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QCY C30S

QCY Crossky C30S Open-Ear Earbuds User Manual

Model: C30S

1. INTRODUCTION

Thank you for choosing the QCY Crossky C30S Open-Ear Earbuds. This manual provides essential information for setting up, operating, and maintaining your new earbuds. Please read it carefully before use to ensure optimal performance and longevity of your device.

2. PACKAGE CONTENTS

Verify that all items are present in your package:

- QCY Crossky C30S Earbuds (Left and Right)
- Charging Case
- USB Type-C Charging Cable
- User Manual



パッケージ内容

- イヤホン本体
- 充電ケース
- Type-C充電ケーブル
- 日本語取扱説明書

Image: Contents of the QCY Crossky C30S package: earbuds, charging case, Type-C charging cable, and instruction manual.

3. PRODUCT OVERVIEW

The QCY Crossky C30S earbuds feature an open-ear design for comfort and situational awareness. They incorporate advanced audio technology for a superior listening experience.



Image: QCY Crossky C30S Open-Ear Earbuds and Charging Case.

Key Features:

- **10.8mm Dual Magnetic Driver:** Delivers powerful bass and clear, sound.
- **Hi-Res Audio & LDAC Support:** For high-resolution audio quality (LDAC supported on Android devices only).
- **Ergonomic Z-Type Ear Clip Design:** Lightweight (under 5g per earbud) and comfortable for extended wear.
- **Directional Sound Technology 3.0:** Reduces sound leakage by up to 99.5%.
- **Extended Battery Life:** Up to 40 hours of total playback with the charging case.
- **Rapid Charging:** 10 minutes of charge provides approximately 1 hour of music playback.
- **Bluetooth 6.0:** Enhanced communication stability and transfer speed, with a low-latency mode for

gaming and video.

- **Multipoint Connection:** Connects to two devices simultaneously (e.g., smartphone and PC).
- **IPX5 Waterproof:** Resistant to sweat and light rain.
- **QCY App Support:** Customize EQ settings, touch controls, and access additional features.

QCY C30S の 6 大進化

	 C30S	 C30
外観	上質な光沢仕上げ メタリック塗装チャージングケース	マット質感ケース
音質	よりクリアな音質 Hi-Res 認証取得、LDAC 対応	/
ドライバー	パワフルな低音 進化版テアルマネットドライバー 磁石が約 20% 大きくなり、 磁力が 52% 増加	テアルマネットドライバー
音漏れ防止	独自の音漏れ防止 指向性オーディオ技術 3.0 音漏れ 99.5% カット	指向性オーディオ技術 2.0
使用時間	最大 40 時間再生	最大 25 時間
接続	超高速 & 安定接続 業界最新の Bluetooth6.0	Bluetooth5.4

Image: Comparison of QCY C30S and C30 models, highlighting key improvements.

4. SETUP

4.1 Initial Charging

Before first use, fully charge the earbuds and the charging case. Place the earbuds into the charging case and connect the Type-C cable to a power source. The indicator light on the case will show charging status.

4.2 Pairing with a Device

1. Open the charging case. The earbuds will automatically enter pairing mode (indicator lights will flash).
2. On your device (smartphone, tablet, PC), enable Bluetooth.
3. Search for "QCY Crossky C30S" in the list of available Bluetooth devices and select it to connect.
4. Once connected, the indicator lights on the earbuds will turn off or show a steady light, depending on the model.

For subsequent use, the earbuds will automatically connect to the last paired device when removed from the case.

5. WEARING INSTRUCTIONS

The QCY Crossky C30S earbuds are designed for a secure and comfortable fit. Follow these steps for proper wearing:

1. Hold the earbud with one hand and gently clip it onto your ear, similar to an ear cuff.
2. Adjust the earbud so that the sound hole is directed towards your ear canal.

The smaller part of the Crossky C30S is the front, and the larger part is the back. Ensure correct orientation.

装着方法

- 1.片手で耳をおさえ、Crossky C30Sをイヤカフのように挟んで装着します。
- 2.先端が耳穴に向くように位置を調整します。



※Crossky C30Sは玉の小さい方が前、大きい方が後ろです。前後を間違えないようにしてください。

Image: Correct wearing method for QCY Crossky C30S earbuds.

究極のフィット感と快適性

自社開発の反Z型イヤークリップ設計により、安定感と快適さを両立。他社製品を超えるフィット感を実現し、耳を締め付けることなく、24時間着けても痛くなりやすい構造です。耳の形に左右されず、さまざまなユーザーに対応します。



形状記憶Ni-Ti合金素材
で高耐久性



反Z型設計

わずか5g

片耳わずか5gの
軽量設計



Image: Person wearing the earbuds, showcasing the ergonomic design.

6. OPERATING INSTRUCTIONS

6.1 Touch Controls

The QCY Crossky C30S earbuds feature intuitive touch controls. The functions can be customized via the QCY app.

- **Play/Pause:** Double-tap L/R earbud.
- **Next Track:** Triple-tap R earbud.
- **Voice Assistant:** Triple-tap L earbud.
- **Answer/End Call:** Double-tap L/R earbud.

- **Reject Call:** Press and hold L/R earbud for 1.5 seconds.
- **Activate App Function:** Single-tap L/R earbud (customizable).



Image: Touch control functions.

6.2 QCY App

Download the official QCY app to unlock full customization options and features for your Crossky C30S earbuds. The app allows you to:

- View battery levels.
- Adjust EQ settings for personalized sound.
- Customize touch control functions.
- Activate low-latency game mode.
- Find your earbuds.
- Enable sleep mode.

