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Geeni GN-WA016-101

Geeni Smart Fingerprint Door Lock User Manual

Model: GN-WA016-101 | Brand: Geeni

1. Introduction

This manual provides detailed instructions for the installation, setup, operation, and maintenance of your Geeni Smart Fingerprint Door Lock (Model GN-WA016-101). This device offers multiple access methods including fingerprint, mobile application, traditional key, and voice control (via compatible smart assistants). Please read this manual thoroughly before installation and use to ensure proper functionality and security.



Image 1.1: Overview of the Geeni Smart Fingerprint Door Lock components and mobile app interface.

2. Package Contents

Verify that all components listed below are included in your package. If any items are missing or damaged, please contact Geeni customer support.

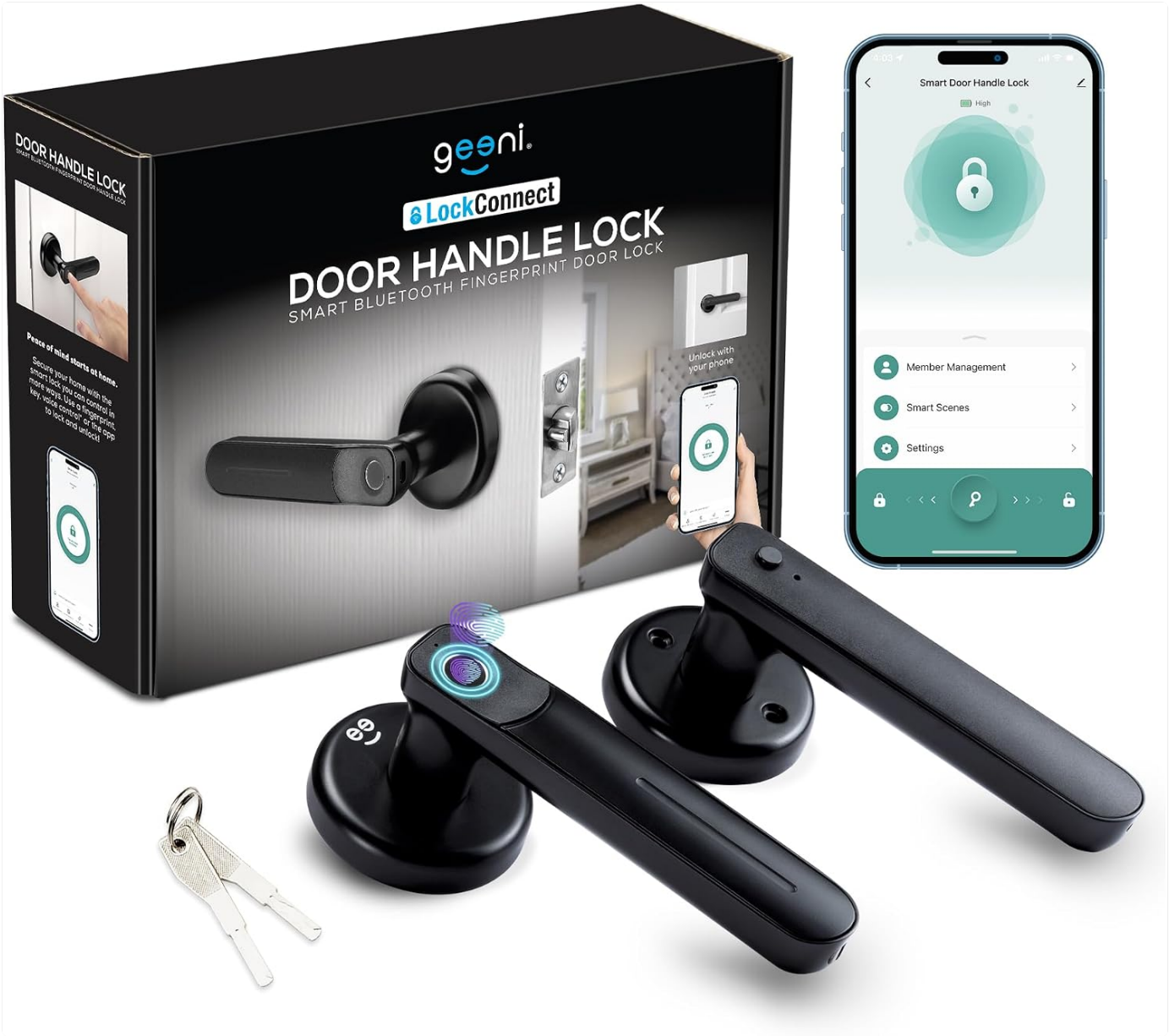


Image 2.1: All components included in the Geeni Smart Fingerprint Door Lock package.

