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XIAOVV Q2 PRO

XIAOVV Q2 PRO Indoor Security Camera User Manual

Model: Q2 PRO | Brand: XIAOVV

1. PRODUCT OVERVIEW

The XIAOVV Q2 PRO is a 3MP PTZ (Pan-Tilt-Zoom) indoor home security camera designed for monitoring indoor spaces. It features high-definition night vision, 2.4G WiFi connectivity, remote access via the XIAOVV app, double data protection, motion detection with app notifications, and two-way audio communication. Its pan and tilt capabilities provide a wide viewing angle for comprehensive coverage.



Image: The XIAOVV Q2 PRO camera, a compact white dome-shaped device, shown next to a smartphone displaying its live feed interface.

2. PACKAGE CONTENTS

Before setup, please verify that all items are present in the package:

- XIAOVV Q2 PRO Camera Unit
- Charging Cable
- Power Adapter
- Stand
- Instruction Manual



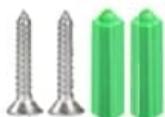
Manual



Power adaptor



Base



Screw pack

Image: All components included in the XIAOVV Q2 PRO package: the camera unit, manual, power adapter, base, and screw pack.

3. SETUP GUIDE

3.1 Powering On

1. Connect the charging cable to the camera's power port.
2. Plug the power adapter into a standard electrical outlet.
3. The camera will power on and indicate readiness for setup (e.g., a blinking LED light).

3.2 App Download and Account Creation

1. Download the "XIAOVV" app from your device's app store (App Store for iOS, Google Play Store for Android).
2. Open the app and follow the on-screen instructions to create a new account or log in if you already have one.

3.3 Connecting to Wi-Fi

1. In the XIAOVV app, tap the "+" icon to add a new device.
2. Select the Q2 PRO camera model from the list.
3. Follow the app's instructions to connect the camera to your 2.4G Wi-Fi network. *Note: This camera is not compatible with 5G Wi-Fi networks.*
4. Ensure your mobile device is connected to the same 2.4G Wi-Fi network during the setup process.

3.4 Placement and Mounting

The XIAOVV Q2 PRO camera is designed for indoor use and can be placed on a tabletop or mounted using the included stand. Choose a location that provides the desired viewing angle and is within range of your 2.4G Wi-Fi signal.

- **Tabletop Placement:** Simply place the camera on a flat, stable surface.
- **Wall/Ceiling Mounting:** Use the provided stand and screws to securely mount the camera. Ensure the mounting surface is strong enough to support the camera's weight.

4. OPERATING INSTRUCTIONS

4.1 Live View and Pan/Tilt Control

Once connected, open the XIAOVV app to access the live video feed from your camera. Use the on-screen controls to remotely pan the camera horizontally up to 360° and tilt vertically up to 75° to adjust the viewing area.

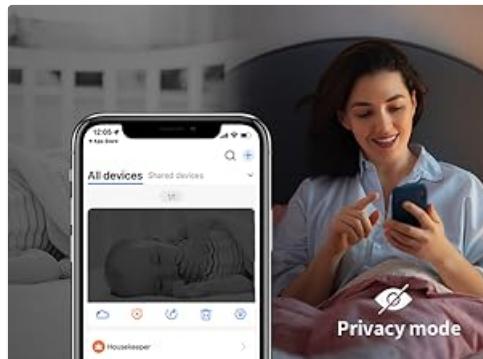


Image: A smartphone screen displaying the live view from the XIAOVV camera, showing a family in a living room.



Image: An illustration demonstrating the 360-degree horizontal pan and 75-degree vertical tilt capabilities of the XIAOVV Q2 PRO camera, showing its wide coverage in a room.

4.2 Two-Way Audio

The camera features a built-in microphone and speaker, enabling two-way communication. Tap the microphone icon

in the app to speak through the camera, and listen to audio from the camera's surroundings.



Image: A young girl interacting with a dog, with speech bubbles indicating two-way audio communication through the XIAOVV camera and a smartphone.