専用のQCYアプリ

イヤホンの機能を自由にカスタマイズ可能。自分好みの音質設定や操作方法を作り上げることができます。



IPX5等級の防水機能

汗や雨に強い設計です。スポーツやランニング時にも、天候を気にせず快適にお使いいただけます。



マルチポイント対応

最大2台のデバイスと同時接続可能で、仕事とプライベートの切り替えもスムーズに行えます。



Image: QCY App interface and features.

6.3 Multipoint Connection

The earbuds support multipoint connection, allowing them to be simultaneously connected to two Bluetooth devices (e.g., a smartphone and a laptop). This enables seamless switching between music playback on one device and calls on another.



Image: Multipoint connection with a smartphone and laptop.

7. ADVANCED FEATURES

7.1 High-Fidelity Audio

Equipped with a 10.8mm dual magnetic driver, the Crosssky C30S delivers rich bass and clear, detailed sound. Support for Hi-Res Audio and LDAC codec ensures a high-quality listening experience, comparable to CD sources.

高性能ドライバーで原音再現

進化版10.8mmデュアルマグネットドライバーと、低音を徹底的に強化する「ダイナミックEQ」により、磁力は従来比で約52%向上、低音の深みも33%強化されています。高解像度音源に対応するHi-Res Audio (ハイレゾ) 認証も取得しており、CD音源に迫る繊細で立体感のあるサウンドを実現します。



 **Bluetooth™ 6.0**



Image: 10.8mm Dual Magnetic Driver with Hi-Res Audio and LDAC support.

7.2 Sound Leakage Prevention

The proprietary Directional Sound Technology 3.0 significantly reduces sound leakage by up to 99.5%. This allows you to enjoy your audio privately, even in quiet environments like libraries or offices, without disturbing others.

逆位相音波消音技術、音漏れほぼゼロ

改良された逆声波消音技術は、どんなに大きな音量でも音漏れを最小限に抑え、周りの人に気を使うことなく快適に音楽を楽しむことができます。



Image: Sound leakage prevention in action.

7.3 Long Battery Life & Fast Charging

With a 460mAh battery in the charging case, the earbuds offer up to 40 hours of total playback. A quick 10-minute charge provides approximately 1 hour of music playback, ensuring your music is always ready when you are.

最大40時間音楽再生

大容量460mAhバッテリーを内蔵し、最大40時間の使用が可能。1日の外出でも、充電の心配なく快適にお使いいただけます。

6時間

片耳連続再生

40時間

充電ケース併用



※再生可能時間は音楽再生時の時間であり、音量、音源、使用環境などの条件によって異なります。

Image: Battery life and fast charging capabilities.

7.4 IPX5 Waterproof Rating

The earbuds are rated IPX5 waterproof, making them resistant to sweat and splashes. This makes them suitable for workouts, commuting in light rain, and other active scenarios.



Image: IPX5 waterproof feature.

8. MAINTENANCE

To ensure the longevity and optimal performance of your QCY Crossky C30S earbuds, follow these maintenance guidelines:

- **Cleaning:** Regularly wipe the earbuds and charging case with a soft, dry, lint-free cloth. Do not use abrasive cleaners or solvents.
- **Storage:** When not in use, store the earbuds in their charging case to protect them from dust and damage. Keep them in a cool, dry place away from extreme temperatures.
- **Charging Contacts:** If you experience charging issues, gently clean the charging contacts on both the earbuds and the case with a cotton swab lightly dampened with rubbing alcohol. Ensure they are completely dry before placing the earbuds back in the case.
- **Avoid Water Exposure:** While IPX5 rated, avoid submerging the earbuds in water or exposing them to strong jets of water. Dry them thoroughly if they get wet.

9. TROUBLESHOOTING

If you encounter issues with your earbuds, try the following solutions:

9.1 No Sound or Intermittent Connection

- Ensure the earbuds are charged.
- Make sure Bluetooth is enabled on your device and the earbuds are paired.
- Move the earbuds closer to your device and away from potential interference sources (e.g., Wi-Fi routers, other Bluetooth devices).
- Try resetting the earbuds (refer to the QCY app or manufacturer's website for specific reset instructions).

9.2 Earbuds Not Charging

- Ensure the charging cable is securely connected to both the case and the power source.
- Check if the charging contacts on the earbuds and case are clean and free of debris.
- Try a different charging cable or power adapter.

9.3 Touch Controls Not Responding

- Ensure your fingers are clean and dry when using touch controls.

- Check the QCY app to ensure touch controls are enabled and configured as desired.
- Restart the earbuds by placing them in the case and then taking them out again.

If these steps do not resolve the issue, please contact QCY customer support.

10. SPECIFICATIONS

Feature	Detail
Model Name	Crossky C30S
Manufacturer Model Number	BH24QT33A
Brand	QCY
Connectivity Technology	Wireless (Bluetooth 6.0)
Supported Devices	Windows/Macbook Air/Pro PCs, Smartphones (Galaxy, Huawei, Xiaomi, OPPO, Xperia, Nexus, ASUS, Fujitsu, iPhone)
Water Resistance Level	IPX5 (Waterproof)
Control Method	Touch
Package Dimensions	12.6 x 8.5 x 3.8 cm
Item Weight	110 g
Included Components	Cable, Instruction Manual

11. WARRANTY AND SUPPORT

11.1 Manufacturer's Warranty

The QCY Crossky C30S earbuds come with a 1-year manufacturer's warranty from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

11.2 Customer Support

For technical assistance, warranty claims, or any questions regarding your QCY Crossky C30S earbuds, please contact QCY customer support through the retailer where you purchased the product or visit the official QCY website for contact information.

Please retain your proof of purchase for warranty service.