Q2 Electric Scooter User Manual

ASKGO Q2

ASKGO Q2 Electric Scooter User Manual

MODEL: Q2

Your comprehensive guide to setup, operation, and maintenance.

Product Overview

The ASKGO Q2 Electric Scooter is designed for adult urban commuting and outdoor use, featuring an 800W motor, a top speed of 27 MPH, and a range of 35 miles. It includes a dual braking system, dual shock absorbers, and 10-inch solid tires for a smooth and safe ride. The scooter also comes with a removable seat for added comfort during longer rides.



Figure 1: ASKGO Q2 Electric Scooter, showcasing its design and folded state.

Setup and Assembly

The ASKGO Q2 Electric Scooter is designed for quick and convenient setup. While some assembly is required, it is generally straightforward.

1. **Unpacking:** Carefully remove all components from the packaging. Verify that all included components are present:

electric scooter, charger, and user manual.

2. **Unfolding the Scooter:** The Q2 features a 3-step folding system. Locate the folding mechanism, typically near the base of the handlebar stem. Release the latch and carefully unfold the scooter until the stem locks securely into place. Ensure all locking mechanisms are fully engaged before use.
3. **Handlebar Adjustment:** Adjust the handlebar height to a comfortable riding position. Secure the quick-release clamp or locking pins once the desired height is set.
4. **Seat Installation (Optional):** If using the removable seat, attach it securely to the designated mounting points on the scooter's deck. Ensure it is stable and properly fastened.
5. **Initial Charge:** Before the first ride, fully charge the scooter's battery. Refer to the "Charging the Battery" section for detailed instructions.



Figure 2: The Q2 Electric Scooter demonstrating its 3-step folding system for convenient storage and transport.

Operating Instructions

Familiarize yourself with the controls and features of your ASKGO Q2 Electric Scooter before riding.

- **Power On/Off:** Press and hold the power button on the LCD display to turn the scooter on or off.
- **Acceleration:** Use the throttle control, typically located on the right handlebar, to accelerate. Apply throttle gradually for smooth acceleration.
- **Braking:** The Q2 is equipped with a dual braking system (front and rear). Apply both brakes simultaneously for effective and safe stopping. Practice braking at low speeds to understand the scooter's response.
- **Speed Modes:** The scooter may have multiple speed modes. Consult the LCD display and controls to switch between modes (e.g., Eco, Standard, Sport) to suit your riding environment and desired speed. The maximum speed is approximately 27 MPH.
- **Lighting:** Activate the LED headlight and safety taillight for enhanced visibility, especially during nighttime riding.
- **Horn:** Use the horn to alert pedestrians or other riders of your presence.



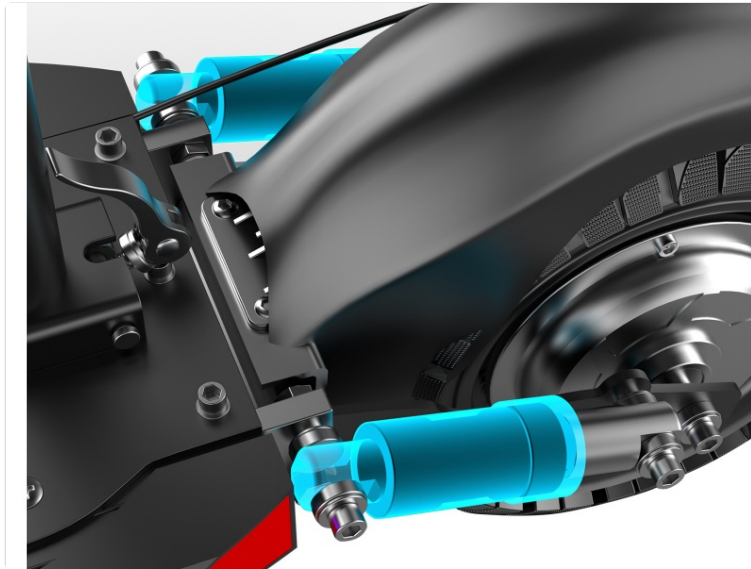
Figure 3: Key performance specifications of the ASKGO Q2 Electric Scooter.



Dual Disc Brake System

Emergency braking is also possible when riding at high speeds, dual disc brakes are safer, effectively ensuring the safety of the rider.

