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› Energizer QE10009PQ 10000mAh Wireless Portable Charger User Manual

Energizer QE10009PQ

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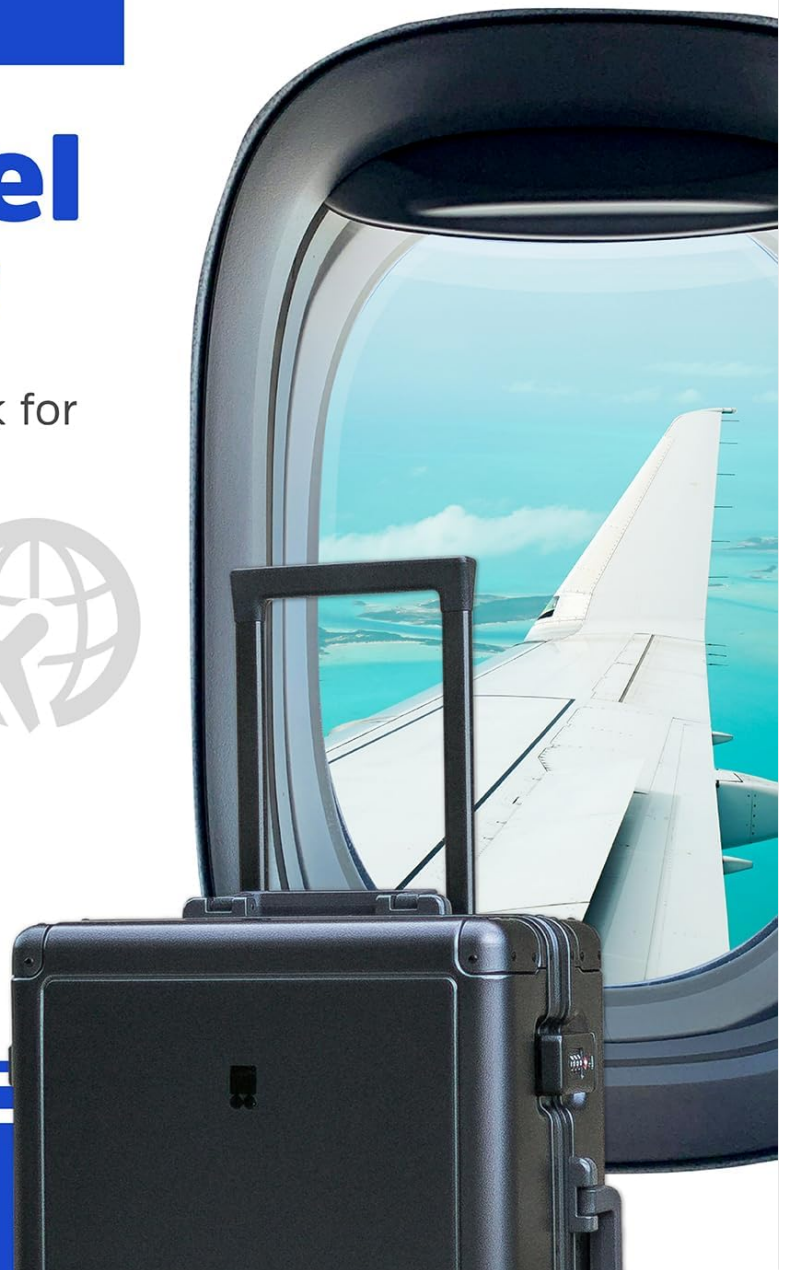
Model: QE10009PQ

1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your Energizer QE10009PQ 10000mAh Wireless Portable Charger. Please read it thoroughly before operating the device and retain it for future reference. The Energizer QE10009PQ is a versatile portable power bank designed to charge a wide range of electronic devices, including smartphones, tablets, earbuds, and smartwatches. It features a 10,000mAh capacity, 15W wireless charging, 20W USB-C Power Delivery, and 18W USB-A output, allowing for simultaneous charging of up to three devices.

Air Travel Friendly

Airline-safe power bank for uninterrupted travel.



The Energizer QE10009PQ is designed to be compact and airline-safe for convenient travel.

2. PACKAGE CONTENTS

- Energizer QE10009PQ 10000mAh Wireless Portable Charger
- USB-C Charging Cable
- User Manual

3. PRODUCT DIAGRAM



Figure 1: Overview of the Energizer QE10009PQ Portable Charger.

- 1. **Wireless Charging Pad:** For wireless charging compatible devices.
- 2. **LED Power Indicators:** Displays remaining battery capacity.
- 3. **Power Button:** Activates the power bank and checks battery level.
- 4. **USB-C Port (Input/Output):** For charging the power bank or charging devices.
- 5. **USB-A Port (Output):** For charging devices.
- 6. **Micro USB Port (Input):** For charging the power bank.

4. SPECIFICATIONS

Feature	Detail
Model Number	QE10009PQ
Battery Capacity	10000mAh
USB-C Output	20W Power Delivery 3.0
USB-A Output	18W Smart Output
Wireless Output	Up to 15W
Input (USB-C)	Yes

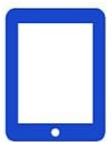
Feature	Detail
Input (Micro USB)	Yes
Dimensions	5.67 x 2.7 x 0.64 inches
Weight	9.9 ounces
Special Features	Digital Display, Over Charging Protection, Short Circuit Protection, Temperature Protection, Over-Current Protection

Ultra High Capacity

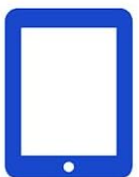
20,000mAh power capacity for all your charging needs.



