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› Pastigio 10.1" Frameo Digital Picture Frame User Manual (Model ZC002)

Pastigio ZC002

Pastigio 10.1" Frameo Digital Picture Frame User Manual (Model ZC002)

Comprehensive user manual for the Pastigio 10.1" Frameo Digital Picture Frame (Model ZC002), covering setup, operation, features, and troubleshooting.

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Pastigio 10.1" Frameo Digital Picture Frame. Please read this manual thoroughly before using the device to ensure proper functionality and longevity.



Figure 1: Pastigio 10.1" Digital Picture Frame with Frameo App.

2. SETUP

2.1 Unboxing and Components

Carefully unbox your digital picture frame and verify all components are present. The package should contain:

- Pastigio 10.1" Digital Picture Frame
- User Manual
- Troubleshooting Guide
- Magnetic Support Stand
- Power Cable

Your browser does not support the video tag.

Video 1: Unboxing and initial setup of the Pastigio Digital Picture Frame.

2.2 Physical Setup

The frame can be positioned in either landscape or portrait mode using the magnetic support stand. It also supports wall mounting.

- **Using the Stand:** Attach the magnetic support stand to the back of the frame. Adjust its position for desired orientation (landscape or portrait).

- **Wall Mounting:** The frame includes mounting points on the back for secure wall installation.

Wall-Mount Support Design

A Great Add for Home Decor



Figure 2: Wall-mount support design of the digital frame.

2.3 Initial Power On and Wi-Fi Connection

1. Connect the power cable to the frame and a power outlet.
2. The frame will power on automatically. Follow the on-screen prompts to select your preferred language.
3. Connect the frame to your Wi-Fi network by selecting it from the list and entering the password.

2.4 Frameo App Setup

The Frameo app allows you to send photos and videos to your frame from anywhere.

1. Download the "Frameo" app from your smartphone's app store (available on Google Play and Apple App Store).
2. On your digital frame, navigate to the "Add Friend" section to generate a unique code.
3. Open the Frameo app on your smartphone, enter the generated code to connect your device to the frame.
4. You can share this code with friends and family to allow them to send photos directly to your frame.

