OUKITEL

OUKITEL C37 Smartphone User Manual

Model: C37

Overview Setup Operation Maintenance Troubleshooting Specifications Warranty & Support

1. Product Overview

The OUKITEL C37 is a modern smartphone designed for daily use, offering a balance of aesthetics and functionality. It features a slim profile, a large FHD+ display, robust performance, and advanced camera capabilities. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.



Figure 1.1: OUKITEL C37 Smartphone (Purple variant)

Key features include a 6.6-inch FHD+ 60Hz display, an Octa-core processor, 24GB RAM (6GB+Up to 18GB Extended), 256GB ROM (expandable up to 1TB), a 48MP main camera, a 32MP front camera, and a 5150mAh battery. It supports Dual SIM 4G connectivity, fingerprint unlock, Face ID, and precise navigation with GPS, Glonass, and Galileo.

2. Initial Setup

2.1. What's in the Box

- 1x OUKITEL C37 Smartphone
- 1x 18W Charger
- 1x Type-C Charger Cable
- 1x Transparent Protective Case
- 1x PE Protective Film
- 1x Card Needle
- 1x Guide/Manual
- 1x Support Card

2.2. SIM Card and MicroSD Card Installation

The OUKITEL C37 supports Dual SIM 4G and MicroSD card expansion up to 1TB. Use the provided card needle to open the SIM tray.

1. Locate the SIM tray slot on the side of the device.
2. Insert the card needle into the small hole next to the SIM tray and gently push until the tray ejects.
3. Place your Nano SIM card(s) and/or MicroSD card into the designated slots on the tray. Ensure the gold contacts face downwards and the cards are correctly oriented.
4. Carefully reinsert the SIM tray back into the device until it clicks into place.



Figure 2.1: Inserting SIM and MicroSD cards into the tray

2.3. Powering On/Off and Charging

- **Power On:** Press and hold the Power button (located on the right side) until the OUKITEL logo appears.
- **Power Off:** Press and hold the Power button, then select 'Power off' from the options that appear on the screen.
- **Charging:** Connect the provided Type-C charger cable to the phone's Type-C port and the other end to the 18W charger. Plug the charger into a power outlet. The battery indicator on the screen will show charging status.

3. Operating the Device

3.1. Display and Visual Experience

The OUKITEL C37 features a 6.6-inch FHD+ display with a 60Hz refresh rate, offering a resolution of 1080x2408. This provides a clear and vibrant visual experience for various applications, from browsing to multimedia consumption.



Figure 3.1: The OUKITEL C37's immersive 6.6-inch FHD+ display

3.2. Performance and Storage

Powered by an Octa-core 12nm processor, the C37 ensures smooth multitasking and efficient operation. With 24GB RAM (6GB physical + up to 18GB extended virtual RAM) and 256GB internal storage, you have ample space for applications, photos, and files. Storage can be further expanded up to 1TB using a MicroSD card.



Figure 3.2: Internal components highlighting the Octa-core processor and memory

3.3. Camera Features

The OUKITEL C37 is equipped with a versatile camera system:

- **48MP Main Camera:** Captures detailed photos with an 80° field of view, supporting HDR, beauty, and panorama modes.
- **32MP Front Camera:** Ideal for clear and vivid selfies with an 83° field of view.
- **2MP Macro Camera:** Allows for detailed close-up shots with a 76° field of view.



Figure 3.3: Rear camera module with 48MP main sensor

3.4. Battery Life

The 5150mAh battery provides extended usage times for streaming, gaming, and communication. Typical usage scenarios include:

- Up to 792 hours of standby time.
- Up to 26 hours of music playback.
- Up to 9 hours of video playback.
- Up to 20 hours of calling.
- Up to 7 hours of gaming.



Figure 3.4: Internal view showing the 5150mAh battery

3.5. Security Features

The OUKITEL C37 offers secure and convenient access options:

- **Fingerprint Unlock:** A side-mounted fingerprint sensor allows for quick and secure access to your device.
- **Face ID:** Utilize facial recognition for an alternative secure unlock method.

