Dyson Dyson V11

Dyson V11 Cordless Stick Vacuum - Instruction Manual

Model: Dyson V11 | Brand: Dyson

Product Overview

The Dyson V11 Cordless Stick Vacuum is engineered for powerful and versatile cleaning across various surfaces. Its advanced technology provides strong suction, intelligent reporting, and convenient features for an efficient cleaning experience. This bagless vacuum is equipped with a HEPA filter for cleaner air and offers extended runtime.

Key Features

- **Powerful Cleaning:** Integrated digital motor spins the brush bar up to 60 times a second, driving nylon bristles deep into carpet and capturing fine dust on hard floors.
- **Advanced Filtration:** Whole-machine filtration traps 99.99% of particles as small as 0.3 microns, expelling cleaner air.
- **Real-time Reporting:** LCD screen displays power modes, maintenance alerts, and remaining runtime.
- **Versatile Accessories:** Comes with 4 Dyson-engineered accessories, including a Hair screw tool and Motorbar cleaner head, for cleaning high, low, and in between.
- **Easy Charging & Storage:** Wall-mounted dock charges and tidily stores tools, ready for immediate use.
- **Extended Run Time:** Up to 60 minutes of run time with Dyson’s battery technology and battery-saving trigger.



Figure 1: Dyson V11 Cordless Stick Vacuum with main unit, extension wand, Motorbar cleaner head, crevice tool, combination tool, and wall dock.

Setup and Assembly

Unboxing and Initial Assembly

Carefully remove all components from the packaging. The main components include the motor unit (with the dust bin and filter), the extension wand, and the cleaner head. Connect the extension wand to the main motor unit by aligning the connectors and pushing until it clicks into place. Attach your preferred cleaner head or accessory to the other end of the extension wand, ensuring a secure connection.

Charging the Battery

Before first use, fully charge the Dyson V11 battery. Connect the charger to the wall-mounted dock or directly to the battery. The LCD screen on the vacuum will display the charging status. A full charge typically takes approximately 270 minutes (4.5 hours). Ensure the vacuum is placed in a cool, dry area during charging.

Operating Your Dyson V11

Power Modes

The Dyson V11 offers three distinct power modes to suit different cleaning tasks:

- **Eco Mode:** Provides the longest runtime (up to 60 minutes) for lighter cleaning tasks and extended use. Ideal for everyday dust and debris on hard floors.
- **Medium Mode:** Offers a balance of power and runtime for general cleaning on various surfaces.
- **Boost Mode:** Delivers maximum suction power for intensive spot cleaning or stubborn dirt. This mode will significantly reduce battery runtime.

To switch between modes, press the button located on the top of the main motor unit. The LCD screen will indicate the current mode and estimated remaining runtime.

Cleaning Different Surfaces

The Motorbar cleaner head is designed to seamlessly transition between hard floors and carpets. Its integrated digital motor and brush bar effectively remove dirt from both surfaces. For delicate surfaces or tight spaces, utilize the specialized attachments such as the crevice tool or combination tool.

Maintenance

Regular maintenance ensures optimal performance and longevity of your Dyson V11 vacuum.

Emptying the Bin

To empty the dust bin, hold the vacuum over a trash can. Push the red lever down firmly. The bin will open, and the shroud will slide down, ejecting dust and debris. Close the bin by pushing the shroud back up until it clicks securely into place.

Filter Cleaning

The pre-filter should be washed regularly to maintain suction power. Twist the purple filter counter-clockwise from the top of the main unit to remove it. Wash the filter under cold tap water until the water runs clear. Squeeze out excess water and leave it to dry completely for at least 24 hours in a well-ventilated area before reinserting. Do not use detergents or place in a dishwasher.

Troubleshooting

If you encounter issues with your Dyson V11, refer to the following common solutions:

- **No Power/Short Runtime:** Ensure the battery is fully charged. Check that the charger is properly connected to a working power outlet. If the issue persists, the battery may need replacement.
- **Loss of Suction:** Check if the dust bin is full and empty it if necessary. Inspect the filter and clean it as per the maintenance instructions. Look for blockages in the cleaner head, wand, or main unit.
- **Brush Bar Not Rotating:** Check for obstructions in the cleaner head. Ensure the cleaner head is securely attached.
- **Vacuum Not Picking Up Debris:** Verify that the cleaner head is appropriate for the surface. Ensure there are no blockages preventing debris from entering the bin.

For persistent problems, consult the official Dyson support resources or contact customer service.

Product Specifications

Feature	Specification
Brand	Dyson
Model Name	Dyson V11
Type	Stick & Cordless Vacuum
Color	Nickel/Blue
Bagged/Bagless	Bagless
Filter Type	HEPA (Prefilter)
Maximum Runtime	60 minutes
Battery Charge Time	270 minutes
Bin Capacity	0.2 gallons
Voltage	25.2 volts
Number of Speeds	3
Product Dimensions	49.64"L x 10.28"W x 9.84"H
Item Weight	6.59 pounds

Warranty and Support

The Dyson V11 Cordless Stick Vacuum comes with a 2-Year Manufacturer's Warranty, covering defects in materials and workmanship from the date of purchase. For warranty claims, technical support, or to purchase replacement parts and accessories, please visit the official Dyson website or contact Dyson customer service directly. Keep your proof of purchase for warranty validation.

Online resources, including FAQs and video tutorials, are also available on the Dyson support page to assist with common queries and operational guidance.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question