

CYSSJF TP4

CYSSJF Take a Number Printer Ticket Dispenser User Manual

Model: TP4 | Brand: CYSSJF

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your CYSSJF Take a Number Printer Ticket Dispenser, Model TP4. This device is a simple thermal printer designed for issuing queue tickets without the need for ink. It features a durable polycarbonate shell and is intended to assist in managing customer queues efficiently.

Important Note: This queuing thermal printer operates independently and cannot be connected to a Point of Sale (POS) system. It functions solely as a standalone ticket dispenser.

2. PRODUCT FEATURES

- **Inkless Thermal Printing:** Utilizes thermal printing technology, eliminating the need for ink cartridges.
- **Multi-Department Support:** Equipped with four distinct buttons, allowing for the issuance of separate queue numbers for up to four different departments or counters.
- **Number Reset Functionality:** Queue numbers can be reset to 001 at any time, providing flexibility in managing daily operations.
- **Customizable Ticket Text:** The printed text on tickets, such as store name, phone number, or address, can be edited via a computer connection.
- **Dual Ticket Printing:** Capable of printing two identical queue numbers simultaneously if required.
- **Automatic Daily Reset:** By default, ticket numbers for each counter automatically reset to 001 at midnight (0:00) daily.
- **Durable Construction:** The entire casing is constructed from high-quality polycarbonate material, designed for durability and scratch resistance.
- **Standalone Operation:** No Bluetooth or Wi-Fi connection is required for basic ticket printing.

Simple Operation



The ticket will display the xx number to a certain department or counter.

Press button to print a ticket



Plug and Play



High-speed Printing



No Need Internet



Content Editable

Image: The CYSSJF Ticket Dispenser highlighting its simple operation, plug-and-play functionality, high-speed printing, no internet requirement, and editable content.

3. PACKAGE CONTENTS

Upon unpacking, please verify that all the following items are included:

- CYSSJF Take a Number Printer Ticket Dispenser (Model TP4)
- One (1) roll of 57mm receipt tickets
- One (1) USB data cable



☆ Free roll of printer paper
☆ and USB data cable

Image: The CYSSJF Ticket Dispenser shown with an included roll of printer paper and a USB data cable, which are part of the standard package contents.

4. SETUP INSTRUCTIONS

1. **Unpack the Device:** Carefully remove the printer and all accessories from the packaging.
2. **Load the Paper Roll:**
 - Open the top cover of the printer.
 - Insert the 57mm thermal paper roll into the compartment, ensuring the paper feeds out from the top.
 - Pull a small length of paper out beyond the cutting edge and close the cover securely.
3. **Connect Power:** Plug the provided power adapter into the printer's power input port and then into a standard

electrical outlet. The printer will power on automatically.

4. **Initial Test Print:** Press any of the colored buttons to perform a test print and confirm paper loading and power functionality.



Image: The CYSSJF Ticket Dispenser in operation, showing a printed ticket emerging from the device. This illustrates the final step of setup and readiness for use.

5. OPERATING INSTRUCTIONS

5.1 Issuing Queue Tickets

The printer features four distinct colored buttons (typically yellow, blue, green, red) on its front panel. Each button is assigned to a specific counter or department.

1. **Select Department:** Identify the button corresponding to the desired counter or department.
2. **Print Ticket:** Press the chosen button. The printer will automatically issue a thermal ticket with the next sequential number for that specific department.
3. **Ticket Content:** Each ticket will display a queue number, along with customizable text (e.g., "Welcome," "Your queuing number," date, time, and a message).

**The numbers are printed separately
at each of the 4 counters.
Different counter numbers have Different job functions.**



Image: The CYSSJF Ticket Dispenser illustrating the function of its four colored buttons, each assigned to a different counter or department for separate ticket printing.

5.2 Resetting Queue Numbers

The system is designed to automatically reset all queue numbers to 001 at 0:00 (midnight) each day. If a manual reset is required during operational hours:

- Specific instructions for manual reset to 001 are typically provided through the customization software. Please refer to Section 6 for details on modifying settings.

6. CUSTOMIZING TICKET CONTENT

The text printed on the queue tickets can be customized to include specific information such as your store name, contact number, address, or custom messages. This customization is performed via a computer connection.

