Geeni GN-WP011-199

Geeni Smart Pet Feeder User Manual

Model: GN-WP011-199

Introduction

The Geeni Smart Pet Feeder is an advanced automatic dispenser designed to manage your pet's feeding schedule with ease and precision. This device supports both wet and dry food, offering versatile meal options. With app control and voice command compatibility, it integrates seamlessly into your smart home environment, providing convenience and peace of mind for pet owners.

The feeder features a large capacity with five separate trays, ensuring multiple meals can be stored and dispensed. Included ice packs help maintain food freshness. A reliable battery backup system ensures your pet's feeding routine remains uninterrupted during power outages. The user-friendly design facilitates easy setup and maintenance, including a dishwasher-safe removable tray for hygiene.



Image: The Geeni Smart Pet Feeder shown with a golden retriever and a smartphone demonstrating the companion app.

Key Features

- **Smart Automatic Feeding:** Schedule feeding times and portions via the Geeni app for consistent, worry-free meals.
- **Wet & Dry Food Compatibility:** Designed to handle both wet and dry food, allowing for tailored dietary preferences.
- **Large Food Storage:** Five individual trays provide ample capacity for multiple meals, suitable for multi-pet households or extended absences.
- **Battery Backup:** Ensures continuous operation during power outages, keeping your pet fed without interruption.
- **Voice Control:** Compatible with Alexa and Google Assistant for hands-free control, including checking schedules, adjusting portions, or dispensing food on demand.
- **Food Freshness:** Includes four reusable ice packs to keep food fresh for up to 12 hours.
- **Easy Maintenance:** Removable tray is dishwasher-safe for convenient cleaning.



Image: Overview of the Geeni Smart Pet Feeder's key features, including its ability to handle wet and dry food, app control, scheduling, voice control, food freshness with ice packs, notifications, easy setup, and shared access.

What's Included

Verify that all components are present in the package:

- 1x Geeni Smart Pet Feeder Unit
- 1x Power Cable
- 1x AC Adapter
- 4x Ice Packs
- 5x Food Trays (pre-installed in the feeder)

Setup

1. **Unpack the Feeder:** Carefully remove all components from the packaging.
2. **Power Connection:**
   Connect the AC adapter to the power cable and plug it into the feeder's power input port. Plug the adapter into a standard wall outlet. The feeder can also be powered by 3x D-size batteries (not included) for backup or portable use. Ensure batteries are inserted correctly if using this option.



Image: Illustration of the two power methods for the Geeni Smart Pet Feeder, showing the battery compartment for D-size batteries and the power cable connection.

3. **Install Ice Packs (Optional):** If using wet food or desiring extended freshness for dry food, place the four reusable ice packs into the designated compartments beneath the food trays. Ensure they are frozen prior to installation.
4. **Fill Food Trays:** Open the feeder cover by twisting it counter-clockwise. Fill each of the five individual food trays with your pet's desired wet or dry food. Each tray can hold up to 380ml. Close the cover by aligning and twisting clockwise until secure.
5. **Download Geeni App:** Download the Geeni app from your smartphone's app store (available on iOS and Android).
6. **Pair with App:** Follow the in-app instructions to pair your Geeni Smart Pet Feeder with your home Wi-Fi network. This typically involves creating an account, selecting "Add Device," and following the on-screen prompts for pet feeders.

Operating Instructions

App Control

The Geeni app provides comprehensive control over your pet feeder from anywhere.

- **Meal Plan:** Access the "Meal Plan" section to set up automated feeding schedules. You can specify the time, day of the week, and which food tray (feed number) to dispense.
- **Feed Record:** Review past feeding times and dispensed meals in the "Feed Record" section.
- **Manual Feed:** Use the "Feed" button within the app to dispense a meal immediately.
- **Share Access:** Grant access to family members or pet sitters to manage the feeder through their own Geeni accounts.