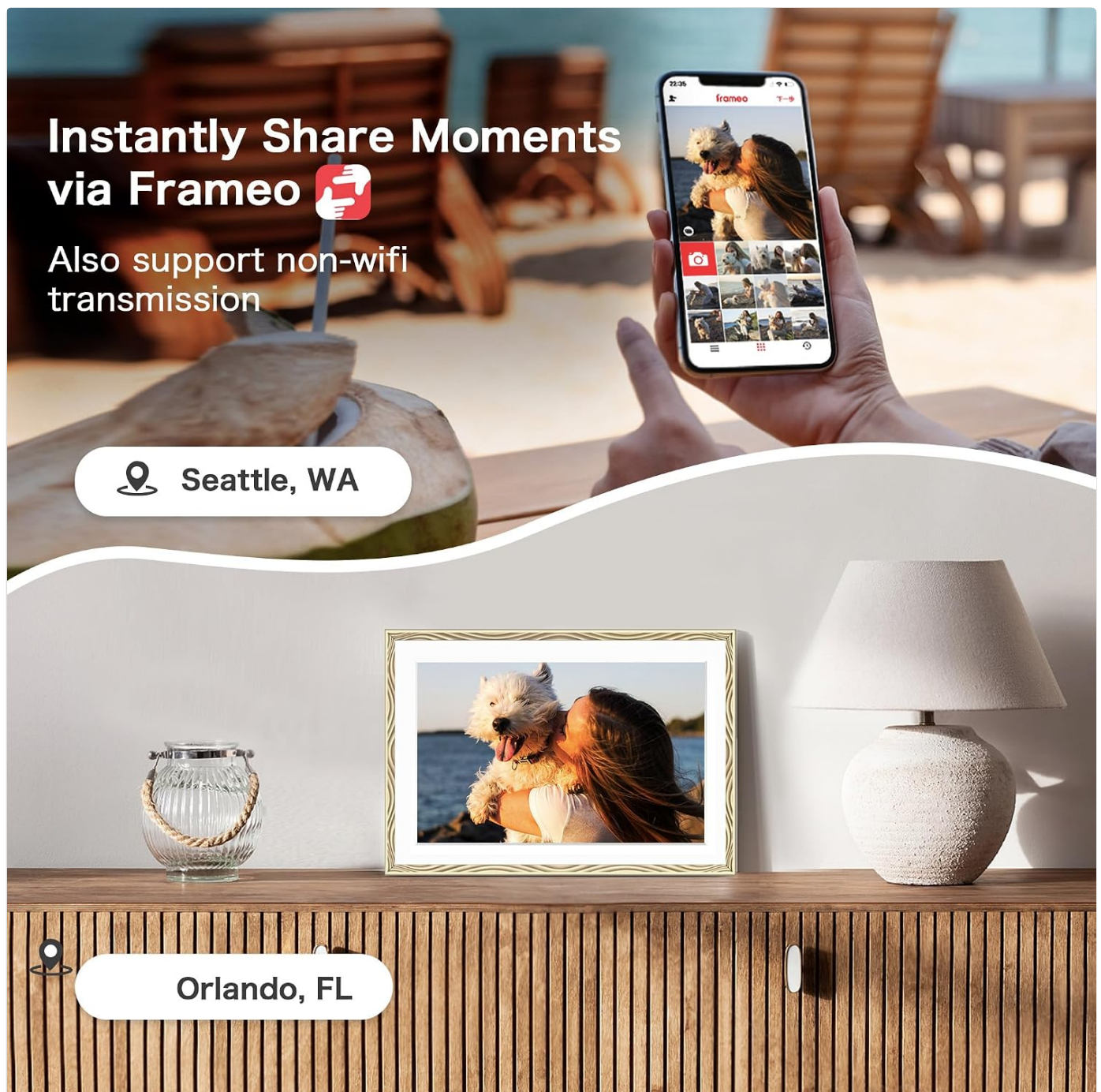


Figure 3: Instant sharing of moments via the Frameo app.

3. OPERATING INSTRUCTIONS

3.1 Sharing Photos and Videos

- **Via Frameo App:** Once connected, select photos or videos from your smartphone gallery within the Frameo app and send them to your frame. You can add captions and select recipients.
- **Non-Wi-Fi Transmission:** For users without Wi-Fi or app access, photos can be uploaded via Micro SD Card or USB C Drive (FAT32 format only, not included). You can also transfer photos from a computer using a USB-C cable (not included).



Figure 4: Non-Wi-Fi transmission options for the digital frame.

3.2 Touch Screen Navigation

The 1280x800 HD touch screen allows for intuitive navigation:

- **Swipe:** Swipe left or right to browse through photos and videos.
- **Tap:** Tap the screen to access settings, react to photos, or adjust display options.
- **React:** You can react to photos directly on the frame, and these reactions will be visible to the sender via the app.

1280 x 800 HD IPS Touch Screen

16:10 Ratio: Ideal for Phone Photos



Figure 5: High-definition touch screen interface.

3.3 Managing Photos and Settings

Access the frame's settings to customize your experience:

- **Gallery:** View all stored photos and videos.
- **Hide/Delete Photos:** Manage your content directly from the frame.
- **Display Settings:** Adjust brightness, sleep mode, and choose to display time and weather.
- **Slideshow Settings:** Customize transition effects, display duration for each photo, and enable/disable video auto-play.
- **Friends List:** Manage connected friends and family members who can send photos to your frame.

4. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the screen and frame. Avoid abrasive cleaners or solvents.
- **Software Updates:** The frame may receive periodic software updates to improve performance and add new

features. Ensure your frame is connected to Wi-Fi to receive these updates.

- **Power Management:** Always use the power off button on the device to turn the Frameo off. Avoid disconnecting power abruptly when the frame is running to prevent data corruption.

5. TROUBLESHOOTING

Refer to the included Troubleshooting Guide for common issues and solutions. For further assistance, contact Pastigio customer support.

- **Connectivity Issues:** Ensure your Wi-Fi network is active and the frame is within range. Re-enter Wi-Fi password if necessary.
- **Photo/Video Upload Issues:** Verify the Frameo app is connected to the correct frame. For non-Wi-Fi methods, ensure external storage is FAT32 formatted.
- **Display Problems:** Check display settings for brightness or sleep mode configurations.

6. SPECIFICATIONS

Feature	Detail
Brand	Pastigio
Model Number	ZC002
Screen Size	10.1 Inches
Resolution	1280x800 (WXGA)
Internal Memory	32GB
External Storage	Micro SD Card / USB C Drive (FAT32 format only)
Connectivity	Wi-Fi
Product Dimensions	7.5 x 10.6 x 0.99 inches
Item Weight	1.96 pounds

7. WARRANTY AND SUPPORT

Pastigio offers technical support and quality assurance. The manufacturer is responsible for any manufacturing defects. Comprehensive user instructions and troubleshooting information are included in the package. For assistance, contact the support team promptly.

Contact Email: pastigio-service@outlook.com

Instagram: [@pastigio_official](https://www.instagram.com/pastigio_official)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question