72hrs
Smartphone



24hrs
Small Tablet



16hrs
Large Tablet

* Result varies based on user activity and device compatibility.



The 10,000mAh capacity provides extended power for various devices. Actual usage hours may vary.

5. SETUP AND INITIAL USE

5.1 Charging the Power Bank

Before first use, fully charge your Energizer QE10009PQ power bank. You can charge it using either the USB-C input port or the Micro USB input port.

1. Connect the provided USB-C cable to the power bank's USB-C input port or a Micro USB cable (not included) to the Micro USB input port.
2. Connect the other end of the cable to a USB wall adapter (not included) or a computer's USB port.
3. The LED indicators will illuminate to show the charging progress. All LEDs will be solid when fully charged.

5.2 Checking Battery Level

Press the Power Button once to check the remaining battery capacity. The LED indicators will light up to display the current charge level.

6. OPERATING INSTRUCTIONS

6.1 Charging Devices via USB-C

The USB-C port supports 20W Power Delivery 3.0 for fast charging compatible devices.

1. Connect your device to the power bank's USB-C port using a compatible USB-C to USB-C cable (or USB-C to Lightning for iPhones).
2. The power bank will automatically begin charging your device.

20W Power Delivery

Fast charge the new iPhones from 0 to 50% in only 30 minutes, and other USB-C devices.



The 20W USB-C Power Delivery port can charge compatible iPhones up to 50% in approximately 30 minutes.

6.2 Charging Devices via USB-A

The USB-A port provides 18W Smart Output for efficient charging of various devices.

1. Connect your device to the power bank's USB-A port using a compatible USB-A cable.
2. The power bank will automatically begin charging your device.



The 18W USB-A output can charge compatible Android devices from 0% to 80% in approximately 35 minutes.

6.3 Wireless Charging

The power bank supports up to 15W wireless charging for compatible devices.

1. Place your wireless charging compatible device (e.g., smartphone, earbuds) directly onto the wireless charging pad on the power bank. Ensure the device is centered on the pad.
2. The power bank will automatically detect the device and begin wireless charging.

15W Wireless Fast Charge

Efficiently charge up your devices
wherever you go!



Enjoy convenient 15W wireless fast charging by simply placing your device on the pad.

6.4 Simultaneous Charging

The Energizer QE10009PQ allows you to charge up to three devices simultaneously using the USB-A port, USB-C port, and wireless charging pad.



Triple Devices Charging



USB-A



USB-C



Wireless

With 1 USB-A ports, 1 USB-C and wireless charge, power up to 3 devices simultaneously.

Charge multiple devices at once for maximum convenience.

7. SAFETY PRECAUTIONS

To ensure safe operation and prolong the life of your power bank, please observe the following:

- Do not expose the power bank to extreme temperatures (above 40°C/104°F or below 0°C/32°F).
- Avoid dropping, disassembling, or attempting to repair the device yourself.
- Keep the power bank away from water, moisture, and flammable materials.
- Use only certified charging cables and adapters.
- Do not place metal objects on the wireless charging pad.
- Dispose of the power bank responsibly according to local regulations.

The Energizer QE10009PQ incorporates **PowerSafe Management**, which includes multiple protection features:

- Over-Current Protection
- Temperature Protection

- Over Charging Protection
- Short Circuit Protection

PowerSafe Management



Over-Current
Protection



Temperature
Protection



Over Charging
Protection



Short Circuit
Protection



Premium
Battery Cell

PowerSafe Management guarantees against short circuit, overcurrent, overcharge and overdischarge for your power bank and devices.

Integrated PowerSafe Management ensures protection for both the power bank and your connected devices.

8. MAINTENANCE AND CARE

- **Cleaning:** Use a soft, dry cloth to clean the surface of the power bank. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures. If storing for extended periods, charge it to about 50% capacity every 3-6 months to maintain battery health.
- **Battery Longevity:** Avoid fully discharging the power bank frequently. Optimal battery life is achieved by keeping the charge between 20% and 80%.

9. TROUBLESHOOTING

- **Device not charging:**
 - Ensure the power bank is charged.

- Press the power button to activate the output.
- Check if the charging cable is securely connected to both the power bank and your device.
- Try a different cable or port.
- For wireless charging, ensure your device is compatible and properly aligned on the charging pad. Remove any thick cases that might interfere.

- **Power bank not charging:**

- Ensure the charging cable is securely connected to the power bank's input port and the power source.
- Try a different wall adapter or USB port.
- Try a different charging cable.

- **Slow charging:**

- Ensure you are using a fast-charging compatible cable and wall adapter for optimal speed.
- Some devices may limit charging speed to protect battery health.

- **Power bank feels warm during use:**

- It is normal for the power bank to become slightly warm during charging or discharging. If it becomes excessively hot, disconnect it immediately and contact customer support.

10. WARRANTY AND SUPPORT

Energizer products are designed for reliability and performance. For warranty information, technical support, or service inquiries, please refer to the warranty card included with your product or visit the official Energizer website.

Manufacturer: Tennrich International Corp.

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Question

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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