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› FACEMOON Heated Eye Mask for Dry Eyes - Silk Cordless Warm Eye Compress Instruction Manual

FACEMOON B0D47BF19J

FACEMOON Heated Eye Mask for Dry Eyes - Silk Cordless Warm Eye Compress

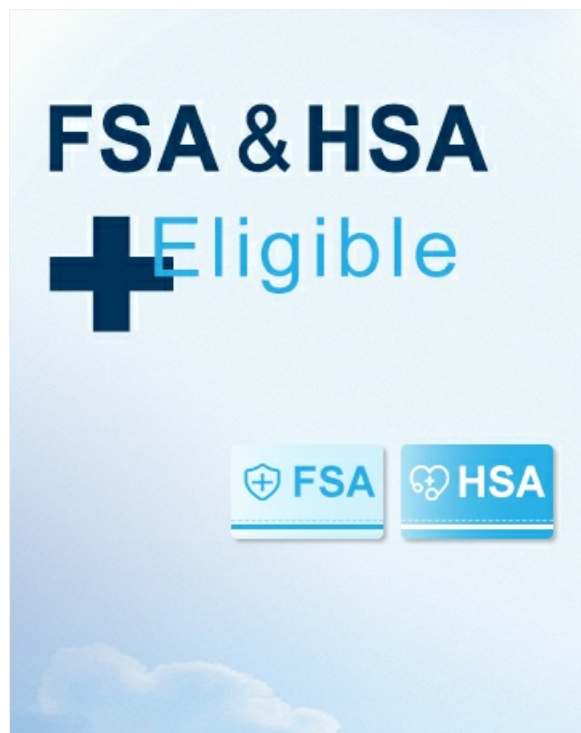
Model: B0D47BF19J

INTRODUCTION

The FACEMOON Heated Eye Mask is designed to provide soothing moist heat for relief from dry eyes, eye fatigue, and stye. Crafted from 100% Mulberry Silk, this cordless and rechargeable eye mask offers three adjustable temperature settings and an automatic shut-off feature for safe and comfortable use. It is intended to promote relaxation and improve eye comfort.



The FACEMOON Heated Eye Mask, charging cable, and packaging.



The heated eye mask is designed to relieve various eye discomforts such as dry eyes, stye, and eye strain.

SAFETY INFORMATION

Important: Please read all safety instructions before using the device.

- Avoid using the mask for extended periods to prevent overheating.
- Do not use if you have any open wounds, skin irritations, or infections around the eye area.
- Consult a healthcare professional before use if you have pre-existing eye conditions or are pregnant.
- Keep out of reach of children.
- Do not immerse the heating element in water.

PACKAGE CONTENTS

Verify that all items are present in the package:

- FACEMOON Heated Eye Mask (Navy Blue)
- USB Charging Cable (Type-C)
- Storage Pouch
- Earplugs
- Instruction Manual

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Elevating Your Eye Care Experience



The package includes the eye mask, charging cable, earplugs, and a storage pouch.

SETUP

1. Charging the Device

1. Connect the provided USB Type-C charging cable to the mask's charging port.
2. Plug the other end of the cable into a compatible USB power source (e.g., wall adapter, computer, power bank).

3. The indicator light on the mask will show charging status (refer to the mask's specific indicator behavior for full charge).
4. A full charge provides approximately 4 uses (20-minute sessions).



The eye mask can be charged using the included USB Type-C cable from various power sources.

2. Adjusting the Mask

1. Place the eye mask over your eyes.
2. Adjust the elastic strap to ensure a comfortable and secure fit without applying excessive pressure. The strap is designed to be adjustable for various head sizes.



Best Travel Essentials

Cordless Convenient
Anywhere

Better Gift Choice

Effectively
Health Care



The mask features an adjustable strap for a personalized and comfortable fit.

OPERATING INSTRUCTIONS

1. Power On/Off

- To power on, **long press** the control button located on the side of the mask. The mask will typically start at the lowest heat setting.

- To power off, **long press** the control button again until the indicator light turns off.

