Pastigio ZC002

Pastigio 10.1" Frameo Digital Picture Frame User Manual

Model: ZC002

Introduction

This manual provides comprehensive instructions for setting up, operating, and maintaining your Pastigio 10.1" Frameo Digital Picture Frame. This device allows you to instantly share photos and videos with loved ones from anywhere using the Frameo app, or via traditional non-Wi-Fi methods. Featuring a 1280x800 HD touch screen and 32GB of built-in memory, it offers a vibrant display for your cherished memories.



Figure 1: Pastigio 10.1" Frameo Digital Picture Frame and Frameo App Interface.

Setup

1. Unboxing and Initial Power On

Carefully remove all components from the packaging. Ensure you have the digital picture frame, power adapter, and any included accessories. Connect the power adapter to the frame and plug it into a power outlet. The frame will automatically power on.

2. Stand Installation and Orientation

The frame includes a magnetic support stand. Attach the stand to the back of the frame. The magnetic design allows for easy switching between landscape and portrait orientations. For wall mounting, utilize the designated mounting points on the back of the frame.



Figure 2: Wall-Mount Support Design.

3. Wi-Fi Connection

Upon first power-on, the frame will guide you through the initial setup, including connecting to a Wi-Fi network. Select your network from the list and enter the password. A stable Wi-Fi connection is essential for using the Frameo app features.

4. Frameo App Installation and Pairing

1. Download the "Frameo" app from your smartphone's app store (iOS App Store or Google Play Store).
2. Open the Frameo app and create an account.
3. On your digital picture frame, locate the unique frame code (usually found in the settings menu under "Add friend" or "Connect").
4. In the Frameo app, enter this code to pair your smartphone with the digital frame. This allows you to send photos and videos directly to the frame.



Figure 3: Frameo App for Instant Sharing.

Operating Instructions

1. Adding Photos and Videos

- **Via Frameo App (Recommended for Wi-Fi):**

  Open the Frameo app on your smartphone. Select the photos or videos you wish to send. Choose your paired frame as the recipient. The media will be instantly uploaded to your digital picture frame, appearing in the slideshow.