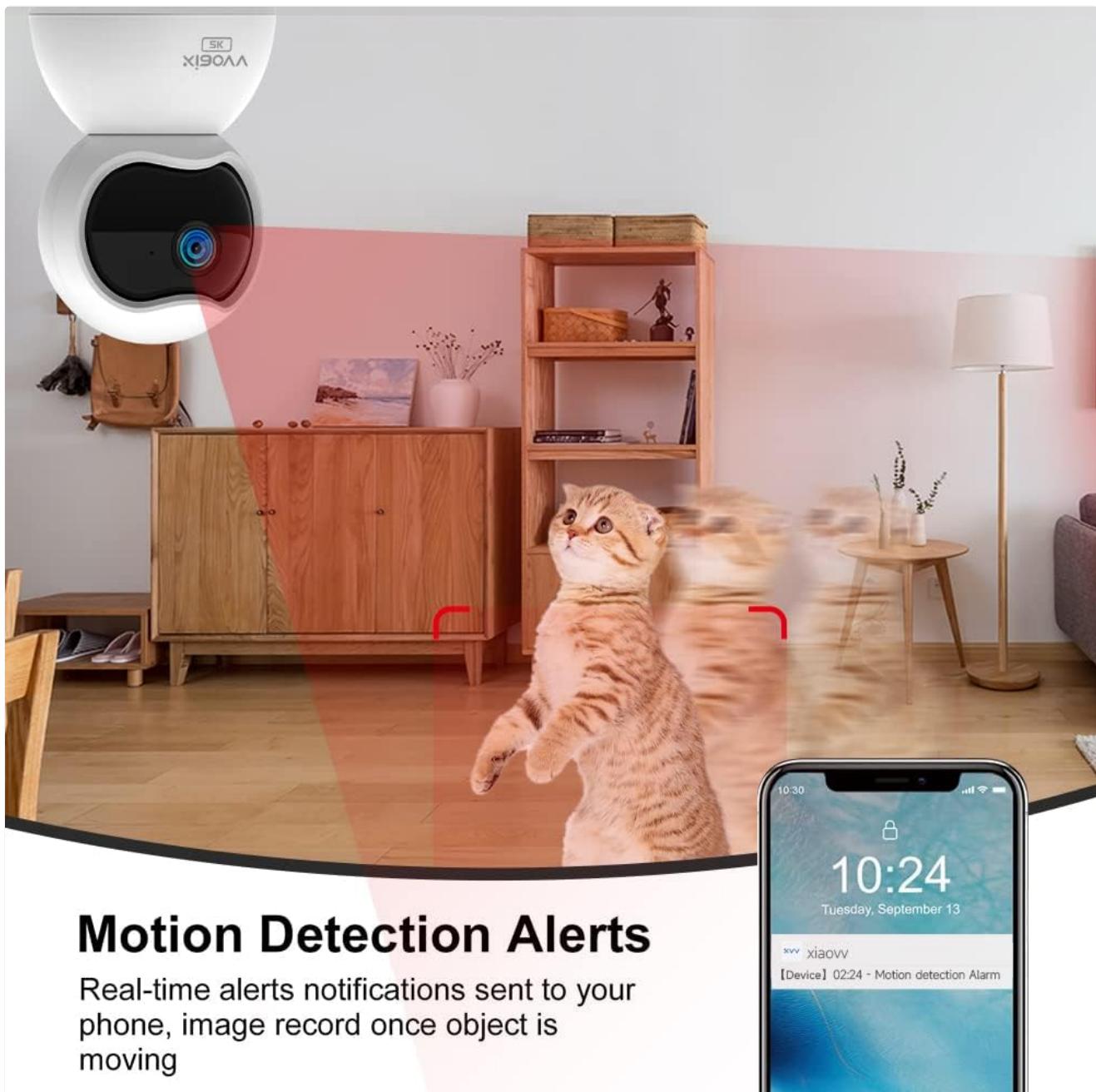


Image: A man's face in a speech bubble next to the camera, indicating he is speaking through the camera to a dog in the living room.

4.3 Motion Detection and Tracking

The camera uses Smart Perceive technology to detect motion. When motion is detected, your phone will receive an alert notification. You can also activate the automatic motion tracking function in the app background, which allows

the camera to follow detected movement.



Motion Detection Alerts

Real-time alerts notifications sent to your phone, image record once object is moving

Image: A cat moving across a room, with red highlights indicating motion detection, and a smartphone displaying a motion alarm notification from the XIAOVV app.



Image: A young girl and a dog in a living room, with green boxes indicating the camera's motion tracking feature following their movement.

4.4 Privacy Protection Mode

To ensure privacy, the camera offers a privacy protection mode. You can activate this mode by clicking the "Privacy

"Protection" button in the app or by setting a specific time period for its activation. When active, the camera will cease recording and monitoring.



Image: A woman using her phone to activate the privacy mode on the XIAOVV app, with the camera's lens visibly retracting or covering to indicate privacy.