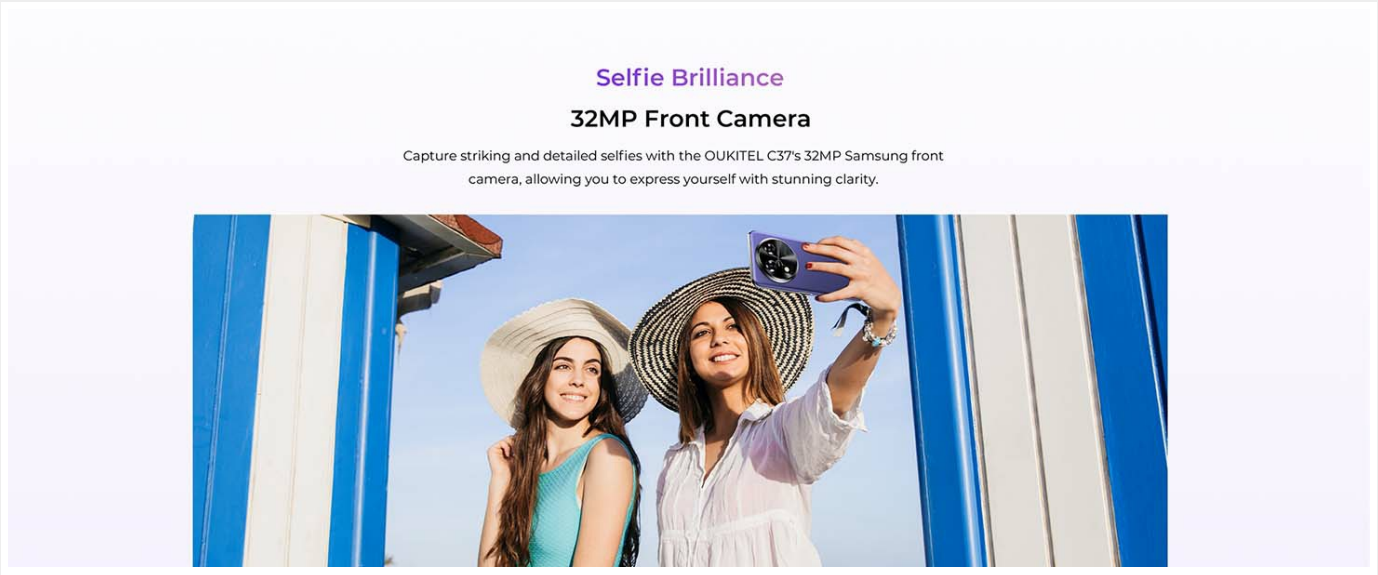


Figure 3.5: Illustration of Fingerprint and Face Unlock features

3.6. Connectivity and Navigation

The device supports Dual SIM 4G for flexible network options. It includes a Type-C port for charging and audio. For navigation, the C37 integrates GPS, Glonass, and Galileo systems, ensuring accurate positioning and location tracking.

