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Woyamay WOY-028

Woyamay WOY-028 GPS Tracker for Dogs and Cats User Manual

Model: WOY-028

1. Product Overview

The Woyamay WOY-028 is a multi-functional GPS tracker designed for both dogs and cats. It offers real-time location tracking, health monitoring, and virtual fence capabilities to help you keep your pet safe and healthy. This device is compact, lightweight, and waterproof, making it suitable for various pet activities.



Image 1.1: Overview of Woyamay GPS Tracker features, including live tracking, electric fence, health monitoring, and trajectory tracking.

2. What's in the Box

Please check the package contents upon unboxing:

- Woyamay GPS Tracker (WOY-028)
- Charger Cable
- Tweezer (for SIM card insertion)
- Rubber Band (for attachment)
- User Manual

Note: A SIM card is not included in the package and is required for GPS functionality. Please use a SIM from a major US carrier.



Image 2.1: Contents of the Woyamay GPS Tracker package, showing the tracker, charger cable, tweezers, rubber ring, and user manual.

3. Setup Guide

3.1. SIM Card Installation

1. Carefully open the SIM card slot cover on the tracker.
2. Using the provided tweezers, insert a compatible SIM card (not included) into the slot. Ensure the SIM card is correctly oriented as indicated on the device.
3. Close the SIM card slot cover securely to maintain waterproofing.

3.2. Powering On and App Connection

1. Press and hold the power button on the tracker until you hear two beeps, indicating it is powered on.
2. Scan the QR code provided in this manual or on the product packaging to download the **Tuya APP**. The app is available for both iOS and Android devices.

3. Open the Tuya APP and follow the on-screen instructions to create an account or log in.
4. Within the app, select the option to add a new device. Scan the QR code on the tracker or manually enter its device ID to pair the tracker with your account.
5. Once connected, the app will display the tracker's status.

3.3. Attaching to Your Pet

The Woyamay WOY-028 is designed to be lightweight and compact for your pet's comfort.

- Use the adjustable silicone strap or rubber band provided to securely attach the tracker to your pet's collar, vest, or leash.
- Ensure the tracker is snug but not too tight, allowing your pet to move freely without discomfort.

