

ASKGO K10

ASKGO Electric Scooter User Manual

Model: K10



Official ASKGO Product Documentation

INTRODUCTION

Thank you for choosing the ASKGO Electric Scooter. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your new scooter. Please read this manual thoroughly before your first ride to ensure optimal performance and safety.

The ASKGO K10 Electric Scooter is designed for adult commuters and travelers, offering a powerful motor, long-lasting battery, and comfortable ride with an adjustable seat and dual shock absorbers. Its foldable design and removable basket enhance portability and convenience.

SAFETY INFORMATION

WARNING: Always wear a helmet and appropriate safety gear when riding. Obey all local traffic laws and regulations.

- Do not ride in heavy rain or through puddles deeper than 1 inch.
- Ensure all bolts and quick releases are securely tightened before each ride.
- Familiarize yourself with the brakes and practice stopping in a safe, open area.
- Avoid riding on slippery surfaces, steep inclines, or uneven terrain.
- Do not allow children under the age of 16 to operate the scooter.
- Maintain a safe distance from other vehicles and pedestrians.
- Do not perform stunts or aggressive maneuvers.

- Regularly check tire pressure and brake function.

PACKAGE CONTENTS

Upon opening your ASKGO Electric Scooter package, please verify that all the following items are included:

- ASKGO Electric Scooter (K10 Model)
- Charger (1 pc)
- User Manual (This document)
- Removable Rear Basket (may be pre-attached or require minor assembly)

If any items are missing or damaged, please contact ASKGO customer support immediately.

SETUP

The ASKGO K10 Electric Scooter comes 100% pre-assembled, minimizing setup time. Follow these steps for initial preparation:

1. Unfolding the Scooter:

Carefully remove the scooter from its packaging. Locate the folding mechanism on the stem. Release the latch and unfold the stem until it locks securely into place. Ensure the stem lock prevents accidental detachment.

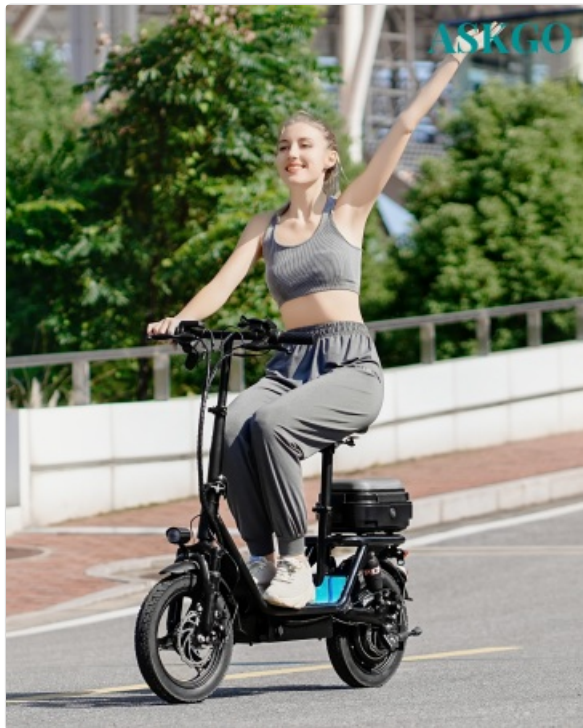


Image: A person seated on the ASKGO electric scooter, demonstrating its unfolded state and adjustable seat.

2. Adjusting the Seat and Handlebars:

The seat height is adjustable to accommodate riders from 4'9" to 5'9". Loosen the quick-release lever on the seat

post, adjust to your desired height, and securely fasten the lever. Similarly, adjust the handlebar height for comfortable riding posture.

3. Initial Charge:

Before your first ride, fully charge the scooter's battery. Connect the charger to the charging port, typically located on the side of the scooter's deck, and then plug it into a standard wall outlet. The indicator light on the charger will change (e.g., from red to green) when charging is complete. This may take several hours.

4. Attaching the Rear Basket (if not pre-attached):

If your rear basket is not pre-attached, follow the instructions provided with the basket to securely mount it to the rear rack of the scooter. Ensure it is stable and can support the intended load (up to 39.6 lbs / 18 kg).

OPERATING INSTRUCTIONS

Familiarize yourself with the controls and functions of your ASKGO Electric Scooter for a safe and enjoyable ride.

