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Bearhug SQM-KTC

Bearhug Electric Heated Mattress Pad User Manual

King Size Dual Controllers (Model: SQM-KTC)

Introduction

Thank you for choosing the Bearhug Electric Heated Mattress Pad. This manual provides essential information for the safe and efficient use of your new heated mattress pad. Please read all instructions carefully before use and retain this manual for future reference.
This King Size mattress pad features independent dual controllers, 10 heat settings, a 12-hour timer, and a waterproof fabric design, ensuring personalized comfort and protection for your mattress.

Important Safety Information

To reduce the risk of burns, electric shock, fire, or injury, please observe the following:

- Read all instructions before using this heated mattress pad.
- Do not use this product on a waterbed.
- Always disconnect the power cord from the wall outlet before cleaning or storing the mattress pad.
- Never cover the controllers during operation. Ensure they are placed on a flat, stable surface away from bedding.
- Avoid using sharp objects on the mattress pad, as this can damage the heating wires.
- Do not use if the mattress pad is wet.
- Do not use with infants, children, incapacitated individuals, or persons insensitive to heat.
- Do not use with pets.
- Do not dry clean this product. Dry cleaning solvents may damage the insulation of the heating element.
- Do not iron this product.
- Ensure the power cord is not pinched or trapped between the mattress and bed frame.

This product is equipped with over-heat protection for your safety.

Package Contents

Please check the package contents to ensure all items are present:

- 1 x Bearhug Electric Heated Mattress Pad (King Size 78"x 80")
- 2 x Digital Controllers with Power Cords

- 1 x User Manual

Setup Instructions

1. **Unpack the Mattress Pad:** Carefully remove the heated mattress pad and controllers from the packaging. Allow the pad to lay flat for a few minutes to remove any creases.
2. **Position the Mattress Pad:** Place the heated mattress pad directly on top of your mattress. Ensure the connection ports for the controllers are positioned at the foot of the bed. The deep pocket design fits mattresses up to 21 inches, ensuring a snug and secure fit.
3. **Secure the Pad:** Stretch the elastic skirt of the mattress pad over the corners of your mattress, similar to a fitted sheet. Ensure it is smooth and wrinkle-free.
4. **Connect the Controllers:** Plug each controller's cord into the corresponding connection port on the mattress pad. Ensure the connection is firm and secure. The King size pad comes with two independent controllers for dual-zone heating.
5. **Plug into Power:** Plug the power cords from the controllers into a standard 120V AC electrical outlet. Ensure the cords are not tangled or obstructed.



Image: The Bearhug Electric Heated Mattress Pad being fitted onto a mattress, highlighting its deep pocket that accommodates mattresses up to 21 inches.



Image: A visual representation demonstrating how the deep pocket of the mattress pad securely fits around a thick mattress.

Your browser does not support the video tag.

Video: This video demonstrates the setup process of the Bearhug Electric Heated Mattress Pad, including how to place it on the bed and connect the controllers. It highlights the dual control feature for personalized heating zones.

Operating Instructions

Your Bearhug Electric Heated Mattress Pad features two independent controllers, allowing each side of the bed to be customized for temperature and timer settings.

Using the Controller:

1. **Power On/Off:** Press the power button on the controller to turn the mattress pad on or off. The display will illuminate when active.
2. **Adjust Heat Settings:** Use the '+' and '-' buttons to select your desired heat level. There are 10 heat settings available, ranging from 90°F to 108°F. Start with a lower setting and adjust as needed for comfort.
3. **Set Timer:** Press the 'Timer' button to cycle through the available timer options, from 1 to 12 hours. The mattress pad will automatically shut off after the selected time has elapsed.
4. **Dual Control:** Each controller operates its respective side of the mattress pad independently. This allows two users to set their preferred heat and timer settings without affecting the other side.



Image: A visual of the dual controllers in use, demonstrating independent temperature and timer zones for two individuals.



Image: An illustration detailing the 10 temperature levels available, ranging from 90°F to 108°F, and the rapid heating capability of the mattress pad.



Image: A graphic illustrating the adjustable automatic shut-off timer, offering settings from 1 to 12 hours.

Maintenance and Care

Proper care will extend the life of your Bearhug Electric Heated Mattress Pad.

Washing Instructions:

1. **Disconnect Power:** Always unplug the power cords from the wall outlet and detach the controllers from the mattress pad before washing.
2. **Machine Wash:** Machine wash the mattress pad on a gentle cycle with warm water. Do not use bleach.
3. **Rinse:** Rinse thoroughly.
4. **Drying:** Do not tumble dry. Line dry or lay flat to dry completely. Ensure the mattress pad is completely dry before reconnecting the controllers and plugging it back in.
5. **Do Not Iron:** Do not iron the mattress pad.

Storage:

When not in use, store the mattress pad in its original packaging or a breathable storage bag in a cool, dry place. Avoid placing heavy objects on top of the folded pad to prevent damage to the heating elements.



Image: A person demonstrating the machine washable feature by placing the mattress pad into a washing machine. Remember to disconnect cords before washing.



Image: A close-up view of the mattress pad's waterproof fabric, illustrating how liquids bead up on the surface, preventing seepage into the mattress.

Troubleshooting

If your Bearhug Electric Heated Mattress Pad is not functioning as expected, please refer to the following common issues and solutions:

- **No Power/Not Heating:**
  - Ensure the power cords are securely plugged into both the mattress pad and the wall outlet.
  - Check if the wall outlet is functional by plugging in another appliance.
  - Verify that the controller is turned on and a heat setting is selected.
- **Uneven Heating:**
  - Ensure the mattress pad is laid flat and smooth on the bed, without any folds or wrinkles.

- Confirm that the controllers are not covered by blankets or other items, which could cause them to overheat and shut off.

- **Controller Display Not Working:**
  - Unplug the controller from the wall outlet and the mattress pad, wait a few minutes, then reconnect.
  - Ensure the connection between the controller and the mattress pad is firm.

- **Automatic Shut-off Before Timer:**
  - The mattress pad has an over-heat protection feature. If it becomes too warm, it may shut off automatically. Allow it to cool down before restarting.
  - Ensure proper ventilation around the controllers and the mattress pad.

If the issue persists after trying these steps, please contact Bearhug customer support for assistance.

Specifications

Feature	Description
Brand	Bearhug
Model Number	SQM-KTC
Size	King Size 78"x 80"
Color	White Waterproof Fabric
Fabric Type	White Waterproof Fabric
Heat Settings	10 Levels (90℉ to 108℉)
Timer Options	1 to 12 Hours
Control Type	Dual Independent Digital Controllers
Deep Pocket Fit	Up to 21 inches
Water Resistance	Waterproof
Care Instructions	Machine Washable
Manufacturer	Zhejiang Shuoqi Home Textile Products Co.,Ltd

Warranty and Support

For warranty information or technical support, please refer to the documentation included with your purchase or contact Bearhug customer service directly. Keep your purchase receipt as proof of purchase for any warranty claims.
You can visit the official Bearhug store for more information: Bearhug Official Store

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