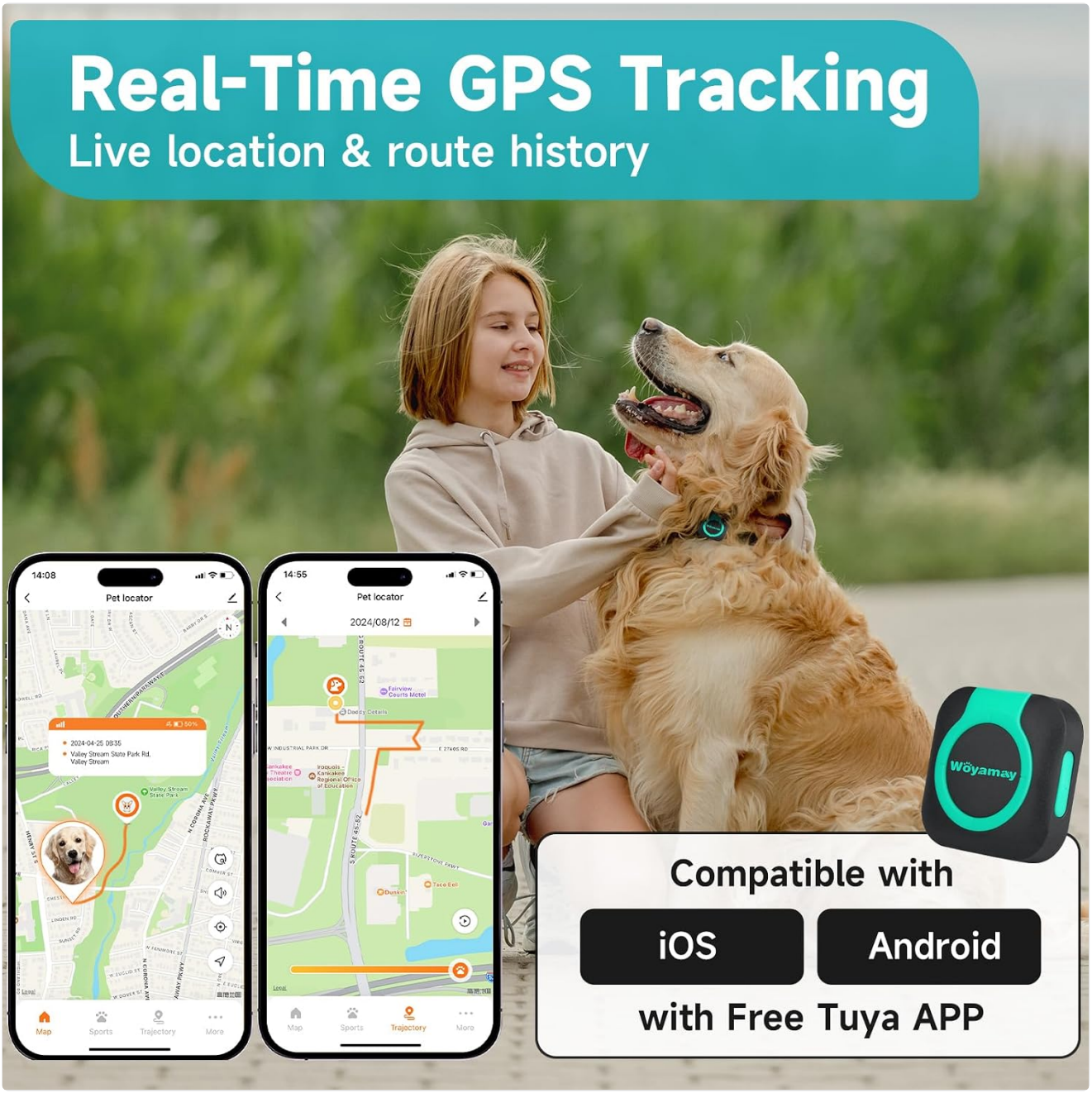


Image 3.1: The Tuya APP interface demonstrating real-time GPS tracking and its compatibility with iOS and Android devices.

4. Operating Instructions

4.1. Real-Time GPS Tracking

Monitor your pet's exact location instantly through the Tuya APP.

- Open the Tuya APP and navigate to the 'Map' or 'Location' section.
- Tap the refresh button to get the most current location of your pet.
- Use the navigation feature within the app to guide you directly to your pet's location.

4.2. Health and Activity Monitoring

The tracker records various health and activity metrics for your pet.

- Access the 'Sports' or 'Health' section in the Tuya APP.
- View daily steps, activity levels, calories burned, and sleep patterns.
- Set activity goals and track your pet's progress over time to ensure their well-being.



Image 4.1: The Tuya APP displaying wellness monitoring data, including steps, active time, calories burned, rest time, and distance covered by the pet.

4.3. Virtual Fence (Geofencing)

Create safe zones for your pet and receive alerts if they leave the designated area.

- In the Tuya APP, go to the 'Safe Area' or 'Virtual Fence' section.
- Define a custom boundary on the map. You can set the radius of the safe zone.
- The app will send automatic alerts to your smartphone if your pet exits or enters the defined virtual fence.



Image 4.2: Setting up a virtual fence within the Tuya APP, demonstrating how to define a safe area and receive boundary alerts.

4.4. Activity History (Trajectory Tracking)

Review your pet's past movements and activity data.

- Navigate to the 'Trajectory' or 'History' section in the Tuya APP.
- Select specific dates to view your pet's routes and activities, helping you understand their habits.

4.5. Location Sharing

Share your pet's live location with family and friends.

- Within the app, locate the sharing option, typically found in the location view.
- Generate a shareable link or invite others to view your pet's whereabouts.

5. Maintenance

5.1. Charging the Device

The Woyamay WOY-028 tracker features a rechargeable internal battery.

- Use the provided charger cable to connect the tracker to a USB power source.
- A full charge typically takes a short amount of time and provides extended usage.
- Ensure the charging port is dry before connecting the cable.

5.2. Cleaning and Care

The tracker is waterproof, but proper cleaning helps maintain its condition.

- Wipe the tracker with a soft, damp cloth to remove dirt or debris.
- Avoid using harsh chemicals or abrasive materials, as these can damage the device.
- Ensure the SIM card slot cover is always securely closed to maintain its waterproof integrity.

6. Troubleshooting

If you encounter issues with your Woyamay WOY-028 GPS Tracker, please refer to the following common problems and solutions:

Problem	Possible Cause / Solution
Tracker does not power on.	The battery may be depleted. Charge the device using the provided cable. Ensure the power button is pressed and held until two beeps are heard.
Tracker does not connect to the SIM card or network.	Ensure a compatible SIM card from a major US carrier is correctly inserted. Verify the SIM card has an active data plan. Restart the tracker after inserting the SIM card.
Tuya APP cannot find or pair with the device.	Ensure the tracker is powered on and within Bluetooth range of your smartphone during initial pairing. Re-scan the QR code. Try restarting both the tracker and your smartphone. Check if the app requires specific permissions on your phone.
App interface is in an unfamiliar language.	Check the app settings for language options. Most apps allow you to change the display language. If not, try reinstalling the app and ensure your phone's default language is set to English.
Inaccurate or no location tracking.	Ensure the tracker has a clear view of the sky for GPS signal. Verify the SIM card has an active data connection for transmitting location data. Check the app for any error messages.
Tracker turns off after a few minutes.	This could indicate a low battery. Fully charge the device. If the issue persists after a full charge, it may indicate a battery or device malfunction.

7. Specifications

Feature	Detail
Model Number	WOY-028
Dimensions (LxWxH)	40 x 40 x 15 mm (1.57 x 1.57 x 0.59 inches)
Weight	200 g (0.44 lbs)
Connectivity	GPS, Bluetooth
Compatible Devices	Smartphones (iOS and Android)
Special Features	GPS Tracking, Health Monitor, Virtual Fence
Water Resistance	Waterproof

8. Warranty and Support

8.1. Warranty Information

Specific warranty details for the Woyamay WOY-028 GPS Tracker are not provided in the available product information. Please refer to your purchase documentation or contact the retailer for warranty terms and conditions.

8.2. Customer Support

Official customer support contact information for Woyamay is not available in the provided product details. For assistance, please refer to the retailer where the product was purchased or check the manufacturer's official website if available.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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