Figure 4: Detail of the dual disc brake system, ensuring safe stopping.



Dual Shock Absorption

Large front forks and rear shock-absorbing springs effectively absorb bumps from the ground, making the ride smoother.

Figure 5: The dual shock absorption system provides a smoother ride.

Bright Headlights / Taillights

Equipped with headlights and safety warning taillights with long illumination distance to enhance nighttime safety.



Figure 6: Bright headlights and taillights enhance safety during low-light conditions.

Charging the Battery

To ensure optimal performance and battery longevity, follow these charging guidelines:

- Use only the original charger provided with your ASKGO Q2 Electric Scooter.
- Connect the charger to the scooter's charging port, then plug it into a standard wall outlet.
- The charging indicator light on the charger will typically change color (e.g., red to green) when charging is complete.
- A full charge takes approximately 5-7 hours. Avoid overcharging the battery.
- Do not operate the scooter while it is charging.

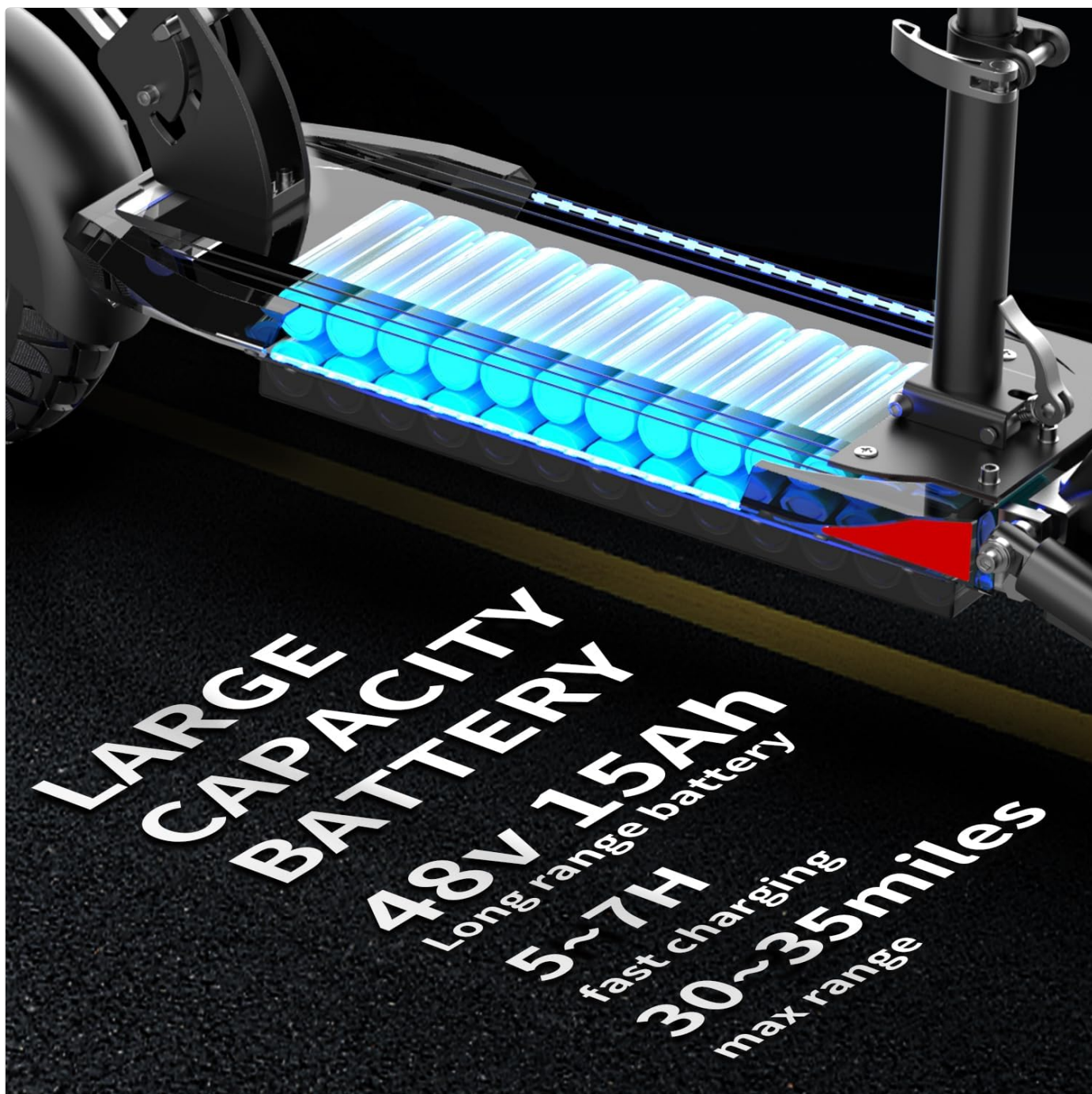


Figure 7: The scooter's large capacity battery provides a long range and charges efficiently.

Maintenance

Regular maintenance ensures the longevity and safe operation of your ASKGO Q2 Electric Scooter.

- **Cleaning:** Wipe down the scooter with a damp cloth after each use. Avoid using high-pressure water or harsh chemicals, which can damage electronic components.
- **Tire Inspection:** Regularly check the 10-inch solid tires for wear and tear. While solid tires are puncture-proof, excessive wear can affect traction.
- **Brake Check:** Periodically inspect the brake levers and disc brakes for proper function and wear. Adjust or replace components as needed.
- **Fastener Check:** Ensure all screws and bolts are tight, especially on the handlebar stem, folding mechanism, and wheels. Loose fasteners can compromise safety.
- **Storage:** Store the scooter in a cool, dry place away from direct sunlight and extreme temperatures. If storing for an

extended period, ensure the battery is charged to approximately 50-70%.

Troubleshooting

This section addresses common issues you might encounter with your ASKGO Q2 Electric Scooter.

Problem	Possible Cause	Solution
Scooter does not power on.	Low battery; loose battery connection; power button malfunction.	Charge the battery fully. Check battery connections. If issue persists, contact support.
Loss of power or slow acceleration.	Low battery; motor issue; controller issue.	Ensure battery is fully charged. Avoid riding on steep inclines if not designed for it. If performance is significantly reduced, contact support.