- Front Panel
- Back Panel
- Square Bar
- Spring Bolt
- Strike Plate
- 2x Keys
- 4x AAA Batteries
- Screwdriver
- Mounting Hardware (Cover Screws, Buckle Plate, Long Screws, Short Screws, Handle Pipes)
- User Manual (this document)

3. Installation Guide

The Geeni Smart Fingerprint Door Lock is designed for straightforward installation on most standard US doors. No additional drilling is typically required if replacing an existing door knob.

1. **Prepare the Door:** Ensure your door has a standard bore hole and backset. Remove any existing door hardware.

2. **Install the Latch:** Insert the spring bolt (latch) into the door edge and secure it with screws.
3. **Install the Exterior Assembly:** Place the exterior handle assembly (front panel) onto the door, ensuring the spindle passes through the latch mechanism.
4. **Install the Interior Assembly:** Connect the interior handle assembly (back panel) to the exterior assembly using the provided mounting hardware. Ensure the cable from the exterior unit is properly connected to the interior unit.
5. **Insert Batteries:** Open the battery cover on the interior assembly and insert the 4 AAA batteries, observing correct polarity.
6. **Test Functionality:** After installation, test the mechanical operation with the physical key and ensure the handle turns smoothly.

For detailed, step-by-step visual instructions, please refer to the included printed user manual.

4. Setup and Configuration

4.1 Geeni App Setup

To unlock the full smart features of your door lock, download the Geeni app from your smartphone's app store (iOS or Android).

1. **Download and Register:** Install the Geeni app and create an account or log in.
2. **Add Device:** Follow the in-app instructions to add your new door lock. This typically involves putting the lock into pairing mode (refer to the printed manual for specific steps, as this can vary) and connecting via Bluetooth.
3. **Connect to Wi-Fi:** Once paired via Bluetooth, the app will guide you to connect the lock to your home Wi-Fi network for remote access and smart assistant integration.

4.2 Fingerprint Management

The lock can store up to 50 unique fingerprints.



Image 4.1: Details of the smart fingerprint recognition technology.

1. **Add Fingerprint:** In the Geeni app, navigate to the lock settings and select "Fingerprint Management." Follow the prompts to register new fingerprints by placing your finger on the sensor multiple times from different angles.
2. **Delete Fingerprint:** Individual fingerprints can be removed via the app.

4.3 User Management and Access Sharing

The Geeni app allows you to manage access for multiple users.

- **Add Users:** Invite family members or guests to use the lock via the app. They will need to download the Geeni app and create an account.
- **Grant Access:** Assign temporary or permanent access, and manage their fingerprint or app access permissions.

5. Operating Instructions

5.1 Unlocking Methods



Image 5.1: Various methods for unlocking the door.

- **Fingerprint:** Place a registered finger on the sensor. The lock will unlock in less than 0.2 seconds if the fingerprint is recognized.
- **Geeni App:** Open the Geeni app on your smartphone and tap the unlock icon.
- **Physical Key:** Insert one of the provided keys into the keyhole and turn to unlock.
- **Voice Control:** If integrated with Amazon Alexa or Google Assistant, use voice commands (e.g., "Alexa, unlock the front door").

5.2 Locking the Door

- **Automatic Locking:** The lock features an auto-lock function that can be configured via the Geeni app. It will automatically lock after a set period once the door is closed.
- **Manual Locking:** Press and hold the lock button on the exterior handle for a few seconds to manually lock the door.
- **Geeni App:** Open the Geeni app and tap the lock icon.

5.3 Free Passage Mode



Image 5.2: Geeni app features including Free Passage Mode.

