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HEYNEMO ZER002

HEYNEMO 26Qt Electric Roaster Oven ZER002 Instruction Manual

Model: ZER002 | Brand: HEYNEMO

Introduction

Thank you for choosing the HEYNEMO 26Qt Electric Roaster Oven. This appliance is designed to provide efficient and versatile cooking for various dishes, including large turkeys, roasts, and more. Please read this instruction manual thoroughly before initial use to ensure safe operation and optimal performance. Keep this manual for future reference.



The HEYNEMO 26Qt Electric Roaster Oven is designed for versatile cooking, perfect for family gatherings.

Important Safety Instructions

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all instructions before operating the roaster oven.
- Do not touch hot surfaces. Use oven mitts or pot holders when handling hot parts. The exterior of the roaster oven becomes hot during operation.
- To protect against electrical shock, do not immerse the cord, plugs, or the main unit in water or other liquids.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact customer support for assistance.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.

- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to “OFF”, then remove plug from wall outlet.
- Do not use appliance for other than intended use.

Parts and Components

Your HEYNEMO 26Qt Electric Roaster Oven includes the following components:

- Roaster Oven Base (with control knob and cool-touch handles)
- Removable Enamel-on-Steel Roasting Pan
- Removable Roasting Rack
- Self-Basting Lid (with viewing window and handle)



An exploded view illustrating the main components: the roaster oven base, removable pan, roasting rack, and self-basting lid.

Setup Instructions

1. **Unpack:** Carefully remove all packaging materials and components from the box.
2. **Initial Cleaning:** Before first use, wash the removable roasting pan, roasting rack, and lid in warm, soapy water. Rinse thoroughly and dry completely. Wipe the exterior of the roaster oven base with a damp cloth. Do not immerse the base in water.
3. **Placement:** Place the roaster oven on a stable, heat-resistant surface, away from walls and other appliances to allow for proper ventilation. Ensure the power cord is not touching any hot surfaces.
4. **Assemble:** Insert the clean roasting pan into the roaster oven base. Place the roasting rack inside the roasting pan.



The removable pan and liftable rack facilitate easy placement and removal of food.

Operating Instructions

The HEYNEMO Electric Roaster Oven offers versatile cooking functions with an adjustable temperature range from 150°F to 450°F.

Temperature Control and Functions

The control knob allows you to select specific functions and temperatures:

- **OFF:** Turns the appliance off.
- **KEEP WARM (150°F):** Maintains food at a safe serving temperature after cooking.
- **DEFROST (275°F):** Thaws frozen foods efficiently.
- **ROAST/BAKE (150°F - 450°F):** For roasting meats, baking casseroles, and other dishes.



The control knob allows selection of Defrost, Keep Warm, and Roasting temperatures.

Cooking Process

1. **Prepare Food:** Place your food, such as a turkey (up to 30 lbs), on the roasting rack within the removable pan.
2. **Preheat:** Plug the roaster oven into a standard electrical outlet. Turn the control knob to the desired temperature setting. The indicator light will illuminate, signaling that the oven is preheating.
3. **Load Food:** Once the desired temperature is reached (indicator light may turn off or dim), carefully place the lid on the roaster.
4. **Self-Basting Lid:** The unique self-basting lid captures steam and circulates it back onto the food, ensuring moisture and enhancing flavor without manual basting.
5. **Monitor Cooking:** Use the viewing window on the lid to monitor cooking progress without lifting the lid, which helps maintain consistent temperature.
6. **Finish Cooking:** Once cooking is complete, turn the control knob to the “OFF” position and unplug the appliance. Use oven mitts to carefully remove the lid and then the food.



The self-basting lid ensures food remains moist and flavorful by circulating steam.



Visual guide for using the Defrost, Roast, and Keep Warm settings.

Official Product Videos

HEYNEMO Electric Roaster Oven: Roast Turkey So Easy

Your browser does not support the video tag.

This video demonstrates the ease of roasting a turkey using the HEYNEMO electric roaster oven, highlighting its operational simplicity.

Electric Roaster: Cook Delicious Chicken So Easy

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Watch this video to see how effortlessly you can cook a delicious chicken in your electric roaster.

Cleaning and Maintenance

Proper cleaning and maintenance will extend the life of your roaster oven.

1. **Unplug and Cool:** Always unplug the roaster oven from the power outlet and allow it to cool completely before cleaning.
2. **Removable Parts:** The removable roasting pan, roasting rack, and lid are dishwasher safe. For hand washing, use warm, soapy water and a non-abrasive sponge. Rinse thoroughly and dry completely.
3. **Exterior:** Wipe the exterior of the roaster oven base with a damp cloth. Do not use abrasive cleaners or scouring pads, as they may damage the finish. Never immerse the base in water or any other liquid.
4. **Storage:** Ensure all parts are clean and dry before storing. Store the roaster oven in a cool, dry place.

Troubleshooting Guide

Problem	Possible Cause	Solution
Roaster oven does not heat.	Not plugged in; power outlet malfunction; temperature knob set to OFF.	Ensure the unit is securely plugged into a working outlet. Check the circuit breaker. Turn the temperature knob to a desired setting.
Food is cooking unevenly.	Lid not properly seated; too much food; improper temperature setting.	Ensure the lid is securely in place. Do not overload the roaster. Verify the temperature setting matches the recipe requirements.
Indicator light does not illuminate.	Unit not receiving power; light malfunction.	Check power connection and outlet. If the unit heats but the light does not work, contact customer support.
Lid appears to be melting or flaking.	Manufacturing defect or extreme heat exposure.	Discontinue use immediately. Contact customer support for assistance.

Product Specifications

- **Brand:** HEYNEMO

- **Model Name:** Electric Roaster Oven
- **Model Number:** ZER002
- **Capacity:** 26 Quarts
- **Wattage:** 1450 Watts
- **Color:** White
- **Material:** Stainless Steel
- **Product Dimensions (D x W x H):** 23.4" x 15.6" x 14.9"
- **Item Weight:** 16.3 pounds
- **Control Type:** Knob Control
- **Power Source:** AC power
- **Special Feature:** Self-Basting Lid, Cool-Touch Handles, Removable Pan and Rack, Defrost, Keep Warm, Roast functions.
- **UPC:** 789889884849
- **ASIN:** B0D3PZRW8Q

Warranty Information

HEYNEMO products are manufactured to high-quality standards. For specific warranty details regarding your 26Qt Electric Roaster Oven, please refer to the warranty card included with your purchase or contact HEYNEMO customer support. Keep your purchase receipt as proof of purchase for any warranty claims.

Customer Support

If you have any questions, concerns, or require assistance with your HEYNEMO 26Qt Electric Roaster Oven, please contact our customer support team. You can typically find contact information on the product packaging, the official HEYNEMO website, or through your retailer.

When contacting support, please have your model number (ZER002) and purchase information readily available.

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Question

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