

Silonn SLIM15TB

Silonn Commercial Ice Maker Machine SLIM15TB User Manual

Model: SLIM15TB

1. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before operating the Silonn Commercial Ice Maker Machine. Retain this manual for future reference.

- **Electrical Safety:** Ensure the ice maker is connected to a properly grounded electrical outlet. Do not operate with a damaged power cord or plug.
- **Water Connection:** Use only potable water. Ensure all water connections are secure to prevent leaks.
- **Placement:** Place the unit on a stable, level surface away from direct sunlight, heat sources, and corrosive gases. Ensure adequate ventilation around the unit.
- **Cleaning:** Always unplug the unit before cleaning. Use mild detergents and soft cloths. Do not immerse the unit in water.
- **Children:** Keep children away from the ice maker during operation and cleaning.
- **Maintenance:** Do not attempt to repair or service the unit yourself. Contact qualified service personnel for assistance.

2. PRODUCT OVERVIEW

The Silonn Commercial Ice Maker Machine SLIM15TB is designed for efficient and convenient ice production, featuring durable stainless steel construction and user-friendly controls. This machine produces clear, slow-melting square ice cubes, suitable for various applications from beverages to cooling purposes.

Key Features:

- **High Capacity:** Produces up to 84 lbs of clear, square ice cubes per day, with ice ready in 8-15 minutes per cycle.
- **User-Friendly Control Panel:** Simple operation with adjustable timer for ice thickness (thin, medium, thick) and a low water alarm.
- **Dual Water Supply:** Offers flexibility with manual water addition or direct connection to a water faucet.
- **Self-Cleaning Function:** Integrated self-cleaning feature simplifies maintenance and ensures hygiene.

- **Durable Construction:** Full heavy-duty stainless steel exterior for longevity and a modern aesthetic.

Included Components:

- Silonn Commercial Ice Maker Machine
- Ice Scoop
- Drain Hose (6.6 ft)
- Water Quick Connector
- Ice Transferring Hose (9.1 ft)
- Four-to-Two Tap



Figure 2.1: Silonn Commercial Ice Maker Machine SLIM15TB with all included accessories, including the ice scoop, drain hose, and water connection hoses.

3. SETUP

3.1 Unpacking and Placement

1. Carefully remove the ice maker from its packaging.
2. Inspect the unit for any shipping damage. If damaged, do not operate and contact customer support.
3. Place the ice maker on a firm, level surface capable of supporting its weight when full of water and ice.
4. Ensure there is at least 5 inches (12.7 cm) of clearance around the unit for proper ventilation.
5. Avoid placing the unit near heat sources or in direct sunlight.

3.2 Initial Cleaning

Before first use, it is recommended to clean the interior of the ice maker.

1. Remove the ice basket and wash it with warm water and a mild detergent. Rinse thoroughly.
2. Wipe the interior of the water reservoir and ice storage area with a soft cloth dampened with warm water and a small amount of vinegar or mild detergent. Rinse thoroughly with clean water.
3. Run the self-cleaning cycle (refer to Section 5.3) before making ice for consumption.

3.3 Water Supply Connection

The Silonn ice maker offers two methods for water supply:

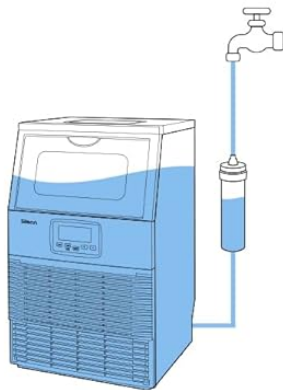
- **Manual Water Addition:** Simply open the top lid and pour potable water directly into the water reservoir up to the "MAX" fill line.
- **Direct Faucet Connection:**
 - a. Locate the water intake port at the back of the unit.
 - b. Connect the provided water transferring hose to the water intake port and secure it.
 - c. Connect the other end of the water transferring hose to a potable water faucet using the water quick connector and four-to-two tap as needed.
 - d. Ensure all connections are tight to prevent leaks.

CONVENIENT WATER SUPPLY



1

Add water manually



2

Connect to faucet (Without filter)



Figure 3.1: Illustration of the two water supply options: manual pouring into the top reservoir and direct connection to a faucet.

4. OPERATING INSTRUCTIONS

4.1 Control Panel Overview

The ice maker features an intuitive LCD control panel for easy operation.