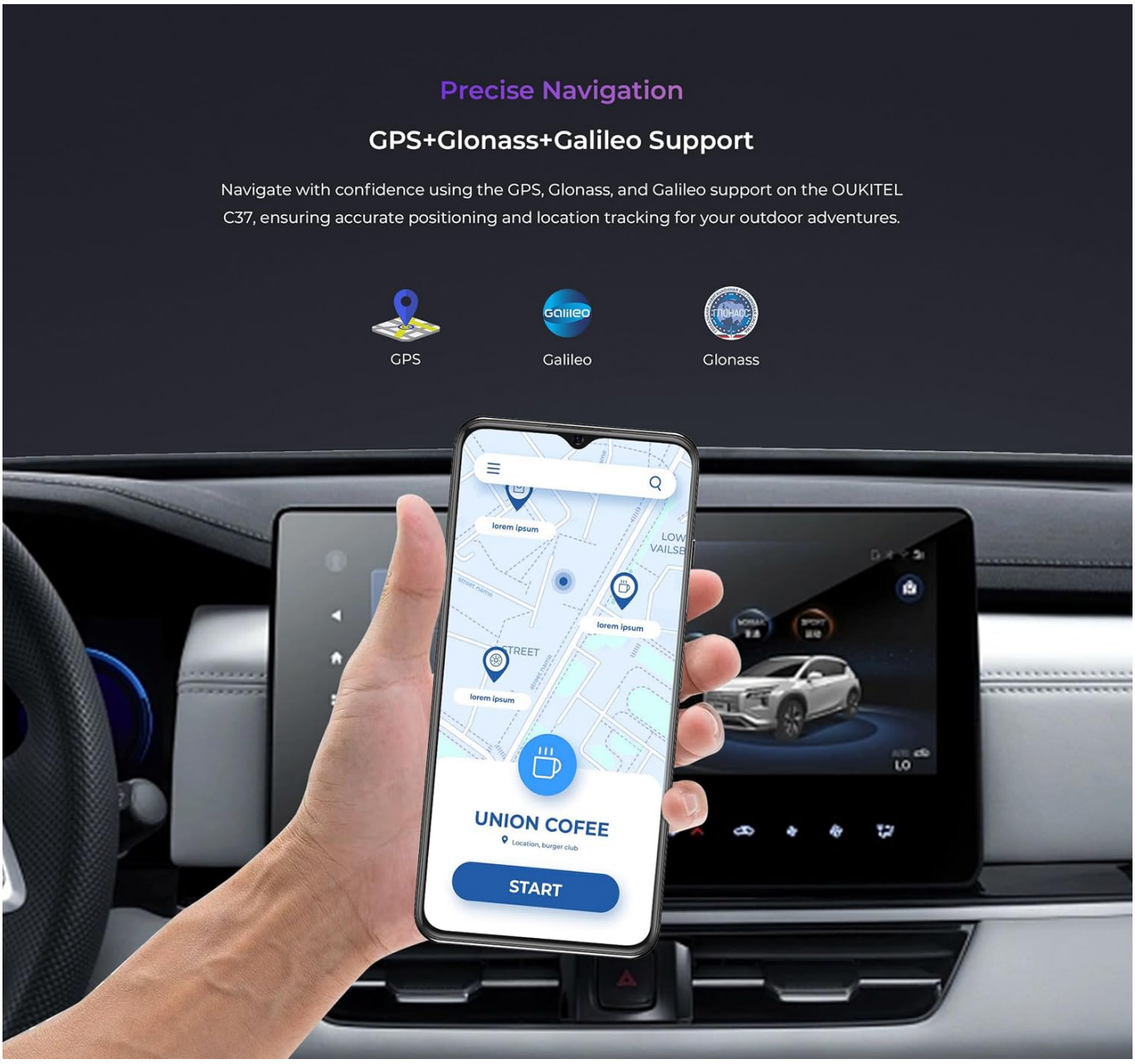


Figure 3.6: Navigation interface showing GPS, Glonass, and Galileo support

3.7. Operating System

The OUKITEL C37 runs on Android 13.0, providing a user-friendly interface, access to a wide range of applications via the Google Play Store, and various customization options.

Your browser does not support the video tag.

Video 3.1: Overview of the OUKITEL C37 Smartphone's features and Android 13 interface.

4. Maintenance

4.1. Cleaning the Device

To keep your OUKITEL C37 in optimal condition, regularly clean its surfaces. Use a soft, lint-free cloth to wipe the screen and body. For stubborn smudges, slightly dampen the cloth with water or a screen-cleaning solution. Avoid using harsh chemicals or abrasive materials.

4.2. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. You can typically find update options in the 'Settings' menu under 'System' or 'About phone'.

4.3. Battery Care

To prolong the life of your 5150mAh battery:

- Avoid extreme temperatures (very hot or very cold).
- Do not let the battery completely drain frequently.
- Use the original OUKITEL charger and cable for optimal charging.

4.4. Screen Protection

The OUKITEL C37 features Corning Gorilla Glass 5 for enhanced durability and resistance to scratches and minor impacts. While robust, it is recommended to use the provided protective film and case for additional protection against drops and scratches.