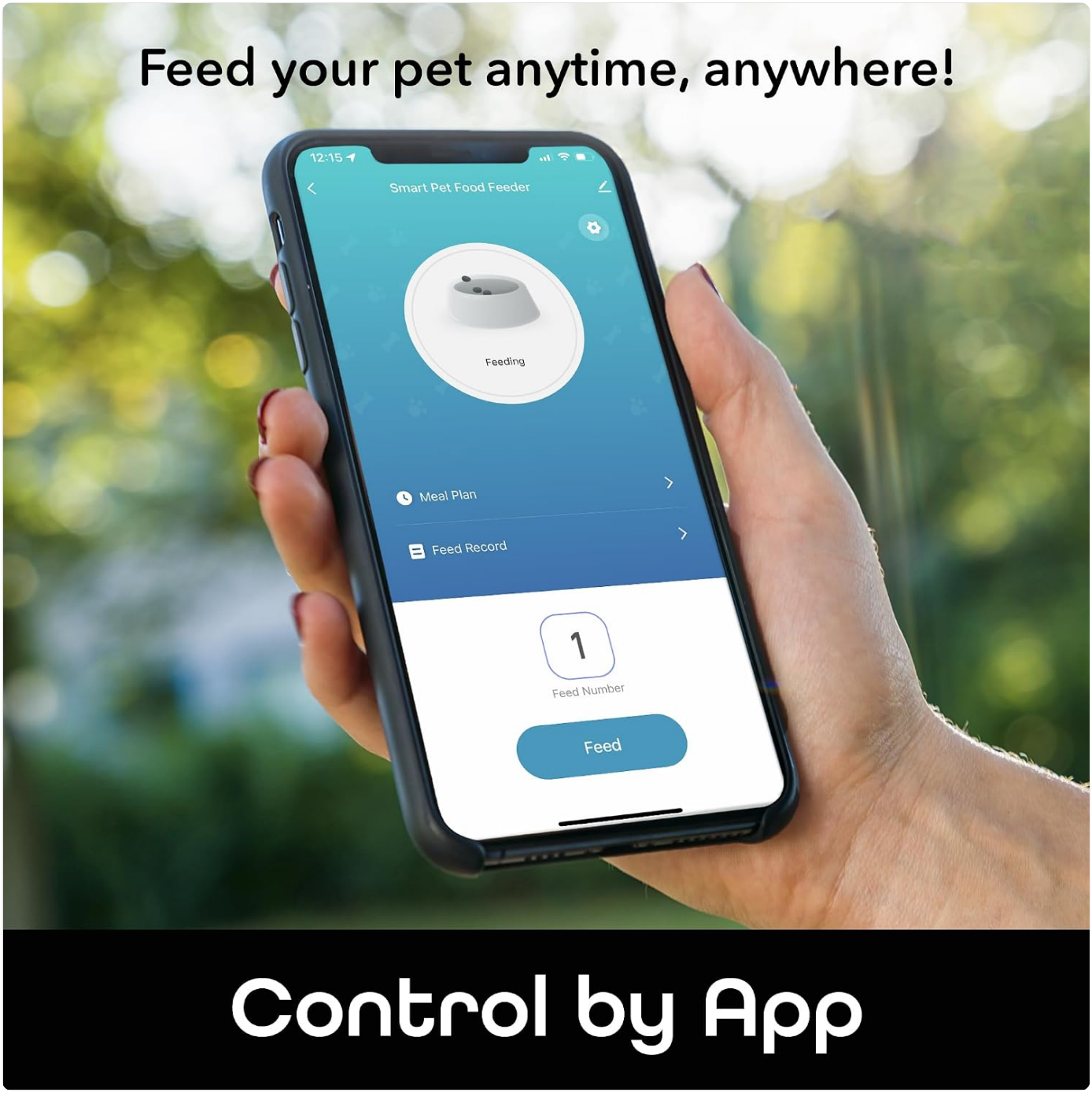


Image: A hand holding a smartphone, demonstrating the Geeni app interface for controlling the smart pet feeder, including options for meal planning and manual feeding.