Wobbly or unstable ride.	Loose handlebar stem; loose wheel nuts; damaged suspension.	Check and tighten all fasteners, especially on the handlebar and wheels. Inspect suspension for damage. If unable to resolve, cease use and contact support.
Brakes are not responsive.	Worn brake pads; loose brake cable; disc brake misalignment.	Inspect brake pads for wear and replace if necessary. Check brake cable tension. Adjust disc brake caliper if misaligned. If unsure, seek professional assistance.
Headlight/Taillight not working.	Loose connection; damaged light unit.	Check connections to the lights. If lights are physically damaged, they may need replacement. Contact support for parts.

Specifications

Key technical specifications for the ASKGO Q2 Electric Scooter:

- Brand:** ASKGO
- Model Name:** Q2
- Motor:** 800W Brushless Hub Motor
- Max Speed:** Approximately 27 MPH
- Battery:** 48V 13AH High-Capacity Li-on
- Max Distance Range:** 25-35 Miles (depending on riding conditions)
- Charging Time:** 5-7 Hours
- Tires:** 10-inch Solid Tires
- Brake Style:** Dual Braking System (Front and Rear Disc Brakes)
- Suspension Type:** Dual Shock Absorption
- Max Load:** 350 lbs
- Climb Angle:** Exceeds 20°
- Frame Material:** Aluminum Alloy Steel
- Special Feature:** Adjustable Handlebar Height, Removable Seat, Anti-theft Starter Key

Warranty Information

The ASKGO Q2 Electric Scooter comes with a **1 Year Manufacturer Limited Warranty**. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims. For specific terms and conditions, refer to the warranty card included with your product or contact ASKGO customer support.

Support and Contact

For further assistance, technical support, or inquiries regarding your ASKGO Q2 Electric Scooter, please contact ASKGO customer service. You can often find contact details on the official ASKGO website or through the retailer where you purchased the product.

Always refer to the official ASKGO resources for the most up-to-date information and support.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I replace the battery on the ASKGO Q2 Electric Scooter? I removed all the screws from the bottom, but I am unable to remove the plate covering the battery.

The ASKGO Q2 user manual does not provide specific step-by-step instructions for opening the battery compartment, as battery replacement is typically considered a service-level task. However, if you have removed all visible screws from...

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