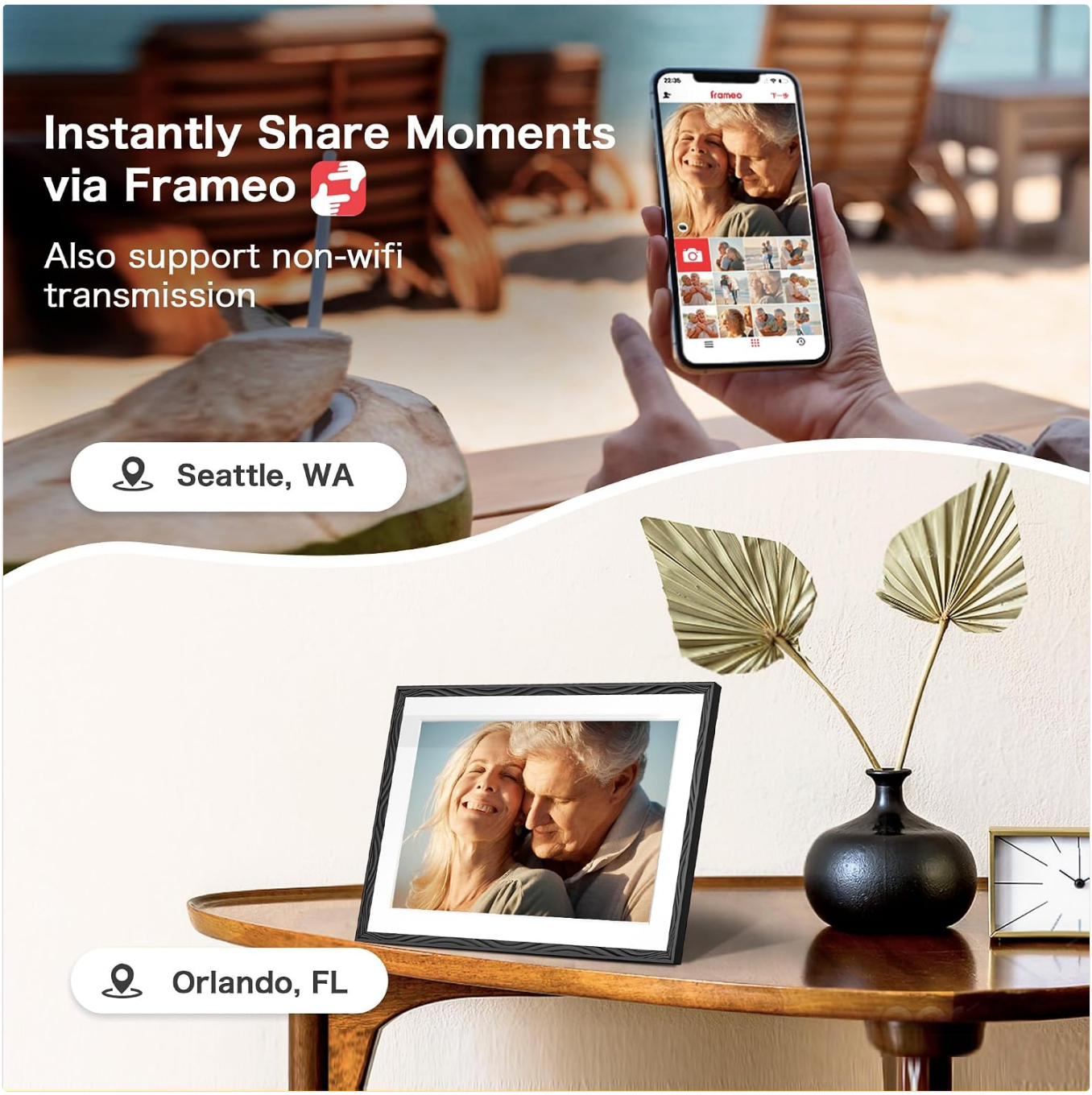


Figure 4: Instant Sharing via Frameo App.

- **Via Micro SD Card / USB C Drive (Non-Wi-Fi Transmission):**

  Insert a Micro SD card or USB C drive (FAT32 format only) containing your photos and videos into the designated slot on the frame. Navigate to the import option in the frame's settings to transfer media. This method is ideal for users without Wi-Fi access or those who prefer direct transfer.



Figure 5: 32GB Built-in Storage and External Storage Support.

- **Via Computer (USB-C Cable):**

  Connect the frame to a computer using a USB-C cable (not included). The frame will appear as a removable storage device. You can then drag and drop photos and videos directly onto the frame's internal storage. This method is supported for Windows systems.

2. Touch Screen Operation

The 10.1" HD IPS touch screen allows for intuitive navigation. Tap to pause/play slideshows, swipe to change photos, and access settings by tapping the gear icon. The 1280x800P resolution ensures vibrant and clear image display.



Figure 6: 1280 x 800 HD IPS Touch Screen.

3. Sending Greetings

The Frameo app allows you to send personalized greetings with your photos. Select a greeting template within the app, choose your photo, add a caption, and send it to the frame. This feature is perfect for special occasions.



Figure 7: Sending Greetings for Every Occasion.

Maintenance

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the screen and frame. Do not use liquid cleaners or abrasive materials, as they may damage the surface.
- **Storage:** When not in use for extended periods, store the frame in a cool, dry place away from direct sunlight and extreme temperatures.
- **Software Updates:** Ensure your frame's software is up to date for optimal performance and new features. Updates are typically managed through the frame's settings when connected to Wi-Fi.

Troubleshooting

Problem	Possible Cause / Solution

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Frame does not power on.	Ensure the power adapter is securely connected to both the frame and a working power outlet. Try a different outlet.
Cannot connect to Wi-Fi.	Check if your Wi-Fi router is on and working. Re-enter the Wi-Fi password carefully. Move the frame closer to the router. Restart both the frame and the router.
Photos are not appearing on the frame.	Verify the frame is connected to Wi-Fi. Ensure the Frameo app is paired correctly. Check if the photos were successfully uploaded from the app. For SD/USB, ensure the format is FAT32 and files are in a supported format (JPEG, PNG, MP4).
Touch screen is unresponsive.	Restart the frame. Ensure the screen is clean and free of debris.
Frame freezes or glitches.	Perform a soft reset by unplugging and replugging the power adapter. Check for available software updates in the settings.

Specifications

Model: ZC002

Screen Size: 10.1 Inches

Resolution: 1280 x 800P HD IPS Touch Screen

Internal Memory: 32GB (stores 50,000+ photos)

External Storage Support: Micro SD Card / USB C Drive (FAT32 format only)

Connectivity: Wi-Fi

Product Dimensions: 7.5 x 10.6 x 0.99 inches

Item Weight: 2.01 pounds

Manufacturer: Pastigio

Country of Origin: China

Warranty and Support

Pastigio, as the direct manufacturer, ensures high quality control and offers comprehensive technical support. We are responsible for any manufacturing defects. Detailed user instructions and troubleshooting guides are included with the product. For any issues or assistance, please contact our support team. Our commitment is to provide prompt and reliable support.

For further assistance, please visit the official Pastigio store or contact customer service through your purchase platform.

Online Store: Pastigio Amazon Store

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Details

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