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> [Hisense RQ5P470SAFE American Four-Door Refrigerator Instruction Manual](#)

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Hisense RQ5P470SAFE American Four-Door Refrigerator Instruction Manual

Model: RQ5P470SAFE

1. IMPORTANT SAFETY INFORMATION

Please read this manual carefully before using your new Hisense refrigerator. Keep it for future reference. This section contains critical safety warnings and guidelines to prevent injury and damage.

- Ensure the appliance is properly grounded.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments unless they are of the type recommended by the manufacturer.
- Unplug the appliance before cleaning or performing maintenance.
- Keep ventilation openings clear of obstruction.
- This appliance is intended for household use only.

2. PRODUCT OVERVIEW

The Hisense RQ5P470SAFE is a four-door American-style refrigerator designed for optimal food preservation. It features advanced cooling technologies and flexible storage options.

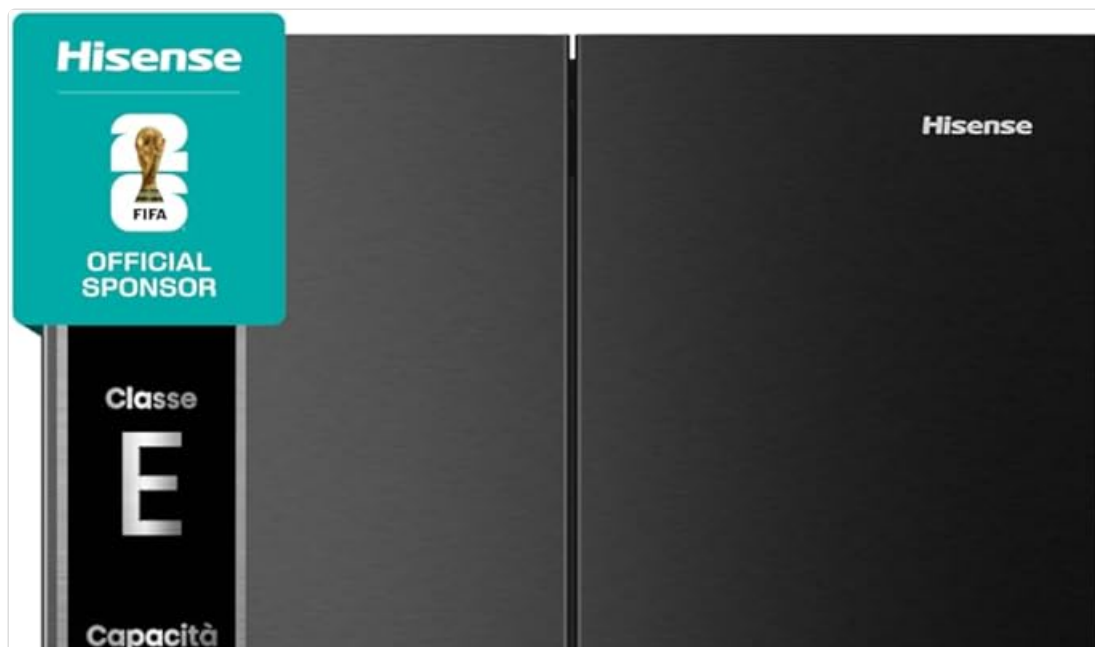




Figure 2.1: Front view and internal layout of the Hisense RQ5P470SAFE refrigerator, showing overall dimensions (178.5 cm H x 79.4 cm W x 69.8 cm D) and compartment capacities (304L fridge, 92L freezer, 87L convertible zone).

Key Features:

TOP FEATURES



Dual-Tech Cooling



Total No Frost



Multi Air Flow



Metal Cooling



My Fresh Choice



Grande Capacità

Figure 2.2: Visual representation of the refrigerator's main features.