Image: A cat observing the Geeni Smart Pet Feeder, while a smartphone screen displays the app's scheduling feature, allowing users to set specific times and days for automatic feeding.

Voice Control (Alexa & Google Assistant)

Integrate your Geeni Smart Pet Feeder with Amazon Alexa or Google Assistant for convenient voice commands.

1. **Enable Skill/Action:** In your Alexa or Google Home app, search for and enable the "Geeni" skill or action.
2. **Link Account:** Link your Geeni account to your Alexa or Google account when prompted.
3. **Discover Devices:** Ask your voice assistant to "Discover devices" or manually add the feeder.
4. **Voice Commands:** Use commands such as:
    - "Alexa, dispense 1 pet food."
    - "Hey Google, feed my pet."
    - (Specific commands may vary; refer to the Geeni app or voice assistant app for a full list.)



Image: A smart speaker on a kitchen counter, highlighting its compatibility with Alexa and Google Home for voice-controlled pet feeding.

Manual Buttons on Feeder

The feeder also features physical buttons for basic operations:

- **Feed Button:** Press to manually dispense the next scheduled meal.
- **Record Button:** Press and hold to record a custom voice message (e.g., a mealtime call for your pet). Release to save.
- **Reset Button:** Used for resetting the device, typically during initial setup or troubleshooting.