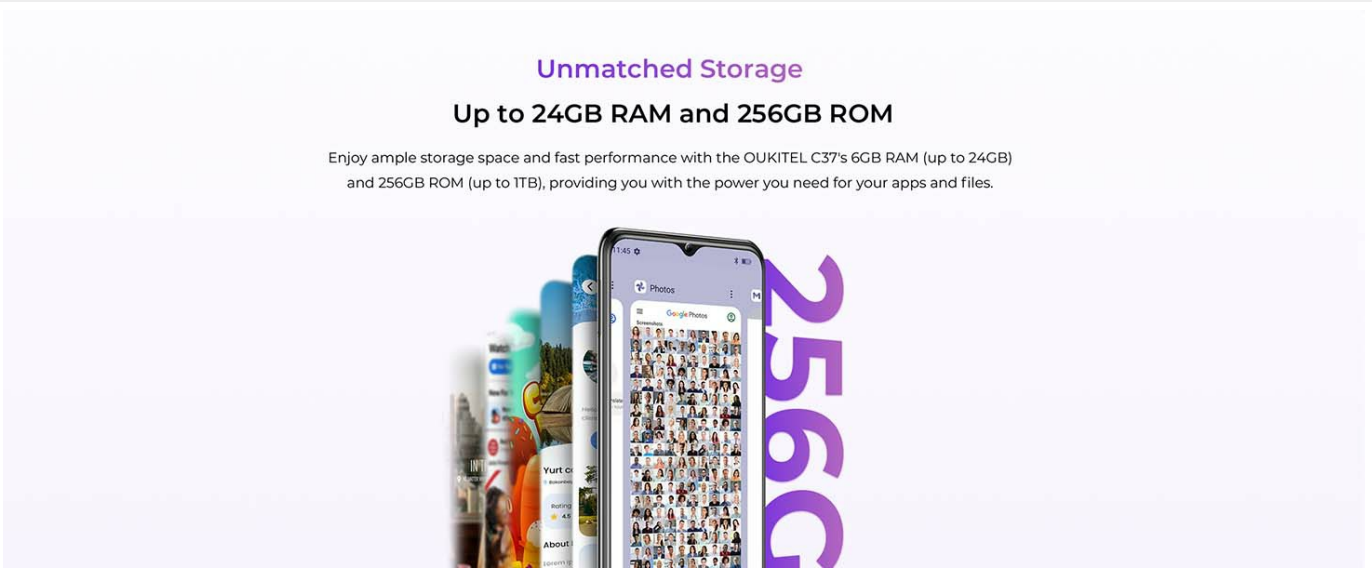


Figure 4.1: Illustration of Corning Gorilla Glass 5 protection

5. Troubleshooting

This section addresses common issues you might encounter with your OUKITEL C37 Smartphone.

Problem	Possible Cause	Solution
Device won't power on	Low battery; System crash	Charge the device for at least 30 minutes; Press and hold the Power button for 10-15 seconds to force restart.
Cannot connect to network	SIM card not inserted correctly; Network settings issue; Incompatible carrier	Reinsert SIM card; Check APN settings; Ensure compatibility with T-Mobile (US) or other GSM carriers (not CDMA).
Apps crashing or freezing	Insufficient RAM; App bug; Software issue	Close background apps; Clear app cache/data; Update app; Update system software.
Fingerprint/Face ID not working	Sensor dirty; Incorrect registration; Software glitch	Clean sensor; Re-register fingerprint/face; Restart device.

Problem	Possible Cause	Solution

5.1. Factory Reset

If persistent issues occur, a factory reset may be necessary.**Warning:** This will erase all data on your device. Back up important data before proceeding. Navigate to 'Settings' > 'System' > 'Reset options' > 'Erase all data (factory reset)'.

6. Technical Specifications

Below are the detailed specifications for the OUKITEL C37 Smartphone:

Feature	Specification
Model Name	C37-Purple
Operating System	Android 13.0
Display Size	6.6 Inches
Resolution	1080 x 2400
Refresh Rate	60 Hz
RAM	24 GB (6GB + up to 18GB Extended)
Memory Storage Capacity	256 GB (Expandable up to 1TB with MicroSD)
Processor	Octa-core 12nm (MediaTek MT8788)
Main Camera	48 MP
Front Camera	32 MP
Macro Camera	2 MP
Battery Capacity	5150 mAh
Charging Port	Type-C
Connectivity	4G Dual SIM, Wi-Fi, Bluetooth, USB
Navigation	GPS, Glonass, Galileo
Security	Fingerprint, Face ID
Dimensions	6.47 x 0.35 x 2.98 inches (164.3 x 75.5 x 8.8mm)
Weight	7.1 ounces (200g)

Feature	Specification
Screen Protection	Corning Gorilla Glass 5
Compatible Carriers (US)	T-Mobile (GSM carriers); Not compatible with CDMA carriers (e.g., AT&T, Cricket Wireless, Verizon, Straight Talk, U.S. Cellular)

7. Warranty and Support

Your OUKITEL C37 Smartphone is covered by a manufacturer's warranty. Please refer to the 'Support Card' included in your product box for specific warranty terms and conditions. For technical support, product inquiries, or warranty claims, please contact OUKITEL customer service through the official channels or visit the OUKITEL store on Amazon.

OUKITEL Store: Visit the OUKITEL Store on Amazon

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