Your browser does not support the video tag.

Video: This video demonstrates how to activate and deactivate the privacy protection mode on the XIAOVV Q2 PRO camera using the mobile application, showing the camera lens physically adjusting.

4.5 Recording and Playback

The camera supports both local storage via a Micro SD card (up to 128GB) and cloud storage options. You can view recorded videos at any time through the XIAOVV app, even if the camera is offline or damaged, provided the footage was stored in the cloud or on the accessible SD card.

Recording and playback

View videos at any time, even if the device is offline, stolen or damaged.



Image: An illustration showing the XIAOVV camera with icons for TF Card and Cloud Storage, and a smartphone displaying a timeline of recorded events for playback.

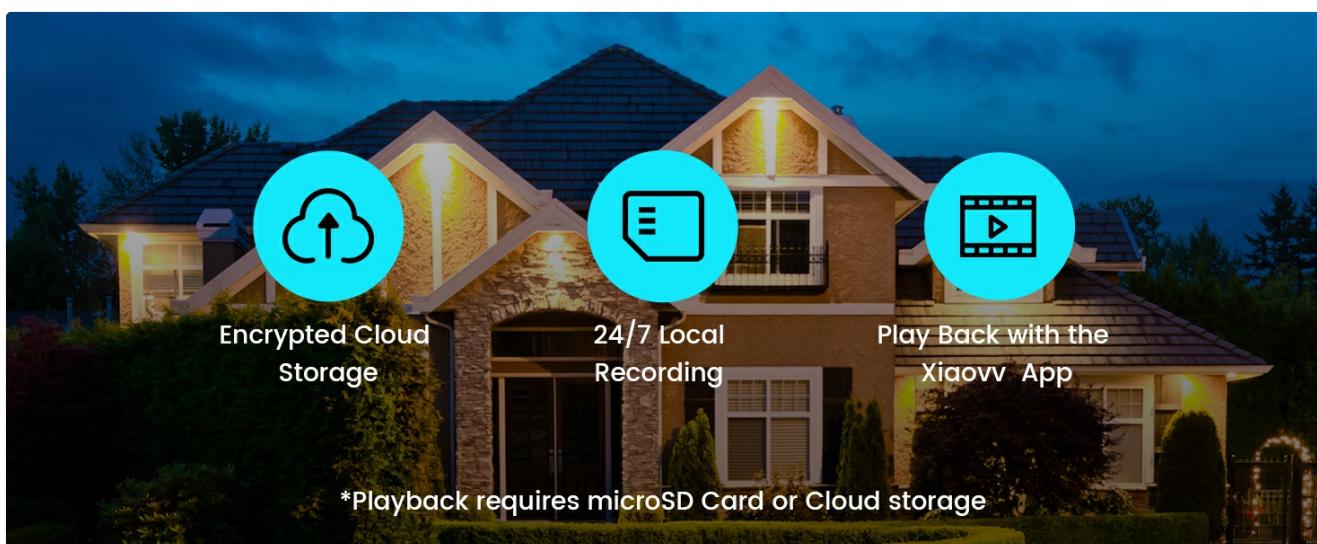


Image: A graphic illustrating the storage options for the XIAOVV camera, including encrypted cloud storage and 24/7 local recording via microSD card, with a note that playback requires either.

4.6 Night Vision

The camera automatically switches between day and night mode based on ambient light conditions. Night vision allows for clear monitoring up to 3 meters in dark environments. You can also manually toggle night vision on or off through the app.

Enhanced night vision



Image: A split image showing the difference between day and night vision, with a child visible in both, demonstrating the camera's ability to capture clear images in low light.

4.7 Multi-User and Multi-View

The XIAOVV app supports multiple users viewing the camera feed simultaneously. You can share access to your camera with family and friends. The app also allows you to manage multiple XIAOVV cameras and display up to four live video feeds on one screen.