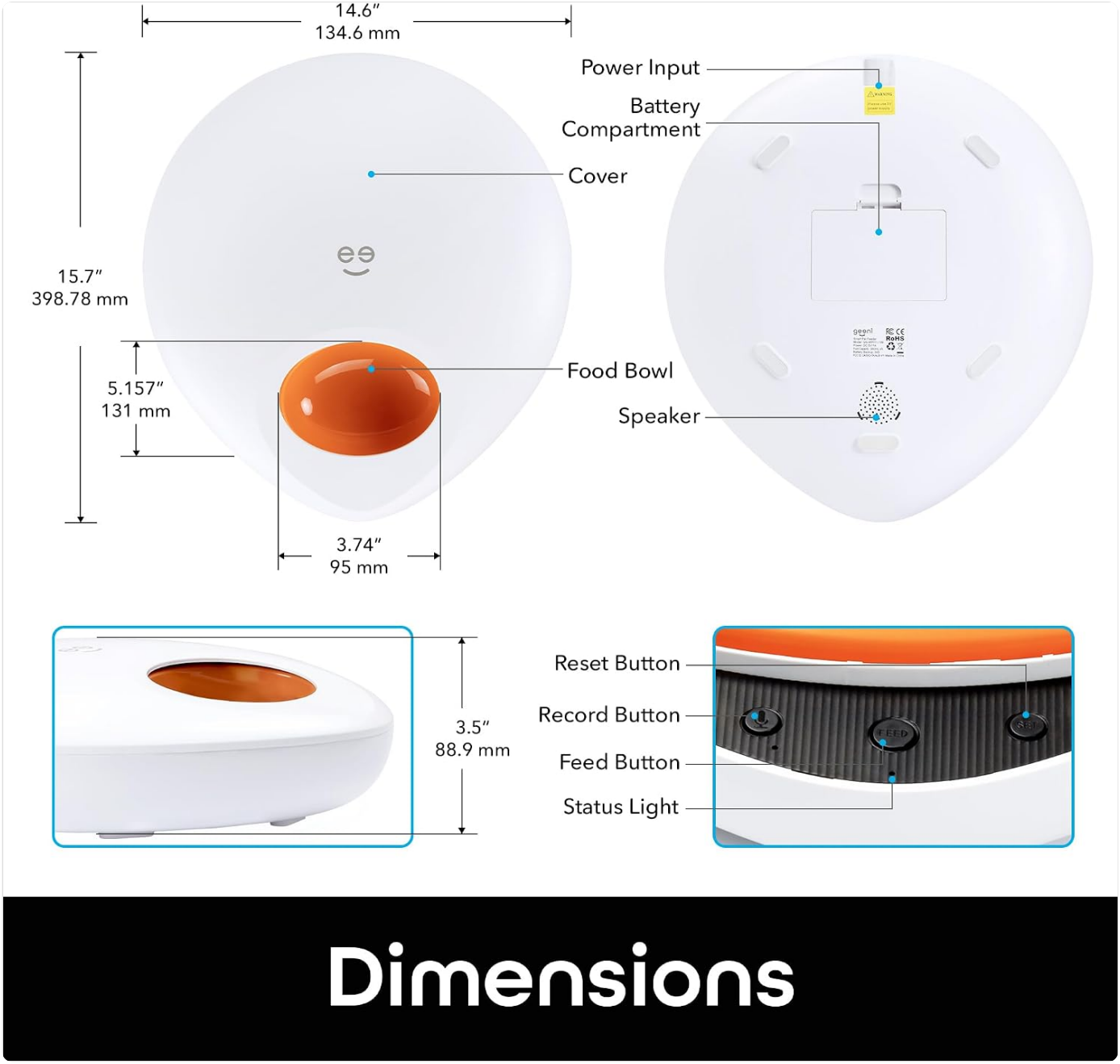


Image: A detailed diagram illustrating the dimensions of the Geeni Smart Pet Feeder and the precise location of its physical buttons: Reset, Record, and Feed, along with the Status Light.

Maintenance

- **Cleaning:** The removable food tray is dishwasher-safe for easy and thorough cleaning. For the main unit, wipe with a damp cloth. Do not submerge the main unit in water.
- **Ice Pack Care:** After use, wash the ice packs with soap and water, then refreeze for future use.
- **Food Storage:** Ensure food is stored properly in the trays to prevent spoilage, especially wet food.

Troubleshooting

Problem	Possible Cause	Solution
Feeder not turning on.	No power, loose connection, or dead batteries.	Check power cable connection. Ensure AC adapter is plugged into a working outlet. If using batteries, replace with fresh D-size batteries.

Problem	Possible Cause	Solution
Feeder not dispensing food.	Food trays empty, feeder jammed, or schedule not set correctly.	Refill food trays. Check for any obstructions in the dispensing mechanism. Verify feeding schedule in the Geeni app. Try a manual feed via the app or button.
Cannot connect to Wi-Fi/App.	Incorrect Wi-Fi password, weak signal, or feeder in pairing mode.	Ensure correct Wi-Fi password. Move feeder closer to router. Follow app instructions for pairing mode (usually involves pressing the Reset button). Ensure your Wi-Fi is 2.4GHz.
Voice control not working.	Geeni skill/action not enabled, account not linked, or incorrect commands.	Verify Geeni skill/action is enabled and linked in your Alexa/Google Home app. Ensure you are using the correct voice commands.
Difficulty opening/closing cover.	Cover misaligned or stiff.	Ensure the cover is properly aligned with the base before twisting. Apply gentle, even pressure when twisting to open or close. Avoid forcing it.

Specifications

Feature	Detail
Model Number	GN-WP011-199
Dimensions (LxWxH)	17.6 x 16.5 x 4.61 inches (44.7 x 41.9 x 11.7 cm)
Weight	5.93 pounds (2.69 kg)
Food Tray Capacity	5 trays, each holding up to 380ml
Power Input	AC Adapter (included), 3x D-size batteries (not included)
Connectivity	Wi-Fi (2.4GHz only)
Voice Assistant Compatibility	Amazon Alexa, Google Assistant
Target Species	Dog (suitable for all breeds and life stages)
Care Instructions	Removable tray is dishwasher safe