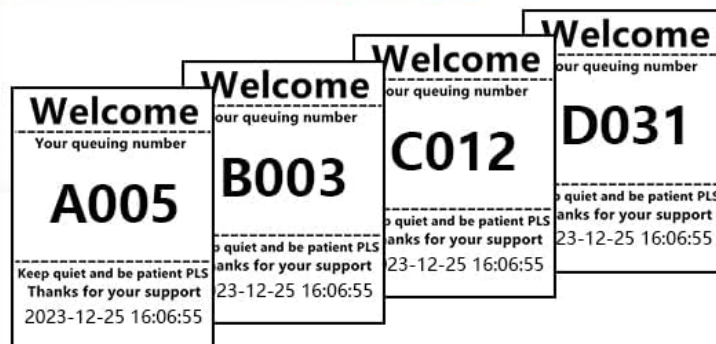
1. **Connect to Computer:** Use the provided USB data cable to connect the printer to a computer.
2. **Obtain Customization Software:** To modify the ticket text, specialized software is required. Please contact CYSSJF customer support or visit the official CYSSJF website to obtain the necessary software and detailed instructions for text editing.
3. **Edit Text:** Follow the instructions provided with the software to change the desired text fields on the ticket.
4. **Save and Upload:** After making changes, save them within the software and upload them to the printer.



The four keys of the printer represent **four counters or departments.**

The content on the receipt paper can be defined according to needs.

Default Display



Editable display content



Image: An illustration of the CYSSJF Ticket Dispenser's default ticket display and examples of how the content can be edited to show different department names or custom messages.

7. MAINTENANCE

7.1 Cleaning

- Regularly wipe the exterior of the printer with a soft, dry cloth to remove dust and debris.
- For thermal print heads, use a specialized thermal printer cleaning pen or isopropyl alcohol on a cotton swab to gently clean the print head surface. Ensure the printer is powered off and cooled down before cleaning.
- Avoid using abrasive cleaners or solvents that could damage the polycarbonate casing.

7.2 Paper Roll Replacement

- When the paper roll is depleted or running low, open the top cover of the printer.
- Remove the empty paper core.
- Insert a new 57mm thermal paper roll, ensuring it is correctly oriented for printing.
- Pull a small amount of paper out and close the cover firmly.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Printer does not power on.	Power adapter not connected or faulty.	Ensure the power adapter is securely plugged into both the printer and a working electrical outlet. Test the outlet with another device.
No ticket prints when button is pressed.	Paper roll is empty or incorrectly loaded.	Check and replace the paper roll if empty. Ensure the paper is loaded correctly and the cover is closed.
Printed text is faint or blank.	Thermal paper loaded incorrectly (upside down) or print head is dirty.	Ensure the thermal paper is loaded with the thermal side facing the print head. Clean the thermal print head as described in the Maintenance section.
Printer is not responding to customization software.	Incorrect USB connection or driver issues.	Ensure the USB cable is securely connected. Verify that the correct drivers and customization software are installed on your computer. Contact support if issues persist.
Cannot connect to POS system.	The printer is not designed for POS integration.	This printer is a standalone ticket dispenser and does not support connection to POS systems. This is normal operation.

9. SPECIFICATIONS

Feature	Detail
Model Name	TP-4 WAY (TP4)
Brand	CYSSJF
Color	4 Department printer (Black)
Printing Technology	Thermal
Printer Output	Monochrome
Connectivity Technology	USB
Maximum Media Size	3 x 5 inch
Ticket Width	57mm
Sheet Size	45*57
Max. Monochrome Printing Speed	20 (units not specified, typically mm/s or lines/s)
Working Voltage	9V
Item Weight	670 g
Product Dimensions	15 x 10 x 8 cm (Length x Width x Height)
Material	High-quality polycarbonate
Special Features	Portable
Batteries Required?	No
Manufacturer	Quanzhou Shuojia Electronic Commerce Co., Ltd.

Product Display



Front



Back



Lateral Side

Image: Various views of the CYSSJF Ticket Dispenser, including front, back, and lateral perspectives, with key dimensions (15.5cm length, 11.5cm width, 10cm height) indicated.

10. WARRANTY AND SUPPORT

10.1 Warranty Information

Specific warranty terms and conditions for the CYSSJF Take a Number Printer Ticket Dispenser (Model TP4) may vary by region and retailer. Please refer to your purchase documentation or contact your point of sale for detailed warranty information.

10.2 Customer Support

For technical assistance, troubleshooting not covered in this manual, or inquiries regarding customization software,

please contact CYSSJF customer support. Contact details can typically be found on the official CYSSJF website or your product packaging.

You may also visit the [CYSSJF Store on Amazon](#) for additional product information and support resources.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question