- **Total No Frost:** Prevents ice build-up, eliminating the need for manual defrosting.
- **Dual Tech Cooling:** Separate cooling systems for the refrigerator and freezer compartments to maintain optimal humidity and prevent odor transfer.
- **Multi Air Flow:** Ensures even distribution of cold air throughout the refrigerator for consistent temperature.
- **My Fresh Choice / Convert Zone:** A flexible compartment that can be switched between refrigerator and freezer temperatures.
- **Metal Cooling:** An interior metal plate that helps maintain stable temperatures and quickly restores cooling after the door is opened.
- **Moisture Fresh Crisper:** Adjustable humidity drawers for fruits and vegetables.
- **Electronic Touch Control:** Intuitive control panel for precise temperature management.
- **WiFi Control:** Connect the appliance to the Connect Life app for remote monitoring and control.

3. SETUP AND INSTALLATION

3.1 Unpacking

Carefully remove all packaging materials. Inspect the refrigerator for any damage. Keep packaging materials away from children.

3.2 Placement

- Place the refrigerator on a firm, level surface.
- Ensure adequate ventilation around the appliance. Maintain a minimum clearance of 10 cm (4 inches) at the back and sides.
- Avoid direct sunlight and heat sources.
- This is a freestanding appliance and should not be built-in.

3.3 Leveling

Adjust the leveling feet to ensure the refrigerator is stable and level. This helps reduce vibration and noise.

3.4 Power Connection

Connect the power cord to a dedicated, grounded electrical outlet. Allow the refrigerator to stand for at least 2-4 hours before plugging it in to allow refrigerants to settle.

4. OPERATING INSTRUCTIONS

4.1 Control Panel

The refrigerator features an electronic touch control panel located on the door for easy access and precise temperature adjustments.



Controllo Elettronico Touch

L'interfaccia di controllo elettronica facile da visualizzare rende più accurato il controllo della temperatura. Impostare le varie modalità del frigorifero sarà più semplice che mai.

Figure 4.1: Electronic Touch Control panel for temperature settings and feature activation.

4.2 Temperature Control

Use the touch controls to set the desired temperature for the refrigerator and freezer compartments. The recommended temperature for the refrigerator is 4°C, and for the freezer is -18°C.

4.3 My Fresh Choice / Convert Zone

The bottom right compartment can be converted between a refrigerator and a freezer zone. This "My Fresh Choice" function allows you to set the temperature from -18°C (freezer) to +5°C (refrigerator) to suit your storage needs.



My Fresh Choice

My Fresh Choice, lo scomparto in basso a destra, può essere facilmente convertito da un vano frigorifero a una zona congelatore con controllo continuo della temperatura.

Figure 4.2: My Fresh Choice zone flexibility, illustrating temperature ranges for various storage needs.

4.4 Special Functions

- **Super Cool:** Activates rapid cooling for the refrigerator compartment, ideal for quickly chilling newly added groceries.



Figure 4.3: Super Cool function for rapid chilling.

- **Multi Air Flow System:** Ensures uniform cold air distribution, maintaining consistent temperatures throughout the fridge.



Multi Air Flow

Il Sistema di ventilazione multipla garantisce una distribuzione omogenea del flusso d'aria in tutta la superficie del comparto frigo.

Figure 4.4: Multi Air Flow system for even temperature distribution.

- **Dual Tech Cooling:** Independent cooling circuits for the fridge and freezer prevent odor mixing and optimize humidity.



Super Cool

With Super Cool you can cool down your food at the highest cooling performance. It saves your time to reach lower temperature.

Figure 4.5: Dual Tech Cooling system for separate temperature and humidity control.

- **Go'n Save Function:** Refer to the full user manual for detailed instructions on this energy-saving feature.
- **Door Open Alarm:** An audible alarm will sound if a door is left open for an extended period.
- **WiFi Control:** Use the Hisense Connect Life app to monitor and control your refrigerator remotely.

5. MAINTENANCE AND CLEANING

5.1 General Cleaning

Always unplug the refrigerator before cleaning. Use a soft cloth with a mild detergent and warm water to clean the interior and exterior surfaces. Avoid abrasive cleaners or solvents.