ADVANCED LCD PANEL FOR AUTOMATIC OPERATION



LIGHT To turn on or turn off the internal LED light

TIMER Quickly press the button to enter the reservation time setting

CLEAN Hold ON/OFF for 5 seconds to start the self-cleaning function

ON/OFF Power button

+/- Used to adjust the ice making process and time

Figure 4.1: Advanced LCD Control Panel for automatic operation.

- **LIGHT Button:** Toggles the internal LED light on/off.
- **TIMER Button:** Quickly press to enter the reservation time setting (for delayed start/stop).
- **CLEAN Button:** Hold for 5 seconds to initiate the self-cleaning function.
- **ON/OFF Button:** Powers the unit on or off.
- **+/- Buttons:** Used to adjust the ice making process time, which controls ice thickness.

4.2 Making Ice

1. Ensure the water reservoir is filled (either manually or via direct connection).
2. Press the **ON/OFF** button to start the ice making cycle. The machine will begin producing ice.
3. The first batch of ice may take slightly longer. Subsequent batches will be ready in 8-15 minutes.
4. When the ice storage basket is full, the machine will automatically stop. It will resume ice production once ice is removed and the level drops.
5. If the water level is low, an alarm will sound, and the "Add Water" indicator will illuminate. Refill the reservoir to resume operation.

4.3 Adjusting Ice Thickness

You can adjust the ice thickness by changing the ice making cycle time using the +/- buttons on the control panel.

- **Thin Ice:** Shorter cycle time (e.g., 1 minute). Ideal for smoothies or ice cream.
- **Medium Ice:** Standard cycle time (e.g., 15 minutes). Suitable for soft drinks and milkshakes.
- **Thick Ice:** Longer cycle time (e.g., 20 minutes). Perfect for cocktails and wine coolers, as it melts slower.