2. Temperature Settings

The mask offers three temperature levels. Once powered on, **short press** the control button to cycle through the settings:

- **Low Heat:** Approximately 108°F (indicated by a specific color, refer to mask for details).
- **Medium Heat:** Approximately 113°F (indicated by a specific color, refer to mask for details).
- **High Heat:** Approximately 140°F (indicated by a specific color, refer to mask for details).

Warm Care for Immediate Comfort



The control button allows you to power on/off and select from three heat settings: 108°F, 113°F, and 140°F.

3. Usage Recommendations

- Ophthalmologists often recommend using the 113°F setting for approximately 20 minutes for optimal results in dry eye relief.
- The mask features an automatic shut-off after 20 minutes for safety and convenience.
- For moist heat, you may lightly mist the inner surface of the mask with water before use, ensuring no water enters the heating element.



Heats Up Quickiy and Evenly

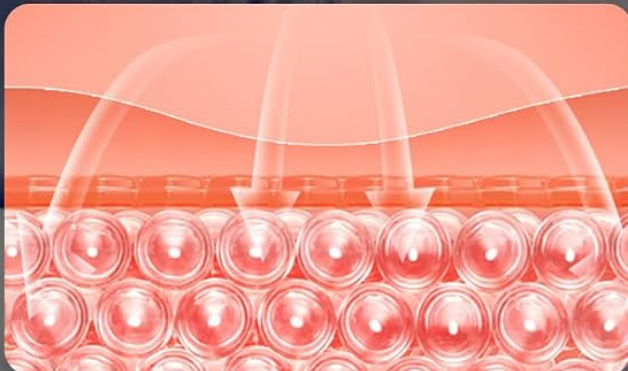
3-level temperature

Fully charged.long press to turn on
Reaches 130°F ~ 140°F in 3 mins.
20 mins/use x4 cycles at highest temp

140°F
High-heat

113°F
Medium-heat

108 °F
Low-heat



The mask heats up quickly and evenly across three temperature levels.



Cordless Convenience & Safe to Use

20 
-Min Auto Shut-Off
4 Times Usage

3-Temp Control



Type C Charge

Enjoy cordless convenience with a 20-minute auto shut-off, three temperature controls, and Type-C charging.

MAINTENANCE

Cleaning Instructions

The FACEMOON Heated Eye Mask is designed for easy cleaning to maintain hygiene.

1. **Remove the Inner Pouch:** Carefully remove the inner heating element pouch from the silk cover. The inner heating

part should **not** be washed.

- 2. **Hand Wash the Cover:** Hand wash the silk outer cover with mild soap and cool water.
- 3. **Air Dry:** Allow the silk cover to air dry completely before reinserting the heating element.
- 4. **Reassemble:** Once dry, carefully reinsert the heating element pouch into the silk cover.



The mask features a removable cover for cleaning; do not wash the inner heating component.

TROUBLESHOOTING

Issue	Possible Cause	Solution
Mask not heating	Low battery; Not powered on correctly; Heating element issue.	Charge the mask fully; Long press the power button to ensure it's on; Contact customer support if issue persists.
Mask not charging	Faulty cable; Loose connection; Faulty power source.	Ensure cable is securely connected; Try a different USB cable or power adapter; Contact customer support.
Heat feels too strong/weak	Incorrect temperature setting selected.	Short press the power button to cycle through the three temperature settings (108°F, 113°F, 140°F) to find your preferred level.
Mask automatically turns off too soon	Normal operation (20-minute auto shut-off).	This is a safety feature. If you wish to continue use, simply power the mask on again.

SPECIFICATIONS

Feature	Detail
Brand	FACEMOON
Model	B0D47BF19J
Material	100% Mulberry Silk

Feature	Detail
Color	Navy Blue
Temperature Settings	108°F, 113°F, 140°F
Auto Shut-off	20 minutes
Battery	1 Lithium Ion battery (included)
Charging Port	USB Type-C
Package Dimensions	8.98 x 5.04 x 1.34 inches
Item Weight	10.86 ounces
Special Features	Adjustable Strap, Cordless, Washable Cover

WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the contact details provided on the product packaging or visit the official FACEMOON website. Keep your purchase receipt for warranty claims.

LEGAL DISCLAIMER

Statements regarding this product have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition. This product is intended for general wellness and comfort purposes only.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question