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› ErGear 40" x 24" Electric Standing Desk User Manual

ErGear 40*24 Inch

ErGear 40" x 24" Electric Standing Desk User Manual

Model: 40*24 Inch

PRODUCT OVERVIEW

The ErGear 40" x 24" Electric Standing Desk is designed to provide a versatile and ergonomic workspace. It features a seamless one-piece desktop, electric height adjustment with memory presets, and robust construction for stability. This manual provides essential information for assembly, operation, maintenance, and troubleshooting.



Figure 1: ErGear 40" x 24" Electric Standing Desk setup with computer and accessories.

IMPORTANT SAFETY INFORMATION

This product includes a safety warning for proper electric standing desk usage. To ensure safe operation and prevent injury, please adhere to the following guidelines:

- Do not exceed the maximum weight limit of the desk. The desk is designed to reliably support up to 8 monitors or equivalent weight. Overloading can cause damage or instability.
- Ensure the desk is fully anchored and stable before use. Avoid placing the desk on uneven surfaces.
- Utilize the integrated cable management tray to organize cables and prevent tripping hazards.
- Always follow the detailed assembly instructions provided in this manual and the accompanying video guide.
- Exercise caution when adjusting the desk height. Keep hands and objects clear of moving parts to avoid pinching or crushing injuries.
- Do not allow children to operate the desk without adult supervision.

SETUP AND ASSEMBLY

The ErGear Electric Standing Desk is designed for hassle-free assembly, featuring a one-piece desktop and pre-drilled screw hole locations. All necessary installation tools are included and labeled for your convenience.

Assembly Steps:

1. **Unpack Components:** Carefully remove all parts from the packaging and verify against the parts list in the included installation manual.
2. **Attach Legs to Desktop:** Position the one-piece desktop upside down on a soft, clean surface. Attach the desk legs to the designated mounting points using the provided screws and tools. The one-piece design simplifies this step significantly.
3. **Install Cable Management Tray:** Secure the cable management tray underneath the desktop as indicated in the manual. This helps keep your workspace tidy.
4. **Connect Control Panel:** Connect the control panel and motor cables according to the wiring diagram. Ensure all connections are secure.
5. **Flip and Position Desk:** With assistance, carefully flip the desk upright and place it in your desired location. Ensure there is adequate space for height adjustment.
6. **Initial Power-Up and Calibration:** Plug the desk into a power outlet. Follow the manual's instructions for initial calibration, which typically involves lowering the desk to its lowest point and then raising it.



Figure 2: Simplified assembly process with the one-piece desktop.

For a visual guide, please refer to the detailed installation video available via the QR code in your physical manual or on the ErGear official website.

OPERATING INSTRUCTIONS

The ErGear Electric Standing Desk features an intuitive control panel for seamless height adjustments and memory functions.

Control Panel Functions:



Figure 3: Convenient control keypad for height adjustment.

- **Up/Down Buttons:** Use the ▲ (Up) and ▼ (Down) buttons to manually adjust the desk height. The desk moves smoothly and quietly, with a noise level of ≤ 55 dB.
- **Height Range:** The desk can be adjusted from a minimum height of 27.9 inches to a maximum height of 46.8 inches.
- **Memory Presets (1, 2, 3, 4):** The desk features four programmable memory buttons to store your preferred sitting and standing heights.
 - a. **To Set a Memory Preset:** Adjust the desk to your desired height using the Up/Down buttons. Press the "M" button, then immediately press one of the number buttons (1, 2, 3, or 4) until you hear a beep or see a confirmation on the display. The current height is now saved to that preset.
 - b. **To Use a Memory Preset:** Simply press the corresponding number button (1, 2, 3, or 4). The desk will automatically move to the saved height.



Figure 4: Smooth and quiet height adjustment.

Regularly changing between sitting and standing positions can improve ergonomic posture and reduce discomfort from prolonged sitting.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your ErGear Electric Standing Desk.

- **Regular Cleaning:** Wipe the desktop and frame with a soft, damp cloth. Avoid abrasive cleaners or harsh chemicals that could damage the finish.
- **Cable Management:** Periodically check the cable management tray to ensure cables are neatly organized and not pinched or tangled. This prevents strain on connections and potential hazards.
- **Motor and Mechanism Check:** Listen for any unusual noises during height adjustment. If you notice grinding, squeaking, or uneven movement, discontinue use and refer to the troubleshooting section or contact customer support.
- **Weight Distribution:** Always distribute weight evenly across the desktop. Avoid placing excessively heavy items on

one side.

- **Power Cord Inspection:** Regularly inspect the power cord for any signs of damage, fraying, or kinks. Replace if necessary.

TROUBLESHOOTING

If you encounter issues with your ErGear Electric Standing Desk, refer to the following common troubleshooting steps:

Problem	Possible Cause	Solution
Desk does not move when buttons are pressed.	No power, loose connection, or motor overload protection activated.	Check if the power cord is securely plugged into the wall outlet and the desk's control box. Unplug the desk for 10-15 minutes, then plug it back in to reset the system. Ensure the desk is not overloaded. Remove some items and try again.
Desk moves unevenly or makes unusual noises.	Uneven weight distribution, obstruction, or internal mechanism issue.	Ensure weight is evenly distributed on the desktop. Check for any obstructions under or around the desk legs. Perform a full reset (lower to lowest point, then raise). If the issue persists, contact customer support.
Memory presets are not working or saving.	Incorrect saving procedure or system glitch.	Review the "Operating Instructions" section for the correct procedure to set memory presets. Try resetting the desk by unplugging it for a few minutes.

If these steps do not resolve the issue, please contact ErGear customer support for further assistance.

PRODUCT SPECIFICATIONS

Feature	Detail
Brand	ErGear
Model	40*24 Inch Electric Standing Desk
Product Dimensions (D x W x H)	40"D x 24"W x 27.9"H
Height Adjustment Range	27.9 inches (Min) to 46.8 inches (Max)
Desktop Material	Engineered Wood (Seamless One-Piece)
Desktop Thickness	1.18 inches (approx. 1.2 inches)
Base Material	Alloy Steel
Color	Black
Special Features	Thick One-Piece Desktop, Easy Assembly, Electric Height Adjustment, 4 Memory Controls, Cable Management Tray

Feature	Detail
Lifting Test Cycles	50,000 cycles
Noise Level	≤55 dB
Assembly Required	Yes (Includes all assembly tools)



Figure 5: Product dimensions and height range.

WARRANTY AND SUPPORT

The ErGear Electric Standing Desk comes with a limited warranty. For specific details regarding warranty coverage, terms, and conditions, please refer to the warranty information included with your product packaging or visit the official ErGear website.

For technical support, troubleshooting assistance beyond this manual, or warranty claims, please contact ErGear customer service:

- **Online Support:** Visit the [ErGear Store on Amazon](#) for FAQs and contact options.
- **User Manual (PDF):** A comprehensive user manual is available for download [here](#).
- **Installation Manual (PDF):** An installation manual is available for download [here](#).

Please have your product model number (40*24 Inch Electric Standing Desk) and purchase date ready when contacting support.

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