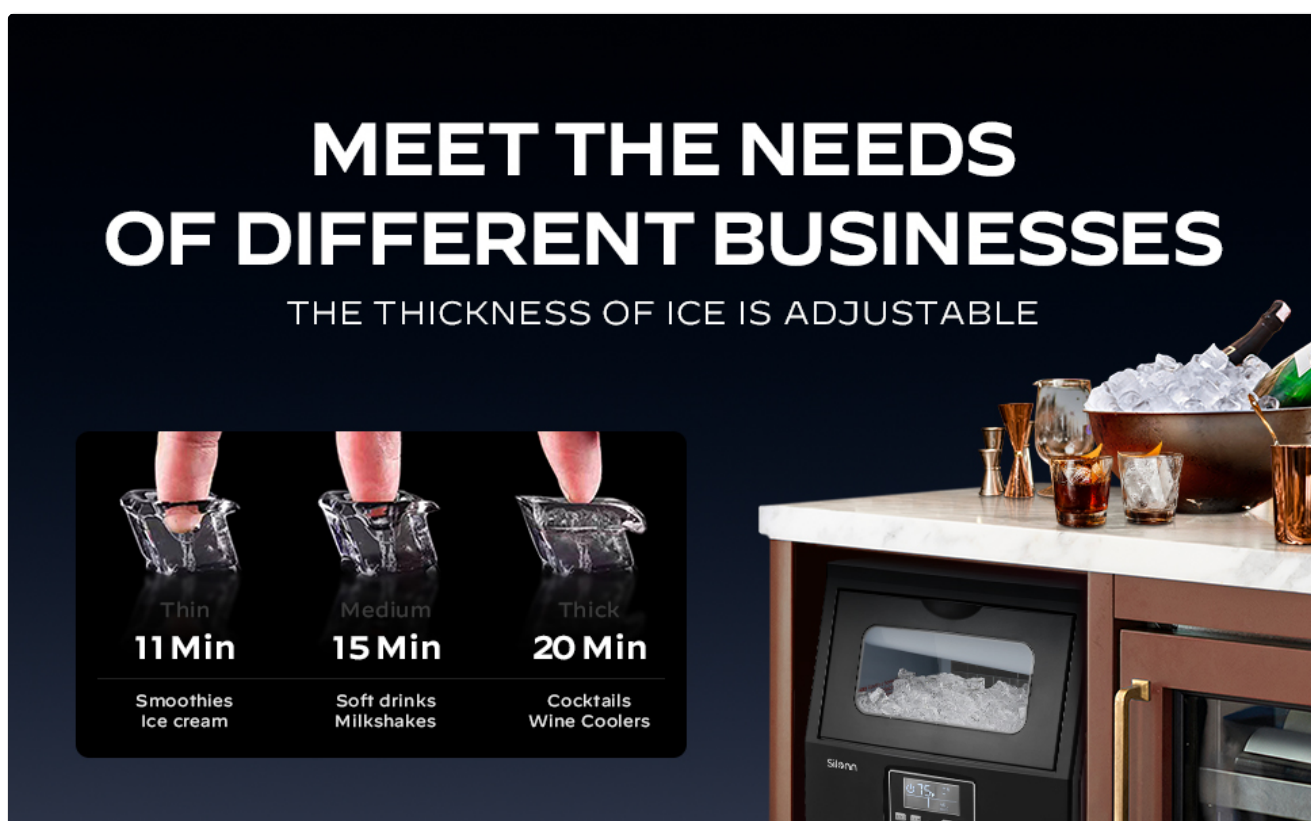



Figure 4.2: Ice thickness can be adjusted to suit various beverage needs.

4.4 Timer Function

The timer function allows you to schedule when the ice maker turns on or off.


1. Press the **TIMER** button.
2. Use the +/- buttons to set the desired delay time in hours.
3. The machine will automatically start or stop after the set time.

24 HOURS TIME RESERVATION SET & GO. RETURN TO ICE



ICE AT DAY
Businesses can't wait

Reservation Time | 10 Hours Appointment | Serve In The Morning



ICE AT NIGHT
Customers can't wait

Reservation Time | 8 Hours Appointment | Serve In The Evening

Figure 4.3: Utilize the 24-hour time reservation feature for convenient ice production.

5. MAINTENANCE

5.1 Self-Cleaning Function

The ice maker is equipped with an automatic self-cleaning function to maintain hygiene and performance.

1. Ensure the ice maker is empty of ice cubes.
2. Fill the water reservoir with clean, potable water up to the "MAX" line.
3. Press and hold the **CLEAN** button for 5 seconds. The self-cleaning cycle will begin.
4. The cleaning cycle typically lasts for a set duration (e.g., 15-20 minutes).
5. Once the cycle is complete, drain the water from the unit using the drain hose located at the back.
6. Rinse the interior with fresh water and drain again.

5.2 Regular Cleaning

For optimal performance and hygiene, regular manual cleaning is recommended.

- **Exterior:** Wipe the stainless steel exterior with a soft, damp cloth. Do not use abrasive cleaners or harsh chemicals.
- **Interior:** Periodically remove the ice basket and clean the water reservoir and ice storage area with a solution of water and mild detergent or vinegar. Rinse thoroughly.
- **Air Filter:** Check and clean the air filter (if applicable, refer to specific model diagrams) regularly to ensure efficient cooling.

6. TROUBLESHOOTING

If you encounter issues with your Silonn Ice Maker, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Ice maker not producing ice.	No water in reservoir; power issue; ambient temperature too high.	Fill water reservoir; check power connection; ensure unit is in a cool environment.
"Add Water" indicator is on.	Water reservoir is empty or low.	Refill the water reservoir with potable water.
Ice cubes are too thin/thick.	Ice making cycle time is not optimally set.	Adjust the ice making time using the +/- buttons on the control panel.
Unusual noise during operation.	Unit not level; internal component issue.	Ensure the unit is on a level surface. If noise persists, contact customer support.
Ice is melting quickly.	High ambient temperature; ice storage not insulated for long-term freezing.	Move unit to a cooler location. Transfer ice to a freezer for long-term storage.

For issues not listed here, please contact Silonn Customer Care.

7. SPECIFICATIONS

Feature	Detail
Brand	Silonn
Model Number	SLIM15TB

Feature	Detail
Ice Production Capacity	84 lbs per 24 hours
Ice Storage Capacity	8.8 Pounds
Ice Making Cycle Time	8-15 minutes
Product Dimensions (D x W x H)	13.58" x 14.88" x 25.9"
Item Weight	39.4 pounds
Material	Stainless Steel
Wattage	260 watts
Voltage	115 Volts
Refrigerant	R290a
Installation Type	Undercounter

8. WARRANTY AND SUPPORT

Silonn is committed to providing high-quality products and excellent customer service.

