



## MFB28-2, MFB25WSTBL-1, MFB25WSTSS-1

# Generic Replacement Remote Control User Manual

Compatible with Muskoka MFB28-2, MFB25WSTBL-1, MFB25WSTSS-1 Electric Fireplace Heaters

## INTRODUCTION

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This manual provides instructions for the operation and maintenance of your new Generic replacement remote control. This remote is designed to be compatible with specific Muskoka electric fireplace heater models, including MFB28-2, MFB25WSTBL-1, and MFB25WSTSS-1. It comes pre-programmed and requires no additional setup beyond battery installation.

## SETUP

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### 1. Battery Installation

The remote control requires batteries (not included). Please follow these steps to install them:

1. Locate the battery compartment cover on the back of the remote control.
2. Slide the cover open in the direction indicated by the arrow.
3. Insert the required batteries (typically AAA, check the compartment for specifics) ensuring the correct polarity (+ and -).
4. Slide the battery compartment cover back into place until it clicks securely.

### 2. Initial Use

This remote control is pre-programmed for the specified Muskoka fireplace models. No additional programming or pairing is required. Once batteries are correctly installed, the remote is ready for immediate use.

## OPERATING INSTRUCTIONS

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Familiarize yourself with the buttons on your remote control. The image below illustrates the typical layout and function of each button.



**Figure 1:** Layout of the remote control buttons. From top left: Timer, Flame, Dimmer. From middle left: Heat, Temperature. Bottom right: Power.

**Timer Button:** Activates or adjusts the fireplace timer function.

**Flame Button:** Controls the flame effect settings (e.g., intensity, on/off).

**Dimmer Button:** Adjusts the brightness of the flame or lighting effects.

**Heat Button:** Turns the heating function on or off.

**Temperature Button:** Adjusts the desired temperature setting for the heater.

**Power Button:** Turns the fireplace unit on or off.

## MAINTENANCE

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### Battery Replacement

If the remote control's range decreases or it stops responding, it is likely time to replace the batteries. Refer to the "Battery Installation" section under Setup for instructions.

### Cleaning

Wipe the remote control with a soft, dry cloth. Do not use liquid cleaners or abrasive materials, as these can damage the remote's surface or internal components.

## TROUBLESHOOTING

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Problem	Possible Cause	Solution
Remote not responding.	Dead or incorrectly installed batteries.	Replace batteries with new ones, ensuring correct polarity.
Limited range or intermittent response.	Weak batteries; obstruction between remote and fireplace; interference.	Replace batteries. Ensure a clear line of sight to the fireplace receiver. Remove any potential sources of interference.
Remote buttons not functioning as expected.	Incorrect model compatibility; internal malfunction.	Verify that your fireplace model is listed as compatible. If issues persist, contact customer support.

## SPECIFICATIONS

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- **Brand:** Generic
- **Compatible Devices:** Muskoka MFB28-2, MFB25WSTBL-1, MFB25WSTSS-1 Inset Fire Wall Mounted Electric Fireplace Heater
- **Special Feature:** No additional programming required
- **Power Source:** Batteries (not included)
- **Max Number of Supported Devices:** 1

## WARRANTY AND SUPPORT

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For warranty information or technical support, please refer to the documentation provided with your purchase or contact the seller directly. Ensure you have your purchase details and product model information available when seeking support.