5.2 Defrosting

This appliance features **Total No Frost** technology, meaning manual defrosting of the freezer compartment is not required. The refrigerator compartment also defrosts automatically. However, ensure drainage channels are clear to prevent water build-up.

5.3 Door Seals

Regularly check and clean the door seals to ensure they are free from food particles and remain flexible. A tight seal is crucial for energy efficiency.

6. TROUBLESHOOTING

Before contacting service, please check the following common issues:

Problem	Possible Cause	Solution
Refrigerator not cooling	Power outage; plug not inserted; temperature setting too high; door left open.	Check power supply; ensure plug is secure; adjust temperature; close door properly.
Unusual noise	Appliance not level; objects touching the back; compressor noise (normal).	Level the appliance; move objects away; normal operation sounds are expected.
Door alarm sounds	Door not closed completely.	Ensure all doors are fully closed.
Water on floor	Drainage channel blocked.	Clear the drainage channel at the back of the refrigerator compartment.

7. SPECIFICATIONS

Detailed technical specifications for the Hisense RQ5P470SAFE refrigerator.

Feature	Value
Model	RQ5P470SAFE
Type	American Four-Door Refrigerator
Total Capacity	483 Liters
Refrigerator Capacity	304 Liters
Freezer Capacity	92 Liters
Convert Zone Capacity	87 Liters
Dimensions (H x W x D)	178.5 cm x 79.4 cm x 69.8 cm
Energy Efficiency Class	E
Annual Energy Consumption	293 kWh/annum
Noise Level	37 dB(A)
Defrosting System	Total No Frost
Voltage	240 Volt
Special Features	Convert Zone, Metal Cooling, WiFi Control, Multi Air Flow, Dual Tech Cooling

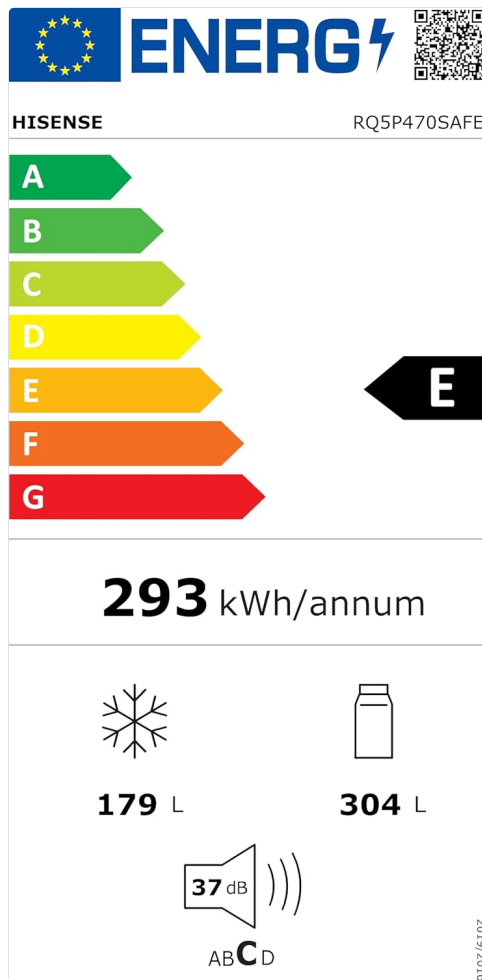


Figure 7.1: EU Energy Label for model RQ5P470SAFE.

For more detailed product information, refer to the EPREL database: <https://eprel.ec.europa.eu/qr/1711511>

8. WARRANTY AND SUPPORT

8.1 Warranty Information

This Hisense appliance comes with a standard **24-month warranty** from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects under normal household use.

8.2 Customer Support

For technical assistance, spare parts, or warranty service, please contact Hisense customer support. You can find more information and contact details on the official Hisense global website:

<http://global.hisense.com/>

When contacting support, please have your model number (RQ5P470SAFE) and serial number ready.