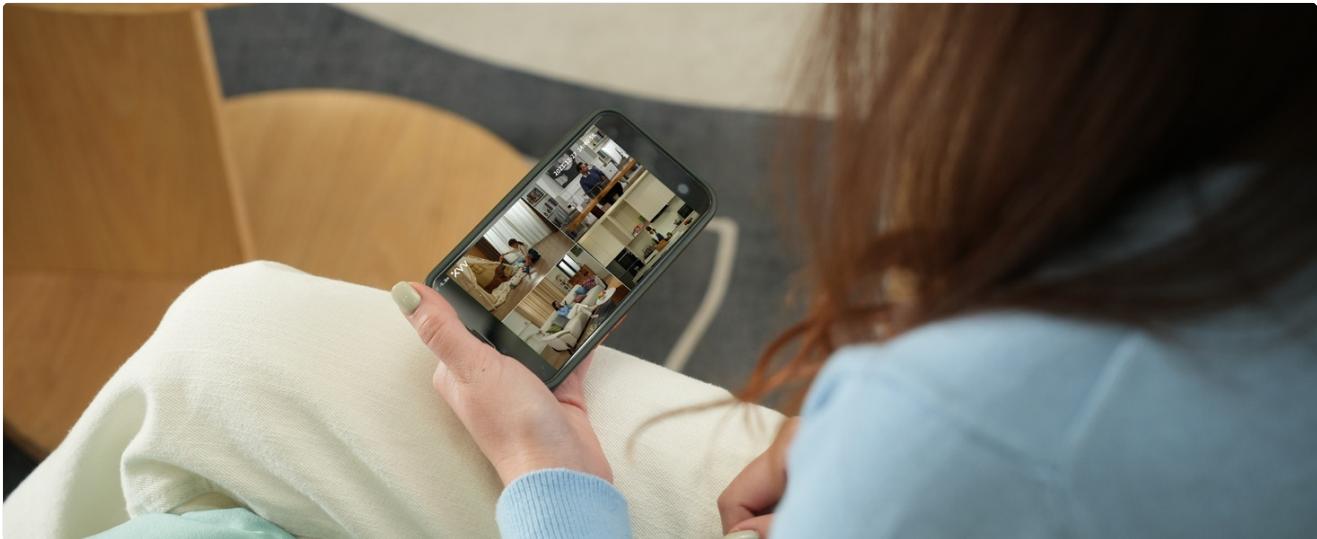


Image: A graphic illustrating the multi-user and multi-view capabilities of the XIAOVV app, showing multiple devices and live feeds on one screen.

5. MAINTENANCE

- Cleaning:** Use a soft, dry cloth to clean the camera lens and body. Avoid using liquid cleaners or abrasive materials.
- Firmware Updates:** Regularly check the XIAOVV app for available firmware updates. Keeping the camera's firmware updated ensures optimal performance and security.
- Storage Management:** If using a Micro SD card, periodically review and manage stored footage to prevent the card from becoming full. Back up important recordings as needed.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Camera offline/Cannot connect to Wi-Fi	Incorrect Wi-Fi password; Camera too far from router; 5G Wi-Fi network; Router issues.	Verify Wi-Fi password. Move camera closer to router. Ensure you are connecting to a 2.4G Wi-Fi network. Restart your router and camera.
No image/Black screen in app	Camera powered off; Network issue; Privacy mode active.	Check power connection. Verify Wi-Fi connection. Deactivate privacy mode in the app. Restart the camera.
Two-way audio not working	Microphone/speaker muted in app; App permissions.	Check audio settings in the app. Ensure the app has microphone permissions on your phone.
Motion detection not triggering alerts	Motion detection disabled; Sensitivity too low; App notifications off.	Enable motion detection in app settings. Adjust sensitivity. Check phone notification settings for the XIAOVV app.

If issues persist after attempting these solutions, please contact XIAOVV customer support for further assistance.

7. PRODUCT SPECIFICATIONS

Feature	Detail
Brand	XIAOVV
Model Name	Indoor Security Camera (Q2 PRO)
Indoor/Outdoor Usage	Indoor
Video Capture Resolution	3MP (1080p for video capture, 4MP max webcam image resolution)
Connectivity Technology	Wireless (Wi-Fi 2.4G)
Pan/Tilt Functionality	Horizontal 360°, Vertical 75°
Night Vision Range	Up to 15 meters (approx. 3 meters effective in dark)
Two-Way Audio	Yes (Built-in microphone and speaker)
Motion Detection	Yes (with App Notifications and Motion Tracking)
Storage Options	Micro SD Card (up to 128GB), Cloud Storage
Power Source	Corded Electric
Mounting Type	Tabletop Mount / Freestanding
Material	Plastic
Product Dimensions	3.22 x 2.99 x 4.52 inches
Item Weight	10.8 ounces

8. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the specific warranty card included with your product or contact XIAOVV US directly. General support inquiries can often be resolved by reviewing the troubleshooting section or contacting the seller through the platform where the product was purchased.

Seller: XIAOVV US