

TTEC 2KMM14S

TTEC Rio 2 Stereo USB-C Headset with Microphone User Manual

Model: 2KMM14S

INTRODUCTION

The TTEC Rio 2 Stereo USB-C Headset with Microphone is designed to provide a high-quality audio experience for music and calls. Its comfortable, lightweight design ensures a perfect fit and effective ambient noise isolation, allowing for hands-free communication and entertainment.

Key Features:

- Advanced stereo sound output for an immersive audio experience.
- Integrated microphone for clear phone calls.
- Smart inline controller for easy management of volume, calls, and music playback.
- Lightweight and ergonomic design for extended comfort.
- Universal USB-C connection.

SETUP

To begin using your TTEC Rio 2 headset, follow these simple steps:

1. **Connect the Headset:** Locate the USB-C port on your device (smartphone, tablet, laptop, etc.). Insert the USB-C connector of the TTEC Rio 2 headset firmly into the device's USB-C port.
2. **Device Recognition:** Your device should automatically recognize the headset. If prompted, select the TTEC Rio 2 as the audio output and input device.
3. **Adjust Fit:** Place the earbuds comfortably in your ears. The ergonomic design ensures a snug fit for optimal sound quality and noise isolation.

Geliřmiř Ses Deneyimi

Stereo Ses ıkıřı



Image: TTEC Rio 2 USB-C Headset, illustrating its stereo sound output and the USB-C connector for device connection.

OPERATING INSTRUCTIONS

The TTEC Rio 2 headset features an inline smart controller for convenient management of your audio and calls.

Inline Controller Functions:

- **Volume Up (+):** Press to increase audio volume.
- **Volume Down (-):** Press to decrease audio volume.
- **Play/Pause/Answer/End Call (Center Button):**
 - Single press to play or pause music.
 - Single press to answer an incoming call.
 - Single press to end an active call.
 - Long press to reject an incoming call.
- **Next Track (Forward Button):** Press to skip to the next song.
- **Previous Track (Backward Button):** Press to go back to the beginning of the current song or to the previous song.
- **Built-in Microphone:** Located on the inline controller, it captures your voice for calls and voice commands.

Ses, Arama ve Müzik Kontrolü

Akıllı Kumanda



Image: Detailed view of the TTEC Rio 2 headset's inline remote, showing controls for volume, track navigation, and call management, along with the built-in microphone.

MAINTENANCE

Proper care will extend the life and performance of your TTEC Rio 2 headset.

- **Cleaning:** Gently wipe the earbuds and cable with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headset in a clean, dry place. Avoid extreme temperatures. The included cable organizer clip can help prevent tangling.
- **Avoid Moisture:** Do not expose the headset to water or excessive moisture.
- **Handle with Care:** Avoid pulling on the cable or applying excessive force to the connectors.

Gün Boyu Rahatlık

Hafif ve Ergonomik Tasarım



Image: TTEC Rio 2 USB-C Headset coiled with its cable organizer clip, demonstrating its compact and lightweight design for easy portability and storage.

TROUBLESHOOTING

If you encounter issues with your TTEC Rio 2 headset, refer to the following common solutions:

Problem	Possible Solution
No sound from headset.	<p>Ensure the USB-C connector is fully inserted into your device.</p> <p>Check your device's volume settings and ensure it's not muted.</p> <p>Verify that the headset is selected as the audio output device in your device's sound settings.</p> <p>Test the headset with another device to rule out a device-specific issue.</p>
Microphone not working.	<p>Ensure the USB-C connector is fully inserted.</p> <p>Check your device's microphone settings and ensure the headset microphone is selected and not muted.</p> <p>Ensure the microphone is not obstructed.</p>

Problem	Possible Solution
Sound quality is poor or distorted.	Ensure the earbuds are properly seated in your ears. Check the audio source for quality issues. Try adjusting the volume on your device.
Hissing or static noise.	This can sometimes occur with certain audio sources or device configurations. Try testing with different devices or audio files. Ensure there are no strong electromagnetic interferences nearby.

SPECIFICATIONS

Feature	Detail
Brand	TTEC
Model Number	2KMM14S
Connectivity	USB-C
Headphones Form Factor	In-Ear
Ear Placement	In-Ear
Microphone	Built-in
Package Dimensions	19.8 x 8.5 x 3.1 cm
Item Weight	40 grams
ASIN	B0D3XJ5SP7

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your purchase or visit the official TTEC website. Keep your proof of purchase for any warranty claims.