- **Warranty Information:** Please refer to the warranty card included with your product for detailed warranty terms and conditions.
- **Customer Support:** Our U.S.-based customer care team is available to assist with initial setup, product questions, or any support needs.
- **Contact:** For assistance, please reach out to Silonn Customer Care through the contact information provided on your warranty card or the official Silonn website.






9. OFFICIAL PRODUCT VIDEO

Watch the official Silonn product video for a visual guide on the ice maker's features and operation.

Your browser does not support the video tag.

Video 9.1: Official Silonn Commercial Ice Maker Machine product overview. This video demonstrates the machine's features, ice production, and ease of use. Note: While the video title mentions 100LBS/24H, this specific model (SLIM15TB) produces 84LBS/24H.

Related Documents - SLIM15TB

<p>User Manual of Product 1:</p> <p>Silonn Countertop Ice Maker - 45lbs Per Day, 24Hrs Ice Cakes in 13 Mins, 2 Steps to Wash Water, Auto Self-Cleaning, Stainless Steel Ice Machine for Home Office Bar Party</p>	<p>Silonn Countertop Ice Maker SLIM02 User Manual</p> <p>Comprehensive user manual for the Silonn SLIM02 countertop ice maker, detailing safety instructions, product description, cleaning, operation, troubleshooting, and technical specifications for home and office use. Features include 45lbs/day ice production, auto self-cleaning, and stainless steel design.</p>
<p>INSTRUCTION MANUAL</p> <p>Rev02</p> <p>SLIM31T</p>  <p>Ice Maker</p> <p>877-546-8002 support@silonn.com US/CA: Mon-Fri 9am - 5pm (CST) www.silonn.com</p>	<p>Silonn SLIM31T Ice Maker Instruction Manual</p> <p>Comprehensive instruction manual for the Silonn SLIM31T ice maker, covering safety information, product introduction, control panel functions, operation, cleaning, maintenance, troubleshooting, and warranty.</p>
<p>SILONN</p> <p>Ice Maker Instruction Manual</p>  <p>Model: SLIM02</p> <p>Thank you for choosing the Silonn product! At Silonn we strive to provide you with the best quality products and services in the industry. Should you have any queries, please don't hesitate to contact us at: Technical Support: 877-546-8002 Mon-Fri 9am - 5pm (CST) Other Info: support@silonn.com</p>	<p>Silonn SLIM02 Ice Maker Instruction Manual</p> <p>Comprehensive instruction manual for the Silonn SLIM02 countertop ice maker, covering safety precautions, product description, cleaning and maintenance, operation instructions, troubleshooting, and technical specifications.</p>
<p>INSTRUCTION MANUAL</p> <p>Rev01</p> <p>SLIM22B</p>  <p>Ice Maker</p> <p>help_silonn_portable@outlook.com 877-521-4016</p>	<p>Silonn SLIM22B Ice Maker Instruction Manual</p> <p>Comprehensive instruction manual for the Silonn SLIM22B Ice Maker, covering safety information, product introduction, control panel functions, Wi-Fi connectivity, usage, cleaning, maintenance, troubleshooting, and warranty.</p>
<p>INSTRUCTION MANUAL</p> <p>Rev05</p> <p>SLIM21B / SLIM21W / SLIM21G1</p>  <p>Ice Maker</p> <p>help_silonn_portable@outlook.com 877-521-4016</p>	<p>Silonn SLIM21B/SLIM21W/SLIM21G1 Ice Maker: Instruction Manual</p> <p>Comprehensive instruction manual for the Silonn SLIM21B, SLIM21W, and SLIM21G1 ice makers. Covers safety information, product introduction, control panel functions, usage instructions, cleaning and maintenance, product specifications, troubleshooting, and warranty details.</p>
<p>Silonn</p> <p>Portable Automatic Ice Maker</p> <p>Instruction Manual</p>  <p>Thank you for choosing the Silonn product! At Silonn we strive to provide you with the best quality products and services in the industry. Should you have any queries, please don't hesitate to contact us at: Technical Support: 877-546-8002 Mon-Fri 9am - 5pm (CST) Other Info: support@silonn.com</p>	<p>Silonn Portable Automatic Ice Maker Instruction Manual</p> <p>Comprehensive instruction manual for the Silonn Portable Automatic Ice Maker (SLIM06 series), covering safety, operation, cleaning, maintenance, specifications, and troubleshooting.</p>