Activate "Free Passage Mode" via the Geeni app when you want the door to remain unlocked for extended periods, such as during a party or when moving items. The auto-lock function will be temporarily disabled. Remember to deactivate this mode when you wish to restore normal security functions.

6. Battery Management and Emergency Access

The Geeni Smart Fingerprint Door Lock is battery-powered (4x AAA batteries).

- **Low Battery Alert:** The lock will provide a low battery warning through the Geeni app and potentially an audible/visual indicator on the lock itself. Replace batteries promptly when this alert appears.
- **Battery Type:** Use alkaline AAA batteries for optimal performance.

6.1 Emergency Access Options



Image 6.1: Emergency power and physical key access.

In case of a completely drained battery, you have two emergency access methods:

- **External Power Bank:** Connect a standard USB power bank to the emergency power port on the exterior handle. This will provide temporary power to unlock the door using your fingerprint or the app. This port is for power only, not for charging the internal batteries.
- **Physical Keys:** Always keep the provided physical keys in a secure, accessible location outside the door. These keys offer a reliable mechanical override.

7. Notifications

Stay informed about your door's security status with real-time notifications.



Image 7.1: Example of real-time lock status notifications on a smartphone.

The Geeni app sends instant smartphone alerts for every lock and unlock activity, allowing you to monitor your home's security status in real-time, even when you are away. You can view a history of these events within the app.

8. Specifications

Feature	Detail
Brand	Geeni
Model Name	Biometric Fingerprint Door Lock (GN-WA016-101)
Lock Type	Biometric
Special Features	Auto-Lock, Battery Indicator, Fingerprint, Weather Resistant

Feature	Detail
Material	Metal
Color	Black
Item Dimensions (L x W x H)	10.04 x 2.99 x 7.17 inches
Item Weight	2.17 Pounds
Power Source	4x AAA Alkaline Batteries (not included, but included in package contents list)
Connectivity Protocol	Wi-Fi, Bluetooth
Controller Type	Amazon Alexa, Google Assistant (via Geeni app)
Fingerprint Capacity	Up to 50 unique fingerprints
Fingerprint Recognition Speed	Less than 0.2 seconds

9. Troubleshooting

If you encounter issues with your Geeni Smart Fingerprint Door Lock, refer to the following common troubleshooting steps:

- **Lock Not Powering On:**
  - Ensure batteries are correctly inserted with proper polarity.
  - Replace with fresh AAA alkaline batteries.
  - Check the cable connection between the front and back panels.
- **Difficulty Pairing with App:**
  - Ensure Bluetooth is enabled on your smartphone.
  - Make sure the lock is in pairing mode (refer to the specific instructions in your printed manual).
  - Try restarting the Geeni app and your phone.
  - Ensure your Wi-Fi network is 2.4GHz, as some smart devices do not support 5GHz.
- **Fingerprint Not Recognized:**
  - Ensure your finger is clean and dry.
  - Try re-registering your fingerprint, ensuring you capture multiple angles.
  - Ensure the fingerprint sensor is clean.
- **Remote Access Not Working:**
  - Verify the lock is connected to your home Wi-Fi network through the Geeni app.
  - Check your home internet connection.
- **Features Not Working as Expected:**
  - Ensure the Geeni app is updated to the latest version.
  - Perform a factory reset of the lock (refer to the printed manual for instructions, as this will erase all settings and registered fingerprints).

If these steps do not resolve the issue, please contact Geeni customer support for further assistance.

10. Maintenance

- **Cleaning:** Wipe the lock's exterior surfaces with a soft, dry cloth. Avoid abrasive cleaners or solvents that could damage the finish or electronic components.
- **Battery Replacement:** Replace all four AAA batteries when the low battery alert is triggered. Do not mix old and new batteries, or different types of batteries.
- **Sensor Care:** Keep the fingerprint sensor clean and free of debris to ensure optimal recognition performance.

11. Warranty and Support

11.1 Warranty Information

For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official Geeni website. Warranty terms typically cover manufacturing defects for a specified period from the date of purchase.

11.2 Customer Support

If you require further assistance, have questions, or need to report an issue, please contact Geeni customer support.

- **Online Support:** Visit the Geeni support website for FAQs, troubleshooting guides, and contact forms.
- **Email/Phone:** Refer to your product packaging or the Geeni website for specific contact details.

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