Controls and Display:

- **Power Button:** Press and hold to turn the scooter ON/OFF.
- **Throttle:** Located on the right handlebar, used to accelerate.
- **Brake Levers:** Located on both handlebars, control the dual disc brakes.
- **LCD Display:** Provides real-time information.
 - Battery Level Indicator
 - Current Speed
 - Speed Mode (adjustable)
 - Single Trip Mileage
 - Total Mileage



Image: A person standing beside the ASKGO electric scooter, highlighting the handlebar area where the LCD display and controls

are located.

- **Headlight/Taillight:** Activated via the display or a dedicated button (refer to specific model details on display controls).

Riding the Scooter:

1. **Starting:** Ensure the scooter is powered on. Place one foot on the deck and use the other foot to push off gently to gain some initial momentum.
2. **Acceleration:** Once moving, gently press the throttle to engage the motor and accelerate. Avoid sudden acceleration.
3. **Braking:** To slow down or stop, gently squeeze both brake levers simultaneously. The dual disc brakes provide effective and stable stopping power. Practice braking at low speeds first.
4. **Turning:** Lean slightly in the direction of the turn and steer the handlebars smoothly.
5. **Folding for Transport:** To fold the scooter, ensure it is powered off. Release the stem lock and carefully fold the stem down towards the deck until it latches. This compact size makes it easy to store or transport in a car trunk or on public transport.



Image: A person riding the ASKGO electric scooter on a paved path, demonstrating typical usage.

MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your ASKGO Electric Scooter.

- **Cleaning:** Wipe down the scooter with a damp cloth after each use. Do not use high-pressure water jets or corrosive cleaners.
- **Tires:** Check tire pressure regularly (refer to tire sidewall for recommended PSI). Inspect tires for wear, punctures, or damage.
- **Brakes:** Periodically check brake pads for wear and ensure brake levers provide firm and responsive stopping power. Adjust brake cables if necessary (consult a professional if unsure).
- **Battery Care:**
 - Charge the battery fully after each ride, especially if storing for extended periods.

- Do not overcharge or completely drain the battery.
- Store the scooter in a cool, dry place away from direct sunlight and extreme temperatures.
- **Fasteners:** Regularly inspect all screws, bolts, and quick releases to ensure they are tight and secure.
- **Lubrication:** Apply a small amount of lubricant to moving parts like folding mechanisms and brake pivots as needed.

TROUBLESHOOTING

This section addresses common issues you might encounter with your ASKGO Electric Scooter.

Problem	Possible Cause	Solution
Scooter does not turn on.	Battery is low or depleted. Power button not pressed correctly.	Charge the battery fully. Press and hold the power button for 3-5 seconds.
Scooter loses power or range is reduced.	Battery not fully charged. Old battery. Riding uphill frequently. Overload.	Ensure battery is fully charged. Avoid riding with excessive weight. Consider battery replacement if old.
Brakes are not effective.	Brake pads worn. Brake cable loose.	Inspect and replace brake pads if worn. Adjust brake cable tension. Consult a professional if unsure.
Unusual noises during operation.	Loose components. Debris in wheels. Motor issue.	Check all fasteners. Inspect wheels for foreign objects. If noise persists, contact support.

For issues not listed here or if solutions do not resolve the problem, please contact ASKGO customer support.

SPECIFICATIONS

Brand	ASKGO
Model Name	K10
Motor Power	500W (650W Peak)
Battery	48V 13AH
Top Speed	20 mph
Maximum Range	30-35 Miles (depending on conditions)
Weight Limit	300 Pounds
Item Weight	32 Pounds
Wheel Size	14 Inches

Brake Style	Dual Disc Brakes (Front & Rear)
Frame Material	Alloy Steel
Special Features	Digital Display, Lightweight, Basket, Foldable, Rechargeable, Adjustable Seat
Recommended Age Range	Adult

WARRANTY AND SUPPORT

Warranty Information:

The ASKGO Electric Scooter (Model K10) comes with a **1-year limited warranty** from the date of purchase. This warranty covers manufacturing defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear. Please retain your proof of purchase for warranty claims.

Customer Support:

For technical assistance, warranty claims, or any questions regarding your ASKGO Electric Scooter, please contact our customer support team. You can typically find contact information on the ASKGO official website or through the retailer where you purchased the product. When contacting support, please have your scooter's model name (K10) and purchase date readily available. *ASKGO is committed to providing comfortable, durable, and safe e-bikes and scooters.*

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question