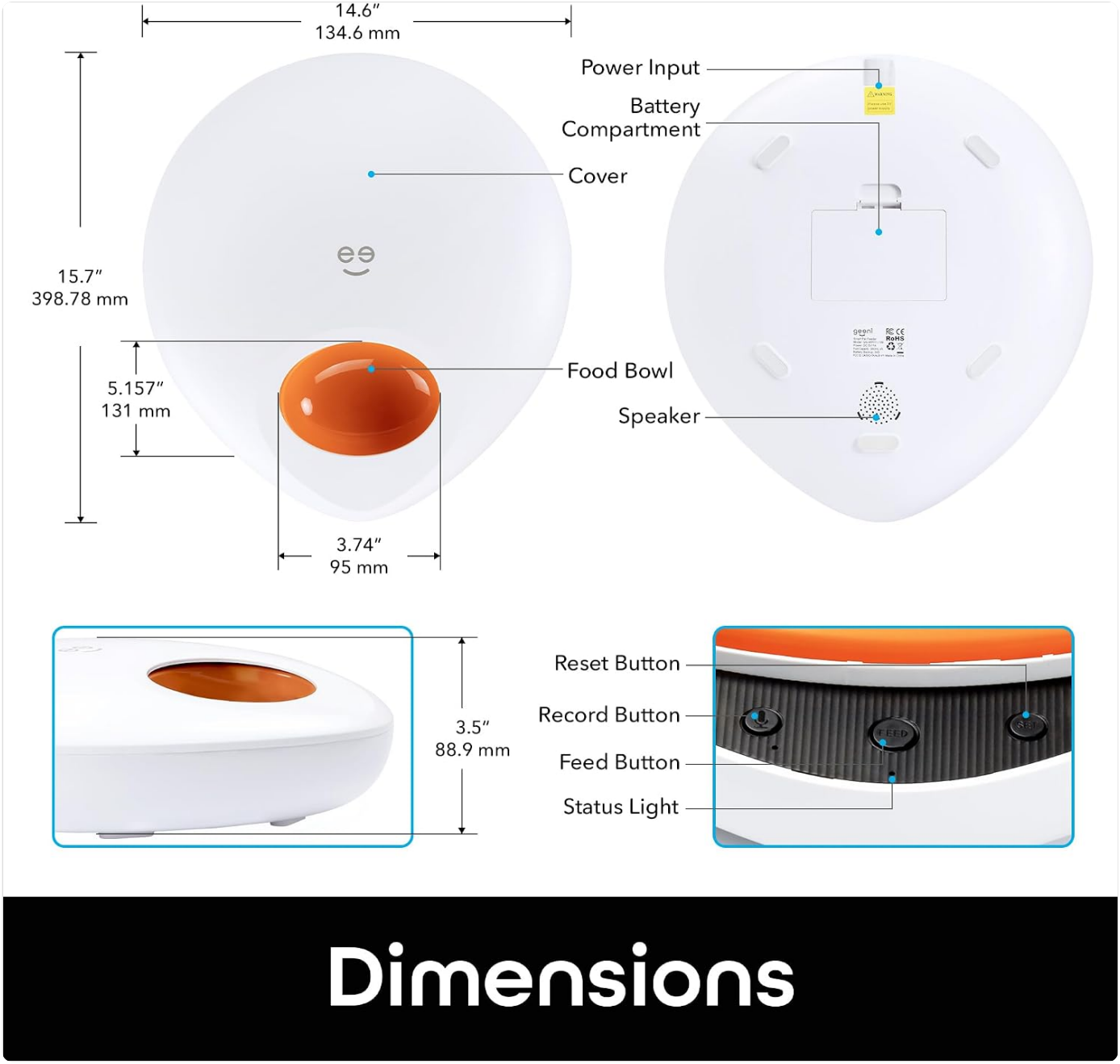


Image: A detailed diagram illustrating the dimensions of the Geeni Smart Pet Feeder and the precise location of its physical buttons: Reset, Record, and Feed, along with the Status Light.

Warranty

The Geeni Smart Pet Feeder comes with a **1 Year Limited Warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. For full warranty terms and conditions, please refer to the official Geeni website or contact customer support.

Support

For further assistance, technical support, or warranty claims, please visit the official Geeni support website or contact their customer service team. You can find contact information on the Geeni product packaging or their official website.
Online Resources:

- Geeni Official Store on Amazon
- Geeni Support Website (Example link, actual link might vary)

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question